KPWKM

Kementerian Pembangunan Wanita, Keluarga dan Masyarakat

Kasih
Love

Laporan Tahunan 2014

2014 Annual Report

KPWKM

Kementerian Pembangunan Wanita, Keluarga dan Masyarakat

Laporan Tahunan 2014
2014 Annual Report

VISI

Menjadi peneraju utama untuk mencapai kesaksamaan gender, pembangunan keluarga dan masyarakat penyayang dan sejahtera sebagai asas pembentukan sebuah negara maju yang terbilang.

MISI

Mengintegrasikan perspektif wanita dan masyarakat ke dalam arus perdana pembangunan negara serta memperkukuhkan institusi keluarga ke arah peningkatan kesejahteraan sosial.

MATLAMAT

Membentuk masyarakat yang sejahtera melalui perkongsian tanggungjawab yang strategik dan penyampaian perkhidmatan pembangunan sosial yang cekap dan berkesan.

KEMENTERIAN PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT
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VISION

Forefront to achieve gender equality, family and community development as a caring and prosperous basis of a fairly developed country.

MISION

Integrate the perspectives of women and society into the mainstream of national development and strengthen the family institution towards improving social welfare.

GOAL

Develop a prosperous society through the sharing of responsibility of the strategic development and delivery of social services efficiently and effectively.

OBJEKTIF

1. Meningkatkan penyertaan dan peranan aktif wanita, keluarga dan masyarakat sebagai penyumbang dan penerima faedah pembangunan negara.
2. Memelihara hak-hak kepentingan wanita, keluarga dan masyarakat dengan adil dan saksama tanpa unsur diskriminasi.
3. Memperluaskan peluang yang saksama kepada wanita dan masyarakat dalam bidang sosial, ekonomi dan politik
4. Memantapkan institusi keluarga.
5. Memastikan sistem penyampaian dan sokongan yang cekap dan berkesan.

OBJECTIVES

1. *To increase the participation and active role of women, families and communities as contributors and beneficiaries of developed country.*
2. *Importance of preserving the rights of women, families and communities fairly and impartially without discrimination element.*
3. *Extending equal opportunities to women and society in social, economic and political.*
4. *Strengthen the family institution.*
5. *To ensure the delivery and support systems that efficiently and effectively.*

PIAGAM PELANGGAN

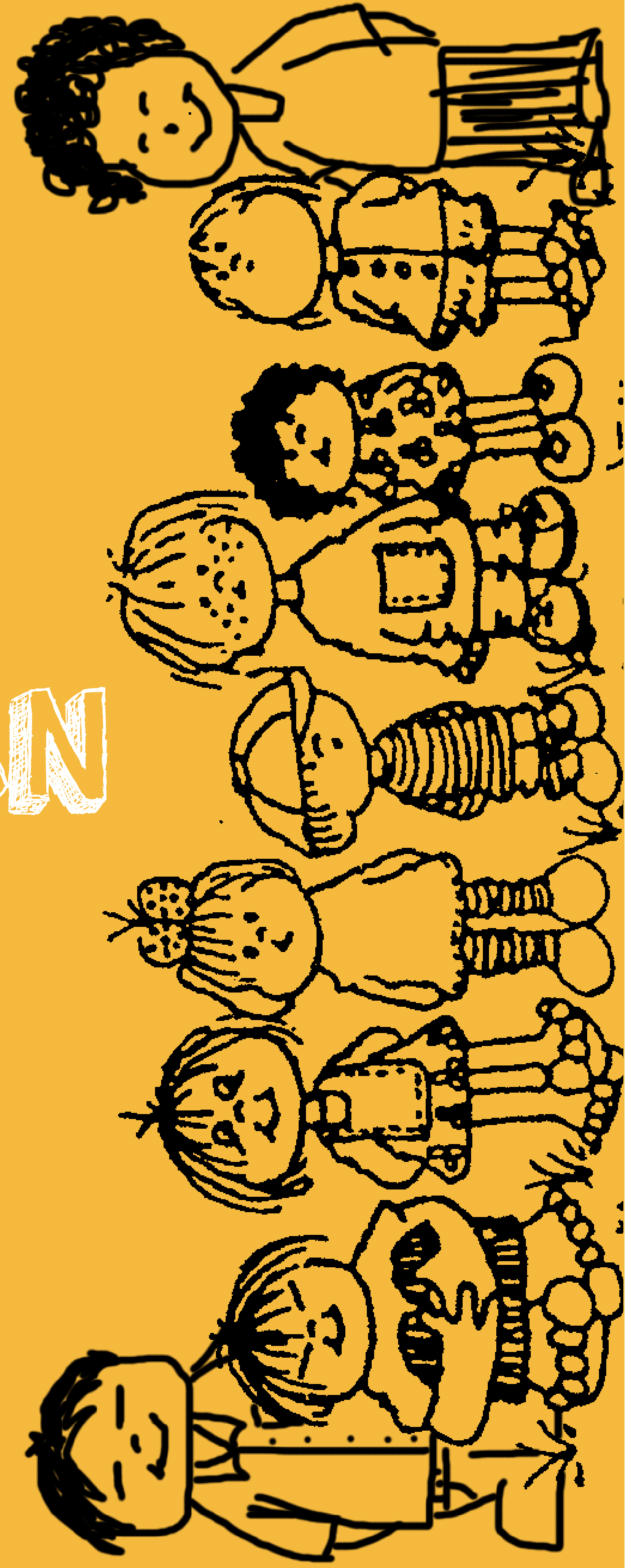
KEMENTERIAN PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT (KPWKM)

CLIENT CHARTER

Ministry of Women, Family and Community Development

Jenis Perkhidmatan *Types of Services*		Piawai Kualiti Perkhidmatan *Standards of Quality of Service*	
Masa Menunggu Untuk Mendapatkan Perkhidmatan Di Kaunter	*Waiting Time at Service Counter*	• Kami akan melayan anda dalam masa **LIMA BELAS (15)** minit anda tiba di kaunter perkhidmatan kami.	• *We will entertain you within **FIFTEEN (15)** minutes upon your arrival at the counter.*
Pengurusan Aduan/ Pertanyaan	*Management Report / Question*	• Kami akan mengakui penerimaan aduan/pertanyaan anda dalam tempoh **SATU (1)** hari bekerja; • Kami akan memberi maklumbalas terhadap aduan/pertanyaan anda dalam tempoh **TIGA (3)** hari bekerja.	• *We will acknowledge receipt of your complaint/ enquiries within **ONE (1)** working day.* • *We will provide response to your complaint/enquiries within **THREE (3)** working days.*
Bayaran Pembekal	*Payment to Suppliers*	• Kami akan memproses bayaran anda (setelah dokumen lengkap) dalam tempoh **EMPAT BELAS (14)** hari bekerja.	• *We will ensure payment to suppliers/ vendors within **FOURTEEN (14)** working days.*
Pendaftar Kaunselor	*Registration of Counsellors*	• Kami akan memproses pendaftaran anda (semua dokumen lengkap) dalam tempoh **TIGA PULUH (30)** hari bekerja.	• *We will process your registration (with complete documents) within **THIRTY (30)** working days.*

KANDUNGAN
CONTENT



Carta Organisasi
Pengurusan Tertinggi

Perutusan Menteri
Menteri Pembangunan Wanita, Keluarga dan Masyarakat

Seulas Pinang
Ketua Setiausaha,
Kementerian Pembangunan Wanita, Keluarga dan Masyarakat

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Ministry of Women, Family and Community Development

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Secretary General
Ministry of Women, Family and Community Development

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202	Lembaga Penduduk dan Pembangunan Keluarga Negara (LPKKN)
211	Institut Sosial Malaysia (ISM)
231	Institut Pengupayaan Wanita Bagi Negara-Negara Berkecuali NAM (NIEW)
240	Yayasan Kebajikan Negara

Department/ Agency under KPWKM

173	*Department of Social Welfare*
179	*Department for Women's Development (JPW)*
202	*National Population and Family Development Board (LPKKN)*
211	*Social Institute of Malaysia (ISM)*
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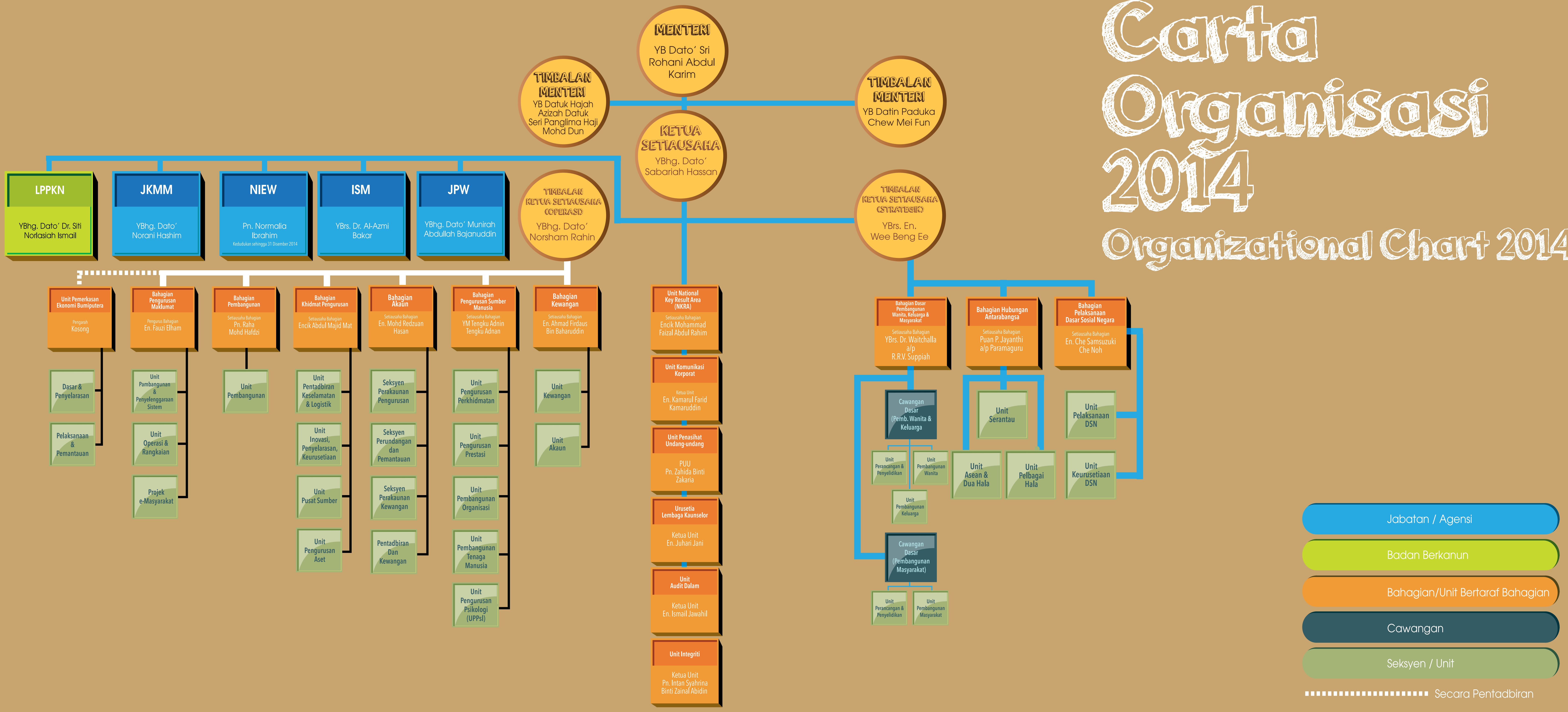
119	*Legal Advisory Unit*
124	*National Key Result Area Unit*
126	*Internal Audit Unit*
133	*Corporate Communications Unit*
151	*Secretariat of the Board of Counsellors*
167	*Integrity Unit*

Carta Organisasi 2014

Organizational Chart 2014



"Pelbagai usaha telah dilakukan oleh kementerian dan agensi di bawahnya untuk meningkatkan penyertaan dan peranan aktif wanita, keluarga dan masyarakat sebagai penyumbang dan penerima faedah pembangunan negara."

"Various efforts have been undertaken by the ministry and its agencies to increase the participation and active role of women, family and society as contributors and beneficiaries of national development"

Perutusan Menteri

Message from The Minister

Assalamualaikum WBT. Salam sejahtera dan salam 1Malaysia.

Saya bersyukur ke hadrat Ilahi kerana Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) telah berjaya menerbitkan Buku Laporan Tahunan KPWKM Tahun 2014. Laporan ini merupakan wadah bagi memaparkan pelbagai program dan aktiviti anjuran kementerian serta agensi di bawahnya.

Kementerian memainkan peranan penting bagi meningkatkan kesedaran masyarakat terhadap pentingnya peranan serta penyertaan golongan wanita dan institusi kekeluargaan untuk mencapai agenda pembangunan negara. Dalam hal ini juga, kita harus mengintegrasikan perspektif wanita dan masyarakat ke dalam arus perdana pembangunan negara serta memperkukuhkan institusi keluarga ke arah peningkatan kesejahteraan sosial.

Pelbagai usaha telah dilakukan oleh kementerian dan agensi di bawahnya untuk meningkatkan penyertaan dan peranan aktif wanita, keluarga dan masyarakat sebagai penyumbang dan penerima faedah pembangunan negara. Berkat dari usaha padu warga kementerian, Alhamdulillah usaha tersebut telah akan dapat dicapai dan diterjemahkan melalui program-program yang telah dilaksanakan.

Saya mengambil kesempatan ini untuk merakamkan ucapan terima kasih kepada semua yang terlibat dalam penerbitan laporan tahunan ini. Saya berharap akan dapat dijadikan panduan bagi memaparkan program kementerian secara am.

Sekian, terima kasih.

YB DATO' SRI ROHANI ABDUL KARIM
Menteri Pembangunan Wanita, Keluarga dan Masyarakat

Alhamdulillah thanks to Allah the Almighty for this year's successfully published Ministry of Women, Family and Community Development Annual Report 2014. This report is a vault of significant milestones and activities of the Ministry and its various agencies.

The Ministry plays an important role in increasing public awareness on the importance of the role and participation of women and family institution to achieve the National Development Agenda. In doing so, we must incorporate the perspectives of women and society into the mainstream development of our country while at the same time strengthening our family institution towards improving social welfare.

Various efforts had been undertaken by the ministry and its agencies to increase the participation and active role of women, family and society as contributors and beneficiaries of our national development.

I would like to take this opportunity to thank those who had been so hard working and had sacrificed their time, expertise and energy in ensuring this report been published.

Thank you.

YB DATO' SRI ROHANI ABDUL KARIM
Minister of Women, Family and Community Development

Seulas Pinang Ketua Setiausaha

Foreword Secretary General

Sekalung penghargaan dan syabas diucapkan kepada warga Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) dan Jabatan/Agensi di bawahnya yang telah menyumbang idea, tenaga serta memberikan komitmen yang padu secara berterusan dalam melaksanakan tugas dan tanggungjawab yang telah diamanahkan bagi memberikan perkhidmatan yang terbaik kepada rakyat amnya dan kumpulan sasar KPWKM khususnya.

Laporan Tahunan KPWKM 2014 merupakan laporan komprehensif yang boleh dijadikan bahan rujukan terhadap pelbagai isu membabitkan wanita, keluarga dan masyarakat serta satu imbasan terbaik dalam menterjemahkan kesungguhan Kementerian dalam usaha memperkasa penyertaan wanita, keluarga dan masyarakat selaras dengan misi mengintegrasikan wanita dan masyarakat ke dalam arus perdana pembangunan Negara serta memperkukuhkan institusi keluarga ke arah peningkatan kesejahteraan sosial.

Usaha Kementerian dalam memastikan tahap pengurusan dan tadbir urus yang baik tidak akan berjaya tanpa sokongan padu seluruh warga Kementerian. Kerjasama daripada semua Ketua Jabatan dan kakitangan diperlukan bagi memastikan urus tadbir dapat dijalankan secara menyeluruh dan kelemahan yang berlaku sebelum ini tidak lagi berulang.

Akhir kata, saya amat berharap semoga buku ini dapat dimanfaatkan sepenuhnya oleh semua pihak, samada di sektor awam, swasta atau korporat serta masyarakat untuk mendapatkan pelbagai maklumat, program dan aktiviti yang ditawarkan oleh Kementerian sepanjang tahun 2014.

DATO' SABARIAH HASSAN
Ketua Setiausaha
Kementerian Pembangunan Wanita, Keluarga dan Masyarakat

I would like to sincerely congratulate all team members of the Ministry of Women, Family and Community Development along with the departments and agencies under its purview that have greatly contributed ideas, energy and consistent commitment in carrying out its duties and responsibilities that have been entrusted upon them in providing the best service to the public in general and in particular, the Ministry's (KPWKM) target group.

The KPWKM Annual Report 2014 is a comprehensive report which can be used as reference materials on various issues involving women, families and communities as well as being the best overall analysis in translating the seriousness of the Ministry. Our efforts to strengthen the participation of women, family and community in line with the mission of integrating women and communities to into the mainstream development of our country which in turn will strengthen the family institutions while working towards the improvement of our social welfare.

To succeed, a good level of management and governance is needed together with the support of all the members in the Ministry.

Finally, I sincerely hope that this report can be utilized fully by all parties, whether by the corporate sector or the general public to gain numerous information, programs and activities carried out by the Ministry during the year 2014.

DATO' SABARIAH HASSAN
Secretary General
Ministry of Women, Family and Community Development (KPWKM)

"Usaha Kementerian dalam memastikan tahap pengurusan dan tadbir urus yang baik tidak akan berjaya tanpa sokongan padu seluruh warga Kementerian."

"The efforts of the Ministry in ensuring that the good level of management and governance will not succeed without the support of all members in the Ministry".

Laporan Tahunan 2014
Kementerian Pembangunan Wanita, Keluarga dan Masyarakat

Duduk hadapan dari kiri ke kanan:

1. YBhg. Dato' Dr. Siti Norlasiah Binti Ismail
2. YBrs. Tuan Wee Beng Ee
3. YBhg. Dato' Sabariah Hassan
4. YB Datuk Hajah Azizah Datuk Seri Panglima Haji Mohd Dun
5. YB Dato' Sri Rohani Abdul Karim
6. YB Senator Datin Paduka Chew Mei Fun
7. YBhg. Dato' Norsham Rahin
8. YBhg. Dato' Norani Mohd Hashim
9. YBhg. Dato' Munirah Abdullah Bajanuddin

Berdiri barisan pertama (dari kiri ke kanan)

1. Encik Mohd Yusri Bin Hj Ismail
   (bertukar masuk pada 1 Januari 2015 menggantikan Encik Abdul Majid Mat yang bertukar dalaman)
2. Encik Ismail Jawahil
3. Encik Fauzi Elham
4. YM Tengku Adnin Bin Tengku Adnan
5. YBhg. Dato' Rafek Reshidullah
6. YBrs. Dr. Al-Azmi Bakar
7. YBhg. Datin Noorazah Omar
   (bertukar masuk mulai 1 April 2015 menggantikan Puan P. Jayanthi a/p Paramaguru yang bertukar keluar)
8. YBrs. Dr. Waitchalla A/P R.R.V Suppiah
9. Puan Zahida Binti Zakaria
10. Puan Intan Syahrina Binti Zainal Abidin

Berdiri barisan belakang (dari kiri ke kanan)

1. Encik Muhammad Firdaus Azizan
2. Encik Che Samsuzuki Che Noh
3. Encik Abdul Majid Mat
4. Encik Mohammad Faizal Abdul Rahim
5. Encik Kamarul Farid Kamaruddin
6. Encik Juhari Bin Jani
7. Encik Ahmad Firdaus Baharuddin
8. Encik Mohd Redzuan Hasan
9. Puan Raha Mohd Hafdzi

Laporan Tahunan 2014
Kementerian Pembangunan Wanita, Keluarga dan Masyarakat

PROFIL PENGURUSAN TERTINGGI KPWKM
TOP MANAGEMENT PROFILE OF KPWKM

YBhg. Dato' Sabariah Hassan
Ketua Setiausaha
Secretary General

YBhg. Dato' Norsham Rahin
Timbalan Ketua Setiausaha (Operasi)
Deputy Secretary-General (Operations)

YBrs. En. Wee Beng Ee
Timbalan Ketua Setiausaha (Strategik)
Deputy Secretary General (Strategic)

JABATAN KEBAJIKAN MASYARAKAT
DEPARTMENT OF SOCIAL WELFARE

YBhg. Dato' Norani Mohd Hashim
Ketua Pengarah
Director General

JABATAN PEMBANGUNAN WANITA
DEPARTMENT OF WOMEN'S DEVELOPMENT

YBhg Dato' Munirah binti Abdullah Bajanuddin
Ketua Pengarah
Director General

LEMBAGA PENDUDUK DAN PEMBANGUNAN KELUARGA NEGARA
NATIONAL POPULATION AND FAMILY DEVELOPMENT BOARD

YBhg. Dato' Dr. Siti Norlasiah binti Ismail
Ketua Pengarah
Director General

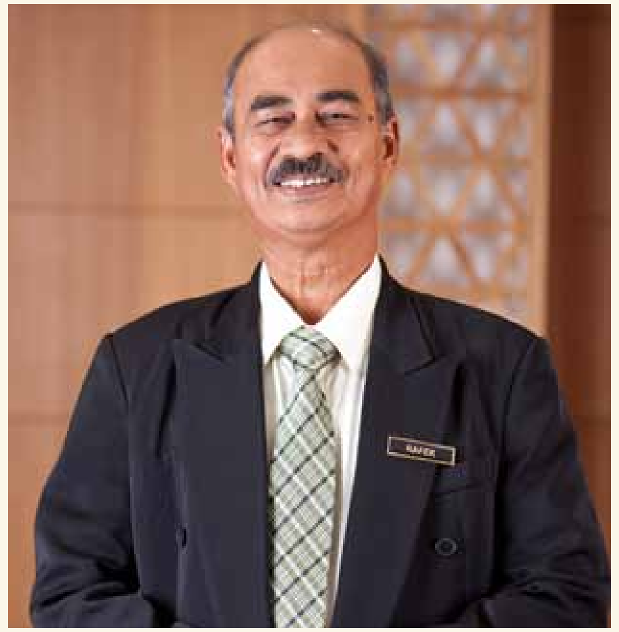
INSTITUT SOSIAL MALAYSIA
SOCIAL INSTITUTE OF MALAYSIA

YBrs. Dr. Haji Al-Azmi Bakar
Pengarah
Director

INSTITUT PENGUPAYAAN WANITA BAGI NEGARA-NEGARA BERKECUALI (NAM)
NAM INSTITUTE FOR THE EMPOWERMENT OF WOMEN

Puan Normalia Binti Ibrahim
Pengarah
Director

YAYASAN KEBAJIKAN MASYARAKAT
NATIONAL WELFARE FOUNDATION



YBhg. Dato' Rafek Reshidullah
Ketua Pegawai Eksekutif
Chief Executive Officer

BAHAGIAN DASAR PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT
POLICY OF WOMEN, FAMILY AND COMMUNITY DEVELOPMENT DIVISION

YBrs. Dr. Waitchalla a/p R.R.V. Suppiah
Setiausaha Bahagian
Under Secretary

BAHAGIAN HUBUNGAN ANTARABANGSA
INTERNATIONAL RELATIONS DIVISION

Puan P.Jayanthi A/P Paramaguru
Setiausaha Bahagian
Under Secretary

BAHAGIAN PENGURUSAN SUMBER MANUSIA
HUMAN RESOURCE MANAGEMENT DIVISION

YM Tengku Adnin bin Tengku Adnan
Setiausaha Bahagian
Under Secretary

BAHAGIAN AKAUN
ACCOUNTS DIVISION

Encik Mohd. Redzuan Hassan
Setiausaha Bahagian
Under Secretary

BAHAGIAN PELAKSANAAN DASAR SOSIAL NEGARA
NATIONAL SOCIAL POLICY IMPLEMENTATION DIVISION

Encik Che Samsuzuki Che Noh
Setiausaha Bahagian
Under Secretary

BAHAGIAN KHIDMAT PENGURUSAN
MANAGEMENT SERVICE DIVISION

Encik Abdul Majid Mat
Setiausaha Bahagian
Under Secretary

BAHAGIAN KEWANGAN
FINANCE DIVISION

Encik Ahmad Firdaus Baharuddin
Setiausaha Bahagian
Under Secretary

UNIT AUDIT DALAM
INTERNAL AUDIT UNIT

Encik Ismail Jawahil
Ketua Unit
Head of Unit

BAHAGIAN PENGURUSAN MAKLUMAT
INFORMATION MANAGEMENT DIVISION

Encik Fauzi Elham
Pengurus Bahagian
Division Manager

BAHAGIAN PEMBANGUNAN
DEVELOPMENT DIVISION

Puan Raha binti Mohd Hafdzi
Setiausaha Bahagian
Under Secretary

URUSETIA LEMBAGA KAUNSELOR
SECRETARIAT OF THE BOARD OF COUNSELLORS

Encik Juhari bin Jani
Ketua Unit
Head of Unit

UNIT PENASIHAT UNDANG-UNDANG
LEGAL ADVISORY UNIT

Puan Zahida binti Zakaria
Peguam Kanan Persekutuan
Senior Federal Counsel

UNIT INTEGRITI
INTEGRITY UNIT

Puan Intan Syahrina binti Zainal Abidin
Ketua Unit
Head of Unit

UNIT NATIONAL KEY RESULT AREA
NATIONAL KEY RESULT AREA UNIT

Encik Mohammad Faizal Abdul Rahim
Pen. Peg. NKRA
NKRA Assistant Officer

PEGAWAI KEY PERFORMANCE INDICATOR
KEY PERFORMANCE INDICATOR OFFICER

Encik Muhammad Firdaus Azizan
Pegawai Key Performance Indicator
Key Performance Indicator Officer

BAHAGIAN PEMERKASAAN EKONOMI BUMIPUTERA
ECONOMIC EMPOWERMENT UNIT

Puan Nadeema Kamaruddin
Timbalan Pengarah II
Deputy Director II

UNIT KOMUNIKASI KORPORAT
CORPORATE COMMUNICATIONS UNIT

Encik Kamarul Farid Kamaruddin
Ketua Unit
Head of Unit

Laporan Prestasi 2014

Performance Report 2014

Bahagian Dasar Pembangunan Wanita, Keluarga dan Masyarakat
Policy of Women, Family and Community Development Division

SESI KONSULTATIF KEMENTERIAN PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT DENGAN NGO KUMPULAN SASAR BAGI RANCANGAN MALAYSIA KESEBELAS 2016-2020

- *TARIKH: 7 Januari 2014*

Kerajaan kini sedang menyelaras serta menyediakan input bagi rancangan pembangunan seterusnya iaitu Rancangan Malaysia Kesebelas (RMKe-11) 2016-2020. Sehubungan itu, Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) ingin memastikan dasar, strategi dan program yang akan dirangka dan dilaksanakan oleh kementerian dapat direalisasikan dan memberi impak yang maksimum terhadap kumpulan sasar.

Dalam hal ini, KPWKM telah mengadakan satu sesi konsultatif bersama seramai 90 pertubuhan bukan kerajaan (NGO) kumpulan sasar iaitu NGO wanita, NGO warga emas, NGO keluarga dan NGO Kanak-Kanak dan NGO orang kurang upaya.

REPORT OF CONSULTATIVE SESSION THE MINISTRY OF WOMEN, FAMILY AND COMMUNITY WITH THE NGO TARGET GROUP FOR THE 11TH MALAYSIA PLAN 2016-2020

- *DATE: 7 January 2014*

The Government is currently coordinating and providing feedback for the next development program for The 11th Malaysia Plan (RMKe -11) 2016-2020. Accordingly, the Ministry of Women, Family and Community Development (KPWKM) wish to ensure that the policies, strategies and the programs that will be formulated and implemented by the Ministry would be realized to produce maximum impact for its target groups.

To this end the Ministry held a consultative session with 90 non-governmental organizations (NGOs) target groups, namely NGOs for Women, Senior Citizens NGO, NGOs for Family and Children and NGOs for People with Disabilities.

BENGKEL BAJET RESPONSIF GENDER (GRB)

- *TARIKH : 26 – 27 Febuari 2014*

Unit Perancangan dan Penyelidikan, Bahagian Dasar, Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) dengan kerjasama UN Women telah menganjurkan Bengkel Bajet Responsif Gender pada 26 dan 27 Februari 2014. Bengkel yang berlangsung selama 2 hari ini telah dijayakan oleh 2 orang penceramah yang dijemput khas iaitu Puan Yamini Mishra yang merupakan Gender Responsive Budgeting (GRB) Specialist for Asia Pacific di bawah UN Women dan Puan Betty Yeoh, merupakan Pengurus Program Kanan, All Women's Action Society.

Seramai 40 orang peserta terdiri daripada pegawai KPWKM dan pegawai-pegawai yang dikenal pasti dari kementerian dan agensi lain termasuk dari kementerian perintis GRB iaitu Kementerian Kewangan, Kementerian Kemajuan Luar Bandar dan Wilayah, Kementerian Sumber Manusia, Kementerian Sumber Asli dan Alam Sekitar, Kementerian Pendidikan, Kementerian Kesihatan, Kementerian Luar Bandar dan Wilayah, Jabatan Perangkaan, Unit Perancang Ekonomi, Jabatan Perdana Menteri serta Unit Penyelarasan dan Pelaksanaan, Jabatan Perdana Menteri telah menghadiri bengkel tersebut.

GENDER RESPONSIVE BUDGETING (GRB) WORKSHOP

- *Date: 26-27 February 2014*

The Planning and Research Unit of the Policy Division at the Ministry of Women, Family and Community Development (KPWKM) with the cooperation of UN Women organized a Workshop on Gender Responsive Budgeting on 26 and 27 February 2014. The workshop was conducted by two specially invited speakers: Ms. Yamini Mishra who is a Gender Responsive Budgeting (GRB) Specialist from UN Women of Asia Pacific and Mrs. Betty Yeoh, a Senior Program Manager at All Women's Action Society (AWAM).

About 40 participants attended the workshop from different departments of KPWKM and government representatives identified as pilot ministries of GRB such as the Ministry of Finance, Ministry of Rural and Regional Development, Ministry of Human Resources, Ministry of Natural Resources and Environment, Ministry of Education, Ministry of Health Malaysia, Department of Statistics Malaysia, Economic Planning Unit, Prime Minister's Department, and Implementation & Coordination Unit, Department of the Prime Minister.

LAPORAN SESI KONSULTATIF KEMENTERIAN PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT DENGAN NGO KUMPULAN SASAR BAGI DASAR BAJET 2015

• *TARIKH : 12 Jun 2014• TEMPAT : Dewan Perdana Nur, KPWKM*

YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat telah mempengerusikan Sesi Konsultatif Kementerian Pembangunan Wanita, Keluarga dan Masyarakat dengan NGO Kumpulan Sasar bagi Dasar Bajet 2015 bertemakan "Merancakkan Pertumbuhan, Memastikan Kemapanan Fiskal, Mensejahterakan Rakyat".

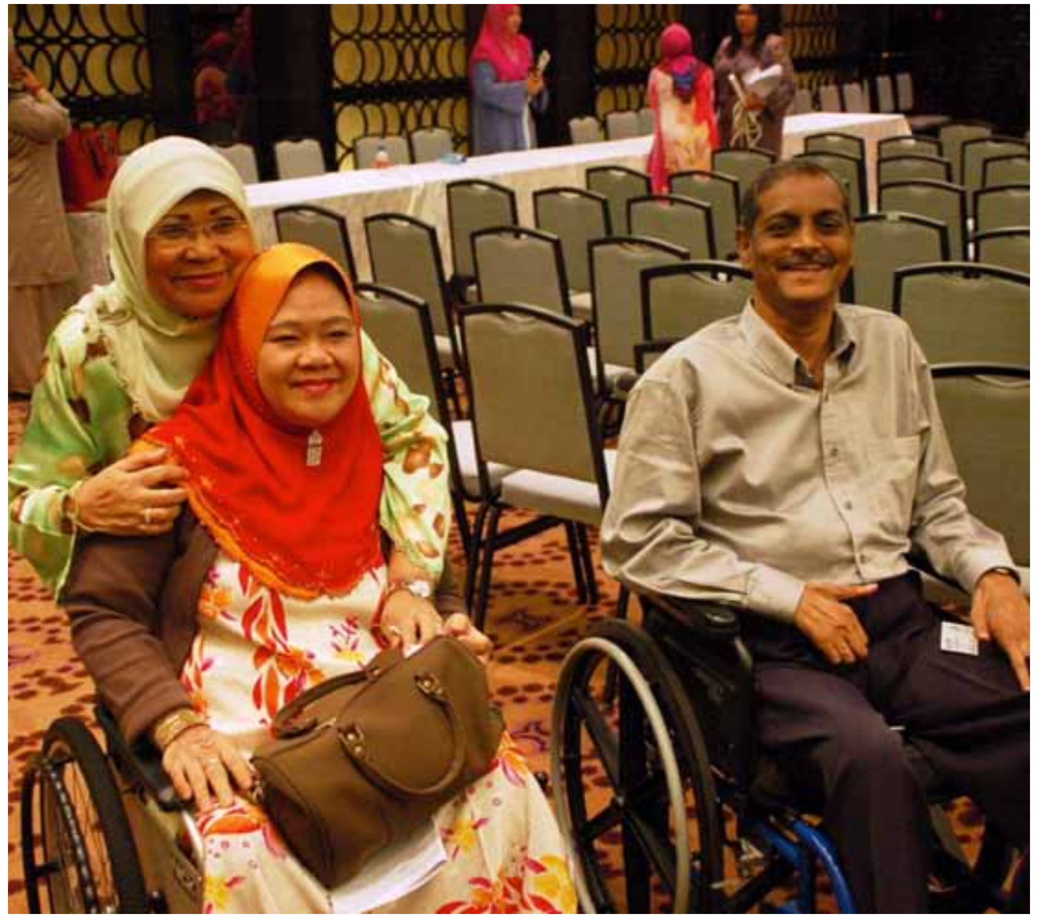
Seramai 42 NGO telah hadir bagi sesi konsultasi bersama YB Menteri. Keseluruhan peserta adalah seramai 100 orang menjayakan majlis tersebut.

THE MINISTRY OF WOMEN, FAMILY AND COMMUNITY & TARGET GROUP NGO CONSULTATIVE SESSION ON THE 2015 BUDGET

• *Date : 12 June 2014*

YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community Consultative Session chaired the Ministry of Women, Family and Community Development and the target group NGOs 2015 Budget preparation session, themed "Accelerating Growth, Ensuring Fiscal Sustainability, Welfare for the People".

About 100 participants from 42 NGOs attended the consultation session with the Minister.



BENGKEL MANAGEMENT AND MEASUREMENT OF *GENDER DISAGGREGATED DATA*

• *TARIKH : 10 Disember 2014 • TEMPAT : Hotel Shangri-La, Putrajaya*

Bahagian Dasar Pembangunan Wanita, Keluarga dan Masyarakat dengan kerjasama NAM Institute for the Empowerment of Women (NIEW) telah menganjurkan Bengkel *Management and Measurement of Gender Disaggregated Data.*

Objektif utama bengkel ini adalah untuk memberi pendedahan kepada pegawai kerajaan berkenaan *gender disaggregated data* pengumpulan data terperinci mengikut gender selain dapat memperkukuh kefahaman dan meningkatkan kesedaran mengenai hasrat kerajaan untuk terus mengarusperdanakan gender. Selain itu, bengkel ini bertujuan memberi kesedaran kepada pegawai terutamanya yang menguruskan data akan kepentingan *gender disaggregated data* pengumpulan data terperinci mengikut gender dalam perancangan kementerian / agensi / jabatan masing-masing. Dalam pada masa yang sama dapat memperkukuh hubungan antara kementerian / agensi / jabatan dengan badan-badan kerajaan yang lain dalam memperkasakan gender.

Seramai 31 orang peserta yang terdiri daripada wakil daripada kementerian / agensi / jabatan kerajaan yang berkepakaran dalam bidang gender telah menghadiri bengkel ini. Hari pertama bengkel telah diisi dengan ceramah mengenai *gender disaggregated data* pengumpulan data terperinci mengikut gender yang disampaikan oleh bekas mantan Pengarah Bahagian Perangkaan Tenaga Manusia dan Sosial, Jabatan Perangkaan Malaysia, Cik Saidah binti Hashim.

MANAGEMENT AND MEASUREMENT OF DISAGGREGATED GENDER DATA WORKSHOP REPORT

• *Date: December 10, 2014 • Venue: Shangri-La Hotel, Putrajaya*

The Women, Family and Community Policy Development Division in cooperation with NAM Institute for the Empowerment of Women (NIEW) organized a Workshop on Management and Measurement of Gender Disaggregated Data.

The main objective of this workshop is to expose government officers to Gender Disaggregated Data apart from improving their understanding and broadening their awareness of the government's aspiration for gender mainstreaming. In addition, the workshop was to educate officials handling data management on the importance of gender disaggregated data in the ministries/ agencies /departments' data planning respectively. At the same it helped strengthen the relationships between ministries / agencies / departments and other government bodies iinvolved in gender empowerment.

A total of 31 participants comprising representatives from the ministries / agency /government department with expertise in the field of gender management attended the workshop. The first day of the workshop was on Gender Disaggregated Data presented by former Director of Manpower and Social Statistics Department, Statistics Malaysia, Ms. Saidah binti Hashim.

BENGKEL FORMULATING GENDER MAINSTREAMING WORK PLAN FOR YEAR 2015 AND BEYOND

• *TARIKH: 11 Disember 2014*

Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) dengan kerjasama NAM Institute for the Empowerment of Women (NIEW) telah menganjurkan Bengkel Formulating Gender Mainstreaming Work Plan for 2015 and Beyond.

Objektif utama bengkel ini adalah untuk membincangkan hala tuju serta menghasilkan draf rancangan kerja untuk Gender Mainstreaming bagi tahun 2015 yang boleh dijadikan panduan dan rujukan bagi agensi-agensi kerajaan dalam mengarusperdanakan gender dalam kapasiti masing-masing.

Seramai 31 orang peserta yang terdiri daripada wakil daripada kementerian / agensi / jabatan kerajaan, akademia dan pertubuhan bukan kerajaan (NGO) yang berkepakaran dalam bidang gender telah menghadiri bengkel ini. Pengisian bengkel hari kedua telah dimulakan dengan penerangan ringkas oleh Timbalan Setiausaha Bahagian (Wanita dan Keluarga) Bahagian Dasar Pembangunan Wanita, Keluarga dan Masyarakat Puan Norahiza Abdul Rahman dan disusuli oleh perkongsian pengetahuan dan pengalaman oleh Puan Shanthi Dairiam, Timbalan Presiden *Women's Aid Organisation* (WAO) berkenaan piawaian dan tanggungjawab dalam usaha mengarusperdanakan gender.

FORMULATING GENDER MAINSTREAMING WORK PLAN FOR YEAR 2015 AND BEYOND WORKSHOP

• *Date: December 11, 2014*

The Ministry of Women, Family and Community Development (KPWKM) in cooperation with the NAM Institute for the Empowerment of Women (NIEW) organized a workshop on Gender Mainstreaming Work Formulating Plan for 2015 and Beyond.

The main objective of this workshop was to discuss its direction and produce a draft work plan for Gender Mainstreaming for 2015 which would serve as a guide and reference for government agencies in mainstreaming gender within their respective capacities.

A total of 31 participants comprising representatives from ministry /agency /department of government, academia, and non-governmental organizations. Governmental organizations (NGOs) with expertise in the field of gender attended the workshop. The series of talks on the Second Day of the workshop began with a brief address by Deputy Secretary of Women's Policies, Family and Community Development, Ms Norahiza Abdul Rahman, followed by the sharing of knowledge and experience by Ms. Shanthi Dairiam, Deputy President of the Women's Aid Organisation (WAO) on standards and responsibility for gender mainstreaming efforts.

Objektif utama bengkel ini adalah untuk membincangkan hala tuju serta menghasilkan draf rancangan kerja untuk Gender Mainstreaming bagi tahun 2015 yang boleh dijadikan panduan dan rujukan bagi agensi-agensi kerajaan dalam mengarusperdanakan gender dalam kapasiti masing-masing.

The main objective of this workshop was to discuss the direction and produce a draft work plan for Gender Mainstreaming for 2015 which can would serve as a guide and reference for government agencies in mainstreaming gender within their respective capacities.

LAPORAN BENGKEL CADANGAN PENGGUBALAN AKTA GANGGUAN SEKSUAL

• *TARIKH : 16 Mei 2014*

Penggubalan akta khusus berkaitan gangguan seksual amat penting kerana ia dapat memberi mesej yang jelas bahawa kerajaan amat prihatin terhadap isu gangguan seksual serta sebagai satu amaran kepada pelaku bahawa kerajaan adalah serius dalam menangani masalah ini bagi melindungi mangsa terutama wanita dan kanak-kanak. Sehubungan itu, Kementerian Pembangunan Wanita Keluarga dan Masyarakat (KPWKM) kini sedang dalam usaha untuk mewujudkan Akta Gangguan Seksual.

Usaha ini juga selaras dengan Dasar Wanita Negara khususnya dalam menangani isu diskriminasi terhadap wanita dan juga komitmen berterusan Malaysia sebagai Negara Pihak kepada Convention On The Elimination Of All Forms Of Discrimination Against Women (CEDAW) di peringkat antarabangsa.

Pada 4 November 2011, KPWKM telah membentangkan satu Memorandum Jemaah Menteri bertajuk Cadangan Penggubalan Akta Gangguan Seksual. Jemaah Menteri telah memutuskan supaya cadangan ini dikaji semula bersama-sama kementerian dan agensi yang berkaitan. Susulan keputusan tersebut, satu perbincangan meja bulat telah diadakan pada 21 Februari 2012 untuk meneliti semula keperluan mewujudkan Akta Gangguan Seksual yang melibatkan pihak yang mewakili majikan dan pekerja. Pada perbincangan tersebut, telah diputuskan bahawa tiada keperluan mendesak bagi mewujudkan Akta Gangguan Seksual pada ketika itu.

Namun, KPWKM merasakan kini adalah masa yang sesuai untuk meneliti semula cadangan penggubalan akta gangguan seksual. Bagi merealisasikan hasrat tersebut, satu Bengkel Cadangan Penggubalan Akta Gangguan Seksual telah dilaksanakan pada 6 Mei 2014 bagi membincangkan keberkesanan peruntukan undang-undang sedia ada bagi menangani kes-kes gangguan seksual serta kewajaran mewujudkan Akta Gangguan Seksual.

Pada bengkel tersebut turut dibincangkan statistik semasa kes-kes berkaitan gangguan seksual yang telah dilaporkan di bawah perundangan dan peraturan semasa, perbandingan perundangan negara-negara yang telah mempunyai peruntukan khas berkaitan gangguan seksual dan cadangan hala tuju Akta Gangguan Seksual ini.

Ahli bengkel secara dasar bersetuju dan merasakan kini adalah masa yang tepat untuk meneruskan usaha mewujudkan Akta Gangguan Seksual. Walau bagaimanapun, KPWKM masih perlu untuk mengadakan perbincangan bagi memastikan objektif cadangan pengwujudan Akta Gangguan Seksual ini dapat dicapai.

WORKSHOP REPORT ON THE FORMULATION OF THE PROPOSED SEXUAL HARASSMENTACT

• *Date: May 16, 2014*

Drafting a specific act on sexual harassment is important as it sends a clear message that the government is deeply concerned about sexual harassment; it also serves as a warning to the offender that the government is serious in addressing this issue to protect the victims, especially women and children. Accordingly, the Ministry of Women, Family and Community Development (KPWKM) is currently stepping up its efforts to formulate the Sexual Harassment Act.

These efforts are also in line with the National Policy on Women particularly in addressing the issue of discrimination against women and also a continued commitment for Malaysia as a Country Party to the Convention On The Elimination Of All Forms Of Discrimination Against Women (CEDAW).

On 4 November 2011, KPWKM presented a Cabinet Memorandum titled The Proposed Sexual Harassment Act Legislation. The cabinet decided that the proposal was to be reviewed together with relevant ministries and agencies. Following the decision, a roundtable discussion was held on February 21, 2012 to re-examine the need for a Sexual Harassment Act involving parties representing employers and employees. In the discussion, it was decided that there was no pressing needs for a Sexual Harassment Act at that time.

However, KPWKM is of the opinion that now is the right time to re-examine the drafting of the Sexual Harassment Act. To realize this dream, a Drafting of the Proposed Sexual Harassment Act Workshop was organized on May 6, 2014 to discuss the effectiveness of the provisions of existing laws to deal with cases of sexual harassment and the justification for a Sexual Harassment Act.

The workshop also discussed current statistics on cases concerning sexual harassment which had been reported under the current legislation and regulations, comparative legislation in countries that have special provisions relating to sexual harassment and recommended the direction of the Sexual Harassment Act.

The workshop participants agreed in principle that now is the right time to continue establishing a Sexual Harassment Act. However, KPWKM still needs further discussions to ensure that the objectives of the proposed formulation of Sexual Harassment Act can be achieved.

SIDANG KEMUNCAK WANITA 2014 - TRAILBLAZE TO THE TOP • *TARIKH : 15 September 2014*

Seramai 1,050 orang peserta telah menghadiri Sidang Kemuncak Wanita 2014 ini. Mereka terdiri daripada wanita profesional dalam sektor awam dan korporat, pertubuhan bukan Kerajaan, ahli akademik dan individu.

Sidang Kemuncak Wanita 2014 telah dirasmikan oleh YAB Timbalan Perdana Menteri. Selaras dengan tema Trailblaze To The Top, YAB Timbalan Perdana Menteri telah memberi inspirasi kepada golongan wanita supaya mengoptimumkan inisiatif yang Kerajaan telah umumkan dan laksanakan bagi wanita dengan potensi diri tertinggi mereka ke arah mencapai kejayaan di dalam bidang yang diceburi.

Mesej yang ingin disampaikan menerusi tema Sidang Kemuncak Wanita 2014 ini ialah wanita perlu bangkit dan menjadi “pemimpin” diri sendiri untuk berjaya di dalam apa jua bidang yang diceburi dan pada masa yang sama tetap unggul dalam pengurusan keluarga. YAB Timbalan Perdana Menteri turut menyampaikan anugerah khas iaitu *Life at Work Award* kepada majikan yang komited dalam memastikan tempat kerja yang mesra wanita dan mesra keluarga, inklusif, mengamalkan diversiti dan melaksanakan kaedah bekerja secara flexible.

2 orang penceramah antarabangsa yang dijemput ialah Miss Elisabetta Franzoso seorang penulis buku terkenal Stella’s Mum Gets Her Groove Back - True Story, telah berkongsi konsep komunikasi holistik dan mendalam yang dinamakan 4DimensionsTM dan Miss Cynthia Zhai yang telah berkongsi cara dan teknik kekuatan di dalam suara setiap individu.

Penceramah tempatan ialah Cik Ida Nerina seorang pelakon terkenal yang kini giat memperjuangkan hak wanita dan gadis sebagai Vice President, Women:Girls. Timbalan Presiden Pertubuhan Kendiri Women:girls. Beliau telah berkongsi pengalaman semangat hidup dan kerjaya daripada seorang pelakon, pejuang hak wanita dan gadis melalui seni serta kehidupan selepas bergelar Orang Kurang Upaya (OKU).

WOMEN’S SUMMIT 2014 – TRAILBLAZING TO THE TOP • Date: 15 September 2014

A total of 1,050 participants attended the 2014 Women’s Summit. They consist of professional women in the public sector and corporate, non-governmental organizations, academics and individuals.

Women’s Summit 2014 was inaugurated by the Deputy Prime Minister. In line with its theme of TRAILBLAZING TO THE TOP, the Deputy Prime Minister advised the participants to optimize the numerous Government initiatives to realise their highest self-potential and to achieve success in their respective fields.

The message conveyed through the theme of Women’s Summit 2014 was that women should become “leaders” within themselves and move on to be successful in their own endeavours while at the same time successfully managing their own families The Deputy Prime Minister also presented Life at Work Awards to employers who are committed to ensuring women-friendly and family-friendly workplaces, inclusiveness, practice diversity and flexible working hours.

2 international speakers were invited; Miss Elisabetta Franzoso, author of Stella’s Mum Gets Her Groove Back - True Story, shared her holistic and in-depth communication concept called 4DimensionsTM while Miss Cynthia Zhai shared methods and technical strengths of each individual’s voice.

Local speakers were Miss Ida Nerina, a famous actress who is actively fighting for the rights of women and girls as Vice President, Women: Girls. She shared her experiences as an actor, fighter for rights of women and girls through the arts and also about her life after the she became a Person with Disability (PWD).

Ucaptama oleh YAB Timbalan Perdana Menteri
Keynote Address by YAB Deputy Prime Minister

Ucapan Aluan oleh YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat
Welcoming speech by YB Minister of Women, Family and Community Development

Sesi dialog TPM bersama YB Menteri dan YB Timbalan Menteri
Deputy Prime Minister dialogue session with YB Minister and YB Deputy Minister

Antara peserta Sidang Kemuncak Wanita 2014 yang hadir
Among the participants of the 2014 Women’s Summit

Penerima Anugerah Life at Work Awards bergambar bersama YAB Timbalan Perdana Menteri, isteri dan pengurusan tertinggi Kementerian Pembangunan Wanita, Keluarga dan Masyarakat
Recipient of the Life at Work Awards with YAB Deputy Prime Minister, wife and senior management of Ministry of Women, Family and Community Development

LAPORAN PERBINCANGAN YB MENTERI PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT DENGAN YB MENTERI SUMBER MANUSIA

• *TARIKH : 1 April 2014*

Perbincangan antara YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat dengan YB Menteri Sumber Manusia telah diadakan pada 1 April 2014 di Bilik Mesyuarat Menteri, Aras 38, Bangunan KPWKM, Putrajaya.

Objektif utama perbincangan ini adalah bagi mendapat penerangan dan maklumat lanjut mengenai isu-isu yang melibatkan kedua-dua kementerian serta mengenal pasti potensi kolaborasi antara kementerian.

Antara perkara yang telah dibangkitkan di dalam perbincangan ini adalah cadangan mewujudkan Akta Gangguan Seksual, peluang pekerjaan kepada warga emas dan penerima bantuan kebajikan yang produktif, Skim Bantuan Galakan Perniagaan Orang Kurang Upaya (SBGP-OKU), cadangan pelaksanaan dasar 1% peluang pekerjaan OKU dalam sektor swasta, kad OKU bagi pemohon pencen ilat (PERKESO) dan cadangan menaikkan tempoh cuti bersalin sektor swasta.

Selain itu beberapa perkara lain turut dibangkitkan iaitu cadangan memasukkan Skim Pendidikan Keibubapaan Dan Kekeluargaan Sebagai Sebahagian Daripada Latihan Soft Skills Dan Melayakkan Majikan Untuk Menggunakan Tabung Pembangunan Sumber Manusia (Human Resource Development Fund – HRDF), penubuhan Anjung Solo untuk golongan gelandangan yang mempunyai pekerjaan, cadangan penyediaan bilik penyusuan oleh majikan sektor swasta, cadangan penubuhan taska 24 jam, cadangan penempatan pekerjaan bagi kanak-kanak yang akan dibebaskan dari institusi JKM, pelajaran kanak-kanak selepas dibebaskan dari institusi JKM dan penarafan institusi JKM sebagai pusat latihan.

DISCUSSION BETWEEN THE MINISTER OF WOMEN, FAMILY AND COMMUNITY DEVELOPMENT WITH THE MINISTER OF HUMAN RESOURCES

• *Date: 1 April 2014*

Talks between the Minister of Women, Family and Community with the Minister of Human Resources was held on 1 April 2014 at the Ministerial Meeting Room, Level 38, KPWKM Tower, Putrajaya.

The main objective of this discussion was to obtain information regarding issues involving both ministries as well to identify potential areas of collaboration.

Among the issues raised in this discussion were the proposed formulation of the Sexual Harassment Act, job opportunities for senior citizens and productive welfare recipients, Business Incentives Assistance Scheme for Disabled Persons (SBGP-OKU), the proposed policy implementation of 1% employment opportunity for Disabled Persons in the private sector, Disable Persons card for applicants for Invalidity Pension (SOCSO) and the proposed extension of maternity leave duration in the private sector.

Other issues raised included inclusion of Parenting And Family Education Scheme as part of Soft Skills Training and Qualifying For Employers Using the Human Resource Development Fund (Human Resource Development Fund - HRDF), for the establishment of Anjung Solo for the homeless with jobs, provision of rooms for breastfeeding by private sector employers, the proposed establishment of 24-hour nurseries, the proposed job placements for juveniles who will be released from Social Welfare Department institutions, the education of juveniles after release from Social Welfare Department institutions and the accreditation of Social Welfare Department as a training centre.

LAPORAN TAKLIMAT CADANGAN PELAKSANAAN PROJEK PERINTIS FLEXIBLE WORKING ARRANGEMENTS (FWA) DI KPWKM

• *TARIKH : 2 Julai 2014*

Taklimat ringkas mengenai cadangan pelaksanaan projek perintis Flexible Working Arrangements (FWA) telah disampaikan oleh YBhg. Datuk Harjeet Singh, mantan Timbalan Ketua Setiausaha (Strategik) kepada semua pegawai dan kakitangan di Sektor Strategik. Cik Meraazea PSU (K) yang merupakan tulang belakang bagi projek perintis ini telah turut memberi penerangan dan pembentangan slaid.

Melalui taklimat tersebut juga diperjelaskan syarat-syarat asas Flexible Working Arrangements (FWA), kaedah pelaksanaan, kaedah pemantauan serta penilaian pelaksanaan FWA di KPWKM. Terdapat tiga kaedah pelaksanaan FWA di KPWKM iaitu bekerja dari rumah (BDR), Flexi Working Hour (FWH) dan Modified Compressed Work Week (Mod-Week).

BRIEFING ON THE PROPOSED IMPLEMENTATION OF THE PILOT PROJECTOF FLEXIBLE WORKING ARRANGEMENTS (FWA) IN KPWKM REPORT

• *Date: 2 July 2014*

A briefing session was done on the proposed implementation of the Flexible Working Arrangements (FWA) pilot project at KPWKM. This was presented by the YBhg. Harjeet Singh, the former Deputy Secretary General (Strategic) to all officers and staff in the Strategic Sector. Ms. Meraazea PSU (K) who has been the pillar of this pilot project also provided further clarifications.

The briefing session also went through the basic conditions of the Flexible Working Arrangements (FWA), methods of implementation, monitoring and evaluation methods of the implementation of FWA in KPWKM. The three methods of FWA implementation in KPWKM are Working from Home (WFH), Flexi Working Hour (FWH) and Modified Compressed Work Week (Mod-Week).

TAKLIMAT FLEXIBLE WORKING ARRANGEMENTS

• *TARIKH : 19 Disember 2014*

Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) telah mengadakan taklimat cadangan pelaksanaan Flexible Working Arrangements di KPWKM pada 19 Disember 2014 di Aras 7, KPWKM. Taklimat yang disampaikan oleh Setiausaha Bahagian Dasar Pembangunan Wanita, Keluarga dan Masyarakat, Dr. Waitchalla R.R.V. Suppiah telah dihadiri oleh pegawai kanan KPWKM serta pegawai dan kakitangan Sektor Strategik KPWKM.

BRIEFING ON THE FLEXIBLE WORKING ARRANGEMENTS

• *Date: December 19, 2014*

Ministry of Women, Family and Community Development (KPWKM) organized a briefing on the proposed implementation of Flexible Working Arrangements on 19 December 2014. The briefing was delivered by the Secretary of Women, Family and Community Policy Division, Dr. Waitchalla R.R.V. Suppiah and was attended by senior officials of KPWKM as well as officers and employees of the Strategic Sector of KPWKM.

LAPORAN SEMINAR ANTARABANGSA AUTISME MALAYSIA 2014

• *TARIKH : 22 - 23 April 2014*

Seminar Antarabangsa Autisme Malaysia 2014 telah dianjurkan pada 22 dan 23 April 2014 dengan tema "Autism Is Not A Tragedy, Ignorance Is". Seminar ini dianjurkan oleh Pejabat Perdana Menteri, Bahagian PERMATA, Jabatan Perdana Menteri, Universiti Kebangsaan Malaysia serta Kementerian Pembangunan Wanita, Keluarga dan Masyarakat. Selain itu, seminar ini turut dianjurkan dengan kerjasama Kementerian Pendidikan, Kementerian Kesihatan dan Autism Speaks, sebuah pertubuhan antarabangsa dari Amerika Syarikat. Penaung Seminar ini ialah YBhg. Datin Paduka Seri Rosmah Mansor yang juga merupakan Penaung Proram PERMATA Negara. Seminar ini telah dirasmikan pembukaannya oleh YAB Perdana Menteri. Manakala, penutupnya dirasmikan oleh YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat.

Seminar ini telah dihadiri oleh 1,814 orang peserta dari dalam dan luar negara. Seramai 5 orang Wanita Pertama iaitu dari Republik Sudan, Republik Kyrgyz, Republik Albania, Sri Lanka dan Morocco turut menyertai seminar ini. Selain itu, seramai 7 orang wakil Wanita Pertama iaitu dari Myanmar, Bangladesh, Uzbekistan, China, Singapura, Namibia dan Tanzania telah hadir bagi menjayakan seminar ini. Seminar Antarabangsa Autisme Malaysia 2014 telah mendapat pengiktirafan Malaysia Book of Records kerana berjaya merekodkan bilangan penyertaan seminar yang tertinggi setakat ini di Malaysia.

Seminar ini telah merumuskan kepentingan intervensi awal secara holistik yang merangkumi aspek jasmani, emosi, rohani dan intelektual dengan metodologi yang bersesuaian untuk kanak-kanak autisme. Selain itu, aspek pembangunan kapasiti pendidik, ahli terapi, ibu bapa dan individu yang berkepentingan dalam bidang autisme turut disyorkan sebagai teras pembangunan sumber manusia. Pada masa yang sama, usaha bersepadu perlu dilakukan bagi meningkatkan kefahaman dan pengetahuan masyarakat mengenai autisme supaya penerimaan masyarakat menjadi lebih positif.

INTERNATIONAL SEMINAR ON AUTISM MALAYSIA 2014 REPORT

• *Date: 22 - 23 April 2014*

The International Seminar Autism Malaysia 2014 was on 22 and 23 April 2014 with the theme "Autism Is Not A Tragedy, Ignorance Is". This seminar was organized by the Office of the Prime Minister, PERMATA division, Prime Minister Department, Universiti Kebangsaan Malaysia along with the Ministry of Women, Family and Community Development. In addition, this seminar was held in collaboration with the Ministry of Education, Ministry of Health and Autism Speaks, an international organization from the United States. The Patron of the seminar was YAB Datin Paduka Seri Rosmah Mansor who is also the Patron for the National PERMATA program. This seminar was officially launched by the Prime Minister while the closing ceremony was officiated by the Minister of Women, Family and Community Development.

The seminar was attended by 1,814 local and international participants. The wives of the Heads of States from five countries - the Republic of Sudan, Republic of Kyrgyz, Republic of Albania, Sri Lanka and Morocco also participated in the seminar. Also in attendance were 7 representatives of the Heads of States from Myanmar, Bangladesh, Uzbekistan, China, Singapore, Namibia and Tanzania. Autism Malaysia 2014 was recognized by the Malaysia Book of Records for the highest number of seminar participants in Malaysia.

The seminar recognised the importance of early intervention in a holistic manner encompassing the physical, emotional, spiritual and intellectual methodologies appropriate for children with autism. In addition, teachers, therapists, parents and individual stakeholders in the field of autism were also recognised as key to human resource development. At the same time, it was recommended that a concerted effort was necessary to increase the understanding and knowledge of society to strengthen public acceptance of autism.

Seminar ini telah merumuskan kepentingan intervensi awal secara holistik yang merangkumi aspek jasmani, emosi, rohani dan intelektual dengan metodologi yang bersesuaian untuk kanak-kanak autisme.

The seminar highlighted the importance of early intervention in a holistic manner that covered different aspects such as physical, emotional, spiritual and intellectual well being using methodology that is suitable for autistic children.

BENGKEL LANJUTAN HALA TUJU PROGRAM DIVERSION

• *TARIKH: 29 April 2014*

Bahagian Dasar Pembangunan Wanita, Keluarga dan Masyarakat dengan kerjasama United Nations Children's Fund (UNICEF) telah menganjurkan Bengkel Lanjutan Hala Tuju Program Diversion pada 29 April 2014 di Auditorium KPWKM. Seminar ini telah dihadiri oleh kementerian dan agensi Kerajaan antaranya seperti Kementerian Dalam Negeri, Polis Diraja Malaysia, Jabatan Peguam Negara, Jabatan Kebajikan Masyarakat, ahli akademik dan pertubuhan bukan kerajaan yang berkaitan.

Melalui seminar ini, para peserta telah mendapat perkongsian maklumat mengenai pelaksanaan program Diversion di New Zealand, Australia, Thailand, Afrika Selatan, dan United Kingdom. Hasil daripada bengkel tersebut satu draf model program Diversion telah dibangunkan untuk diaplikasi di Malaysia. Model tersebut kini sedang dimurnikan dengan mendapatkan konsultasi daripada pihak berkepentingan.

FOLLOW-UP WORKSHOP ON GOAL-SETTING FOR THE DIVERSION PROGRAM

• *Date: 29 April 2014*

The Policy Division of Women, Family and Community in collaboration with United Nations Children's Fund (UNICEF) organized a follow-up goal-setting workshop on for the Diversion Program on 29 April 2014 at KPWKM Auditorium. The seminar was attended by ministries and government agencies such as the Ministry of Home Affairs, Royal Malaysia Police, the Attorney General's Chambers, Department of Social Welfare, academicians and relevant non-governmental organizations.

Through this seminar, the participants were able to share information on the implementation of the Diversion program in New Zealand, Australia, Thailand, South Africa, and the United Kingdom. The result of the workshop was a draft model of a Diversion program for applications in Malaysia. The model is currently being refined in consultation with main stakeholders.

BENGKEL SASARAN KERJA TAHUNAN BAHAGIAN DASAR PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT 2015

• *TARIKH : 28 - 30 November 2014*

Bengkel Sasaran Kerja Tahunan (SKT) Bahagian Dasar Pembangunan Wanita, Keluarga dan Masyarakat 2015 telah dilaksanakan dengan jayanya dengan kehadiran seramai lebih 30 orang pegawai dan kakitangan Bahagian Dasar. Aktiviti yang diterapkan adalah dalam bengkel selama 3 hari tersebut adalah perbincangan SKT setiap unit, SKT bahagian, SKT pegawai P&P kumpulan pengurusan dan profesional dan kumpulan sokongan. Seterusnya SKT tersebut dibentangkan kepada Timbalan Ketua Setiausaha (Strategik) iaitu Encik Wee Beng Ee.

WORKSHOP ON ANNUAL WORK TARGETS OF THE POLICY DIVISION OF WOMEN, FAMILY AND COMMUNITY DEVELOPMENT 2015 REPORT

• *TARIKH : 28 - 30 November 2014*

A workshop on Annual Work Targets (SKT) of the Policy Division of Women, Family and Community Development for 2015 was successfully held with an attendance of more than 30 officers and staff of Policy Division. Activities which were conducted during the 3-day workshop were discussions on each unit's SKT, Division SKT, P&P officers SKT and Support Group. Later, the SKT was presented to the Deputy Secretary General (Strategic), Mr Wee Ee Beng.

SEMINAR ON DIVERSION MODEL: EXPERIENCE FROM QUEENSLAND, AUSTRALIA

Bahagian Dasar Pembangunan Wanita, Keluarga dan Masyarakat dengan kerjasama United Nations Children's Fund (UNICEF) telah menganjurkan Seminar On Diversion Model: Experience From Queensland, Australia pada 27 dan 28 November 2014 di Galeria Perpustakaan KPWKM. Seminar ini telah dihadiri oleh kementerian dan agensi Kerajaan antaranya seperti Kementerian Dalam Negeri, Polis Diraja Malaysia, Jabatan Peguam Negara, Pejabat Ketua Pendaftar Mahkamah, Jabatan Penjara, Jabatan Kebajikan Masyarakat, ahli akademik dan pertubuhan bukan kerajaan yang berkaitan.

Melalui seminar ini, para peserta telah mendapat perkongsian maklumat mengenai pelaksanaan program Diversion di Queensland, Australia daripada Mr. Martin McMillan, Principle Training Officer for the Queensland Department of Justice and Attorney General dan Mr. Craig Jenkins yang telah terlibat dalam perkhidmatan *Youth Justice* di Queensland, Australia selama lebih 20 tahun.

Seminar ini antara lain bertujuan untuk berkongsi amalan baik dalam pelaksanaan program *Diversion* di Queensland, Australia. Dalam pada itu, pelaksanaan tersebut akan diteliti dan dikaji dengan lebih lanjut untuk melihat kesesuaiannya dalam penyediaan model *Diversion* di Malaysia.

SEMINAR ON DIVERSION MODEL: EXPERIENCE FROM QUEENSLAND, AUSTRALIA

The Policy Division of Women, Family and Community in collaboration with the United Nations Children's Fund (UNICEF) organized the Seminar On Diversion Model: Experience From Queensland, Australia on 27 and 28 November 2014. The seminar was attended by Government ministries and agencies such as the Ministry of Home Affairs, PDRM, the Attorney General, Office of the Chief Registrar of the Court, the Prisons Department, Social Welfare Department, academics and non-governmental organizations concerned.

Through this seminar, participants received information about the implementation of the Diversion program in Queensland, Australia from Mr. Martin McMillan, Training Principle Officer for the Queensland Department of Justice and Attorney General and Mr. Craig Jenkins who has been involved in Youth Justice services in Queensland, Australia for more than 20 years.

The seminar, was to share good practices in the implementation of the Diversion program in Queensland, Australia. In the meantime, the exercise will be studied further to determine its suitability in Malaysia.

Mr. Craig Jenkins, Mr. Phenny Kakama (UNICEF) & Mr. Martin McMillan

Taklimat mengenai pelaksanaan program Diversion di Queensland

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Bahagian Pelaksanaan Dasar Sosial Negara

National Social Policy Implementation Division

LAB ISU KEHAMILAN DI KALANGAN REMAJA 2014

• Tarikh : 23 Jun 2014 • Tempat : Dewan Perdana Nur, Kpwkm

Lab Isu Kehamilan Remaja 2014 diadakan bagi menilai semula isu ini yang mana dilihat semakin meruncing sehingga menyebabkan masalah lain timbul seperti masalah kesihatan remaja, peningkatan kes pembuangan bayi, pengguguran bayi, pembunuhan bayi dan juga pengabaian bayi. Oleh hal demikian, lab ini merupakan platform terpenting untuk mencari pendekatan bersepadu yang melibatkan semua sektor Kerajaan, Swasta, Komuniti dan juga Badan Bukan Kerajaan (NGO) bagi mengatasi isu kehamilan dalam kalangan remaja Malaysia.

Objektif Lab Isu Kehamilan Remaja 2014

Objektif utama Lab Isu Kehamilan Remaja 2014 adalah untuk mengenal pasti faktor pelindung dan risiko kepada isu kehamilan remaja dan menentukan pelan tindakan hala tuju dari perspektif keluarga agar dapat menangani isu tersebut. Bertitik tolak daripada objektif utama ini, Lab Isu Kehamilan Remaja 2014 memfokuskan kepada elemen penglibatan remaja kepada institusi sekolah, keluarga, komuniti masyarakat (kejiranan) serta sokongan daripada komuniti korporat dan juga media.

Pembahagian kumpulan perbincangan telah dibahagikan kepada empat kumpulan yang utama yang mana diketuai oleh seorang ketua kumpulan. Setiap kumpulan ini telah dipantau secara bersama oleh seorang fasilitator dan pencatat yang dilantik penganjur. Kumpulan-kumpulan tersebut disusun berdasarkan latar belakang kepakaran masing-masing agar memudahkan perkongsian idea dan gerak kerja yang meliputi aspek keluarga, sekolah dan remaja, komuniti masyarakat (kejiranan) dan juga komuniti korporat.

Rumusan keseluruhan dapatan idea selepas tamatnya pembentangan daripada semua kumpulan telah disampaikan oleh ketua moderator bagi Lab Isu Kehamilan Remaja 2014.

LAB ON 2014 PREGNANCY AMONG TEENS ISSUES

• Date: June 23, 2014 • Venue: Dewan Perdana Nur, KPWKM

The 2014 Lab on Teen Pregnancy Issues was organized to review exacerbating issues which were causing other problems to surface such as poor adolescent health, the increase in cases of abandoned babies, abortion, infanticide and the infant neglect. As such, the lab is an important platform to seek an integrated approach involving all sectors of Government, Private, Community and Non- Governmental Organizations (NGOs) to address teen pregnancy in Malaysia.

2014 Teen Pregnancy Issue Lab Objectives

The main objectives of 2014 Lab on Teen Pregnancy Issues are to reduce teen pregnancy risks and to come up with a family-oriented action plan to address the issue. Starting from these main objectives, the 2014 Teen Pregnancy Issue Lab focused on elements of youth engagement in the school, family, community (neighborhood) as well as the support of the corporate community and the media.

The discussion group was divided into four major groups, which was headed by a team leader. Each of these groups were jointly monitored by an assigned facilitator and registrar appointed by the organizer. The groups were arranged based on their backgrounds and their expertise to facilitate the sharing of ideas and work flow covering the aspects of family, school and youth, community (neighborhood) and the corporate community.

A summary of the findings of the cumulative ideas after the end of the presentation of all groups was presented by the chief moderator of the 2014 Teen Pregnancy Issue Lab.

RUMUSAN LAB ISU KEHAMILAN REMAJA 2014

SUMMARY OF THE 2014 TEEN PREGNANCY ISSUES LAB

No	Kumpulan Sasaran *Target Group*	Isu *Issue*	Cadangan *Suggestion*	Implikasi *Implications*	Rumusan *Summary*
1	Sekolah /IPT / IPTS *School/IPT/IPTS*	SRHE yang tidak meluas di sekolah *SRHE is not widespread in schools*	perlu ada klinik SRH atau seorang jururawat di sekolah *The need to have a SRH clinic or a nurse at school*	Perjawatan jururawat diperluaskan di sekolah *The post of a nurse is expanded in schools*	Bengkel bersetuju melaksanakan secara perintis *Workshop agreed to implement pilot project*
2	Keluarga *Family*	Tiada tempat rujukan keluarga di peringkat akar umbi *No family reference point at the grass root level*	Pemimpin akar umbi sebagai jentera sosial *A grass root leader as social machinery*	Jentera Pelaksanaan DSN ke peringkat JKKK *Implementation of machinery DSN to JKKK*	Organisasi khusus dalam isu sosial *Special organization on social issue*
3	Komuniti kejiranan *Neighbourhood Community*	Sekolah vs kerja *School vs Work*	KSM memastikan SRH remaja 16thn ke atas yang bekerja diperluaskan di sektor perhotelan / pelancongan / industri *The Ministry of Human Resources is to ensure SRH includes teens ages 16 and above working in the hotel and tourism industry*	• Dasar • Syarat kelayakan bekerja perlu hadiri kursus SRH *• Policy* *• Eligibility to work must include attendance in a SRH course*	MOU KPWKM dengan KSM *MOU KPWKM with KSM*
4	Komuniti korporat /media *Community Corporate / Media*	Kafe siber semakin berluasa *Widespread of cyber café* Kepertanggungjawaban laporan media / media sosial *Responsibility of media report/social media*	Perketatkan syarat siber Kafe. *Tighten the conditions for cyber café* Pelaporan positif kepada minda remaja *Positive reporting for teen minds*	Dasar PBT berkaitan siber Kafe di Perketatkan *The PBT policy on cyber café is tightened* Cyber troopers *Cyber troopers*	• Boleh dilaksanakan • Penguatk dipertingkatkan • Penglibatan pelbagai agensi *• Can be implemented* *• Implementation can be enforced* *• Involvement from various agencies*

Gambar - Gambar Sepanjang Lab *Photos captured at the Lab*

Berikut merupakan konsesus utama selepas Lab Isu Kehamilan Remaja 2014 berakhir:

- Mencadangkan kepada Majlis Sosial Negara (MSN) untuk menubuhkan satu Pasukan Task Force peringkat Kebangsaan bagi menangani isu kehamilan dalam kalangan remaja.
- Pendidikan kemahiran kekeluargaan perlu diperluaskan ke peringkat akar umbi
- Aspek hubungan kekeluargaan perlu diambilkira dalam segala aspek penggubalan dasar, peraturan dalam pembangunan sosio ekonomi negara.
- Aksesibiliti kepada perkhidmatan sokongan keluarga perlu diperluaskan.
- Perlaksanaan secara NBOS.

Here are the main consensus after the 2014 Teen Pregnancy Issues Lab ended:

- *Recommendation to the National Social Council (NSC) to establish a nation level Task Force Team to address the issue of teen pregnancy.*
- *Education of family skills should be expanded to the grassroots*
- *Aspects of family relationships should be taken into account in all aspects of policy formulation, regulation of socio-economic development of the country.*
- *Accessibility to family support services should be expanded.*
- *Implementation according to NBOS*

Mini Karnival SocialCare 2014 *Social Care Mini Carnival 2014*

Program Mini Karnival SocialCare telah dilaksanakan oleh Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) sebagai satu platform dalam usaha menawarkan pelbagai perkhidmatan, perundingan, pemudah cara dan khidmat nasihat dalam pelbagai aspek seperti ekonomi, sosial, kesihatan, kekeluargaan serta kebajikan kepada golongan sasar yang terlibat demi pembangunan dan kesejahteraan sosial masyarakat.

Mini Karnival SocialCare ini telah diadakan pada 15 Mac 2014 yang telah dirasmikan oleh YB Datuk Hajah Azizah Datuk Seri Panglima Haji Mohd Dun, Timbalan Menteri KPWKM dan turut dimeriahkan lagi oleh kehadiran YB Encik Khairy Jamaluddin, Menteri Belia dan Sukan, YBhg. Dato' Dr. Siti Norlasiah Ismail, Ketua Pengarah LPPKN dan Tuan Haji Mohamad Zobir Kamaruddin, Pengerusi Persatuan Penduduk Desa Seri Jenaris.

Karnival ini melibatkan penyertaan daripada KPWKM dan agensi di bawahnya seperti seperti JKM, JPW, ISM, LPPKN dan PurpleDNA. Antara aktiviti yang dilaksanakan sepanjang program ialah:

1. Sukaneka;
2. Aerobik;
3. Jualan produk;
4. Refleksologi kaki;
5. Pendaftaran sukarelawan;
6. Pemeriksaan kesihatan; dan
7. Ceramah menangani stress.

Kumpulan sasar yang terlibat ialah kira-kira seramai 500 orang melibatkan komuniti di Desa Seri Jenaris, Kajang. Hasil daripada pelaksanaan program ini, dapat dirumuskan bahawa Mini Karnival SocialCaremenunjukkan impak pencapaian pengisian yang baik dan satu mekanisme positif dalam memenuhi kehendak pembangunan dan kesejahteraan sosial masyarakat.

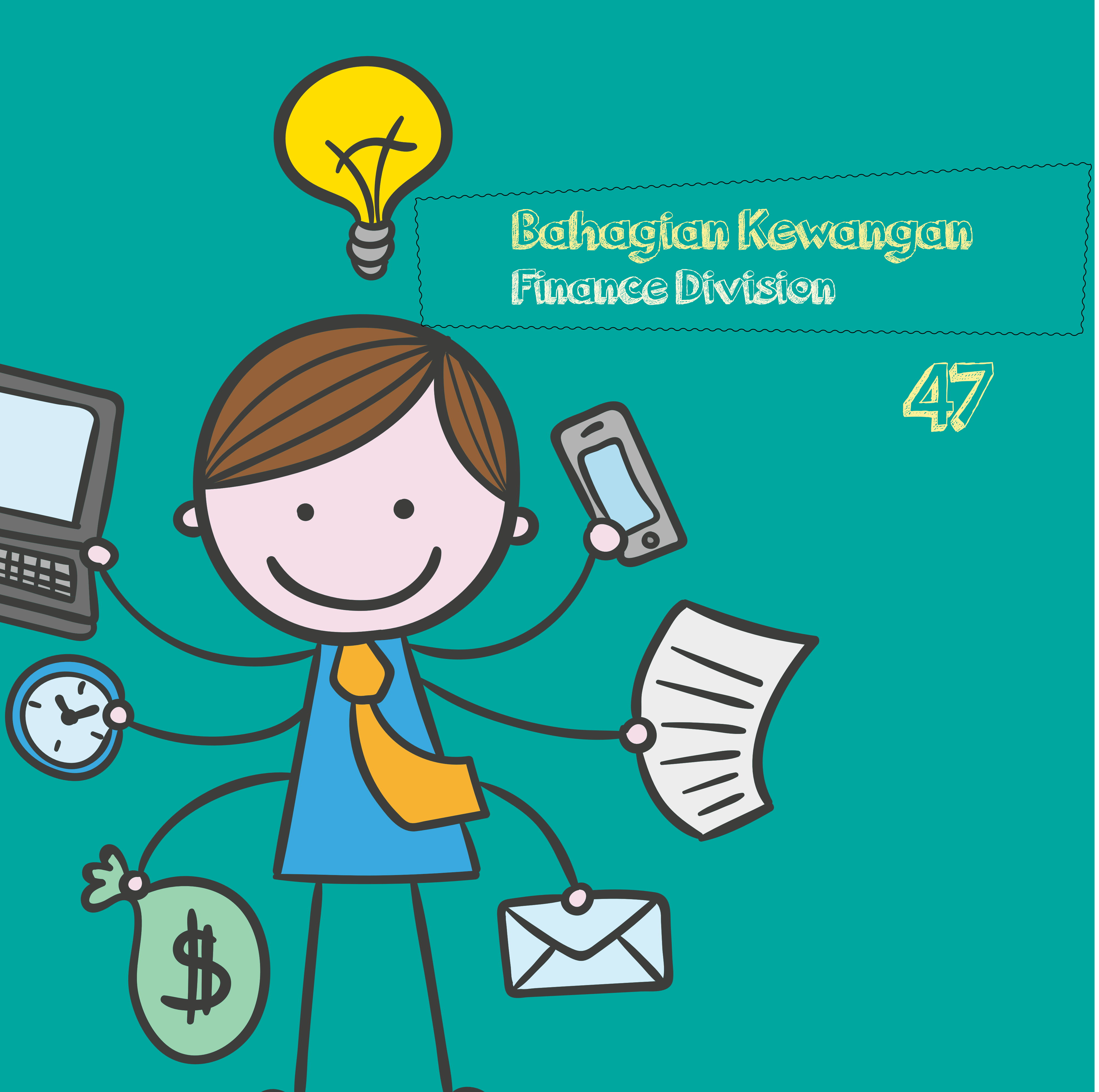
The 2014 Social Care Mini Carnival was run by the Ministry of Women, Family and Community Development (KPWKM) to offer various services including consultation and advisory services in various aspects such as economy, social, health, family and welfare to the target groups.

The Mini Carnival was held on 15 March, 2014 and was officiated by YB Datuk Azizah Datuk Seri Panglima Hj Mohd Dun, Deputy Minister of KPWKM. YB Khairy Jamaluddin, the Minister of Youth and Sports, YB Dato 'Dr. Siti Norlasiah Ismail, Director General of LPKKN and Tuan Haji Mohamad Zobir Kamaruddin, Chairman of the Residents' Association of Village Series Jenaris were also present.

KPWKM and its agencies such as DOC, JPW, ISM, NPFDB and PurpleDNA were also involved. Activities held during the program were:

1. *Fun games;*
2. *Aerobics;*
3. *Sales of products;*
4. *Foot reflexology;*
5. *Registration of volunteers;*
6. *Health screening; and*
7. *Talks on stress management.*

500 guests from the Seri Jenaris target group in Kajang attened. The Social Care Mini Carnival made a successful impact on the development and social welfare needs of the community.



a) Pengurusan Bajet

Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) telah menerima peruntukan asal sebanyak RM2,052,067,000, di bawah Perbelanjaan Mengurus pada awal tahun 2014.

Pecahan peruntukan KPWKM bagi tahun 2014 adalah seperti di *Rajah 1*:

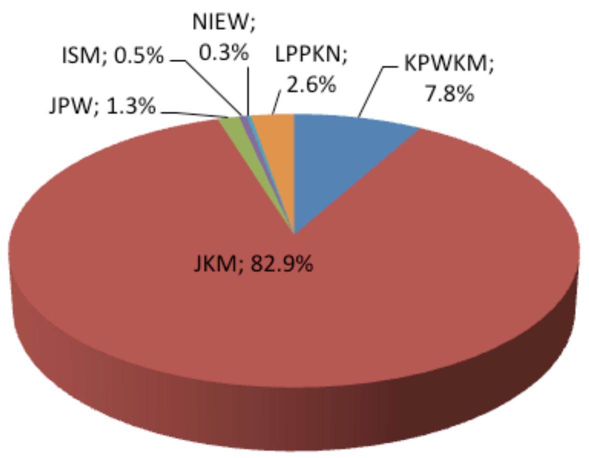
a) Budget Management

The Ministry of Women, Family and Community (KPWKM) received an initial expenditure allocation of RM2,052,067,000 in early 2014.

Breakdown of the allocation for KPWKM for the year 2014 is shown in Figure 1:

Rajah 1: Pecahan peruntukan KPWKM Tahun 2014
Figure 1: Breakdown of the allocation for KPWKM in 2014

PERUNTUKAN MENGURUS TAHUN 2014 *MANAGEMENT OF ALLOCATION FOR THE YEAR 2014*	
BAHAGIAN/JABATAN/AGENSI ***DIVISION/DEPARTMENT/AGENCY***	**JUMLAH (RM)**
Pengurusan & Perancangan Dasar (KPWKM) *Management & Policy Planning (KPWKM)*	209,694,800
Jabatan Kebajikan Masyarakat (JKM) *Social Welfare Department (JKM)*	1,709,592,000
Jabatan Pembangunan Wanita (JPW) *Women Development Department (JPW)*	31,097,200
Institut Sosial Malaysia (ISM) *Malaysia Social Institute (ISM)*	9,328,400
NAM Institute for The Empowerment of Women (NIEW) *NAM for the Institute of Empowerment of Women (NIEW)*	8,648,200
Lembaga Penduduk dan Pembangunan Keluarga Negara (LPPKN) *National Population and Family Development Board (LPKKN)*	83,706,400
JUMLAH KESELURUHAN ***GRAND TOTAL***	**2,052,067,000**



Secara keseluruhannya, prestasi perbelanjaan KPWKM bagi tahun 2014 adalah berjumlah RM2,037,805,624 atau 99.31%. Lebihan peruntukan yang tidak habis dibelanjakan adalah antara lainnya disebabkan langkah perbelanjaan berhemat di samping tanggungan tidak sempat dibayar kerana tarikh akhir pembayaran telah dipendekkan ke **24 Disember 2014 dan tiada tempoh Akaun Kena Bayar (AKB) bagi tahun 2014.**

Overall, the performance of KPWKM's expenses in 2014 amounted to RM2,037,805,624 or 99.31%. Surplus provisions is due to more prudent spending and inability to complete payments since the date of the final payment has been brought forward to ***24 December 2014 and no period Account.***

b) Pengurusan Perolehan

Bagi urusan perolehan, Bahagian Kewangan bertindak sebagai penyelaras semua urusan perolehan di peringkat Kementerian berpandukan kepada tatacara kewangan dan kaedah perolehan semasa yang berkuat kuasa. Sebanyak 11 perolehan melalui sebut harga dan 1 perolehan melalui tender telah diproses pada tahun 2014.

Perolehan secara eBidding merupakan satu modul tambahan di bawah Sistem ePerolehan yang memberi pilihan kepada Kementerian untuk mendapatkan bekalan/perkhidmatan dengan lebih cepat dan kos efektif daripada pembekal yang eP-enabled. Sehubungan itu, pada tahun 2014, Kementerian telah melaksana 2 perolehan secara eBidding.

Bagi pencapaian Penggunaan Sistem eP untuk perolehan bekalan dan perkhidmatan tahun 2014 pula, jumlah keseluruhan perbelanjaan yang dirancang adalah sebanyak RM105,570,376 dan pencapaian dari 1 Januari hingga 31 Disember 2014 adalah berjumlah RM96,753,329. Secara keseluruhannya, peratus pencapaian adalah sebanyak 74.25% sehingga 31 Disember 2014.

Bagi meningkatkan kecekapan pengumpulan dan pengurusan maklumat perolehan, Kementerian Kewangan telah membangunkan Government Procurement Information System (GPIS). Sehubungan itu, semua maklumat perolehan Kementerian bagi tahun 2014 telah dimasukkan ke dalam Sistem GPIS meliputi peringkat awal pelaksanaan perolehan/projek sehingga perolehan/projek selesai.

b) Pengurusan Perolehan

The Finance Division acts as the coordination unit for all stages of procurement in the Ministry according to the current standard operating procedures of financial and procurement. A total of 11 procurements through quotations and 1 procurement via tender were processed in 2014.

e-bidding procurement is an additional module under the e-Procurement System that gives options to the Ministry to obtain supplies / services faster and more cost-effectively than suppliers obtained via the eP-enabled. Accordingly, in 2014, the Ministry implemented 2 -bidding procurements via e-bidding.

For the eP system for procurement of supplies and services in 2014, the total planned expenditure amounted to RM105,570, 376 and actualization as of 1 January to 31 December 2014 amounted to RM96, 753,329. Overall, the percentage of actualization is 74.25% up to 31 December 2014.

To increase the efficiency on collection and management of procurement information, the Ministry of Finance developed the Government Procurement Information System (GPIS). Accordingly, all Ministry's procurement information for the year 2014 were included in the system GPIS including early implementation of the procurement/project to procurement/ project completion.

c) Pengurusan Bayaran dan Perakaunan

Bahagian Kewangan juga bertanggungjawab bagi memastikan semua bayaran bil dan tuntutan disempurnakan dalam tempoh 14 hari seperti mana yang ditetapkan dalam Arahan Perbendaharaan 103 (a). Semua bayaran dan terimaan telah diperakaunkan dan diselenggara dengan teratur. Semua penyata penyesuaian bagi terimaan/bayaran/amanah telah dibuat secara berkala mengikut jenis vot masing-masing.

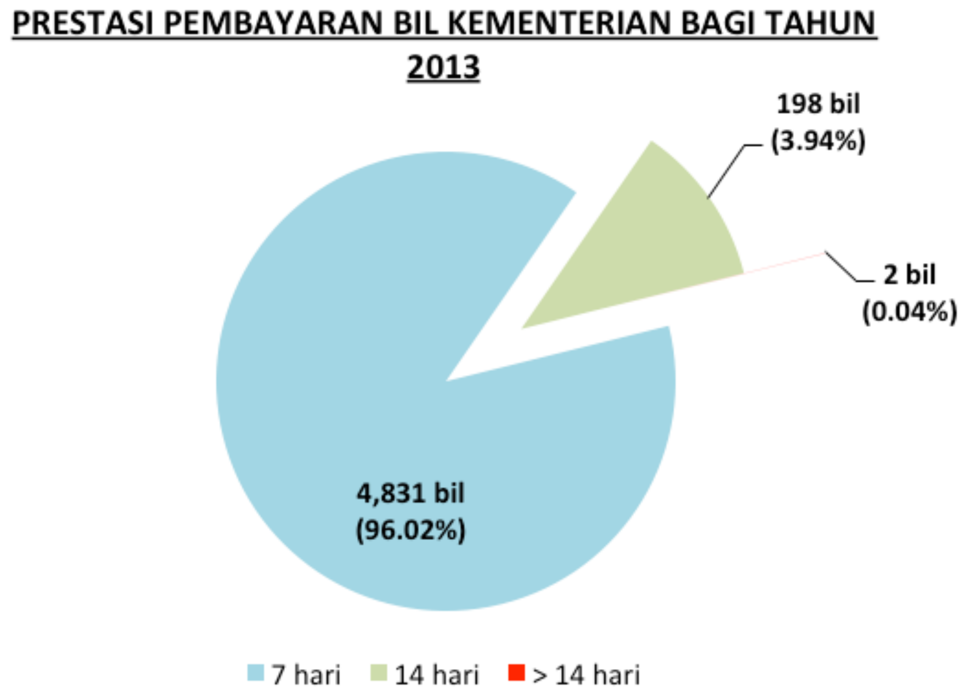
Secara keseluruhan, prestasi pembayaran bil Kementerian pada tahun 2014 bagi tempoh tujuh (7) hari adalah 96.02% iaitu sebanyak 4,831 bil. Manakala prestasi bil bagi tempoh 14 hari adalah 99.96% (5,031 bil) dengan dua (2) bil dibayar melebihi 14 hari (0.04%). Pecahan pembayaran bil dalam tempoh tujuh (7) hari dan 14 hari bagi tahun 2014 adalah seperti di ***Rajah 2*** berikut:

c) Management and Accounting Fees

The Finance Division is also responsible for ensuring that all payments for bills and claims are made within 14 days as prescribed in Treasury Instructions 103 (a). All payments and receipts are accounted for and properly maintained. All statements adjusted for receipts / payments / trust were completed as per respective schedules.

Overall in 2014, the performance of the Ministry's payments of bills within a period of seven (7) days is 96.02% i.e 4,831 bills. Bills paid within a period of 14 days is 99.96% (5.031 bills) with two (2) bills paid more than 14 days (0.04%). The breakdown of bill payments within seven (7) days and 14 days for the year 2014 is shown in Figure 2 below:

Rajah 2: Peruntukan dan Prestasi Perbelanjaan KPWKM Bagi Tahun 2014
Figure 2: Performance of Ministry's Provision and Expenditure for the year 2014



BAHAGIAN HUBUNGAN ANTARABANGSA

A. PENGENALAN

Bahagian Hubungan Antarabangsa, Kementerian Pembangunan Wanita, Keluarga dan Masyarakat terbahagi kepada tiga unit iaitu Unit Pelbagai Hala, Unit Serantau serta Unit ASEAN dan Dua Hala.

Unit Pelbagai Hala / Multilateral (AM) dipertanggungjawab untuk persediaan persidangan atau mesyuarat serta menyelaras maklumat untuk pertubuhan antarabangsa seperti Pertubuhan Bangsa-Bangsa Bersatu. Sehubungan itu, Unit AM merupakan penyelaras kepada isu-isu berkaitan instrumen antarabangsa yang telah ditandatangani oleh KPWKM seperti Konvensyen Mengenai Penghapusan Segala Bentuk Diskriminasi Terhadap Wanita (CEDAW), Konvensyen Mengenai Hak Kanak-Kanak (CRC) dan Konvensyen Mengenai Hak Orang Kurang Upaya (CRPD). Pada masa yang sama, Unit AM perlu menyelaras maklumat / dokumentasi Hak Asasi Manusia yang berkaitan dengan kumpulan sasar KPWKM. Selain itu, Unit Am merupakan Urus Setia kepada Jawatankuasa Tetap Sains Sosial (JKTSS) di bawah Suruhanjaya Kebangsaan UNESCO Malaysia (SKUM).

Unit Serantau / Regional (AR) dipertanggungjawabkan untuk persediaan persidangan atau mesyuarat yang berkaitan dengan kerjasama atau pertubuhan yang bercorak serantau seperti Kerjasama Ekonomi Asia Pasifik (APEC), Pertubuhan Persidangan Islam (OIC), Pergerakan Negara-negara Berkecuali (NAM), Economic and Social Commission for Asia and the Pacific (ESCAP) serta Commonwealth.

Unit ASEAN dan Dua Hala / Bilateral (AB) dipertanggungjawabkan untuk menyelaras persidangan atau mesyuarat yang melibatkan enam (6) badan sektoral ASEAN yang menjadi tumpuan KPWKM iaitu ASEAN Ministerial Meeting on Social Welfare and Development (AMMSWD), Senior Officials Meeting on Social Welfare and Development (SOMSWD), ASEAN Committee on Women Meeting (ACW), ASEAN Social Work Consortium (ASWC) dan ASEAN Commission for the Promotion and Protection of the Rights of Women and Children (ACWC) dan ASEAN Ministerial Meeting on Women (AMMW). Di samping itu, Unit AB turut dipertanggungjawabkan untuk memantau dan menyelaras program kerjasama dua hala dengan negara-negara luar. Di antara program kerjasama dua hala yang diuruskan ialah Memorandum Persefahaman (MoU) dengan negara-negara terpilih dalam bidang pembangunan wanita, keluarga dan kebajikan masyarakat serta menguruskan lawatan delegasi luar negara ke KPWKM.

INTERNATIONAL RELATIONS DIVISION

A. INTRODUCTION

The International Relations Division, Ministry of Women, Family and Community Development is divided into three units: Multilateral, Regional Unit as well as ASEAN and Bilateral Unit.

The Multilateral Unit / Multilateral (AM) makes preparations for conferences or meetings and coordinates information for international organizations like the United Nations. Accordingly, the AM Unit coordinates issues related to international instruments signed by KPWKM. These include the Convention on the Elimination of All Forms Discrimination against Women (CEDAW), the Convention on the Rights of Child (CRC) and the Convention on the Rights of Persons with Disabilities (CRPD). At the same time, the Unit coordinates Human Rights information/ documentation related to the target groups of KPWKM. In addition, the AM Unit is also the Secretariat to the Permanent Social Sciences Committee (JKTSS) under the National UNESCO Malaysia Commission (SKUM).

The Regional Unit / Regional (AR) prepares for conferences or meetings related to cooperation or regional organizations such as the Economic Cooperation of Asia Pacific (APEC), the Organization of the Islamic Conference (OIC), the Movement States Aligned Movement (NAM), the Economic and Social Commission for Asia and the Pacific (ESCAP) and the Commonwealth.

The ASEAN unit and Bilateral / Bilateral (AB) coordinates conferences or meetings involving six (6) of the ASEAN sectoral bodies which is the focus of KPWKM which are the ASEAN Ministerial Meeting on Social Welfare and Development (AMMSWD), Senior Officials Meeting on Social Welfare and Development (SOMSWD), ASEAN Meeting Committee on Women (ACW), ASEAN Social Work Consortium (SWC) and the ASEAN Commission for the Promotion and Protection of the Rights of Women and Children (CWC) and the ASEAN Ministerial Meeting on Women (AMMW). In addition, the unit is also tasked to monitor and coordinate bilateral cooperation programs with foreign countries. Among the bilateral cooperation program managed by AB is the Memorandum of Understanding (MoU) with selected countries in the field of women's development, family and social welfare. They also manage visits by foreign delegations to KPWKM.

B. FUNGSI BAHAGIAN HUBUNGAN ANTARABANGSA

(i) Merealisasikan komitmen kerajaan terhadap resolusi, keputusan, pelan tindakan dan konvensyen yang dipersetujui di peringkat antarabangsa;

(ii) Menyelaraskan pelaksanaan komitmen kerajaan terhadap instrumen antarabangsa dengan agensi pelaksanaan di peringkat nasional;

(iii) Mewujud dan mempertingkatkan jaringan kerjasama peringkat antarabangsa, serantau dan dua hala;

(iv) Menyelaraskan pelaksanaan program kerjasama di bawah Memorandum Persefahaman dalam bidang pembangunan wanita, keluarga dan kebajikan masyarakat; dan

(v) Merancang aktiviti yang membolehkan Malaysia memainkan peranan penting dan berkesan di peringkat antarabangsa.

B. FUNCTIONS OF INTERNATIONAL RELATIONS

(i) Implement the government's commitment to resolutions, decisions, and action plans agreed at international conventions;

(ii) Coordinate implementation of the government's international commitments with implementation agencies at the national level;

(iii) Establish and enhance global international network regional and bilateral cooperation;

(iv) Coordinate the implementation of cooperation programs under the Memorandum of Understanding in the field of women's development, family and social welfare; and

(v) Plan activities that enable Malaysia to play an important and effective role internationally.

The 58th Session United Nations Commission on the Status of Women

YB Dato' Sri Rohani Abdul Karim semasa sesi perasmian The 58th Session United Nations Commission on the Status of Women

YB Dato' Sri Rohani Abdul Karim at the opening ceremony of the The 58th Session United Nations Commission on the Status of Women

YB Dato' Sri Rohani Abdul Karim bersama sebahagian daripada peserta semasa sesi Ministerial Roundtable

YB Dato' Sri Rohani Abdul Karim with some of the participants at the Ministerial Roundtable

C. PENCAPAIAN BAHAGIAN HUBUNGAN ANTARABANGSA BAGI TAHUN 2014

UNIT PELBAGAI HALA / MULTILATERAL (AM)

1. PROGRAM / AKTIVITI DI BAWAH UNIT PELBAGAI HALA / MULTILATERAL (AM)

(a) *The 58th Session United Nations Commission on the Status of Women, New York, Amerika Syarikat (10 – 14 Mac 2014)*

YB Dato' Sri Rohani Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat telah menghadiri The 58th Session United Nations Commission on the Status of Women yang telah diadakan di New York, Amerika Syarikat dari 10 hingga 14 Mac 2014. Sesi ini merupakan persidangan tahunan untuk menilai kemajuan berhubung inisiatif kesaksamaan gender negara anggota PBB dan mengenal pasti isu serta cabaran dalam pembentukan dasar serta program kesaksamaan gender di peringkat antarabangsa.

Lebih 6,000 orang delegasi dari negara anggota PBB, tokoh dan pakar gender serta wakil pertubuhan bukan kerajaan dan agensi di bawah PBB telah menghadiri persidangan ini. Sesi ke-58 ini bertemakan *Challenges and Achievements in the Implementation of the Millennium Development Goals for Women and Girls.*

Antara tumpuan persidangan ialah membincangkan akses wanita dan kanak-kanak perempuan kepada pelajaran, perkhidmatan kesihatan reproduktif, latihan pembangunan kapasiti, sains dan teknologi, peluang pekerjaan dan productive resources. YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat telah membuat 3 intervensi negara sepanjang persidangan berlangsung.

C. RESULTS OF INTERNATIONAL RELATIONS SECTION FOR THE YEAR 2014

MULTILATERAL UNIT / MULTILATERAL (AM)

1. PROGRAM / ACTIVITY OF THE / MULTILATERAL UNIT (AM)

(a) The 58th Session of United Nations Commission on the Status of Women, New York, United States (10 - 14 March 2014)

YB Dato 'Sri Rohani Karim, Minister of Women, Family and Community attended the 58th Session United Nations Commission on the Status of Women which was held in New York, USA from 10 to 14 March 2014. The is an annual conference to assess progress initiatives regarding gender equality; UN member states identify issues and challenges in policy formation and gender equality program at an international level.

Over 6,000 delegates from UN member states, gender experts and representatives of non-governmental organizations and agencies under the UN attended the conference. The theme of the 58th session was Challenges and Achievements in the Implementation of the Millennium Development Goals for Women and Girls.

The focus of the conference was to discuss access for women and girls to education, services reproductive health, training, capacity building, science and technology, employment and productive resources. The Minister of Women, Family and Community Development made 3 state interventions at the conference.

YB Dato' Sri Rohani Abdul Karim semasa sesi Ministerial Roundtable

YB Dato' Sri Rohani Abdul Karim at the Ministerial Roundtable

YB Dato' Sri Rohani Abdul Karim dan para peserta Global Summit of Women 2014

YB Dato' Sri Rohani Abdul Karim with some of the participants of the Global Summit of Women 2014

(b) ***Global Summit of Women 2014, Paris, Perancis (5 – 7 Jun 2014)***

YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat telah menghadiri *Global Summit of Women* di Paris, Perancis dari 5 hingga 7 Jun 2014. Global Summit of Women merupakan satu persidangan yang menyediakan platform bagi meneroka strategi praktikal dan amalan terbaik dalam memajukan peluang ekonomi wanita di seluruh dunia.

Sidang kemuncak ini dihadiri oleh para menteri, pegawai kerajaan, pemimpin wanita, pemimpin pertubuhan bukan kerajaan dan tokoh perniagaan untuk bertukar pandangan dan berkongsi pengalaman mengenai amalan terbaik bagi meningkatkan taraf ekonomi wanita di negara masing-masing.

Menteri Pembangunan Wanita, Keluarga dan Masyarakat, YB Dato' Sri Rohani Abdul Karim telah dijemput untuk membentangkan kertas kerja dalam sesi meja bulat peringkat menteri. Sesi ini memberi peluang kepada para menteri untuk membentangkan program dan inisiatif yang dilaksanakan di negara masing-masing dalam usaha meningkatkan peluang perniagaan di kalangan wanita dan sekaligus dapat membantu pertumbuhan ekonomi.

Global Summit of Women 2014 turut dihadiri oleh YABhg. Datin Paduka Seri Rosmah Mansor, isteri Perdana Menteri Malaysia dan tokoh-tokoh usahawan wanita Malaysia.

(b) Global Summit of Women 2014, Paris, France (5 - 7 June 2014)

The Minister of Women, Family and Community Development attended the Global Summit of Women in Paris, France on 5 - June 7 2014. The Global Summit of Women is a conference that provides a platform to explore practical strategies and best practices in developing economic opportunities for women around the world.

The summit was attended by ministers, government officials, women leaders, leaders of non-governmental organizations and business leaders to exchange views and share experiences on best practices to improve the economy of women in their respective countries.

The Minister of Women, Family and Community Development, YB Dato ' Sri Rohani Abdul Karim was invited to present papers in the ministerial round table sessions. This session was an opportunity for ministers to present programs and initiatives undertaken in their respective countries to increase business opportunities among women and at the same time to boost economic growth.

The Global Summit of Women 2014 was also attended by YABhg. Datin Paduka Seri Rosmah Mansor, wife of the Prime Minister and prominent Malaysian women entrepreneurs.

YB Dato' Sri Rohani Abdul Karim ditemuramah oleh wartawan Perancis semasa Global Summit of Women 2014

YB Dato' Sri Rohani Abdul Karim being interview by French media at the Global Summit of Women 2014

YB Dato' Sri Rohani Abdul Karim bersama YABhg. Datin Paduka Seri Rosmah Mansor dalam satu acara di Paris semasa Global Summit of Women 2014

YB Dato' Sri Rohani Abdul Karim with YABhg. Datin Paduka Seri Rosmah Mansor at an event in Paris during the Global Summit of Women 2014

YB Dato' Sri Rohani Abdul Karim semasa menyampaikan kenyataan Negara semasa Special Session of the General Assembly on the follow-up to the Programme of Action of the International Conference on Population and Development beyond 2014

YB Dato' Sri Rohani Abdul Karim presenting the country's statement at the Special Session of the General Assembly on the follow-up to the Programme of Action of the International Conference on Population and Development beyond 2014

YB Dato' Sri Rohani Abdul Karim bersama sebahagian delegasi Malaysia yang menyertai Global Summit of Women 2014

YB Dato' Sri Rohani Abdul Karim with some of the Malaysian delegates at the Global Summit of Women 2014

YB Dato' Sri Rohani Abdul Karim bersama sebahagian daripada delegasi KPWKM di General Assembly Hall, Ibu Pejabat PBB

YB Dato' Sri Rohani Abdul Karim with some of the KPWKM delegates at the General Assembly Hall, UN Headquarters

(c) **Special Session of the General Assembly on the follow-up to the Programme of Action of the International Conference on Population and Development Beyond 2014, Pertubuhan Bangsa-Bangsa Bersatu (UNGA), New York, Amerika Syarikat (22 September 2014)**

Menteri Pembangunan Wanita, Keluarga dan Masyarakat, YB Dato' Sri Rohani Abdul Karim telah menghadiri Special Session of the General Assembly on the follow-up to the Programme of Action of the International Conference on Population and Development Beyond 2014, Pertubuhan Bangsa-Bangsa Bersatu di New York, Amerika Syarikat pada 22 September 2014. Sesi khas ini yang diadakan sempena Perhimpunan Agung Pertubuhan Bangsa-Bangsa Bersatu (UNGA) 2014 bertujuan menilai kemajuan berhubung inisiatif kependudukan dan pembangunan keluarga negara anggota seperti yang digariskan dalam pelan tindakan yang berkenaan, mengenal pasti isu serta cabaran dalam pembentukan dasar dan program berkaitan institusi kekeluargaan di peringkat antarabangsa.

Sesi khas ini telah dihadiri oleh negara-negara anggota PBB, wakil pertubuhan bukan kerajaan dan agensi di bawah PBB. YB Dato' Sri Rohani Abdul Karim telah menyampaikan kenyataan negara yang antaranya menjelaskan bahawa Malaysia telah mencapai kebanyakan objektif dan matlamat yang digariskan dalam Pelan Tindakan Persidangan Antarabangsa Mengenai Kependudukan dan Pembangunan. Antara faktor yang menyumbang kepada kejayaan itu adalah kestabilan politik, perkhidmatan awam yang cekap dan hubungan yang baik antara Kerajaan dengan sektor swasta termasuk pertubuhan bukan kerajaan.

YB Dato' Rohani Abdul Karim juga telah menghadiri First Ladies Global Call to Action Conference on Women and Girls Financial Health yang diadakan di New York pada 25 September 2014. Seramai lebih daripada 25 orang wanita pertama telah menghadiri persidangan ini yang membincangkan usaha-usaha yang harus dilaksanakan untuk meningkatkan akses kepada modal kewangan bagi wanita dan kanak-kanak perempuan di seluruh dunia. Persidangan ini juga menyokong pelaburan kewangan yang lebih besar dibuat ke atas wanita dan kanak-kanak perempuan serta mencadangkan penubuhan Dana Global Wanita Pertama.

(C) Special Session of the General Assembly on the follow-up to the Programme of Action of the International Conference on Population and Development Beyond 2014, the United Nations Emirates (UNGA), New York, United States (22 September 2014)

The Minister of Women, Family and Community Development, YB Dato ' Sri Rohani Abdul Karim attended the Special Session of the General Assembly on the follow-up Programme of Action of the International Conference on Population and Development Beyond 2014, the United Nations Organization in New York, United States which was held on 22 September 2014. This special session was held in conjunction with the United Nations General Assembly United Nations (UNGA) in 2014 to assess the progress in relation to the population and family development initiatives in member countries, as outlined in the relevant action plan, identify issues and challenges in the establishment of policies and programs related to family institution at international level.

The special session was attended by UN member states, representatives of non-governmental organizations and agencies under the United Nations. YB Dato ' Sri Rohani Abdul Karim presented our country statement which among others stated that Malaysia had achieved most of the objectives and goals outlined in the Action Plan of the International Conference on Population and Development. Among the factors have contributed to its success is political stability, efficient public services and good relations between the Government and the private sector including non-governmental organizations.

YB Dato' Rohani Abdul Karim also attended the First Ladies Global Call to Action Conference on Women and Girls Financial Health, held in New York on 25 September 2014.A total of more than 25 first ladies attended the conference, to discussed the efforts that have been implemented to improve access to financial capital for women and girls worldwide. This conference also supported greater financial investments made for women and girls and proposed the establishment of the Global First Lady Fund.

(d) *Sambutan Hari UNESCO Malaysia 2014 di Dataran Merdeka dan Bangunan Sultan Abdul Samad, Kuala Lumpur (18 - 19 Oktober 2014)*

Majlis perasmian Hari UNESCO Malaysia 2014 telah disempurnakan oleh YAB Tan Sri Dato' Haji Muhyiddin Bin Haji Mohd Yassin, Timbalan Perdana Menteri Malaysia merangkap Presiden Suruhanjaya Kebangsaan UNESCO Malaysia pada 18 Oktober 2014 (Sabtu). Tema sambutan kali ini ialah Warisan Kita, Warisan Dunia. Hari UNESCO Malaysia 2014 merupakan sambutan kali keempat sejak diperkenalkan pada tahun 2011.

Pelbagai aktiviti termasuk pameran dan persembahan kebudayaan diadakan sempena sambutan Hari UNESCO Malaysia 2014. Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) yang mewakili Jawatankuasa Kecil Tetap Sains Sosial di bawah Suruhanjaya Kebangsaan UNESCO Malaysia turut mengadakan pameran mengenai peranan dan fungsi kementerian dalam pembangunan wanita, keluarga dan masyarakat.

Jabatan Pembangunan Wanita (JPW), Jabatan Kebajikan Masyarakat (JKM), Lembaga Penduduk dan Pembangunan Keluarga Negara (LPPKN), Unit NKRA dan Unit Komunikasi Korporat terlibat secara langsung dalam pameran Jawatankuasa Kecil Tetap Sains Sosial. Bahagian Hubungan Antarabangsa, KPWKM bertindak sebagai penyelaras sambutan di peringkat KPWKM dan dibantu oleh Bahagian Khidmat Pengurusan.

Sambutan pengunjung ke booth pameran Jawatankuasa Kecil Tetap Sains Sosial adalah sangat menggalakkan. Selain pameran tentang peranan dan fungsi setiap jabatan di bawah KPWKM, JPW telah mempromosikan kempen menangani keganasan terhadap wanita manakala LPPKN menyediakan perkhidmatan mengurut (Mama Care) kepada para pengunjung. JKM berjaya menarik ramai pengunjung ke booth pameran dengan menyediakan permainan interaktif untuk kanak-kanak. Unit NKRA pula menunjukkan kemahiran orang kurang upaya (OKU) dalam menghasilkan kraf tangan.

(d) UNESCO Malaysia Day Celebration 2014 at Dataran Merdeka and Sultan Abdul Samad Building, Kuala Lumpur (October 18 to 19 2014)

The 2014 Malaysia UNESCO Day was launched by YAB Tan Sri Dato 'Haji Muhyiddin Bin Haji Mohd Yassin, the Deputy Prime Minister of Malaysia and President of National Commission for UNESCO on 18 October 2014 (Saturday). The theme was Our Heritage, World Heritage. This was the fourth celebration of The UNESCO Day since it was first introduced in 2011.

Various activities including exhibitions and cultural performances were held in conjunction with the 2014 Malaysia UNESCO Day. The Ministry of Women, Family and Community Development (KPWKM) representing the Permanent Subcommittee of Social Sciences under the National Commission for UNESCO also organized an exhibition about the role and functions of the Ministry in the advancement of women, families and communities.

The Department of Women Development (JPW), Social Welfare Department (JKM), Institute for Population and Family Development (National), NKRA Unit and Corporate Communications Unit were involved directly in the Permanent Subcommittee on Science Social exhibition. The Relations Division, assisted by the Management Service Division of KPWKM coordinated the celebration at the KPWKM level.

The response to the exhibition booth of Permanent Subcommittee of Social Sciences was very encouraging. The exhibition focuses on the role and functions of each department under the ministry. JPW promoted a campaign to address violence against women while LPPKN provided massage services (Mama Care) to visitors. JPW attracted many visitors to the exhibition booth since they had interactive games for children. The NKRA Unit dispayedshowed the craftsmanship and skills of persons with disabilities (PWDs) in producing handicrafts.

YB Dato' Sri Rohani Abdul Karim bersama sebahagian daripada delegasi Malaysia yang menghadiri First Ladies Global Call to Action Conference on Women and Girls Financial Health

YB Dato' Sri Rohani Abdul Karim with some of the Malaysian delegates at the First Ladies Global Call to Action Conference on Women and Girls Financial Health

Produk-produk yang dihasilkan melalui Purple DNA Project juga dipamerkan kepada orang ramai

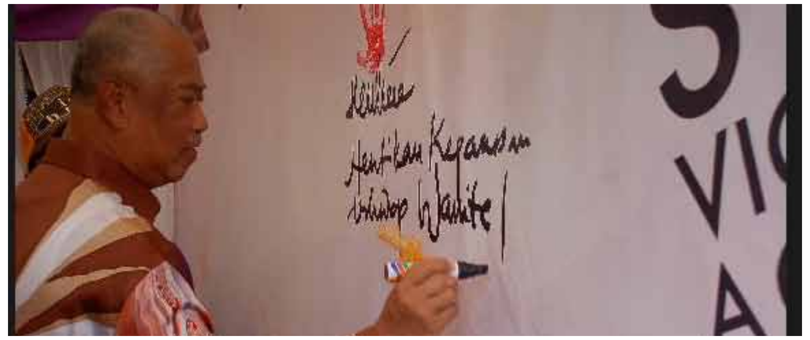
Some of the products developed through the Purple DNA Project were also displayed to the public.

Antara pengunjung di booth pameran Jawatankuasa Kecil Tetap Sains Sosial / KPWKM

Some of the visitors to the exhibition booth of the Social Science Sub-Committee of KPWKM

Timbalan Perdana Menteri Tan Sri Muhyiddin Yassin melakukan simbolik perasmian sambutan Hari Unesco Malaysia 2014 bertemakan Warisan Kita Warisan Dunia di Dataran Merdeka. Turut hadir Timbalan Menteri Pendidikan kedua, Datuk Mary Yap Kain Ching dan Pengarah Pejabat Serantau UNESCO Jakarta, Prof. Dr. Hubert Gijzen

Deputy Prime Minister Tan Sri Muhyiddin Yassin made a symbolic opening gimmick of the Malaysia Day celebration in 2014 with the theme Unesco World Heritage Heritage at Dataran Merdeka. Also present were Deputy Minister of Education, Datuk Mary Yap Kain Ching and Director of the Regional Office of UNESCO Jakarta, Prof. Dr. Hubert Gijzen



Timbalan Perdana Menteri Tan Sri Muhyiddin Yassin dan Pengarah Pejabat Serantau UNESCO Jakarta, Prof. Dr. Hubert Gijzen menurunkan tandatangan sebagai tanda sokongan ke atas kempen menangani keganasan terhadap wanita

Deputy Prime Minister Tan Sri Muhyiddin Yassin and Director of the Regional Office of UNESCO Jakarta, Prof. Dr. Hubert Gijzen sign their support for the campaign to address violence against women

UNIT SERANTAU / REGIONAL (AR)

1. PROGRAM / AKTIVITI DI BAWAH UNIT SERANTAU:

(a) *Annual Consultation of Commonwealth National Women Machineries (16 Mac 2014)*

YB Dato' Sri Rohani Abdul Karim juga telah menghadiri Annual Consultation of Commonwealth National Women's Machineries yang diadakan di New York pada 16 Mac 2014. Mesyuarat ini telah bersetuju menerima laporan 12th Commonwealth Gender Plan of Action Monitoring Group serta cadangan strategik untuk tindakan susulan negara anggota Komanwel. Mesyuarat turut membincangkan laporan kedudukan semasa negara anggota Komanwel berhubung kesaksamaan gender dan pemerkasaan ekonomi dan portal Commonwealth Connects bagi menghubungkan Commonwealth National Women's Machineries.

REGIONAL UNIT / REGION (AR)

1. PROGRAM / ACTIVITIES UNDER THE REGIONAL UNIT:

(a) Annual Commonwealth National Consultation of Women Machineries (16 March 2014)

YB Dato' Sri Rohani Abdul Karim also attended Annual Consultation of Commonwealth National Women's Machineries which was held in New York on 16 March 2014. The meeting agreed to accept reports by the 12th Commonwealth Gender Plan of Action Monitoring Group along with the strategic proposals on the follow-up actions by the Commonwealth member states. The meeting also discussed the country's current position with members of the Commonwealth in relation to gender equality and economic empowerment and Commonwealth Connects portal to connect the Commonwealth National Women's Machineries.

Suasana dewan sewaktu Annual Consultation of Commonwealth National Women's Machineries

The hall during the Annual Consultation of Commonwealth National Women's Machineries

YB Dato' Sri Rohani Abdul Karim berkongsi pandangan dan idea berhubung kesaksamaan gender dan pemerkasaan ekonomi wanita

YB Dato' Sri Rohani Abdul Karim shares her views and ideas on gender equality and economic empowerment of women.

YB Dato' Sri Rohani Abdul Karim bergambar dengan peserta yang menghadiri Annual Consultation of Commonwealth National Women's Machineries

YB Dato' Sri Rohani Abdul Karim with participants of the Annual Consultation of Commonwealth National Women's Machineries

(d) *5th Session of the Islamic Conference on the Role of Women in the Development of OIC Member States (19 – 22 Oktober 2014)*

Menteri Pembangunan Wanita, Keluarga dan Masyarakat, YB Dato' Sri Rohani Abdul Karim telah menghadiri *The Fifth Ministerial Conference on the Role of Women in the Development of OIC Member States* di Baku, Republik Azerbaijan pada 20 dan 21 Oktober 2014. Persidangan ini telah dihadiri seramai lebih daripada 220 orang peserta daripada 30 buah negara OIC. Tema persidangan adalah *The Role of Women in Sustainable Development.*

Persidangan dwi-tahunan ini melibatkan penggubal dasar, pegawai kerajaan, tokoh dan pakar pembangunan wanita yang bertujuan membincangkan isu-isu memperkasakan peranan dan penglibatan wanita dalam mencapai kesaksamaan gender khususnya di kalangan wanita Islam di negara-negara OIC.

YB Dato' Sri Rohani Abdul Karim telah membentangkan kertas kerja bertajuk *The Role of Women in Sustainable Development: Malaysian Experience* dalam persidangan tersebut. YB Menteri berkongsi kejayaan yang dicapai oleh Malaysia dalam usaha memperkasa dan mengarusperdanakan wanita dalam pembangunan negara.

(d) *The 5th Session of the Islamic Conference on the Role of Women in the Development of OIC Member States (19 to 22 October 2014)*

The Minister of Women, Family and Community Development, YB Dato' Sri Rohani Abdul Karim attended the Fifth Ministerial Conference on the Role of Women in the Development of OIC Member States in Baku, Republic of Azerbaijan The conference was attended by more than 220 participants from 30 countries of the OIC.

The theme of the conference was The Role of Women in Sustainable Development. This bi-annual conference involving policy-makers, government officials, leaders and women development experts discussed issues on the involvement of women in achieving gender equality particularly among Muslim women in OIC countries.

YB Dato 'Sri Rohani Abdul Karim presented a working paper titled 'The Role of Women in Sustainable Development: Malaysian Experience'. The Minister also shared the success achieved by Malaysia in strengthening and mainstreaming women in national development.

YB Dato' Sri Rohani Abdul Karim bersama-sama wakil dari negara-negara Komanwel yang menghadiri Annual Consultation of Commonwealth National Women's Machineries

YB Dato' Sri Rohani Abdul Karim with Commonwealth representatives of the Annual Consultation of Commonwealth National Women's Machineries

YB Dato' Sri Rohani Abdul Karim bersama rakan peserta persidangan dari Mesir

YB Dato' Sri Rohani Abdul Karim with participants from Eqypt

YB Menteri berbincang bersama Dr. Waitchalla, Setiausaha Bahagian Dasar KPWKM dalam sesi pertama

YB Minister with Dr. Waitchalla, Policy Secretary of the ministry during the first session

YB Dato' Sri Rohani Abdul Karim bersama sebahagian peserta The Fifth Ministerial Conference on the Role of Women in the Development of OIC Member States, Baku, Republik Azerbaijan

YB Dato 'Sri Rohani Abdul Karim with some participants of the Fifth Ministerial Conference on the Role of Women in the Development of OIC Member States, Baku, Republic of Azerbaijan

YB Dato' Sri Rohani Abdul Karim bersama sebahagian peserta The Fifth Ministerial Conference on the Role of Women in the Development of OIC Member States, Baku, Republik Azerbaijan

YB Dato 'Sri Rohani Abdul Karim with some participants of the Fifth Ministerial Conference on the Role of Women in the Development of OIC Member States, Baku, Republic of Azerbaijan

YB Dato' Sri Rohani Abdul Karim bersama pemimpin negara Asia Timur yang menyertai 6th East Asia Ministerial Forum on Families

YB Dato 'Sri Rohani Abdul Karim with the leaders of East Asian countries which participate in the 6th East Asia Ministerial Forum on Families

YB Menteri dan delegasi KPWKM bergambar kenangan bersama Presiden Korean Women's Development Institute, Myung-Sun Lee sempena dengan lawatan YB Menteri ke institusi tersebut. Korean Women's Development Institute memfokuskan kepada usaha dan strategi mencapai kesaksamaan gender melalui penyelidikan

The minister and ministry delegation photographed with the President of Korean Women's Development Institute, Myung-Sun Lee in conjunction with the visit of the Minister to the institution. Korean Women's Development Institute focuses on the efforts and strategies to achieve gender equality through research

(e) *Forum Peringkat Menteri Asia Timur Mengenai Keluarga Ke-6 (1 – 5 Disember 2014)*

Menteri Pembangunan Wanita, Keluarga dan Masyarakat, YB Dato' Sri Rohani Abdul Karim telah menghadiri The 6th East Asia Ministerial Forum on Families dari 1 hingga 5 Disember 2014 di Seoul, Korea. Forum ini merupakan platform penting bagi negara-negara rantau Asia Timur membincangkan isu-isu dan cabaran dalam pembangunan keluarga, menjana mekanisme terbaik bagi pengukuhan institusi kekeluargaan serta memantapkan perkongsian kerjasama di kalangan negara anggota.

Forum ini dihadiri oleh para menteri, pegawai kerajaan, ahli akademik, penyelidik, wakil pertubuhan bukan kerajaan dan pakar dalam pembangunan kekeluargaan dari negara-negara Asia Timur. Tema forum pada tahun ini ialah Creating Family-Friendly Social Environment.

Semasa persidangan ini, YB Dato' Sri Rohani Abdul Karim, menyatakan komitmen Kerajaan Malaysia yang berterusan dalam memperkasakan institusi keluarga melalui pelaksanaan program-program dan penggubalan dasar-dasar Kerajaan yang meletakkan keluarga sebagai asas yang paling utama.

Di akhir forum ini, pemimpin negara anggota telah menerima pakai Seoul Declaration yang antara lainnya menjelaskan komitmen untuk memperkukuhkan institusi kekeluargaan dalam mewujudkan masyarakat Asia yang mampan. Tumpuan juga diberikan kepada kesaksamaan gender dan memperkasakan wanita untuk meningkatkan kesejahteraan keluarga dan masyarakat.

YB Menteri bertukar cenderamata di akhir sesi lawatan kerja ke Korean Women's Development Institute

YB Minister exchanged gifts at the end of the working visit to the Korean Women's Development Institute

(e) *The 6th East Asia Ministerial Forum on Families (1-5 December 2014)*

The Minister of Women, Family and Community Development, YB Dato 'Sri Rohani Abdul Karim attended The 6th East Asia Ministerial Forum on Families from 1 to 5 December 2014 in Seoul, Korea. This is an important platform for countries in the East Asian region to discuss issues and challenges in family development, to generate the best mechanisms to strengthen of the family institution and to build up on the shared collaborations among the member countries.

The forum was attended by ministers, government officials, academics, researchers, representatives of NGOs and experts in the development of a family in East Asian countries. The theme of last year's forum was Creating Family-Friendly Social Environment.

At the conference, YB Dato 'Sri Rohani Abdul Karim expressed the continued commitment of the Government of Malaysia in empowering the family institution through the implementation of programs and the formulation of government policies to put a family as the most important foundation.

At the end of the forum, the leaders of the member countries adopted Seoul Declaration, which among others, defined the commitment to uphold the family institution in establishing Asia as a sustainable society. It also emphasises gender equality and the empowerment of women to improve the welfare of their families and communities.

YB Menteri dan delegasi KPWKM bergambar kenangan bersama Presiden Korean Women's Development Institute, Myung-Sun Lee sempena dengan lawatan YB Menteri ke institusi tersebut. Korean Women's Development Institute memfokuskan kepada usaha dan strategi mencapai kesaksamaan gender melalui penyelidikan

The minister and ministry delegation photographed with the President of Korean Women's Development Institute, Myung-Sun Lee in conjunction with the visit of the Minister to the institution. Korean Women's Development Institute focuses on the efforts and strategies to achieve gender equality through research

UNIT ASEAN DAN DUA HALA / BILATERAL (AB)

1. ASEAN

1.1. PROGRAM / AKTIVITI DI BAWAH ASEAN:

2.2. KUNJUNGAN HORMAT / LAWATAN KERJA

(a) *Lawatan Kerja ke Malaysia oleh Kementerian Kewangan, Republik Kyrgyz (24 Januari 2014)*

Timbalan Menteri Kewangan, Republik Kyrgyz H.E Almaz Baketaev dan delegasi seramai 9 orang telah mengadakan lawatan ke Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) pada 24 Januari 2014. Lawatan ini bertujuan untuk bertukar pandangan, pengalaman serta amalan terbaik pelaksanaan strategi pembangunan ekonomi nasional di Malaysia khususnya berhubung program-program pemerkasaan dan pembangunan wanita dalam sektor ekonomi. Delegasi H.E Almaz Baketaev telah diterima oleh YBhg. Datuk Harjeet Singh, Timbalan Ketua Setiausaha (Strategik), KPWKM.

Sesi perbincangan antara H.E Almaz Baketaev, Timbalan Menteri Kewangan Republik Kyrgyz dengan YBhg. Datuk Harjeet Singh, Timbalan Ketua Setiausaha (Strategik), KPWKM

Discussions between HE Almaz Baketaev, Deputy Minister of Finance of the Kyrgyz Republic with the Hon. Datuk Harjeet Singh, Deputy Secretary General (Strategic), ministry

ASEAN UNIT AND BILATERAL (AB)

1. ASEAN

1.1. PROGRAM / ACTIVITY UNDER ASEAN

2.2. COURTESY / WORKING VISIT

(a) *Working Visit to Malaysia by the Ministry of Finance, Republic of Kyrgyz (24 January 2014)*

Deputy Minister of Finance, Kyrgyz Republic HE Almaz Baketaev and a delegation of 9 visited the Ministry of Women, Family and Society (KPWKM) on 24 January 2014. The aim of this visit was the exchange of views, experiences and best practices in the implementation of national economic development strategies in Malaysia particularly on the empowerment and programs on the advancement of women in the economic sector. H.E delegation Almaz Baketaev was received by YBhg. Datuk Harjeet Singh, Deputy Secretary-General (Strategic), KPWKM

Sesi bergambar YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat bersama Ms. Stott Despoja, Duta Wanita dan Kanak-kanak Perempuan Australia

Photo session YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community Development with Ms. Stott Despoja, Ambassador for Women and Girls Australia

Sesi bergambar YBhg. Datuk Harjeet Singh, Timbalan Ketua Setiausaha (Strategik), KPWKM, pegawai-pegawai KPWKM bersama delegasi Republik Kyrgyz

Photo session with Datuk Harjeet Singh, Deputy Secretary General (Strategic), KPWKM, ministry officials and delegation of the Kyrgyz Republic

Sesi perbincangan YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat bersama Ms. Stott Despoja, Duta Wanita dan Kanak-kanak Perempuan Australia

Discussion between YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community Development and Ms. Stott Despoja, Ambassador for Women and Girls Australia

(b) *Kunjungan Hormat oleh Ms. Stott Despoja, Duta Wanita dan Kanak-Kanak Perempuan Australia ke atas YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat (18 Ogos 2014)*

Ms. Stott Despoja, Duta Wanita dan Kanak-kanak Perempuan Australia telah mengadakan kunjungan hormat ke atas YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat pada 18 Ogos 2014. Delegasi tersebut terdiri daripada 3 orang pegawai termasuk pengiring.

Kunjungan hormat ini bertujuan untuk mengetahui lebih lanjut tentang peranan KPWKM dalam usaha menjaga hak dan kesejahteraan wanita serta program-program pemerkasaan ekonomi wanita di Malaysia. Di samping itu, kedua-dua belah pihak telah bertukar pandangan mengenai usaha-usaha lanjut yang boleh diambil bagi meningkatkan peratusan wanita dalam sektor profesional.

b) Courtesy call by Ms. Stott Despoja, Ambassador for Women and Children Australia to YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community (18 August 2014)

Ms. Stott Despoja, Ambassador for Women and Girls Australia paid a courtesy call on the YB Dato ' Sri Rohani Abdul Karim, Minister of Women, Family and the Community on August 18, 2014. The delegation consisted of 3 officers.

The visit was to find out more about the role of KPWKM in order to safeguard the rights and women's welfare and economic empowerment programs for women in Malaysia. In addition, both parties managed to exchange views on further the efforts to increase the percentage of women in the professional sector.

(c) *Lawatan oleh Mme. Tran Thi Huong, Timbalan Pengerusi Viet Nam Women's Union ke Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (21 Ogos 2014)*

Mme Tran Thi Huong, Timbalan Pengerusi Viet Nam Women's Union telah mengadakan lawatan ke Kementerian Pembangunan Wanita, Keluarga dan Masyarakat pada 21 Ogos 2014. Delegasi tersebut turut disertai oleh 2 orang ahli Jawatankuasa Kanan daripada Viet Nam Women's Union.

Lawatan ini bertujuan untuk berkongsi dengan KPWKM tentang komitmen Viet Nam Women's Union dalam menjaga hak dan kesejahteraan wanita di negara Vietnam. Delegasi daripada Viet Nam Women's Union turut bertukar-tukar pandangan dan mempelajari dengan lanjut tentang usaha-usaha KPWKM dalam memperkasa wanita dan memperjuangkan hak kesaksamaan gender.

(c) The visit by Mme. Tran Thi Huong, Deputy Chairman of Viet Nam Women's Union of the Ministry of Women, Family and Community Development (21 August 2014)

Mme Tran Thi Huong, Deputy Chairman of the Viet Nam Women's Union visited the Ministry of Development Women, Family and Community Development on 21 August 2014. The delegates were joined by two members of the Senior Committee of the Viet Nam Women's Union.

The visit was to share Viet Nam Women's Union commitments in protecting the rights and the well-being of women in Vietnam. The delegates also exchanged views and gained insight on KPWKM's efforts in empowering women and the fight for gender equality.

Sesi bergambar YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat bersama delegasi Afghanistan dan pegawai KPWKM

Photo session with YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community Development, the Afghan delegation and ministry officials

(d) Kunjungan Hormat Ahli Parlimen Wanita Afghanistan ke atas YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat (2 September 2014)

Ms. Nafisa Azimi, Ahli Parlimen Afghanistan telah mengadakan kunjungan hormat ke atas YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat pada 2 September 2014. Delegasi tersebut turut disertai 18 orang ahli parlimen dari Afghanistan.

Kunjungan hormat ini bertujuan untuk mempelajari mekanisma dalam menghapuskan keganasan wanita di Malaysia. Selain itu, ia menjadi platform perkongsian pandangan dalam isu-isu berkaitan wanita di kedua-dua negara khususnya dalam aspek pemerkasaan wanita.

(e) Kunjungan Hormat oleh Madam Halimah Yacob, Speaker Parlimen, Republik Singapura ke atas YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat (19 November 2014)

Mdm. Halimah Yacob, Speaker Parlimen, Republik Singapura telah mengadakan kunjungan hormat ke atas YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat pada 19 November 2014. Kunjungan hormat daripada Speaker Parlimen republik itu merupakan yang pertama selepas 14 tahun.

Kunjungan hormat ini bertujuan untuk berkongsi amalan terbaik dan pengalaman berkaitan kumpulan sasar kementerian ini. Selain itu, pihak delegasi Singapura juga amat tertarik dengan usaha kementerian dalam melaksanakan program dan aktiviti pembangunan bagi setiap untuk kumpulan sasar KPWKM.

(d) Courtesy Visit of Afghan lady MP to YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Families and Communities (2 September 2014)

Ms. Nafisa Azimi, Afghan MP made a courtesy visit to YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community Development on 2 September 2014. The delegation included 18 members of the parliament of Afghanistan.

The courtesy visit aimed to study the mechanisms in eliminating violence against women in Malaysia. In addition, it became a platform for sharing views on issues relating to women in both countries, particularly on women empowerment.

(e) Courtesy Visit by Madam Halimah Yacob, Speaker of Parliament, The Republic of Singapore to YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community Development (19 November 2014)

Mdm. Halimah Yacob, Speaker of Parliament, Republic of Singapore paid a courtesy call on the YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community on November 19, 2014. The courtesy visit from the Republic's Parliament Speaker was the first in 14 years.

The visit was to share the best practices and experiences in relation to the target groups of this ministry. The Singaporean delegation was impressed with the ministry in implementing the activities and the development programs for each target group of KPWKM.

Sesi bergambar YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat bersama delegasi Afghanistan dan pegawai KPWKM

Photo session with YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community Development, the Afghan delegation and ministry officials

Sesi bergambar YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat bersama Mdm. Halimah Yacob, Speaker Parlimen, Republik Singapura dan delegasi

Photo session with YB Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Community Development, Mdm. Halimah Yacob, Speaker of Parliament, and the delegation of the Republic of Singapore

(f) Lawatan Kerja ke Malaysia oleh Pelapor Khas Majlis Hak Asasi Manusia, Pertubuhan Bangsa-Bangsa Bersatu Berkenaan Hak Kepada Kesihatan (2 Disember 2014)

Mr. Dainius Puras, Pelapor Khas Majlis Hak Asasi Manusia, Pertubuhan Bangsa-Bangsa Bersatu Berkenaan Hak Bagi Mendapat Piawaian Tertinggi Bagi Kesihatan Fizikal dan Mental (Special Rapporteur on the Right of Everyone to the Enjoyment of the Highest Attainable Standard of Physical and Mental Health) telah mengadakan lawatan ke KPWKM pada 2 Disember 2014. Lawatan ini diadakan sempena lawatan kerja beliau ke Malaysia pada 19 November hingga 2 Disember 2014. Tujuan lawatan beliau ke Malaysia adalah untuk meneliti dan melaporkan perkembangan sektor kesihatan di Malaysia.

Antara perkara-perkara yang dibentangkan kepada En. Dainius Puras adalah mengenai dasar, program dan aktiviti yang dilaksanakan di KPWKM terutamanya berkenaan kesihatan ke atas kumpulan sasar KPWKM seperti wanita, kanak-kanak dan OKU.

(f) Working Visit to Malaysia by the Special Rapporteur on the Human Rights Council, United Nations Organization About Right to Health (2 December 2014)

Mr. Dainius Puras, the Special Rapporteur on the Human Rights Council, United Nations Organization on the Right of Everyone to the Enjoyment of the Highest Attainable Standard of Physical and Mental Health) paid a visit to the ministry on December 2, 2014. The visit was held in conjunction with his working visit to Malaysia on 19 November to 2 December 2014. The purpose of his visit to Malaysia was to examine and report on developments in the health sector in Malaysia.

Among the topics presented by Mr. Dainius Puras were on policies, programs and activities carried out in the ministry particularly with regard to the health of the KPWKM's target groups such as women, children and the disabled.

Mr. Dainius Puras dan pembantu beliau, Mrs. Dolores Infante-Caňibano serta pegawai-pegawai dari Kementerian Kesihatan dan Kementerian Luar Negeri semasa sesi pembentangan oleh KPWKM

Mr. Dainius Puras and his assistant, Mrs. Dolores Infante-Caňibano as well as officials from the Ministry of Health and Ministry of Foreign Affairs during the presentation session by KPWKM

Sesi bergambar YBhg. Dato' Munirah Abdullah Bajanuddin (tujuh dari kanan), Dr. Waitchalla R.R.V Suppiah (lapan dari kanan), pegawai-pegawai KPWKM, KKM dan KLN bersama Mr. Dainius Puras

Photo session with Dato 'Abdullah Warm Bajanuddin (seventh from right), Dr. RRV Waitchalla Suppiah (eight from right), officials of the ministry, the Ministry of Health and the Treasury together with Mr. Dainius Puras

Bahagian Pengurusan Sumber Manusia Kementerian Pembangunan Wanita, Keluarga dan Masyarakat

Human Resource Management Division Ministry of Women, Family and Community

A. LATAR BELAKANG

1. Bahagian Pengurusan Sumber Manusia (BPSM), KPWKM telah menguruskan aktiviti sumber manusia bagi 8,100 personel di Kementerian serta Jabatan/Agensi sepanjang tahun 2014. Antara aktiviti utama yang dilaksanakan adalah merangkumi urusan perkhidmatan, pertukaran dan penempatan, kenaikan pangkat, latihan, tatatertib, penstrukturan, pengemaskinian perjawatan dan pengiktirafan serta kaunseling.

2. Ringkasan perjawatan dan pengisian di Kementerian serta Jabatan/Agensi di bawahnya sehingga 31 Disember 2014 adalah seperti di *Jadual 1*.

A. BACKGROUND

1. The Human Resource Management Division (PSM), KPWKM handles human resource activities for 8,100 personnel in the Ministry and departments / agencies throughout 2014. The main activities carried out include service, transfer and placement, promotion, training, discipline, structure, staffing and recognition along with counseling.

2. Summary of recruitment and placement updates in the Ministry and Departments / Agencies until December 31, 2014 is as shown in Table 1.

Perjawatan *Recruitment*	KPWKM	JPW	ISM	NIEW	JKMM	LPPKN	JUMLAH
Anggota Pentadbiran *Members of the Administration*	4	0	0	0	0	0	4
Pengurusan Tertinggi *Top Management*	4	1	1	0	2	1	9
Pengurusan & Profesional *Management & Professional*	115	45	24	12	504	148	848
Sokongan 1 *Support 1*	126	99	46	16	4296	673	5256
Sokongan 2 *Support 2*	33	54	27	3	1695	171	1983
Jumlah Perjawatan ***Number of Personnel***	**304**	**207**	**103**	**33**	**7127**	**1190**	**8964**
Jumlah Pengisian ***Total Placement***	**282**	**199**	**98**	**31**	**6497**	**993**	**8100**
Jumlah Kekosongan ***Total Vacancies***	**22**	**8**	**5**	**2**	**630**	**197**	**864**

Jadual 1: Kedudukan Perjawatan dan Pengisian Sehingga 31 Disember 2014
Table 1: the Establishment and Placement as of December 31, 2014

B. PENCAPAIAN PROGRAM/AKTIVITI BPSM

1. Anugerah Perkhidmatan Cemerlang 2013

1.1 Anugerah Perkhidmatan Cemerlang (APC) merupakan salah satu usaha menginstitusikan budaya kerja cemerlang di kalangan penjawat awam demi mencapai usaha Kerajaan untuk menyampaikan perkhidmatan terbaik secara konsisten. Dengan itu, Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) turut mengambil inisiatif untuk memberi pengiktirafan terhadap jasa dan perkhidmatan cemerlang pegawai-pegawai.

1.2 Pada tahun 2014, seramai 608 orang warga KPWKM telah diraikan sebagai penerima Anugerah Perkhidmatan Cemerlang dalam Majlis Penyampaian Anugerah Perkhidmatan Cemerlang yang diadakan pada 14 April 2014.

2. Anugerah Pekerja Contoh

2.1 Anugerah Pekerja Contoh merupakan salah satu insentif baru oleh Kementerian Pembangunan Wanita, Keluarga dan Masyarakat bagi memberi pengiktirafan kepada warga Kementerian, Jabatan dan Agensi yang telah menunjukkan prestasi kerja dan nilai peribadi cemerlang mengikut kriteria yang telah ditetapkan. Ianya merupakan salah satu mekanisme pengiktirafan yang diadakan sebanyak dua siri bagi setiap tahun iaitu bagi tempoh penilaian setiap enam bulan.

2.2 Pada tahun 2014, seramai 69 orang warga Kementerian, Jabatan dan Agensi telah dipilih sebagai penerima Anugerah Pekerja Contoh Siri 1 Tahun 2014. Pemberian sijil penghargaan kepada penerima-penerima disempurnakan oleh YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat di Perhimpunan Bulanan KPWKM pada 25 Ogos 2014.

2.3 Manakala seramai 75 orang penerima Anugerah Pekerja Contoh Siri 2 telah diraikan di dalam Majlis Perhimpunan Bulanan KPWKM pada 13 Januari 2015.

B. ACHIEVEMENT PROGRAM / ACTIVITY BPSM

1. Outstanding Service Award Presentation Ceremony 2013

1.1 The Outstanding Service Award (APC) is one of the efforts to institutionalize a culture of excellence among civil servants in order to achieve the Government's objective of consistently delivering quality services. The Ministry of Women, Family and Community Development (KPWKM) took the initiative to recognise the service and value of outstanding officers.

1.2 In 2014, a total of 608 KPWKM staff were presented with Outstanding Service Awards at the Excellent Service Awards Ceremony which was held on 14 April 2014.

2. Exemplary Employee Awards Ceremony Series 1 and Series 2 Year 2014

2.1 The Exemplary Employee Awards Ceremony is one of the new incentives by the Ministry of Women, Family and Community Development to recognize to the staff of the Ministry, Department and Agencies who have shown excellent work performance and outstanding personal values. It is one of the mechanisms for recognition which is held in two series every six months.

2.2 In 2014, a total of 69 personnel from the Ministry, Department of and Agency were selected as recipients of 2014 Series 1 Exemplary Employees award . The certificates of appreciation were presented by YB Dato' Sri Abdul Karim, Minister of Women, Family and Community Development at KPWKM's Monthly Assembly on 25 August 2014.

2.3 At the same time, a total of 75 Exemplary Employee Award recipients of Series 2 were celebrated in a ceremony at KPWKM's Monthly Assembly on 13 January 2015.

3. Penganugerahan Darjah Kebesaran, Bintang dan Pingat Persekutuan dan Negeri

3.1 Penganugerahan Darjah Kebesaran, Bintang dan Pingat Persekutuan dan Negeri merupakan mekanisme pengiktirafan terhadap sumbangan dan jasa penjawat awam kepada negara dan perkhidmatan awam khususnya. Ketua Setiausaha KPWKM telah memperakukan sebilangan pegawai-pegawai yang berprestasi tinggi dan memberi sumbangan bermakna untuk dicalonkan Darjah Kebesaran, Bintang dan Pingat Persekutuan dan Negeri tahun 2014.

3.2 Pencalonan pada kali ini turut bergantung kepada tawaran daripada Pejabat Setiausaha Kerajaan Negeri, Bahagian Istiadat Jabatan Perdana Menteri. Ringkasan pencalonan pegawai-pegawai Kementerian untuk penganugerahan Darjah Kebesaran, Bintang dan Pingat adalah seperti berikut *Jadual 2* di bawah:

BIL	NAMA NEGERI	TARIKH KEPUTERAAN	BILANGAN PENCALONAN	BILANGAN PENERIMA (ORANG)
1.	Wilayah Persekutuan	01.02.2014	23 orang	-
2.	Persekutuan	07.06.2014	27 orang	16
3.	Perak	19.04.2014	19 orang	-
4.	Perlis	17.05.2014	7 orang	1
5.	Pulau Pinang	12.07.2014	13 orang	3
6.	Melaka	10.10.2014	8 orang	1
7.	Pahang	24.10.2014	17 orang	3
8.	Kelantan	11.11.2014	13 orang	1
9.	Kedah	11.12.2014	18 orang	1
10.	Selangor	11.12.2014	18 orang	1

Jadual 2: Ringkasan Pencalonan Pegawai-Pegawai Kementerian Untuk Penganugerahan Darjah Kebesaran, Bintang dan Pingat

3. Awards from the Federal and State government

3.1 These Awards are a recognition mechanism for the contributions and services of the state and civil servants to the country and public services in particular. The Secretary General of KPWKM recommended a number of officers who had excelled in their work performance and those who had made valuable contributions to be nominated for Federal and State goverment recognition in 2014.

3.2 Nomination also depended on invitations extended by the Office of the Secretary of State, Ceremonial Division Department of the Prime Minister. A summary of nominations of the Ministry's officials are as in Table 2 below:

NO	*STATE*	*BIRTHDAY'S DATE*	*NO. OF NOMINATIONS*	*NO. OF RECIPIENTS'S (PERSON)*
1.	*Wilayah Persekutuan*	*01.02.2014*	*23 person*	*-*
2.	*Persekutuan*	*07.06.2014*	*27 person*	*16*
3.	*Perak*	*19.04.2014*	*19 person*	*-*
4.	*Perlis*	*17.05.2014*	*7 person*	*1*
5.	*Pulau Pinang*	*12.07.2014*	*13 person*	*3*
6.	*Melaka*	*10.10.2014*	*8 person*	*-*
7.	*Pahang*	*24.10.2014*	*17 person*	*3*
8.	*Kelantan*	*11.11.2014*	*13 person*	*1*
9.	*Kedah*	*11.12.2014*	*18 person*	*1*
10.	*Selangor*	*11.12.2014*	*18 person*	*1*

Table 2: Summary of nominations of the Ministry's

4. Pelan Operasi Latihan 2014

4.1 Strategi pelaksanaan Dasar Latihan Sumber Manusia Sektor Awam menetapkan agar setiap Kementerian menyediakan peruntukan tahunan untuk tujuan latihan bersamaan sekurang-kurangnya satu peratus (1%) daripada peruntukan emolumen untuk tujuan latihan. Justeru itu, bagi Tahun 2014, sebanyak RM1,614,000.00 diperuntukkan untuk program latihan umum (generic) dan khusus (functional) termasuk RM 160,000.00 diperuntukkan untuk Program Latihan Luar anjuran Swasta, Badan Berkanun atau Jabatan Kerajaan lain.

4.2 Bagi Tahun 2014, sebanyak RM1,039,410.84 atau 64% daripada RM1,614,000.00 telah dibelanjakan untuk menganjurkan program-program yang telah diluluskan dalam Pelan Operasi Latihan (POL) Tahun 2014. Perbelanjaan ini merangkumi perbelanjaan peruntukkan di bawah Bahagian Pengurusan Sumber Manusia, Bahagian Kewangan, Bahagian Khidmat Pengurusan dan Bahagian Pengurusan Maklumat. Perincian maklumat perbelanjaan adalah seperti *Jadual 3* di bawah:

Bil.	Bahagian	Peruntukan Diluluskan	Perbelanjaan (RM)	%
1.	Bahagian Pengurusan	(RM)	780,452.84	79
	Sumber Manusia	990,000.00		
2.	Bahagian Kewangan		42,480.00	20
3.	Bahagian Khidmat	208,000.00	192,022.00	60
4.	Pengurusan	319,000.00	24,456.00	25
	Bahagian Pengurusan	97,000.00		
	Maklumat			
	JUMLAH	1,614,000.00	1,039,410.84	64

Jadual 3 : Perbelanjaan POL Tahun 2014

4. 2014 Training Plan

4.1 The Public Sector Human Resource Training Policy establishes that each Ministry prepares an annual allocation equivalent to at least one percent (1%) of the provision of emolument for the purpose of training. RM1,614,000.00 was allocated in 2014 for generic and functionaltraining programs including an allocation of RM 160,000.00 for External Training Programs organized by the private sector, statutory bodies or other Government departments.

4.2 RM1,039,410.84 or 64% of RM1,614,000.00 was spent to organize programs approved in the 2014 Training Operating Plan (POL). These expenses include expenditure provisions under the Human Resources Management Division, Finance Division, Management of Services Division and Information Management Division. The detailed expenditure information is as shown in Table 3 below:

No.	Division	Approved Allocation	Expeniture (RM)	%
1.				
	Human Resource	(RM)	780,452.84	79
2.	Management Division	990,000.00		
3.	Finance Division		42,480.00	20
4.	Services Division	208,000.00	192,022.00	60
	Information	319,000.00	24,456.00	25
	Management Division	97,000.00		
	JUMLAH	1,614,000.00	1,039,410.84	64

Table 3: POL Expenditure Year 2014

4.3 Di bawah POL Tahun 2014 sebanyak 102 kursus telah dirancang untuk dilaksanakan oleh Bahagian Pengurusan Sumber Manusia, Bahagian Pengurusan Maklumat, Bahagian Pembangunan, Bahagian Kewangan dan Bahagian Khidmat Pengurusan. Dari 102 kursus tersebut, sebanyak 83% atau 85 kursus berjaya dilaksanakan.

4.4 Perincian pecahan mengikut bidang yang dirancang di bawah POL Tahun 2014 adalah seperti *Jadual 4* di bawah:

BIL	Skop Kursus	Bilangan Kursus	Bilangan Kursus
1.	Wajib Perkhidmatan	Dirancang	Dilaksana
2.	Kepimpinan	5	5
3.	Pengurusan dan Perancangan	8	8
4.	Kemahiran Interpersonal dan	29	27
5.	Komunikasi	33	30
6.	Kompetensi/ Profesional/ Teknikal	17	10
	Kewangan	10	5
	Jumlah	102	85

Jadual 4 : Pecahan Kursus di dalam POL 2014

4.5 Selain kursus-kursus yang tersenarai dalam POL 2014, terdapat juga kursus yang dijalankan secara ad-hoc seperti di bawah:-

Bahagian	Tajuk Kursus
Pengurusan Sumber Manusia	• Taklimat Cukai Barang dan Perkhidmatan (GST) • Forum Inovasi KPWKM 2014: Innovate To Transform • Taklimat Gender Responsive Budgeting • Lawatan Sambil Belajar ke Genovasi

4.3 Under POL 2014, 102 courses were planned by the Division of Human Resources Management, Information Management Division, Development Division, Finance Division and Management Services Division. Out of 102 courses, 83% from the 85 courses were successfully carried out.

4.4 Detailed breakdown according to the planned areas under POL 2014 is shown in Table 4 below:

No	Course Scope	No. of Course	No. of Implemented
1.	Compulsory Services	Training	Course
2.	Leadership	5	5
3.	Planning and Management	8	8
4.	Communications and Interpersonal	29	27
5.	Skills	33	30
6.	Competencies/Professional/Technical	17	10
	Finance	10	5
	Total	102	85

Table 4: Breakdown of courses under POL 2014

4.5 Besides to the courses listed in the POL 2014, there are also courses conducted on an ad-hoc basis as below: -

Division	Course Title
Human Resource Management	• Goods and Services Tax Briefing (GST) • KPWKM Innovation Forum 2014: Innovate To Transform • Gender Responsive Budgeting Briefing • Study trip to Genovasi

Program Latihan Jangka Pendek Anjuran Jabatan/Agensi Luar

4.6 Selain daripada kursus yang dirancang dalam POL Tahun 2014, Program Latihan Jangka Pendek anjuran Jabatan/ Agensi Luar juga dijalankan dengan peruntukkan sebanyak RM 160,000.00. Sepanjang tahun 2014, seramai 70 orang anggota telah berpeluang mengikuti 38 kursus anjuran jabatan/agensi luar yang melibatkan perbelanjaan sebanyak RM141,404.00 atau bersamaan 88.34%).

4.7 Bagi meningkatkan lagi pembangunan sumber manusia, BPSM turut menggalakkan anggota KPWKM dan Jabatan/ Agensi di bawahnya untuk menyertai Program Latihan Jangka Pendek Luar Negara. Sehubungan itu, pecahan tawaran kursus jangka pendek luar negara bagi Tahun 2014 adalah seperti ***Jadual 5*** di bawah:

Agensi	Mohon	Lulus
Japan International Cooperation Agency (JICA)	4	1
Central Officials Training Institute (COTI)	8	0
Razak School of Government (RSOG)	2	2
RIPA International	1	1
JUMLAH	**15**	**4**

Jadual 5 : Pecahan Tawaran Kursus Pendek Luar Negara

Short Term Training Program Organized by Department /External Agencies

4.6 Apart from the scheduled courses in POL Year 2014, Short Term Training Programmes organized by the Departments / External Agencies were also carried out with an allocation of RM 160,000.00. Throughout 2014, a total of 70 staff members attended 38 courses organized by departments / external agencies involving expenses of RM141,404.00 or equivalent to 88.34%).

4.7 To further enhance the development of human resources, BPSM also encouraged staff of the ministry and departments / agencies within it to join the Overseas Short Term Training Program. The detailed breakdown of short-term courses abroad offered in 2014 is shown in Table 5 below:

Agency	Application	Approved
Japan International Cooperation Agency (JICA)	4	1
Central Officials Training Institute (COTI)	8	0
Razak School of Government (RSOG)	2	2
RIPA International	1	1
JUMLAH	15	4

Table 5: Breakdown of Short Courses Abroad

Hadiah Latihan Persekutuan (HLP)

4.8 KPWKM sentiasa menggalakkan anggotanya meningkatkan taraf pendidikan dengan memberi peluang mengikuti Program Latihan Jangka Panjang menerusi kemudahan Hadiah Latihan Persekutuan (HLP) di bawah tajaan Jabatan Perkhidmatan Awam (JPA). Pecahan permohonan HLP adalah seperti di ***Jadual 6*** di bawah:

HLP	Gunasama		Bukan Gunasama	
Melanjutkan pelajaran ke peringkat Sarjana dan Ph.D	Ph.D	Sarjana	Ph.D	Sarjana
	3	23	2	5

Jadual 6 : Permohonan HLP Peringkat Sarjana dan Ph.D

Federal Training Award (HLP)

4.8 KPWKM always encourages its members to upgrade their education by providing opportunities for Long Term Training Program facility via Federal Training Award (HLP) under the sponsorship of the Public Service Department (JPA). The detailed breakdown of application for HLP is shown in Table 6 below:

HLP	Shared		Not Shared	
Continuing studies up to Master and Ph.D level	Ph.D	Master	Ph.D	Master
	3	23	2	5

Table 6: HLP Application for Masters and Ph.D

4.9 Pencapaian Kehadiran Latihan Tahun 2014

4.9.1 Selaras dengan Pekeliling Perkhidmatan Bilangan 6 Tahun 2005, semua anggota perlu memenuhi keperluan menghadiri program latihan sekurang-kurangnya tujuh (7) hari setahun. Sehubungan itu, usaha ke arah pencapaian tersebut sentiasa giat dilakukan. Pada tahun 2014, peratus pencapaian kehadiran program latihan bagi anggota Kementerian adalah seperti ***Jadual 7*** di bawah:

Bilangan Hari Berkursus	Bilangan Pegawai/ Kakitangan Yang Telah Menghadiri Latihan	Peratus Kehadiran (%)
7 hari atau lebih	241	93.05
6 hari	0	0.0
5 hari	2	0.77
4 hari	3	1.16
3 hari	2	0.77
2 hari	5	1.93
1 hari	6	2.23
0 hari	0	0.00
Jumlah	**259**	**100**

Jadual 7 :Peratus Pencapaian Kehadiran Latihan sehingga 31 Disember 2014

4.9 Performance Training Attendance 2014

4.9.1 In accordance with Circular No. 6 of 2005, all members must fulfill the requirement to attend at least seven (7) days of training a year. achieving this In 2014, the achievement percentage for attendance of the training program of the staff in the Ministry are shown in Table 7 below:

Number of Training Days	Number of Officers / Employees Who Have Attended Training	Percentage Attendance (%)
7 days or above	241	93.05
6 days	0	0.0
5 days	2	0.77
4 days	3	1.16
3 days	2	0.77
2 days	5	1.93
1 day	6	2.23
0 day	0	0.00
Total	259	100

Table 7: Percentage of Training attendance until December 31, 2014

4.9.2 Perincian kehadiran latihan bagi tahun 2014 bagi anggota di agensi di bawah KPWKM juga diserta seperti ***Jadual 8*** di bawah:

AGENSI	≥ 7 hari (%)	≤7 hari(%)	Tidak Hadir Langsung(%)
JKMM	87	13	0.1
JPW	100	-	-
LPPKN	78	22	-
ISM	84	16	-
NIEW	100	-	-

Jadual 8 : Peratus Pencapaian Kehadiran Latihan sehingga 31 Disember 2014 bagi anggota di agensi di bawah KPWKM

4.9.2 Breakdown of training attendance for 2014 for staff in agencies under KPWKM is also shown in Table 8 below:

AGENCY	≥ 7 days (%)	≤7 days(%)	Not Present(%)
JKMM	87	13	0.1
JPW	100	-	-
LPPKN	78	22	-
ISM	84	16	-
NIEW	100	-	-

Table 8: Percentage of Training Attendance Performance until December 31, 2014 for staff in agencies under KPWKM

5. Pelaksanaan Sistem Maklumat Pengurusan Sumber Manusia (HRMIS) Sebagai Petunjuk Prestasi Utama (KPI) KPWKM

5.1 Majlis Penyerahan Sijil Penghargaan kepada Ketua-Ketua Setiausaha dan Setiausaha Kerajaan Negeri telah disempurnakan oleh YBhg. Tan Sri Ketua Pengarah Perkhidmatan Awam bersempena dengan Program HRMIS User Group Summit (HUGS) 2014 pada 29-30 September 2014 bertempat di Hotel Equatorial Melaka. KPWKM telah mencapai tahap Sangat Melepasi Sasaran (Significantly Exceed Target – ST) bagi Petunjuk Prestasi Utama (KPI) HRMIS Tahun 2013. Pencapaian KPI HRMIS KPWKM bagi tahun 2013 adalah seperti *Jadual 9* di bawah:

KRITERIA	KPI	
	PERATUSAN(%)	MARKAH
Pengemaskinian Maklumat Profil Perkhidmatan & Rekod Peribadi	99.48	20/20
Pengemaskinian Maklumat Perjawatan	100	20/20
Kementerian (HRMIS) berbanding dengan Sistem MyPost	92.14	20/20
Pengemaskinian Maklumat Perisytiharan Harta Pelaksanaan pengisian SKT 2014 (KPI diambil kira sehingga Julai 2014)	98.44	20/20
Pelaksanaan Submodul LNPT 2014	99.58	20/20
JUMLAH KESELURUHAN		100

Jadual 9: Pencapaian KPI HRMIS tahun 2013

5. Implementation of Human Resource Management Information System (HRMIS) as Key Performance Indicators (KPI) KPWKM

5.1 The Government Chief Secretaries and State Secretaries were presented with Certifications of Appreciation by YB Tan Sri Director General of Public Service in conjunction with the HRMIS User Group Summit (HUGS) Program 2014 on 29-30 September 2014.

KPWKM achieved Significantly Exceed Target (Significantly Exceed Target - ST) for the Key Performance Indicators (KPI) in 2013. The KPWKM HRMIS KPI Performance for the year 2013 is shown in Table 9 below:

KRITERIA	KPI	
	PERCENTAGE(%)	MARKS
Updating of Information Profile Personal Service & Records	99.48	20/20
Updating of Ministry's Personnel Information	100	20/20
(HRMIS) compared with MyPost System Updating of Information Assets Declaration	92.14	20/20
Implementation Replacement SKT 2014 (KPI is taken into account up to July 2014)	98.44	20/20
Implementation of LNPT submodule 2014	99.58	20/20
TOTAL		100

Table 9: KPI HRMIS Year 2013

5.2 Pada tahun 2014 JPA telah menetapkan elemen pemurnian data di dalam Data Perjawatan, Rekod Peribadi dan Profil Perkhidmatan sebagai salah satu kriteria penting di dalam pengiraan KPI HRMIS tahun 2014. Prestasi KPI HRMIS bagi tahun 2014 masih di peringkat penilaian oleh pihak JPA dan akan dijangka dimaklumkan pada pertengahan tahun 2015. Kriteria KPI HRMIS bagi tahun 2014 adalah seperti di *Jadual 10* di bawah:

Bil	Kriteria	Markah
1.	Pemurnian Data Tidak berintegriti bagi 28 elemen Data Perjawatan, Pengurusan Rekod Peribadi dan Profil Perkhidmatan	20
2.	Pengemaskinian Perjawatan HRMIS sama seperti maklumat MyPost	20
3.	Pelaksanaan Submodul Perisytiharan Harta	20
4.	Pelaksanaan Submodul Sasaran Kerja Tahun	20
5.	Pelaksanaan Submodul Laporan Nilaian Prestasi Tahunan	20
	JUMLAH	**100**

Jadual 10: Kriteria KPI HRMIS Tahun 2014

5.2 In 2014 JPA set a data refinement element in the Personnel Data, Personal Records and Profile Services as one of the important criteria in the calculation of HRMIS KPI 2014. HRMIS KPI performance for the year 2014 is still at the assessment stage by the JPA and will be expected to be disclosed in mid 2015. HRMIS KPI Criteria for 2014 is shown in Table 10 below:

Bil	Criteria	Marks
1.	Non integrity data refinement for 28 elements Personnel Data, Management of Personal Records and Profile services	20
2.	HRMIS Personnel updates as per the information at MyPost	20
3.	Assets Declaration Implementation Submodule	20
4.	Year Work Target Submodule Implementation	20
5.	Annual Performance Appraisal Report Submodule Implementation	20
	TOTAL	100

Table 10: HRMIS KPI Criteria 2014

5.3 Sepanjang tahun 2014, sejumlah lima (5) buah bengkel telah dilaksanakan bagi menyelaras pelaksanaan dan prestasi HRMIS KPWKM dan Agensi sepanjang tahun 2014. Senarai bengkel yang telah diadakan adalah seperti *Jadual 11* di bawah:

Bil.	Nama Bengkel	Tarikh	Tempat
1.	Bengkel Modul HRMIS 1	26 - 28 Feb 2014	Hotel Harbour View Kuching
2.	Bengkel Modul HRMIS 2	28 - 30 Mei 2014	Hotel Seri Costa, Melaka Institut Sosial Malaysia
3.	Bengkel Modul HRMIS 3	10 - 12 Sept 2014	ISM, Sungai Besi, Kuala Lumpur
4.	Bengkel Modul HRMIS 4	12 - 14 Nov 2014	IBIS Styles Hotel, Kuala Lumpur
5.	Bengkel Modul HRMIS 5 (HRMIS Users Talk KPWKM 2014)	21 Nov 2014	Dewan Persidangan, Aras 7, KPWKM

Jadual 11: Senarai Bengkel HRMIS 2014

5.3 Throughout 2014, a total of five (5) workshops were conducted to coordinate the implementation and performance of KPWKM HRMIS and Agency. The list of workshops that were held is shown in Table 11 below:

No.	Workshop Title	Date	Venue
1.	Workshop Module HRMIS 1	26 - 28 Feb 2014	Harbour View Hotel, Kuching
2.	Workshop Module HRMIS 2	28 - 30 May 2014	Seri Coasta Hotel, Malacca
3.	Workshop Module HRMIS 3	10 - 12 Sept 2014	Malaysia Social Institute (ISM) Sungai Besi, Kuala
4.	Workshop Module HRMIS 4	12 - 14 Nov 2014	Lumpur IBIS Styles Hotel, Kuala
5.	Workshop Module HRMIS 5	21 Nov 2014	Lumpur Conference Hall, Level 7, KPWKM

Table 11: List of HRMIS Workshop 2014

6. Perkhidmatan Kaunseling

6.1 Perkhidmatan Kaunseling

Unit Pengurusan Psikologi, Bahagian Pengurusan Sumber Manusia (BPSM) menyediakan Perkhidmatan Bimbingan Kaunseling kepada semua warga Kementerian dan agensi di bawahnya. Laporan Perkhidmatan Bimbingan Kaunseling bagi tahun 2014 adalah seperti berikut:

Jenis/Perkara	Perkhidmatan Bimbingan Kaunseling Organisasi			
	Individu	Kelompok	Intervensi Krisis	Jumlah
Klien	43 Orang	90 Orang	2 Orang	135 Orang

6.2 Garis Panduan Pegawai Berprestasi Rendah dan Pegawai Bermasalah (PBRM)

Kementerian telah membangunkan Garis Panduan Pegawai Berprestasi Rendah dan Pegawai Bermasalah (PBRM), Kementerian Pembangunan Wanita, Keluarga dan Masyarakat. Garis panduan ini telah diedarkan kepada semua Ketua Jabatan/Unit di Kementerian dan agensi di bawahnya pada 6 April 2010 untuk dilaksanakan. Tujuan garis panduan ini diwujudkan adalah seperti berikut:

- Menyediakan garis panduan kepada pegawai psikologi bagi membantu pengurusan sumber manusia dalam mengurus pegawai berprestasi rendah dan bermasalah;
- Membantu memperkasakan kesejahteraan psikologi pegawai berprestasi rendah dan bermasalah ke arah meningkatkan kualiti dan produktiviti melalui perubahan sikap yang konsisten;
- Meningkatkan penghargaan kendiri pegawai berprestasi rendah dan bermasalah agar lebih komited dalam mencapai matlamat organisasi; dan
- Melahirkan modal insan yang cemerlang agar dapat mewujudkan persepsi yang positif di kalangan orang awam terhadap perkhidmatan awam.

6. Counselling Services

6.1 Counselling Services

The Psychological Management Unit, Human Resources Management Division (PSM) provides Guidance Counselling Services to all the staff of the Ministry and its agencies. The Report on Guidance Counselling Service for 2014 is as follows:

Type/Item	Organization Guidance Counseling Services			
	Individual	Group	Crisis Intervention	Total
Client	43 people	90 people	2 people	135 people

6.2 Guidelines for Low Performance Officer and Problematic Officer (PBRM)

The Ministry has developed Guidelines for Low Performance Officer and Problematic Officer (PBRM), Ministry of Women, Family and Community Development. The guidelines were distributed to all Heads of Department / Unit in the Ministry and agencies under its purview on 6 April 2010 for implementation. The purpose of these guidelines is established as follows:

- *To provide guidelines to psychology officers in assisting the human resources management in supervising underachieving and problematic officers;*
- *To helps underachieving and problematic officers improve work quality and productivity through consistent changes of attitude;*
- *To increase the self-esteem and achievement of low performance officers. This will help problematic officers to be more committed in achieving organizational goals; and*
- *To produce excellent human capital in order to create a positive perception by the public on public services.*

6.3 Program Pembangunan Modal Insan (Program Pembangunan dan Pencegahan)

Program Pembangunan dan Pencegahan adalah program latihan yang dirancang secara sistematik berasaskan pendekatan psikologi bagi pegawai – pegawai dan kakitangan Kementerian yang tidak dikategorikan di dalam PBRM. Tujuan program ini adalah untuk meningkatkan kemahiran peserta dalam mengurus fizikal, mental dan spiritual serta membentuk sikap positif peserta dalam menghadapi tugas harian dan perhubungan interpersonal, intrapersonal secara khususnya. Pada tahun 2014, pelbagai Program Pembangunan Modal Insan (Program Psikologi) telah dilaksanakan kepada warga Kementerian dan agensi di bawahnya. Program tersebut adalah seperti *Jadual 12* di bawah:

Bil	Nama Program	Tarikh	Tempat	Bil. Peserta
1.	Kursus Pengurusan Emosi Melalui Art Therapy Siri 1	11 Mac 2014	Bilik Galeri Perpustakaan, KPWKM	20 Orang
2.	Kursus Pengurusan Emosi Melalui Art Therapy Siri 2	12 Mac 2014		25 Orang
3.	Kursus Pengukuhan Jati Diri Siri 1/2014	17 - 19 April 2014	Hotel Pantai Puteri, Melaka	35 Orang
4.	Kursus Pengupayaan Kendiri\KPWKM 2014	26 - 28 Mei 2014	Dorani Bayu Resort, Sg.Besar Selangor	35 Orang
5.	Majlis Penutup Program Pementoran	3 Jun 2014	Pusat Maritim Putrajaya	50 Orang
6.	Kursus Pengukuhan Jati Diri Siri 2/2014	25 - 26 November 2014	Dewan Persidangan Aras 7 KPWKM	100 Orang

Jadual 12: Program Pembangunan Modal Insan (Program Psikologi) Tahun 2014

6.3 Human Capital Development Program (Development and Prevention Program)

The Development and Prevention Program is a psychology-based training program which was designed systematically using psychology-based for officers and staff of the Ministry who are not categorized in PBRM. The purpose of this program is to enhance participants' skills in managing the physical, mental and spiritual aspects of their satff and also to develop positive attitudes in facing daily tasks and in interpersonal relationships. The training also focuses on intrapersonal aspects. In 2014, various Human Capital Development Programme (Psychology Program) was implemented to staff of the Ministry and its agencies. The program is shown in Table 12 below:

No	Program Name	Date	Venue	No. of Pax
1.	Emotional Management Course Through Art Therapy Series 1	11 Mac 2014	Library Gallery Room KPWKM	20 Pax
2.	Emotional Management Course Through Art Therapy Series 2	12 Mac 2014		25 Pax
3.	Self Enhancement Course Series 1/2014	17 - 19 April 2014	Pantai Puteri Hotel, Malacca	35 Pax
4.	Self Empowerment Course KPWKM 2014	26 - 28 Mei 2014	Dorani Bayu Resort, Sg.Besar Selangor	35 Pax
5.	Program Mentoring Closing Ceremony	3 Jun 2014	Maritime Centre Putrajaya	50 Pax
6.	Self Empowerment Course Series 2/2014	25 - 26 November 2014	Conference Hall Level 7 KPWKM	100 Pax

Table 12: Human Capital Development Programme (Psychology Program) 2014

6.4 Rakan Pembimbing Perkhidmatan Awam (AKRAB)

Pada tahun 2014, tiada ambilan baru ahli AKRAB KPWKM yang dilakukan kerana fokus pada menggiatkan aktiviti AKRAB dalam kementerian. Sehubungan dengan itu, bagi tahun 2014 AKRAB KPWKM telah melaksanakan beberapa program/aktiviti seperti *Jadual 13* di bawah:

Bil	Nama Program	Tarikh	Tempat	Bil. Peserta
1.	Kursus PASCA AKRAB Certified Laughter Yoga Leader (Laughter Therapy)	15 - 17 Jun 2014	Cherengin Hills, Janda Baik, Pahang	31Orang
2.	Kembara AKRAB Zon Tengah (Retreat AKRAB 2)	24 Jun 2014	Sekolah Tunas Bakti, Sg. Besi	40 Orang
3.	Seminar AKRAB KPWKM (Retreat AKRAB 1)	14 - 16 September 2014	Dewan Perdana Nur, KPWKM	200 Orang
4.	Kembara AKRAB Zon Utara (Retreat AKRAB 2)	5 - 7 November 2014	Hotel Seri Malaysia, Kangar Perlis	28 Orang
5.	Mesyuarat Jawatankuasa AKRAB KPWKM Bil 1/2014	13 Februari 2014	Bilik Mesyuarat BPSM KPWKM	7 Orang
6.	Mesyuarat Agong AKRAB KPWKM Sesi 2014/2015	13 Mac 2014	Dewan Persidangan Aras 7, KPWKM	73 Orang
7.	Mesyuarat Jawatankuasa AKRAB KPWKM Bil 2/2014	15 Jun 2014	Cherengin Hills Resort & Spa , Janda Baik Pahang	11 Orang
8.	Mesyuarat Jawatankuasa Seminar AKRAB KPWKM Bil 1/2014	23 Julai 2014	Bilik Mesyuarat JPW, KPWKM	9 Orang
9.	Mesyuarat Jawatankuasa Seminar AKRAB KPWKM Bil 2/2014	5 September 2014	Bilik Mesyuarat BPSM KPWKM	13 Orang
10.	Mesyuarat Jawatankuasa Seminar AKRAB KPWKM Bil 3/2014	23 September 2014	Dewan Perdana Nur KPWKM	15 Orang

Jadual 13: Program/Aktiviti AKRAB Tahun 2014

6.4 Civil Service Guidance (AKRAB)

In 2014 there was no new membership of KPWKM AKRAB because the focus was on building activities in KPWKM AKRAB. Accordingly, for 2014 KPWKM AKRAB implemented several programs / activities as shown as Table 13 below:

No	Program Name	Date	Venue	No of Participants
1.	Post Course Certified Laughter Yoga Leader (Laughter Therapy)	15 - 17 June 2014	Cherengin Hills, Janda Baik, Pahang	31 Pax
2.	AKRAB Zon Tengah Adventure (Retreat AKRAB 2)	24 June 2014	Sekolah Tunas Bakti, Sg. Besi	40 Pax
3.	AKRAB KPWKM Seminar (Retreat AKRAB 1)	14 - 16 September 2014	Dewan Perdana Nur, KPWKM	200 Pax
4.	AKRAB Zon Utara Adventure (Retreat AKRAB 2)	5 - 7 November 2014	Hotel Seri Malaysia, Kangar Perlis	28 Pax
5.	General Meeting AKRAB KPWKM Sesi 2014/2015	13 February 2014	Bilik Mesyuarat BPSM KPWKM	7 Pax
6.	Committee Meeting AKRAB KPWKM 2014/2014	13 March 2014	Dewan Persidangan Aras 7, KPWKM	73 Pax
7.	Committee Meeting AKRAB KPWKM Bil 1/2014	15 June 2014	Cherengin Hills Resort & Spa , Janda Baik Pahang	11 Pax
8.	Seminar Committee Meeting AKRAB KPWKM Bil 1/2014	23 July 2014	Meeting Room JPW, KPWKM	9 Pax
9.	Seminar Committee Meeting AKRAB KPWKM Bil 2/2014	5 September 2014	Meeting Room BPSM KPWKM	13 Pax
10.	Seminar Committee Meeting AKRAB KPWKM Bil 3/2014	23 September 2014	Dewan Perdana Nur KPWKM	15 Pax

Table 13: Program / Activities AKRAB for 2014

6.5 Pementoran

Program pementoran dilaksanakan sebagai salah satu langkah mewujudkan persekitaran yang menggalakkan perkongsian ilmu terutama tacit knowledge. Pada tahun ini, Kementerian telah melantik seramai 25 mentor dan 27 menti. Pelaksanaan program ini telah bermula November 2013 sehingga Mei 2014. Senarai pegawai terlibat di dalam program pementoran adalah seperti di *Jadual 14* di bawah:

Bil	Nama Mentor	Nama Menti	Bahagian/agensi
1.	Mohd Ahadan Md Nooh	Rafidah Ahmad	Bahagian Pembangunan
2.	Rahidah Hussain	Zarina Zainal	
3.	Azizah Abu Bakar	Norhidayah Khamis	Bahagian Khidmat Pengurusan
4.	Mohd Fadzil Yaakub	Shobashini A/P Thanabalan	Unit Audit Dalam
		Mafliza Abdul Aziz	Bahagian Dasar Pembangunan
5.	Chua Choon Hwa	Farrah Shameen Mohd Ashray	
6.	Umi Fadhilah Hamzah	Haznita Hashim	
7.	Rosmiati Ahmad	Masturina Md Yusoff	
8.	Mohamad Fahmi Mohd Latib	Nur Azira Abdullah	
9.	Natasha Abdul Aziz	Shazreen Nadia Saaban	Penasihat Undang-Undang
10.	Nor Hayati Abdul Razak	Norazlin Baharudin	Bahagian Dasar Sosial Negara
11.	Zarena Shuib	Norshafinar Shah Budin	
12.	Nur Ain Abd Rahman	Chua Kai Ming	
13.	Norlini Yaccob	Azmaniza Hisham	Bahagian Pengurusan Sumber Manusia
14.	Nor Azlina Othman	Hasmidahwati Md Ali	
15.	Mohd Redzuan Abdul Rahim	Razilah Razali	
16.	Noraliah Nawawi	Nadiah Adam	
17.	Uzaimi Hussin	Norfaridatul Akmal Mustafa	
18.	Syarina Kassim	Shanta Kumari	Bahagian Hubungan Antarabangsa
19.	Hallie Tan Hun Wee	Eliza Maslina Abdul Jamil	
20.	Nuuraulia Md Isa	Wan Mohd Norulzaman Mohd Noor	Bahagian Kewangan
21.	Sasila Mohd Japeri	Farizan Hashim	
22.	Aminah Mawardi	Megat Mohammad Anwar Megat Hamid	
23.	Mahathir Abdul Hamid	Nurina Rosli	Bahagian Pengurusan Maklumat
24.	Zulkiflee Azan Abdullah	Muhammad Saiful Shofian	Bahagian Khidmat Pengurusan
25.	Nurazlina Datuk Hj. Mohd Noor	Mariam Abu Bakar	
		Mohd Radzun Murad	

Jadual 14: Senarai Pegawai Program Pementoran Tahun 2014

6.5 Mentoring

A mentoring program was implemented as one of the efforts to create an environment that encourages knowledge-sharing especially on tacit knowledge. This year, the Ministry appointed a total of 25 mentors and 27 mentees. The implementation of the program was from November 2013 until May 2014. The list of officers involved in the mentoring program is shown in Table 14 below:

No	Name of Mentor	Nama Mentee	Division/Agency
1.	Mohd Ahadan Md Nooh	Rafidah Ahmad	Development Division
2.	Rahidah Hussain	Zarina Zainal	
3.	Azizah Abu Bakar	Norhidayah Khamis	Management of services
4.	Mohd Fadzil Yaakub	Shobashini A/P Thanabalan	Internal Audit Unit
		Mafliza Abdul Aziz	Policy Development Division
5.	Chua Choon Hwa	Farrah Shameen Mohd Ashray	
6.	Umi Fadhilah Hamzah	Haznita Hashim	
7.	Rosmiati Ahmad	Masturina Md Yusoff	
8.	Mohamad Fahmi Mohd Latib	Nur Azira Abdullah	
9.	Natasha Abdul Aziz	Shazreen Nadia Saaban	Legal Advisor
10.	Nor Hayati Abdul Razak	Norazlin Baharudin	National Social Policy Division
11.	Zarena Shuib	Norshafinar Shah Budin	
12.	Nur Ain Abd Rahman	Chua Kai Ming	
13.	Norlini Yaccob	Azmaniza Hisham	Human Resource Management Division
14.	Nor Azlina Othman	Hasmidahwati Md Ali	
15.	Mohd Redzuan Abdul Rahim	Razilah Razali	
16.	Noraliah Nawawi	Nadiah Adam	
17.	Uzaimi Hussin	Norfaridatul Akmal Mustafa	
18.	Syarina Kassim	Shanta Kumari	International Relations Division
19.	Hallie Tan Hun Wee	Eliza Maslina Abdul Jamil	
20.	Nuuraulia Md Isa	Wan Mohd Norulzaman Mohd Noor	Finance Division
21.	Sasila Mohd Japeri	Farizan Hashim	
22.	Aminah Mawardi	Megat Mohammad Anwar Megat Hamid	
23.	Mahathir Abdul Hamid	Nurina Rosli	IT Management Division
24.	Zulkiflee Azan Abdullah	Muhammad Saiful Shofian	Management Service Division
25.	Nurazlina Datuk Hj. Mohd Noor	Mariam Abu Bakar	
		Mohd Radzun Murad	

Table 14: List Mentoring Program Officer of the Year 2014

6.6 Ujian Psikologi

Pada tahun 2014, seramai 446 orang warga Kementerian telah mengambil ujian psikologi yang melibatkan Ujian Personaliti Warna, Ujian Personal Stress Inventory dan Ujian Personaliti (Pengurusan Konflik). Hasil ujian tersebut bukan sahaja digunakan untuk menganalisa personaliti responden yang terlibat malah ia turut berjaya membantu Bahagian Pengurusan Sumber Manusia dalam meningkatkan potensi pekerja dalam organisasi dan memahami tingkahlaku mereka secara amnya.

Bil	Jenis Ujian/Inventori	Tarikh Pelaksanaan	Bil. Responden
1.	Ujian Personaliti Warna	Januari - Disember 2014	200
2.	Ujian Personal Stress	Januari - Disember 2014	123
3.	Inventory Ujian Personaliti (Pengurusan Konflik)	Januari - Disember 2014	123
	JUMLAH RESPONDEN		**446**

6.7 Sistem Pengurusan Audit Nilai (SPAN)

Kementerian telah melaksanakan Sistem Pengurusan Audit Nilai (SPAN) bermula 14 Julai 2014 hingga 24 Julai 2014. Seramai 134 (44%) daripada 304 kakitangan KPWKM telah melaksanakan kajian tersebut secara online dan laporan lengkap dijangka siap pada Mac 2015.

6.6 Psychological Testing

In 2014, a total of 446 people at the ministry took psychological tests which involved Color Personality Test, Personal Stress Inventory and Personality (Conflict Management). The test results were not only used to analyze the personality of the respondents involved but also to help Human Resources Management Division enhance the potential of employees in the organization and to understand their behavior in general.

No	Test/Inventory Type	Implementation Date	No. Respondent
1.	Color Personality Test	January - December 2014	200
2.	Personal Stress Inventory	January - December 2014	123
3.	Personality Test (Conflict Management)	January - December 2014	123
	Total Respondent		446

6.7 Audit Management System Value (SPAN)

The Ministry implemented a Management Audit Value System (SPAN) from the 4 July to 24 July 2014. 134 (44%) of the 304 employees of the ministry had undertaken the study online and a full report is expected to be completed in March 2015.

7. Majlis Jasamu Dikenang

Majlis Jasamu Dikenang adalah merupakan acara tahunan yang diadakan khas sebagai tanda penghargaan Kementerian kepada pegawai dan kakitangan Kementerian yang bersara di atas sumbangan dan jasa bakti yang dicurahkan oleh mereka kepada Kementerian. Pada tahun 2014, terdapat seramai 102 orang pegawai yang diraikan yang meliputi 47 orang pegawai bersara wajib, 51 orang pegawai bersara pilihan dan seorang pegawai bersara terbitan seperti pecahan berikut di *Jadual 15*:

KEM/AGENSI	WAJIB	PILIHAN	TERBITAN	JUMLAH
KPWKM	1	1	1	3
JKM	30	37	3	70
JPW	1	2	0	3
ISM	0	2	0	2
NIEW	0	0	0	0
LPPKN	15	9	0	24
JUMLAH	**47**	**51**	**4**	**102**

Jadual 15: Pecahan Majlis Jasamu Dikenang Tahun 2014

Majlis Jasamu Dikenang Tahun 2014 yang dirasmikan oleh YB Menteri KPWKM telah diadakan pada 17 Februari 2014.

8. Mesyuarat Majlis Bersama Jabatan (MBJ)

MBJ KPWKM ditubuhkan sebagai langkah pematuhan kepada arahan kerajaan seperti berikut:

a) Pekeliling Perkhidmatan Bilangan 2 Tahun 1992 – Penyusunan Semula Majlis Bersama Kebangsaan bagi Pekerja-Pekerja Dalam Sektor Awam; dan
b) Surat Pekeliling Perkhidmatan Bilangan 3 Tahun 2002 – Majlis Bersama Jabatan di Kementerian/Jabatan/ Pihak Berkuasa/Badan Berkanun/Pihak Berkuasa Tempatan.

7. Jasamu Dikenang

Jasamu Dikenang is a special annual event specially held as a token of appreciation by the Ministry for retired officers and employees for retired on their contributions and services throughout to the Ministry. In 2014, 102 officers were recognised, among them 47 officers on mandatory retirement, 51 officers on optional retirement and one officer on issued retirement as can be seen in the following breakdown in Table 15:

MINISTRY/AGENCY	MANDATORY	OPTIONAL	PRODUCTION	TOTAL
KPWKM	1	1	1	3
JKM	30	37	3	70
JPW	1	2	0	3
ISM	0	2	0	2
NIEW	0	0	0	0
LPPKN	15	9	0	24
JUMLAH	47	51	4	102

Table 15: Breakdown Jasamu Dikenang 2014

The ceremony was officiated by YB Minister KPWKM. It was held on 17 February 2014.

8. Joint Council Meeting Department (MBJ)

MBJ KPWKM was established as a compliance procedure to the government directive as follows:

a) Circular No. 2 of 1992 - Restructuring of National Joint Council for Employees in the Public Sector; and
b) Circular No. 3 of 2002 - Joint Council Department in the Ministry / Department / Authorities / Statutory Bodies / Local Authorities.

MBJ KPWKM diwujudkan sebagai satu saluran dua hala kepada Pihak Pekerja untuk berkomunikasi dengan Pihak Pengurusan dalam menyuarakan pandangan dan cadangan demi kepentingan dan kebaikan organisasi. MBJ KPWKM juga merupakan saluran bagi meningkatkan hubungan kerjasama di antara pegawai dan kakitangan serta memastikan kebajikan pegawai dan kakitangan terpelihara. Skop perbincangan MBJ adalah seperti berikut :

a) Hal-hal kebajikan;
b) Hal-hal kewangan;
c) Hal-hal pentadbiran; dan
d) Hal-hal berkaitan dengan perkhidmatan, elaun serta kemudahan.

MBJ KPWKM terdiri daripada Pihak Pengurusan dan Pihak Pekerja serta wakil MBJ daripada JKMM, JPW, LPPKN, ISM, dan NIEW. Sehingga kini, bilangan keahlian MBJ KPWKM adalah seramai 35 orang. Pihak Pengurusan diketuai oleh Ketua Setiausaha selaku Pengerusi, dan dianggotai oleh Setiausaha-setiausaha Bahagian atau Ketua-ketua Unit. Manakala perwakilan Pihak Pekerja adalah terdiri daripada pegawai dan Gred 44 sehingga kakitangan Gred 1 yang dipilih secara undian.

Selaras dengan Pekeliling Perkhidmatan Bilangan 2 Tahun 1992, adalah menjadi satu keperluan untuk MBJ bermesyuarat sebanyak 4 kali setahun. BPSM telah berjaya mengadakan 4 kali Mesyuarat MBJ pada tahun 2014 seperti di *Jadual 16* :

MESYUARAT MBJ	TARIKH
MBJ Bil.1	25 Mac 2014
MBJ Bil.2	36 Jun 2014
MBJ Bil.3	9 September 2014
MBJ Bil.4	23 Disember 2014

Jadual 16: Mesyuarat MBJ Tahun 2014

The MBJ was formed as a two-way channel for the staff to communicate with the Management for the good of the organization. MBJ KPWKM is also a channel to improve working relationship and cooperation between officers and staff and to ensure that welfare of officers and staff are being attended to. The scope of the MBJ are on maters pertaining to:

a) welfare;
b) finance;
c) administration;
d) service, allowances and facility.

MBJ KPWKM consists of the Management and Employees as well as representatives from MBJ JKMM, JPW, NPFDB, ISM, and NIEW. Currently, the total membership of MBJ KPWKM is 35. The management is led by the Chief Secretary as the Chairman and comprise Secretaries of Divisions or Heads of Unit. The staff representative is composed of elected officers and employees of Grade 44 to Grade 1.

In accordance with Circular No. 2 of 1992, it may become necessary for MBJ to convene 4 times a year. BPSM successfully held 4 MBJ meetings in 2014 as shown in Table 16:

MBJ MEETING	DATE
MBJ Bil.1	25 Mac 2014
MBJ Bil.2	36 Jun 2014
MBJ Bil.3	9 September 2014
MBJ Bil.4	23 Disember 2014

Table 16: MBJ Meeting 2014

Bahagian Khidmat Pengurusan

Management Service Division

BIL.	PENCAPAIAN (PROGRAM/AKTIVITI/ DASAR/PERUNDANGAN /PROJEK PEMBANGUNAN/DLL	TARIKH	TEMPAT	DIRASMIKAN/DILULUSKAN OLEH
1	Peserta Sambutan Maulidur Rasul 1435H - Dihoskan oleh JAKIM	14 Januari 2014	Masjid Putra, Putrajaya	Diluluskan oleh YBhg. Dato' KSU Dirasmikan oleh Seri Paduka Baginda Yang di-Pertuan Agong XIV
2	Majlis Penyerahan Kereta KPWKM	5 Februari 2014	Lobi KPWKM	Dirasmikan YB Menteri KPWKM
3	Bengkel Bacaan Pantas 2014	16-17 April 2014	Auditorium, Aras 7 KPWKM	Dirasmikan oleh YBhg. Dato' TKSU (O)
4	Pameran Hobi KPWKM	29 Mei 2014	Lobi KPWKM	Dirasmikan YB Timbalan Menteri KPWKM
5	Peserta Sambutan Hari Pekerja 2015 - Dihoskan oleh Kementerian Sumber Manusia	21 Jun 2014	MITC, Melaka	Diluluskan oleh YBhg. Dato' KSU Dirasmikan oleh YAB Perdana Menteri Malaysia
6	Majlis Nur Qaseh Ramadan 2014	8 Julai 2014	Kl Convention Centre	Dirasmikan YB Menteri KPWKM
7	Pameran FIFA 2014	10 Julai 2014	Lobi KPWKM	Dirasmikan YB Menteri KPWKM
8	Majlis Nur Qaseh Ramadan 2014 – Sarawak	18 Julai 2014	BCKK, Kuching, Sarawak	Dirasmikan YB Menteri KPWKM Dihadiri oleh Ketua Menteri Tan Sri Datuk Amar Adenan Satem
9	Majlis Berbuka Puasa KPWKM	24 Julai 2014	Lobi KPWKM	Dirasmikan YB Menteri KPWKM
10	Majlis Jalinan Kasih Aidil Fitri Peringkat Sarawak 2014	31 Julai 2014	Dewan Majma Tunku Abdul Halim Mu'adzam Shah, Kuching, Sarawak	Dirasmikan YB Menteri KPWKM Dihadiri oleh Ketua Menteri Tan Sri Datuk Amar Adenan Satem
11	Majlis Jalinan Kasih Aidil Fitri 2014	11 Ogos 2014	Connexion@ Nexus, Bangsar South City, Kuala Lumpur	Dirasmikan YB Menteri KPWKM Dihadiri oleh Timbalan Perdana Menteri, Tan Sri Muhyiddin Yassin
12	Pelancaran Bulan Kemerdekaan 2014	15 Ogos 2014	Lobi KPWKM	Dirasmikan YB Menteri KPWKM
13	Pertandingan Semangat Patriotik	20 Ogos 2014 – 16 September 2014	KPWKM	Penyampaian hadiah oleh YB Menteri KPWKM

BIL.	PENCAPAIAN (PROGRAM/AKTIVITI/ DASAR/PERUNDANGAN /PROJEK PEMBANGUNAN/DLL	TARIKH	TEMPAT	DIRASMIKAN/DILULUSKAN OLEH
14	Riang Ria Aidil Fitri KPWKM	26 Ogos 2014	Dewan Perdana Nur, KPWKM	Dirasmikan YB Menteri KPWKM
15	Base Jump For World Peace - Dihoskan oleh Persatuan Base Jump Malaysia Program Korban KPWKM 1435H/2014	3 Oktober 2014 7 Oktober 2014	Perkarangan Parking Terbuka KPWKM dan Aras Bumbung KPWKM ISM, Kuala Lumpur	Diluluskan oleh YBhg. Dato' KSU Dirasmikan oleh YBhg. Tan Sri Musa Hassan Mantan Ketua Polis Negara Dirasmikan YB Menteri KPWKM
16	Peserta Sambutan Maal Hijrah 1436H - Dihoskan oleh JAKIM	25 Oktober 2014	PICC, Putrajaya	Diluluskan oleh YBhg. Dato' KSU Dirasmikan oleh YAB Perdana Menteri Malaysia
17	Sambutan Hari Inovasi KPWKM	4 November 2014	Dewan Perdana Nur, KPWKM	Dirasmikan YB Menteri KPWKM
18	Pelancaran Pertandingan Penjimatan Tenaga	4 November 2014	Dewan Perdana Nur, KPWKM	Dirasmikan YB Menteri KPWKM
19	Program Semarak Ilmu KPWKM	8 Disember 2014	Perpustakaan KPWKM	Dirasmikan oleh YBhg. Dato' TKSU (O)
20	Majlis Apriesiasi KPWKM	13 Disember 2014	Hotel Majestic, Kuala Lumpur	Dirasmikan YB Menteri KPWKM
21	Majlis Perhimpunan Bulanan KPWKM	9 Januari 2014 27 Mei 2014 25 Ogos 2014 4 November 2014	Dewan Perdana Nur, KPWKM	Dirasmikan YB Menteri KPWKM

NO.	ACHIEVEMENT (PROGRAM/ACTIVITIES/ POLICY/LAWS/DEVELOPMENT PROJECT/OTHER MATTERS)	DATE	PLACE	OFFICIATED BY/ APPROVED BY
1	Participants at the Maulidur Rasul 1435h Celebration - hosted by JAKIM	14 January 2014	Masjid Putra, Putrajaya	Approved by YBhg. Dato' KSU Officiated by Seri Paduka Baginda Yang di-Pertuan Agong XIV
2	KPWKM Car Giveaways Ceremony	5 February 2014	Lobi KPWKM	Officiated by YB Menteri KPWKM
3	2014 Fast Reading Workshop	16-17 April 2014	Auditorium, Aras 7 KPWKM	Officiated by YBhg. Dato' TKSU (O)
4	KPWKM Hobbies Exhibition	29 May 2014	Lobi KPWKM	Officiated by YB Timbalan Menteri KPWKM
5	Participants at the 2015 Labour Day - Hosted By Ministry of Human Resources	21 June 2014	MITC, Melaka	Approved by YBhg. Dato' KSU Officiated by YAB Perdana Menteri Malaysia
6	2014 Nur Qaseh Ramadhan Ceremony	8 July 2014	Kl Convention Centre	Officiated by YB Menteri KPWKM
7	2014 FIFA Exhibition	10 July 2014	Lobi KPWKM	Officiated by YB Menteri KPWKM
8	2014 Sarawak - Nur Qaseh Ramadhan Ceremony	18 July 2014	BCKK, Kuching, Sarawak	Officiated by YB Menteri KPWKM Attended by Ketua Menteri Tan Sri Datuk Amar Adenan Satem
9	KPWKM Breaking of Fast Ceremony	24 July 2014	Lobi KPWKM	Officiated by YB Menteri KPWKM
10	2014 Jalinan Kasih Aidil Fitri Ceremony - Sarawak Level	31 July 2014	Dewan Majma Tunku Abdul Halim Mu'adzam Shah, Kuching, Sarawak	Officiated by YB Menteri KPWKM Attended by Ketua Menteri Tan Sri Datuk Amar Adenan Satem
11	2014 Jalinan Kasih Aidil Fitri Ceremony	11 August 2014	Connexion@ Nexus, Bangsar South City, Kuala Lumpur	Officiated by YB Menteri KPWKM Attended by Timbalan Perdana Menteri, Tan Sri Muhyiddin Yassin
12	Launching of 2014 Independence Month	15 August 2014	Lobi KPWKM	Officiated by YB Menteri KPWKM
13	Patriotic Spirits Competition	20 August 2014 – 16 September 2014	KPWKM	Presentation of prizes by YB Menteri KPWKM
14	KPWKM "Riang Ria Aidil Fitri" Celebration	26 August 2014	Dewan Perdana Nur, KPWKM	Officiated by YB Menteri KPWKM
15	Base Jump for World Peace - hosted by the Association of Base Jump Malaysia KPWKM 1435H/2014 Qurban Program	3 October 2014 7 October 2014	Perkarangan Parking Terbuka KPWKM dan Aras Bumbung KPWKM ISM, Kuala Lumpur	Approved by YBhg. Dato' KSU Officiated by YBhg. Tan Sri Musa Hassan Mantan Ketua Polis Negara Officiated by YB Menteri KPWKM
16	Participants at the Maulidur Rasul 1436H Celebration - hosted By JAKIM	25 October 2014	PICC, Putrajaya	Approved by YBhg. Dato' KSU Officiated by YAB Perdana Menteri Malaysia
17	KPWKM Innovation Day Celebration	4 November 2014	Dewan Perdana Nur, KPWKM	Officiated by YB Menteri KPWKM
18	Launching of Energy Saving Competition	4 November 2014	Dewan Perdana Nur, KPWKM	Officiated by YB Menteri KPWKM
19	KPWKM "Semarak Ilmu" Program	8 December 2014	Perpustakaan KPWKM	Officiated by YBhg. Dato' TKSU (O)
20	KPWKM Appreciation Program	13 December 2014	Hotel Majestic, Kuala Lumpur	Officiated by YB Menteri KPWKM
21	KPWKM Monthly Assembly Ceremony	9 January 2014 27 May 2014 25 August 2014 4 November 2014	Dewan Perdana Nur, KPWKM	Officiated by YB Menteri KPWKM

Bahagian Pembangunan

Development Division

BAHAGIAN PEMBANGUNAN, KPWKM

Bahagian Pembangunan selaku agensi yang bertanggungjawab telah melaksanakan kerjasama erat dengan semua Jabatan dan Agensi di bawah KPWKM serta agensi pusat seperti UPE JPM, ICU JPM, Kementerian Kewangan dan juga JKR bagi memastikan pelaksanaan projek pembangunan dilaksanakan dengan jayanya. Peruntukan Pembangunan yang diluluskan untuk Kementerian Pembangunan Wanita, Keluarga & Masyarakat bagi tahun 2014 adalah sebanyak RM 106.9 juta yang melibatkan 33 projek.

Bahagian Pembangunan sentiasa memantau prestasi fizikal dan prestasi perbelanjaan projek pembangunan Kementerian dari semasa ke semasa. Sebagai langkah dalam mengekalkan kecemerlangan prestasi perbelanjaan, Bahagian ini telah meneliti semula keperluan peruntukan pembangunan berdasarkan prestasi semasa pelaksanaan projek dan juga unjuran aliran tunai oleh agensi pelaksana. Hasilnya, terdapat projek yang tidak dapat dilaksanakan (take-off) mengikut perancangan atas beberapa faktor yang tidak dapat dielakkan dan menyebabkan berlakunya shortfall dalam perbelanjaan pembangunan. Bagi mengatasi masalah ini, Kementerian telah membuat Waran Sekat berjumlah RM36.7 juta kepada Kementerian Kewangan.

Sehingga tamat tempoh Akaun Kena Bayar (AKB), Bahagian Pembangunan telah mencapai prestasi perbelanjaan seperti berikut:

Tahun	Peruntukan (RM)	Belanja (RM)	Peratusan Perbelanjaan (%)
2013	41,247,849	32,931,525	79.8
2014	73,389,340	70,289,885.61	95.8

DEVELOPMENT DIVISION, KPWKM

The Development Division is an agency responsible for implementing close working cooperation with all departments and agencies under KPWKM and central agencies like the UPE, JPM, ICU JPM, Ministry of Finance and also JKR to ensure the successful execution of the projects. The Ministry of Women, Family and Community Development approved provisions of RM 106.9 million involving 33 projects in 2014.

The Development Division regularly monitors the physical performance and the cost performance of the Ministry's development project. As a step in maintaining excellence in performance expenditure, the Division reviews the requirements of the development expenditure based on performance during project implementation and the cash flow projections by the implementing agencies.

As a result, there are projects that cannot be implemented (could not take-off) according to the plan due to a number of factors resulting in a shortfall in development expenditure. To overcome this problem, the Ministry has issued a Warrant Block of RM36.7 million to the Ministry of Finance.

Until the expiration of Accounts Payable (AKB), Development Division achieved expenses as follows:

Year	Allocation (RM)	Expenditure(RM)	Percentage of Expenditure(%)
2013	41,247,849	32,931,525	79.8
2014	73,389,340	70,289,885.61	95.8

Peningkatan perbelanjaan dicapai kesan daripada pelaksanaan melaksanakan beberapa aktiviti sepanjang tahun 2014 iaitu:

a) **Lawatan Tapak Oleh Pengurusan Tertinggi KPWKM Bersama Agensi Pusat**

Pada tahun 2014, sebanyak 12 siri lawatan tapak oleh Pengurusan Tertinggi KPWKM ke atas projek pembangunan yang sedang berjalan untuk melihat dan mengenal pasti penyelesaian terhadap isu-isu di tapak. Lawatan ini turut melibatkan wakil dari agensi pusat seperti ICU dan Unit Perancang Ekonomi (UPE). Antara projek-projek yang telah dilawati adalah seperti berikut:

The increase in expenses is a result of the implementation of some activities in 2014, namely:

a) Site Visit by senior management of KPWKM with Central Agency

In 2014, there was a total of 12 of site visits by the senior management of KPWKM. It is an ongoing process that allows KPKWM to see and identify solutions to issues on-site. The visit also involved representatives from central agencies such as ICU and the Economic Planning Unit (EPU). Among the projects that were visited are as follows:

Bil.	Projek	Tarikh
1.	Kompleks Penyayang Sri Aman, Sarawak	18 Feb 2014
2.	Pejabat Kebajikan Masyarakat Daerah Gombak	19 Mac 2014
3.	Pusat Aktiviti Kanak-kanak Mukah	25 Mac 2014
4.	Rumah Seri Kenangan Sri Iskandar, Perak	31 Mac 2014
5.	Rumah Perlindungan Wanita Kelantan	10 Apr 2014
6.	Anjung Singgah Johor Bharu	3 Jun 2014
7.	Rumah Kanak-Kanak Mini Johor	4 Jun 2014
8.	Rumah Perlindungan Wanita Johor	4 Jun 2014
9.	Bengkel Projek Purple DNA, PLPP	4 Julai 2014
10.	Anjung Kasih Hospital Miri	1 Sept 2014
11.	Taman Sinar Harapan Cheras	26 Sept 2014
12.	Rumah Perlindungan Wanita Zon Utara	26 Nov 2014

No.	*Project*	*Date*
1.	*Kompleks Penyayang Sri Aman, Sarawak*	*18 Feb 2014*
2.	*Pejabat Kebajikan Masyarakat Daerah Gombak*	*19 March 2014*
3.	*Pusat Aktiviti Kanak-kanak Mukah*	*25 March 2014*
4.	*Rumah Seri Kenangan Sri Iskandar, Perak*	*31 March 2014*
5.	*Rumah Perlindungan Wanita Kelantan*	*10 Apr 2014*
6.	*Anjung Singgah Johor Bharu*	*3 June 2014*
7.	*Rumah Kanak-Kanak Mini Johor*	*4 June 2014*
8.	*Rumah Perlindungan Wanita Johor*	*4 June 2014*
9.	*Bengkel Projek Purple DNA, PLPP*	*4 July 2014*
10.	*Anjung Kasih Hospital Miri*	*1 Sept 2014*
11.	*Taman Sinar Harapan Cheras*	*26 Sept 2014*
12.	*Rumah Perlindungan Wanita Zon Utara*	*26 Nov 2014*

b) **Lawatan Inspektorat Oleh Pasukan Unit Penyelarasan Pelaksanaan, Jabatan Perdana Menteri (ICU, JPM)**

Lawatan inspektorat oleh ICU, JPM dijalankan ke atas projek-projek KPWKM yang telah siap sepenuhnya. Lawatan ini diadakan bertujuan mengenal pasti 'best practices' Kementerian di peringkat perancangan, pelaksanaan dan penyerahan projek. Bagi tahun 2014, sebanyak sepuluh (10) buah projek yang telah dinilai iaitu:

i) Rumah Kanak - Kanak Sultan Abdul Aziz , Kuala Kangsar;
ii) Bengkel Daya Klang, Selangor;
iii) Pusat Perlindungan Kanak-Kanak Rembau;
iv) Pusat Khidmat Setempat OKU Marang, Terengganu;
v) Pusat Aktiviti Warga Emas Seremban;
vi) Pusat Aktiviti Warga Emas Johor;
vii) Pusat Aktiviti Warga Emas Parit Keroma, Muar
viii) Pusat Aktiviti Warga Emas Tampin;
ix) Pusat Aktiviti Warga Emas Bukit Pasir, Muar; dan
x) Pusat Aktiviti Warga Emas Batu Pahat.

c) **Penilaian Outcome Projek-projek Pembangunan Di Bawah KPWKM Berdasarkan Jawatankuasa Kerja Penilaian Outcome 2014 ICU, JPM**

Pelaksanan Penilaian Outcome merupakan salah satu kaedah bagi mengukur kaedah prestasi dan pencapaian program/projek pembangunan. Penilaian ini dilaksanakan Jawatankuasa Penilaian Outcome (JKPO), Unit Penyelarasan Pelaksanaan, Jabatan Perdana Menteri (ICU, JPM). Justeru itu, bagi tahun 2014, sebanyak 5 projek berstatus Siap Sepenuhnya (SS) di bawah KPWKM. Projek-projek tersebut meliputi:

i. Pertukaran skop institusi Rumah Kanak-Kanak Jalanan Kota Kinabalu kepada Taman Seri Puteri Kota Kinabalu, Sabah;

ii. Rumah Kanak-Kanak Mini Kelantan;

iii. Pusat Khidmat Setempat OKU Marang, Terengganu;

iv. Rumah Perlindungan Wanita Johor; dan

v. Pusat Perlindungan Mangsa Aktiviti Pemerdagangan (Kanak-Kanak) Johor.

b) Inspectorate visit by Implementation Coordination Unit Team, Prime Minister's Department (ICU JPM)

Inspectorate visits by the ICU, JPM on completed projects are carried out by KPWKM. The visits were to identify the 'best practices' at the Ministry on project planning, execution and delivery of projects. For the year 2014, a total of ten (10) projects had namely:

i) Home Child - Sultan Abdul Aziz, Kuala Kangsar;
ii) Power Workshop Klang, Selangor;
iii) Centre for Child Protection SOCIAL;
iv) One-Stop Service Center Disabled Marang, Terengganu;
v) Senior Citizens Activity Center Seremban;
vi) Senior Citizens Activity Center Johor;
vii) Senior Citizens Activity Center Drain Keroma, Muar
viii) Senior Citizens Activity Center supplies;
ix) Seniors Activity Centre Bukit Pasir, Muar; and
x) Seniors Activity Centre Batu Pahat.

c) The Outcome Assessment is one of the methods used to measure the performance and achievements of the program/project development. This assessment was conducted by the Evaluation Committee Outcome (JKPO), Implementation Coordination Unit, Prime Minister (ICU, JPM). In 2014, there were of 5 projects with Fully Ready status (SS) under KPWKM. These projects include:

i. Change of institution's scope for Kota Kinabalu Homeless Children Home to Taman Seri Puteri Kota Kinabalu, Sabah;

ii. Kelantan Children's Mini Home;

iii. Disabled Local Service Centre Marang, Terengganu;

iv Women Shelter Home, Johor; and

v. Shelter Home for Victims of Human Trafficking (Children) Johor

d) Bengkel Berkaitan Pembangunan

Beberapa program pembangunan kapasiti berkaitan skop pembangunan telah dihadiri dan dilaksanakan. Antaranya adalah:

i) Kursus Pengurusan Aset Tidak Alih Kerajaan (My-SPATA)
(2 hingga 5 Jun 2014);

ii) Makmal Pengurusan Nilai Projek Kompleks Penyayang Sinar Kasih Nibong Tebal
(13 hingga 17 Okt 2014);

iii) Kursus Pemantapan Pelaksanaan Program/Projek Pembangunan (29 Jan 2014);

iv) Bengkel Logical Framework Analysis
(17 hingga 18 Mac 2014) ;dan

v) Bengkel Penilaian Outcome.

d) Development Related Workshops

Some capacity development programs related to development scope were completed. Among these are:

i) Non-Moveable Government Asset Management (My-shoe) (2 to 5 June 2014);

ii) Value Management Laboratory Project Kompleks Penyayang Sinar Kasih Nibong Tebal (13 to 17 October 2014);

iii) Enhancement Course Programme Implementation/ Development Project (29 Jan 2014);

iv) Logical Framework Analysis Workshop (17 to 18 March 2014); and

v) Outcome Assessment Workshop

PENCAPAIAN UTAMA BAHAGIAN PEMBANGUNAN TAHUN 2014

Seterusnya, dari segi pencapaian sepanjang tahun 2014, Kementerian telah meraih beberapa pencapaian penting dan membanggakan. Berikut adalah ringkasan pencapaian utama KPWKM di bawah bidang pembangunan sepanjang tahun 2014:

a) Pencapaian Inisiatif RMKe-10 Yang Diterajui Oleh KPWKM Bagi Tahun 2014

Bagi tahun 2014, Bahagian Pembangunan berjaya mencapai 82%(Exceed Target) dalam Pencapaian Inisiatif RMKe-10 Yang Diterajui Oleh KPWKM Bagi Tahun 2014. Sebanyak 6 Inisiatif di bawah RMKe-11 yang diterajui oleh KPWKM iaitu:

No. Inisiatif	Inisiatif	Peratus Pencapaian
27	Memperkukuhkan Jaringan Keselamatan Sosial Untuk Membantu Kumpulan Yang Kurang Mendapat Manfaat	88%
33	Memperkasa Wanita Bagi Meningkatkan Sumbangan Mereka Dalam Ekonomi	80%
35	Menjamin Keselamatan dan Kesejahteraan Kanak-Kanak	88%
36	Menyokong Warga Emas Supaya Terus Berperanan Produktif dan Bermakna Dalam Masyarakat	83%
37	Mengintegrasi Orang Kurang Upaya Dalam Masyarakat	93%
38	Memperkukuhkan Institusi Keluarga Bagi Menghadapi Cabaran Kehidupan Moden	77%
PENCAPAIAN PURATA		82% (ET)

Jumlah inisiatif: 6
Purata Pencapaian: 83% (ET)
ST: 1
ET: 4
OT: 1

SKOR PENCAPAIAN

BT	Below Target < 69.99%
OT	On Target (70 - 79.99%)
ET	Exceed Target (80 - 89.99%)
ST	Significantly Exceed Target > 90%

KEY SUCCESSES OF THE DEVELOPMENT DIVISION IN 2014

The Ministry has achieved some notable and commendable results in 2014. The following is a summary of the main achievements of KPWKM:

a) Initiative Achievement RMKe-10 led by KPWKM for the year 2014.

For 2014, the Development Division achieved 82% (Exceed Target) in Initiative Achievement RMKe-10 led by KPWKM for the year 2014. A total of 6 Initiatives RMKe-11 spearheaded by KPWKM, namely:

No. of Initiative	*Initiative*	*Percentage Achievement*
27	*Strengthening Social Safety Net to Help less Privileged Group*	*88%*
33	*Empowering Women to Improve Their contribution in the Economy*	*80%*
35	*Ensuring Safety and Well-Being of children*	*88%*
36	*Supporting Senior Citizens to be have a Productive and Meaningful Role In society*	*83%*
37	*Integrating Persons with Disabilities Into the Society*	*93%*
38	*Strengthening Family Institution In Facing the Challenges of Modern Life*	*77%*
AVERAGE ACHIEVEMENT		*82% (ET)*

Number of initiatives: 6
Average Performance: 83% (ET)
ST: 1
ET: 4
OT: 1

SKOR PENCAPAIAN

BT	*Below Target < 69.99%*
OT	*On Target (70 - 79.99%)*
ET	*Exceed Target (80 - 89.99%)*
ST	*Significantly Exceed Target > 90%*

b) Pencapaian Projek Pembangunan KPWKM
Berikut adalah pencapaian projek pembangunan bagi tahun 2014:

Bil.	Pencapaian (Program / Aktiviti / Dasar / Perundangan / Projek Pembangunan, Dll)	Tempoh Pelaksanaan	Tempat	Dirasmikan/ Diluluskan Oleh
1	**Rumah Perlindungan Wanita Zon Wilayah Tengah** **Kos Projek :** RM3.5juta **Kapasiti :** 60 orang wanita **Tujuan :** Menempatkan wanita mangsa pemerdagangan di bawah IPO dan PO Akta Antipemerdagangan dan Anti Penyeludupan Migran 2007.	2013 hingga 2014 Tarikh Siap: 18 Mac 2014	Selangor	Belum dirasmikan
2	**Rumah Kanak-Kanak Mini Johor** **Kos Projek :** RM4.5juta **Kapasiti :** 30 orang kanak-kanak perempuan **Tujuan :** Menempatkan kanak-kanak perempuan yang memerlukan pemeliharaan dan perlindungan di bawah Akta Kanak-Kanak 2001.	2013 hingga 2014 Tarikh Siap: 22 Disember 2014	Johor Bahru, Johor	Belum dirasmikan
3	**UTC Johor Bharu** **Kos Pengubahsuaian :** RM89,982.00 **Kapasiti :** café @teen, kaunter pendaftaran OKU, Bilik Seminar, Bilik Kaunseling, Bilik Multisensory dan Pejabat PPWN Johor	2 Bulan Jun hingga Julai 2014	Menara Ansar Johor Bharu	Bakal dirasmikan oleh YAB PM
4	**Mini UTC Keramat Kuala Lumpur** **Kos Pengubahsuaian :** RM30,000 **Kapasiti :** café @teen, bilik Dr. Remaja, Pejabat	November hingga Disember 2014	Keramat Mall Kuala Lumpur	Bakal dirasmikan oleh YAB PM

b) KPWKM Development Project Achievement
Below is the achievement of development projects for the year 2014:

No.	*Achievements (Program / Activities / Basic / Period Place Inaugurated / Legal / Development Project, Etc.)*	*Period of Implementation*	*Venue*	*Launched/ Approved by*
1	***Women Shelter Home Central Region Zone*** ***Project cost*** *: RM3.5 million* ***Capacity*** *: 60 women* ***Purpose*** *: Putting women victims of trafficking under the IPO and PO Trafficking Act and Anti-Smuggling Migrants 2007.*	*2013 to2014* *Date of Completion:* *18 March 2014*	Selangor	Not yet launched
2	***Children's Home Mini Johor*** ***Project cost*** *: RM4.5 million* ***Capacity*** *: 30 people girls* ***Purpose*** *: Putting girls in need maintenance and protection under the Child Act 2001.*	*2013 to 2014* *Date of Completion:* *22 December 2014*	Johor Bahru, Johor	Not yet launched
3	***UTC Johor Bharu*** ***Renovation costs*** *: RM89,982.00* ***Capacity*** *: Café@Teen, Persons With Disabilities Registration Counter, Seminar Room, Counseling Room, Multisensory Room and Johor PPWN Office*	*2 Months* *June to July 2014*	Ansar Tower, Johor Bharu	Will be launched by YAB PM
4	***Mini UTC Keramat Kuala Lumpur*** ***Renovation costs*** *: RM30,000* ***Capacity*** *: Café@Teen, Dr. Teen's Room, Office*	*November to December 2014*	Keramat Mall Kuala Lumpur	Will be launched by YAB PM

Bahagian Pengurusan Maklumat
Information Management Division

BAHAGIAN PENGURUSAN MAKLUMAT
KEMENTERIAN PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT

INFORMATION MANAGEMENT DIVISION
MINISTRY OF WOMEN, FAMILY AND COMMUNITY DEVELOPMENT

PENGENALAN

Bahagian Pengurusan Maklumat (BPM), Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) bertangungjawab menguruskan hal-hal berkaitan ICT bagi KPWKM dan Agensi di bawahnya iaitu Jabatan Kebajikan Masyarakat Malaysia (JKMM), Jabatan Pembangunan Wanita (JPW), Lembaga Penduduk dan Pembangunan Keluarga Negara (LPPKN), Institut Sosial Malaysia (ISM) dan NAM Institute for The Empowerment of Women (NIEW)

Di awal penubuhan Kementerian, Bahagian ini dikenali sebagai Bahagian Teknologi Maklumat (BTM) di mana Jabatan Perkidmatan Awam (JPA) telah memperakukan perubahan nama BTM kepada BPM berkuatkuasa 15 Ogos 2008 melalui surat no. Ruj. JPA(S)BPO 253/2/8-66 Klt. 11 (29) yang bertarikh 27 Ogos 2008. Ini merupakan salah satu inisiatif perubahan sektor awam ke arah pemodelan dan peningkatan penyampaian perkhidmatan untuk meningkatkan lagi accessibility, kemudahcapaian dan kualiti interaksi antara Kerajaan dengan sektor swasta serta masyarat umum.

Kini BPM mempunyai kakitangan seramai 23 orang yang diketuai oleh Pengurus BPM dan dibantu oleh 3 unit iaitu Unit e-Masyarakat (e-Masyarakat), Unit Pembangunan dan Penyenggaraan Sistem (PPS) serta Unit Operasi dan Rangkaian (OR).

INTRODUCTION

Information Management (BPM), Ministry of Women, Family and Community Development (KPW) is responsible for managing matters related to ICT in KPWKM and agencies under its purview - the Department of Social Welfare Malaysia (JKMM), Department of Women Development (JPW), Institute for Population and Development Family (LPPKN), the Social Institute of Malaysia (ISM) and the NAM Institute for the Empowerment of Women (NIEW).

At the beginning of the establishment of KPWKM, the Division was known as the Information Technology (BTM.The Public Service Department (JPA) BTM recommended changing the name to Information Management (BPM) effective August 15, 2008 by letter no. Ref. JPA (S) BPO 253/2 / 8-66 Klt. 11 (29) dated August 27, 2008. This is one of the changes that was initiated in the public sector towards improving service delivery to increase accessibility, serviceability and the quality of interaction between the Government and the private sector together with the general public.

BPM currently has a staff of 23 people headed BPM Manager and assisted by three units: e-Society (E-Society), Unit Development and Maintenance System (PPS) and Network Operations Unit (OR).

PIAGAM PELANGGAN BPM, KPWKM

Kami berjanji akan melaksanakan tanggungjawab dengan penuh dedikasi, cekap, telus dan berusaha sedaya upaya mengelakkan sebarang penyelewengan salah guna kuasa serta rasuah dalam menjalankan tugas-tugas berikut :

- Mengendalikan sebarang aduan kerosakan atau gangguan sistem komputer dalam tempoh 1 hingga 7 hari (Penyelenggaraan Dalaman)
- Memastikan kebolehsediaan rangkaian adalah pada tahap 99.5%.
- Memastikan kebolehsediaan sistem emel berfungsi pada tahap 95%.
- Membangunkan sistem aplikasi mengikut tempoh pembangunan seperti berikut:

  A. Skop Sistem Aplikasi Berskala Kecil - kurang dari 6 bulan
  B. Skop Sistem Aplikasi Berskala Sederhana - 6 bulan hingga 1 tahun
  C. Skop Sistem Aplikasi Berskala Besar-1 hingga 2 tahun

BPM, KPWKM CUSTOMER CHARTER

We promise to carry out responsibilities with dedicaion, efficiency, transparency, and to avoid any abuse of power and corruption in running the following tasks:

- *Handle any complaint or computer system disruption within 1 to 7 days (Internal Maintenance)*
- *Ensure availability of the network is at the level of 99.5%.*
- *Ensure availability of e-mail system to function at the level of 95%.*
- *Develop application systems according to the period of development as follows:*

  A. Scope of Application System for Small Scale - less than 6 months
  B. Scope of Application Systems Medium Scale - 6 months to 1 year
  C. Scope of Application of Large Scale System-1 to 2 years

VISI BPM, KPWKM

Membudayakan ICT sebagai pemboleh-daya strategik bagi meningkatkan penyampaian perkhidmatan yang cemerlang dalam mencapai kesaksamaan gender, pembangunan wanita, keluarga dan masyarakat.

MISI BPM, KPWKM

Komited dalam memperkukuhkan sistem penyampaian perkhidmatan yang cemerlang bagi mencapai kesejahteraan sosial melalui ICT-facilitated tools yang mesra pengguna, integrasi sistem dan rangkaian yang berkesan serta capaian perkhidmatan yang meluas

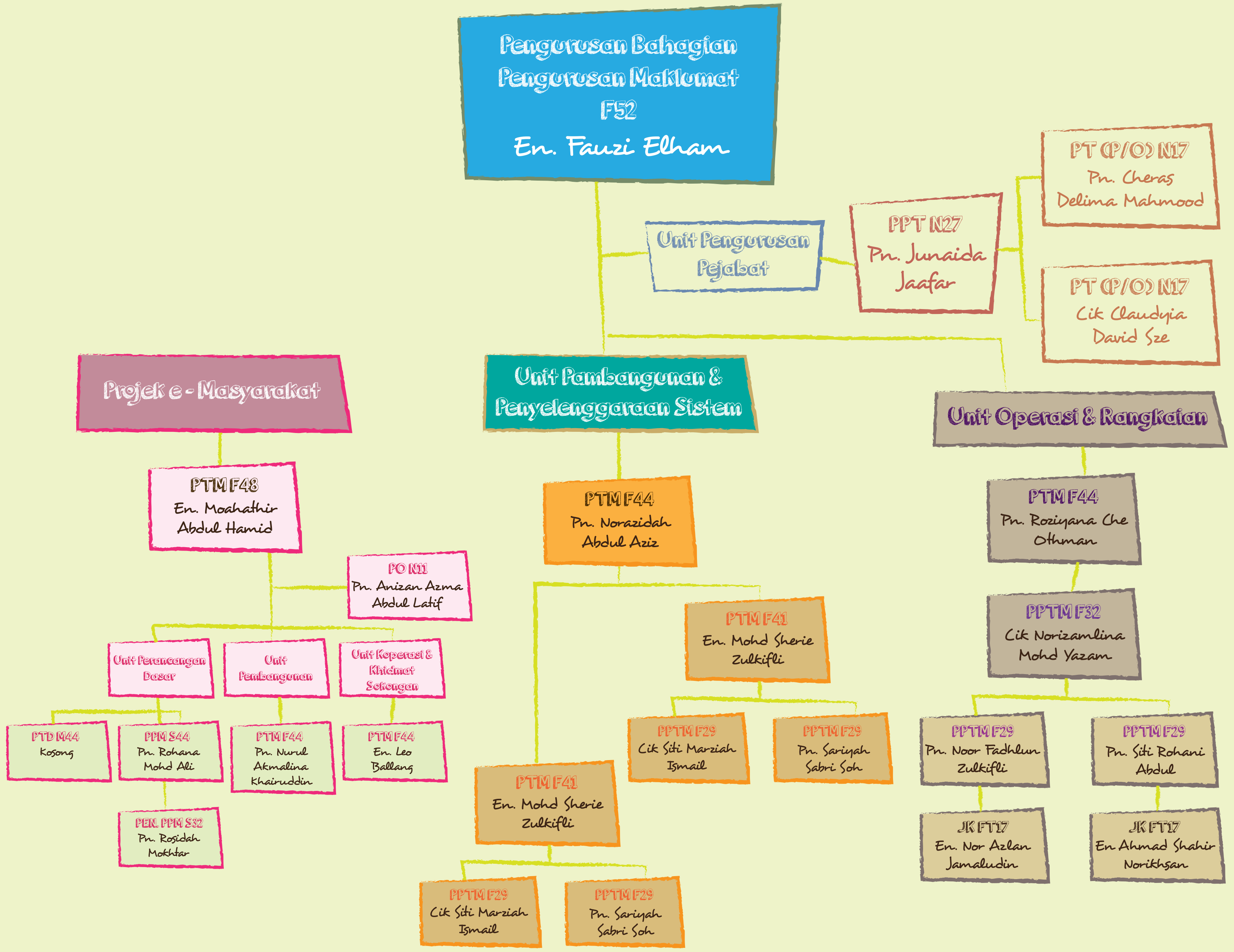
VISION OF BPM, KPWKM

Uses ICT as strategic enablers for enhancing excellent service deliveries in achieving gender equality in the development of women, family and community.

MISSION OF BPM, KPWKM

Committed to strengthening the excellent service delivery system to achieve social prosperity through user-friendly ICT-facilitated tools, systems integration and effective network and comprehensive service access.

Carta Organisasi
Kedudukan Pegawai Bahagian Pengurusan Maklumat
Organizational Chart
Information Management Division Officers Position



PIAGAM PELANGGAN BPM, KPWKM

Kami berjanji akan melaksanakan tanggungjawab dengan penuh dedikasi, cekap, telus dan berusaha sedaya upaya mengelakkan sebarang penyelewengan salah guna kuasa serta rasuah dalam menjalankan tugas-tugas berikut :

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   C. Skop Sistem Aplikasi Berskala Besar-1 hingga 2 tahun

FUNGSI BPM, KPWKM

Fungsi-fungsi BPM adalah untuk:

- Memastikan pengurusan ICT Kementerian dan Jabatan/ agensi berjalan dengan cekap dan berkesan.
- Membangun dan menyenggara sistem dan aplikasi; dan
- Memastikan operasi dan penyelenggaraan sistem ICT serta keselamatan rangkaian berjalan dengan baik dan reliable.

CUSTOMER CHARTER BPM, KPWKM

We promise to carry out responsibilities with dedicated, efficiency, transparent, and make every effort to avoid any abuse of power and misappropriation in running the following:

1 *Handle any complaint or computer system disruption within 1 to 7 days (Internal Maintenance)*

2 *Ensure availability of the network is at the level of 99.5%.*

3 *Ensure availability of e-mail system to function at the level of 95%.*

4 *Develop application systems according to the period of development as follows:*

   A. *Scope of Application System for Small Scale - less than 6 months*
   B. *Scope of Application Systems Medium Scale - 6 months to 1 year*
   C. *Scope of Application of Large Scale System-1 to 2 years*

FUNCTIONS OF BPM, KPWKM

The functions of BPM are to:

- Ensure the management of ICT ministries and departments / agencies.
- Develop and maintain systems and applications; and
- Ensuring the operation and maintenance of ICT systems and network security is up to par and reliable

PENCAPAIAN BPM 2014

1. Portal Rasmi KPWKM

1.1 Portal KPWKM telah berjaya memperolehi prestasi 5 bintang bermula 2011 sehingga 2014. Laporan "Malaysia Government Portals & Websites Assessment (MGPWA)" 2013 melaporkan KPWKM telah berjaya mengekalkan taraf lima bintang dengan peningkatan skor sebanyak 86 markah di mana kedudukan ranking Kementerian juga turut meningkat ke kedudukan ke 5 bagi tahun ini.

1.2 Pelbagai penambahbaikan telah dilaksanakan dengan Pembangunan baru antaramuka Portal KPWKM yang lebih menarik dengan bercirikan korporat, menyediakan kemudahan bayaran melalui ipay88 (ePayment) kepada kaunselor yang memohon pendaftaran sebagai kaunselor, integrasi bersama BLESS serta pengemaskinian portal secara berterusan.

1.3 Mengandungi pelbagai modul interaktif sebagai saluran utama pelbagai informasi berkaitan program dan aktiviti Kementerian. Dilengkapi dengan pelbagai ciri aplikasi baru seperti Web Accesibility Iniatiative (W3C) untuk Orang Kurang Upaya (OKU). Ciri-ciri W3C ini membolehkan pengguna memilih sama ada untuk memilih saiz teks yang lebih besar atau lebih kecil, mengikut kesesuaian dengan pilihan saiz teks tersebut. Ciri W3C ini dipaparkan di ruangan atas portal kementerian. Di samping itu juga, bagi pengguna rabun warna, terdapat beberapa pilihan warna disediakan di portal kementerian. Pengguna boleh memilih warna daripada pilihan warna yang diberikan dan warna tema portal KPWKM akan berubah serta-merta. Terdapat 7 pemilihan warna yang berbeza untuk dijadikan warna latar belakang bagi pengguna yang menghadapi masalah rabun warna.

BPM ACHIEVEMENTS 2014

1. Official Portal KPWKM

1.1 The KPWKM Portal has secured a 5-star performance rating from 2011 to 2014. The "Malaysia Government Portals and Websites Assessment (MGPWA) Report" 2013 indicated that KPWKM has managed to retain a five-star rating, an increase of 86 score pointstherebyincreasing the ministry's ranking KPWKM has also from 2012 where it was ranked to 5th position in 2014 of the 5th of this year.

1.2 Various improvements were made in the KPWKM Portal interface. It is now more striking and contains corporate features. The upgrades provide easy payment through ipay88 (ePayment) to registered counselors, as well as integration with BLESS and continuously updating of the portal.

1.3 The portal incorporates a variety of interactive modules as the main channel on various information related to the programs and activities of the Ministry. It is equipped with a variety of new features such as Accessibility Initiative (W3C) for Persons with Disabilities (PWDs). The text size options of W3C allow the user to select text size. The W3C features are displayed at the top column on the Ministry's portal. In addition, there are some color options in the Ministry's portal for color blind users.. The color theme of KPWKM portal will change immediately once the colour is chosen from the options provided. The Official Portal provides 7 different color backgrounds that are suitable for users who are colour blind.

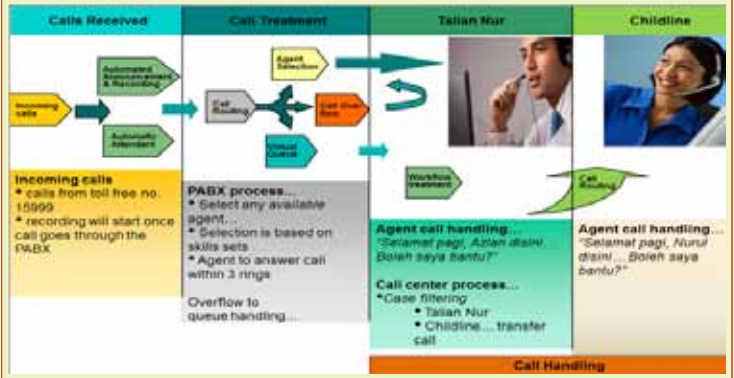
2. PERKHIDMATAN TALIAN NUR 15999

2.1 Perkhidmatan Talian Nur 15999 KPWKM dilancarkan dengan rasminya pada 5 Disember 2007 oleh mantan Perdana Menteri Malaysia Tun Abdullah Ahmad Badawi.

2.2 Sejak dilancarkan pada 5 Disember 2007, Talian Nur 15999 telah berjaya menerima sebanyak sebanyak 520,723 panggilan sepanjang tempoh perkhidmatan bermula tahun 2007 hingga 2014.

2.3 Daripada jumlah keseluruhan panggilan yang diterima, 90 peratus (90%) panggilan berjaya diselesaikan diperingkat Call Agent Talian Nur. Manakala selebihnya 10 peratus (10%) dipanjangkan kepada agensi berkaitan untuk tindakan selanjutnya. Pada tahun 2010, perkhidmatan Talian Nur 15999 telah berkembang mengikut peredaran masa dan keperluan semasa di mana beberapa tawaran perkhidmatan telah ditambah seperti perkhidmatan Aduan Pembantu Rumah Warga Asing dan Talian Bantuan Kanak - Kanak (*Childline*).

2.4 Merupakan single point of contact yang digunakan secara bersepadu yang mengendalikan pertanyaan, aduan dan permohonan berkaitan dengan perkara-perkara kebajikan dan sosial di samping menyalurkan informasi berkaitan program-program Kementerian dan agensi. Kementerian juga telah mewujudkan satu perkhidmatan khusus untuk kanak - kanak yang juga merupakan kumpulan sasar KPWKM yang dikenali sebagai Talian Bantuan Kanak-Kanak (*Childline*).



Gambarajah 1: Call Centre Overview

Diagram 1: Call Centre Overview

2. NUR 15999 HOTLINE SERVICE

2.1 The Nur 15999 Hotline Service Nur 15999 KPWKM was officially launched by on December 5, 2007 by former Prime Minister Tun Abdullah Ahmad Badawi.

2.2 Since its launch on December 5, 2007, this 15999 hotline has received 520,723 calls.

2.3 Of the total number of calls received, 90 per cent (90%) of the problem were successfully solved by the Online Nur Call Agents. The remaining 10 per cent (10%) were escalated to relevant agencies for further action. In 2010, the hotline service was enhanced by adding Foreign Maid Complaint Hotline and Children Help Hotline (Childline).

2.4 The hotline service functions as a single point of contact that is used in an integrated manner to handle inquiries, complaints and applications relating to social matters as well as information related to programs launch by the Ministries and agencies. The Ministry has also created a special service for children who are also the KPWKM's target group called Kids Help Line (Childline).

Gambarajah 2 : Proses tindakan call agent

Diagram 2: Action Process of call Agent

2.1 PLATFORM DAN ARKITEKTUR SISTEM

Persekitaran Pusat panggilan Talian Nur 15999 diwujudkan menggunakan beberapa platform dan perkakasan seperti berikut

BIL *NO*	PERKAKASAN DAN PERALATAN *HARDWARE AND EQUIPMENT*	KUANTITI (UNIT) *QUANTITY*
1.	APP/DB Server	1
2.	PABX Server	1
3.	Voice Lodger	1
4.	Back-Up/Stand-By Server	1
5.	Right Fax Server	1
6.	Komputer (Desktop)	20
7.	Plantronic Headset	20
8.	APC Smart UPS 3000	1

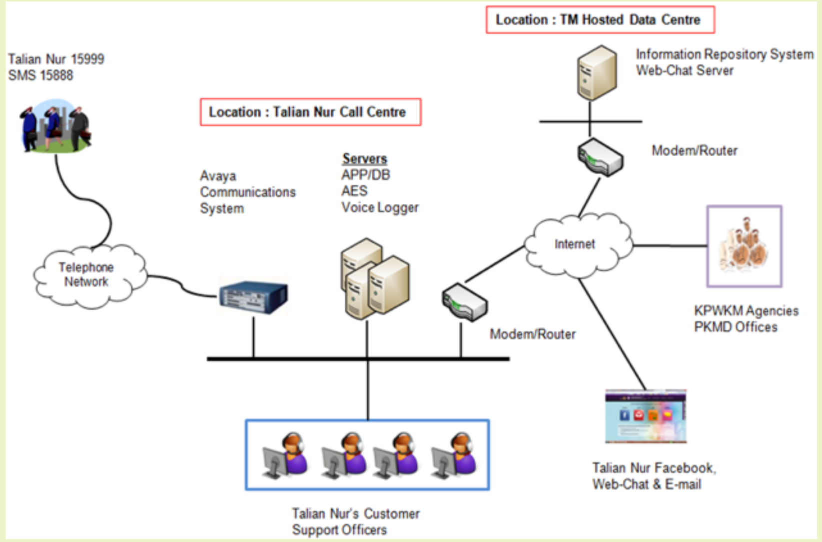
2.2 SPESIFIKASI PERKHIDMATAN

Perkhidmatan Talian Nur 15999 merangkumi perkara-perkara yang meliputi perkhidmatan yang diberikan oleh Kementerian dan agensi seperti di dalam Jadual 2 berikut:

PERKHIDMATAN	*KPWKM*	*JKMM*	*JPW*	*LPPKN*	*ISM*	*NIEW*
Kecemasan	●	●	●	●	●	●
Pertanyaan, aduan dan informasi	●	●	●	●	●	●
Proses dan prosedur						
• OKU		●				
• Institusi Kebajikan		●				
• Bantuan Kewangan		●				
• Juvana		●				
• Miskin		●				
• Lain-lain		●				
Kaunseling		●				
Program dan Aktiviti		●	●	●		
Penderaan		●				
Domestic Violence		●				
Penderaan Pembantu Rumah Warganegara Asing	●					
Childline						

2.1 SYSTEM PLATFORM AND ARCHITECHTURE

The Talian Nur 15999 call centre uses several platforms and hardware



2.2 SPECIFICATIONS OF SERVICE

The Nur 15999 Service Hotline covers issues which include services provided by the Ministry and agencies as shown in Table 2 below:

SERVICES	*KPWKM*	*JKMM*	*JPW*	*LPPKN*	*ISM*	*NIEW*
Emergency	●	●	●	●	●	●
Inquiries, complain and information	●	●	●	●	●	●
Proses dan prosedur						
• Disable People		●				
• Welfare Institutions		●				
• Financial Assistance		●				
• Juvenile		●				
• Poor		●				
• Other		●				
Counselling		●				
Programs and Activities		●	●	●		
Abuse		●				
Domestic Violence		●				
Foreign Maid Abuse	●					
Childline						

2.3 Perkhidmatan Talian Nur kepada orang awam telah diperkembangkan dengan menambah saluran baru perkhidmatan selaras dengan perubahan media komunikasi iaitu tambahan saluran melalui Facebook, emel, sms dan webchat serta serta penyediaan Information Repository. Perkhidmatan Talian Nur 15999 telah banyak membantu KPWKM dan agensi bagi membantu orang awam dengan pencapaian penyelesaian kes 90% di peringkat Talian Nur 15999.

2.4 Kecekapan Perkhidmatan Talian Nur 15999 telah dibuktikan berdasarkan Laporan Pemantauan Media dan Aduan Awam yang dilaksanakan oleh Biro Pengaduan Awam (BPA) secara mingguan di mana Talian Nur 15999 telah mengekalkan kedudukan 5 teratas (Top 5) dikalangan 20 Agensi Kerajaan yang menyediakan perkhidmatan Call Center dengan purata panggilan dijawab dalam tempoh 3 hingga 5 saat.

2.5 Kecemerlangan Perkhidmatan Talian Nur 15999 diteruskan lagi dengan penerimaan Anugerah Khas Customer Relationship Management and Contact Centre Association of Malaysia (CCAM Awards) 2011 sebagai pengiktirafan kepada sumbangan Talian Nur 15999 kepada masyarakat.

3. SISTEM INTEGRATED LIBRARY MANAGEMENT UTILITY (ILMU)

3.1 Sistem ILMU telah dibangunkan pada tahun 2006 untuk kegunaan kakitangan Perpustakaan Kementerian Pembangunan Wanita Keluarga dan Masyarakat. Sistem ini dapat membantu kakitangan di perpustakaan membuat pengkelasan katalog mengikut kategori yang telah ditetapkan.

3.2 Sistem ILMU juga ada menyediakan kemudahan pangkalan data dan keperluan maklumat berkaitan dengan koleksi bahan-bahan bagi memudah dan mempercepatkan operasi peminjaman, pembaharuan dan pemulangan secara terkawal di Pusat Sumber KPWKM.

3.3 BPM juga ada menyediakan kemudahan Laman Web Infonur di kementerian, Jabatan dan agensi dibawahnya untuk mencari maklumat berkaitan info perpustakaan, koleksi bahan-bahan untuk pinjaman dan aktiviti di Pusat Sumber KPWKM.

3.4 Pengguna sistem adalah terdiri dari warga KPWKM, Jabatan dan agensi dibawahnya. Orang awam iaitu individu di kalangan pelajar, penyelidik, jabatan kerajaan dan sektor swasta boleh menggunakan laman web ini sebagai perkhidmatan rujukan.

2.3 The Talian Nur hotline service has been expanded for the convenience of the public. New communication channels have been added including Facebook, email, sms and webchat as well as Information Repository. At a success rate of 90%, the 15999 hotline has greatly assisted KPWKM and agencies.

2.4 The weekly Monitoring Report on Media and the Public Complaints carried out by the Public Complaints Bureau (BPA) shows the 15999 Hotline maintaining the Top 5 position among 20 government agencies providing Call Center services with an average call answered within 3 to 5 seconds.

2.5 In recognition of the contribution of Hotline Nur 15999 to the community the 15999 Hotline was presented with the Special Award by the Customer Relationship Management and Contact Centre Association of Malaysia (CCAM Awards) in 2011.

3. INTEGRATED LIBRARY MANAGEMENT UTILITY SYSTEM (ILMU)

3.1 ILMU was developed in 2006 for KPWKM staff. This system helps the library staff classify catalogs according to predetermined categories.

3.2 To facilitate and accelerate lending operations, renewals and returns at the KPWKM Resource Centre, ILMU also provides a central database facility and information requirement related to the collection of materials.

3.3 BPM also provides Infonur Webpage facility at the Ministry, departments and agencies under its purview to search information related to library information, a collection of materials for loan and activities at KPWKM Resource Centre.

3.3 The user system is made up of citizens of the Ministry, departments and agencies under it. Students, researchers, government departments and the private sector can use the site as a source of reference.

3.1 SISTEM PENGURUSAN MAKLUMAT ORANG KURANG UPAYA (SMOKU)

3.1 SMOKU yang dibangunkan bertujuan untuk membantu Jabatan Pembangunan Orang Kurang Upaya (JPOKU) dalam pengurusan rekod-rekod OKU dan proses pendaftaran OKU. Pelaksanaan SMOKU telah dilaksanakan dengan lancar diperingkat ibupejabat JKM, seluruh negeri dan juga diseluruh daerah. Tumpuan pada tahun 2013 adalah meningkatkan penggunaan SMOKU serta memantapkan pangkalan data OKU. Diantara usaha-usaha yang telah dilaksanakan ialah seperti berikut –

(i) Melaksanakan Integrasi dalaman diantara sistem eBantuan dan SMOKU bagi mendapatkan maklumat OKU yang telah menerima bantuan JKM tetapi tidak berdaftar sebagai OKU.

(ii) Mengadakan perbincangan dan membekalkan data-data OKU kepada Jabatan Latihan Khidmat Negara (JLKN) bagi tujuan pengecualian OKU menghadiri Program Khidmat Negara (PLKN);

(iii) Menjalankan Kajian Impak SMOKU yang turut melibatkan soal selidik terhadap OKU sebagaimana saranan pasukan EPP8 E-Kerajaan;

(iv) Lawatan pasukan EPP8 E-Kerajaan bagi tujuan penilaian dan pemantauan status pelaksanaan SMOKU di Pejabat Jajahan Kelantan dan Kota Kinabalu.

(v) mengadakan Lawatan Kerja ke PERKESO bagi mengetahui dan meningkatkan kefahaman mengenai proses penyelarasan data OKU yang telah diaplikasikan di PERKESO.

3.2 Pada tahun 2013, SMOKU telah berjaya diperingkat antarabangsa dengan memenangi Anugerah Future Government Awards 2013 di bawah kategori Information Management. Anugerah ini diberikan bagi menilai dan mengiktiraf pelaksanaan inisiatif-inisiatif ICT Kerajaan Malaysia.

3.1 INFORMATION MANAGEMENT FOR PERSONS WITH DISABILITIES SYSTEM (SMOKU)

3.1 SMOKU was developed to facilitate the management of records in. the Persons with Disabilities Developmental Department (JPOKU) . SMOKU was implemented smoothly at the at the JKM headquarters and across the country. The focus of the 2013 was to increase the use of SMOKU and to establish a database of the disabled . Among the efforts that have been implemented are as follows:-

(i) To carry out internal integration between eBantuan and SMOKU systems to obtain information on those who that have received welfare aid but are not registered as Disabled.

(ii) Conducted discussions and provide data of disabled individuals for the National Service Training Department (JLKN) records. It also helps to exempt the Disabled from attending the National Service Program (PLKN);

(iii) Conducted an Impact Study on SMOKU which also involved an in-depth survey on OKU as recommended by EPP8 E-Government team;

(iv) A visit by EPP8 E-Government Team to evaluate and monitor the implementation of the SMOKU in Kelantan and Kota Kinabalu.

(v) Organized a Working Visit to PERKESO to increase understanding on how theycoordinate data on the disabled.

3.2 In 2013, SMOKU was presented at an international level with The Future Government Awards 2013 under the category of Information Management. The award was given to evaluate and recognize Malaysian Government ICT initiatives.

4. SISTEM PENGURUSAN LATIHAN (ITRAINING)

Sistem Pengurusan Latihan secara online telah dibangunkan pada tahun 2013 bertujuan memberi kemudahan kepada Bahagian Pengurusan Sumber Manusia (PSM) menguruskan pelawaan latihan, bengkel, program dan sebagainya secara dalam talian. Warga KPWKM pula boleh membuat permohonan latihan dan seterusnya mendapat kelulusan Pegawai masing-masing secara dalam talian. Pengurusan latihan ini memudahkan PSM dalam mengurus dan memantau latihan/program/bengkel yang dijalani oleh warga KPWKM.

5. SISTEM SISTEM MAKLUMAT NASIONAL ISU-ISU SOSIAL (MANIS)

5.1 SPDIIS telah dibangunkan bermula pada tahun 2011 sehingga oktober 2012 yang diseliakan oleh Institut Sosial Malaysia (ISM). Pada 26 Ogos 2014 satu mesyuarat yang telah dipengerusikan YB Menteri KPWKM telah memutuskan penjenamaan semula nama Sistem Pangkalan Data Isu-Isu Sosial (SPDIIS) yang diberi nama MaNIS bermaksud 'Maklumat Nasional Isu-Isu Sosial'. Pengujudan MaNIS bertujuan mengumpulkan data-data dan maklumat berkaitan isu sosial bagi membantu Kementerian dan Agensi menggubal dasar dan program dalam menangani isu-isu sosial.

5.2 Pada tahun 2013, BPM KPWKM telah diputuskan mengambilalih pengurusan MaNIS. Pembangunan MaNIS telah dapat meningkatkan keupayaan KPWKM untuk melaksanakan strategi-strategi pemerkasaan kumpulan sasarnya secara berpusat dan lebih berkesan. Ini kerana MaNIS menyediakan business intelligence and corporate performance insight selain satu pangkalan data berasaskan pengetahuan (centralised knowledge-based social database), satu aplikasi yang amat dikehendaki dalam menjadikan KPWKM terus relevan untuk menghadapi cabaran sosial dekad yang akan datang dengan pengumpulan data-data isu sosial secara berpusat dan analisis bagi penghasilan program dan dasar.

5.3 Sistem MaNIS turut diperkukuhkan dengan aplikasi Geographical Information System bagi tujuan pemetaan sosial isu-isu yang dihadapi oleh masyarakat di peringkat akar umbi.

4. TRAINING MANAGEMENT SYSTEM (ITRAINING)

The Online Training Management System was developed in 2013 to help the Human Resources Management (PSM) section to manage trainings, workshops, programs and other on-line matters. It allows KPWKM staff to apply for training and get approvals from their Officers via online. This facilitates the management of PSM in managing and monitoring training / courses / workshops, which are undertaken by KPWKM staff.

5. THE NATIONAL SOCIAL ISSUES INFORMATION SYSTEM (MANIS)

5.1 SPDIIS was developed beginning 2011 until October 2012 supervised by the Social Institute of Malaysia (ISM). At a meeting on August 26, 2014 chaired by YB Minister of KPWKM, the name of the Social Issues Database System (SPDIIS) was rebranded into MaNIS which stands for for 'National Social Issues Information System'. It is designed to collect data and information related to social issues in order to assist Ministries and Agencies in formulating policies and programs.

5.2 In 2013, BPM KPWKM took over the management of MaNIS. MaNIS was able to increase the capacity of KPWKM to implement more effective empowerment strategies of its target groups by collecting centralized data and analysis on social issues. It also provides business, MaNIS provides business intelligence and corporate performance insights which are crucial in making KPWKM relevant in facing social challenges in the coming decade.

5.3 MaNIS system was also strengthened by the application of Geographical Mapping Information System to address social issues faced by people at the grassroots level.

6. **PELAKSANAAN FILE SERVER (CLOUD KPWKM)**

6.1 Bahagian Pengurusan Maklumat (BPM) telah melaksanakan pembangunan file sharing yang dikenali sebagai Cloud KPWKM dengan kos sebanyak RM 19,000 bagi menggantikan file sharing NAS KPWKM. Tujuan pelaksanaan Cloud KPWKM adalah bagi membolehkan warga KPWKM membuat capaian dokumen, menyimpan dokumen dan berkongsi dokumen secara terpusat.

6.2 Cloud KPWKM boleh diakses menggunakan komputer desktop, komputer riba, tablet dan juga telefon pintar. Ruang storan yang besar iaitu 16 TB adalah mencukupi untuk menampung penyimpanan dokumen warga KPWKM. Urusan kerja menjadi mudah dengan penggunaan Cloud KPWKM kerana ia boleh diakses bukan sahaja di pejabat, di rumah malahan di serata dunia melalui capaian internet.

7. **PEROLEHAN PERALATAN ICT UNTUK PELAKSANAAN PROJEK SISTEM PERAKUANAN AKRUAN KERAJAAN PERSEKUTUAN (1GFMAS)**

7.1 Perkhimatan 1GFMAS merupakan sistem bersepadu yang berupaya memudahkan perancangan kewangan, kawalan bajet dan perakaunan kerajaan. Ia menggabungkan semua fungsi perakaunan yang meliputi pembayaran, penerimaan, pengurusan gaji, Wang Tak Dituntut, pinjaman kerajaan, pinjaman dan pendahuluan kepada kakitangan awam, pelaburan dan penyediaan Akaun Awam ke dalam satu platform bersepadu. Projek ini di bawah kelolaan Jabatan Akauntan Negara Malaysia (JANM)

7.2 Bahagian Pengurusan Maklumat telah mengumpul maklumat bagi melaksanakan perolehan peralatan ICT untuk pelaksanaan Projek Sistem Perakaunan Akruan Kerajaan Persekutuan (1GFMAS) di Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM).

*6. **THE IMPLEMENTATION OF FILE SERVER (KPWKM CLOUD)***

6.1 Information Management (BPM) implemented a file sharing development project called KPWKM Cloud at a cost of RM19,000 to replace file sharing NAS KPWKM. This is to enable staff to access, store and share KPWKM documents centrally.

6.2 The KPWKM Cloud can be accessed using desktop computers, laptops, tablets and smartphones. Storage space is large i.e. 16 TB is adequate to store documents of staff of KPWKM. Managing work becomes easy with KPWKM Cloud as it can be accessible in the office, at home and around the world via internet access.

*7. **PROCUREMENT OF ICT EQUIPMENT FOR THE IMPLEMENTATION OF FEDERAL GOVERNMENT ACCRUAL ACCOUNTING PROJECT SYSTEM (1GFMAS)***

7.1 1GFMAS Services is an integrated system that enables financial planning, budget control and government accounting. It combines all the accounting functions which include payment, receipt, payroll management, Unclaimed Money, Government loans, loan and advances to civil servants, investment and integration of the Public Accounts into a single integrated platform. The project is under the supervision of the Department of General Accountant of Malaysia (JNM)

7.2 Information Management Division has been collecting information to carry out the procurement of ICT equipment for the implementation of Federal Government Accrual Accounting System project (1GFMAS) of The Ministry of Women, Family and Community (KPWKM).

7.3 Berikut adalah senarai peralatan ICT yang disediakan dalam perolehan:

BIL.	PERALATAN ICT	KUANTITI
1.	KOMPUTER PERIBADI	1
2.	KOMPUTER RIBA (NOTEBOOK)	3
3.	PENCETAK LASER	10
4.	PENCETAK RANGKAIAN	3
5.	PENCETAK LAPORAN	1
6.	PENCETAK CEK	1

8. **PEROLEHAN PERKAKASAN DAN PERISIAN ICT**

8.1 Bahagian Pengurusan Maklumat (BPM) telah mengumpul maklumat dan membuat kertas kerja bagi melaksanakan perolehan perkakasan dan perisian ICT untuk warga KPWKM dan Agensi bagi tahun 2015.

8.2 Selain itu BPM juga telah menerima permohonan daripada pejabat Pengurusan Tertinggi KPWKM bagi perolehan perkakasan ICT untuk kegunaan pegawai dan kakitangan.

8.3 Perkakasan ICT seperti iPAD telah dibekalkan untuk membantu pegawai KPWKM melaksanakan tugasan harian secara efisien selaras dengan perkembangan teknologi ICT terkini dan keperluan untuk memenuhi cabaran dunia tanpa sempadan.

9. **PROJEK ISMS**

9.1 Bahagian Pengurusan Maklumat (BPM) telah mengadakan beberapa siri Bengkel penyediaan dokumen bagi Pensijilan ISMS ISO/IEC 27001:2013 bermula pada 10 – 24 Disember 2014 bagi mendapatkan Pensijilan ISO pada tahun 2015.

9.2 Tujuan Pensijilan Sistem Pengurusan Keselamatan Maklumat (ISMS) adalah untuk menyediakan Pengurusan Keselamatan Maklumat yang menyeluruh bagi menghadapi ancaman siber, merangkumi manusia, proses, sistem dan pembekal perkhidmatan. Inisiatif ISMS ini juga untuk mengawal Infrastruktur Maklumat Penting Kebangsaan.

9.3 Skop pensijilan ISO/IEC 27001:2013 adalah pengurusan dan pengoperasian Pusat Data KPWKM yang mana bertujuan untuk memastikan keselamatan data di pusat data KPWKM berada dalam keadaan yang tersedia, dilindungi serta terjamin dari segi kesinambungan operasi melalui pemilihan dan permohonan kawalan yang sesuai.

7.3 The following is a list of ICT equipment provided in procurement:

NO.	ICT EQUIPMENT	QUANTITY
1.	PERSONAL COMPUTER	1
2.	LAPTOP COMPUTER (NOTEBOOK)	3
3.	LASER PRINTER	10
4.	NETWORK PRINTER	3
5.	REPORT PRINTER	1
6.	CHEQUE PRINTER	1

*8. **ACQUISITION OF HARDWARE AND SOFTWARE ICT***

8.1 Information Management (BPM) has produced a working paper for the procurement of hardware and software and ICT for staff of KPWKM and Agency for 2015.

8.2 In addition, BPM has also received applications from the offices of KPWKM senior management for the procurement of ICT hardware for officers and staff.

8.3 ICT hardware like iPAD has been supplied to facilitate KPWKM officials perform daily tasks efficiently in line with the latest development of ICT and the need to meet the challenges of a borderless world.

*9. **ISMS PROJECT***

9.1 To obtain ISO certification in 2015 , the Information Management (BPM) held a series of workshops to prepare documents for ISMS certification ISO / IEC 27001: 2013 beginning on 10 to 24 December 2014

9.2 The purpose of the Information Security Management System Certification (ISMS) is to provide a comprehensive Information Security Management to deal with cyber threats, comprising people, processes, systems and service providers. An initiative of ISMS is also to control the National Important Document Infrastructure.

9.3 The scope of the ISO / IEC 27001: 2013 is the management and operation of KPWKM Data Center which seeks to ensure data security. The data center at KPWKM is protected and guaranteed in terms of continuity of operations through suitable application controls.

10. PELUPUSAN

Lawatan pemeriksaan pelupusan aset ICT bagi tahun 2014 telah dijalankan oleh Pegawai Pemeriksa Aset di 46 lokasi seperti berikut:

i. LPPKN = 10 lokasi
ii. JPW = 6 lokasi
iii. JKM = 29 lokasi
iv. NIEW = 1 lokasi

Aktiviti pelupusan aset telah dilaksanakan bagi lokasi-lokasi yang dinyatakan seperti di atas.

11. LATIHAN MYSMS DAN MYMMS

11.1 Bahagian Pengurusan Maklumat (BPM) telah menjalankan latihan MySMS dan MyMMS pada hari Rabu, 17 Disember 2014.

11.2 MySMS dan MyMMS adalah inisiatif Kerajaan Malaysia untuk membolehkan orang ramai untuk interaksi dengan mudah, padat dan segera dengan pelbagai agensi Kerajaan melalui kod pendek-unik 15888.Tujuan latihan ini diadakan adalah untuk memberi pendedahan kepada warga KPWKM dan agensi mengenai penggunaan short message sevice (SMS) dan multimedia messaging service (MMS) sebagai salah satu medium hebahan yang boleh digunakan di KPWKM dan agensi di bawahnya. Seramai 15 peserta dari KPWKM dan agensi telah mengambil bahagian dalam latihan ini.

12. PDKNet

12.1 PDK (Pemulihan Dalam Komuniti) atau "Community–Based Rehabilitation" merupakan pendekatan pembelajaran yang melibatkan kerjasama antara guru, ibubapa, keluarga dan komuniti tempatan terhadap usaha memulihkan kanak-kanak kurang upaya. Satu program PDKNet telah dibangunkan dalam usaha untuk membantu pembelalajaran kanak-kanak kurang upaya menerusi penggunaan teknologi multimedia dan ICT. PDKNet ini telah diperkenalkan oleh Jabatan Kebajikan Masyarakat Malaysia semenjak tahun 2000 dengan projek perintis melibatkan beberapa pusat PDK di negeri Melaka. Tujuan PDKNet ini adalah untuk membiasakan kanak-kanak OKU dengan teknologi Multimedia dana ICT, dan juga untuk mereka menggunakan PDKNet sebagai bahan pengajaran dana pembelajaran secara interaktif. Selain itu, perisian PDKNet ini juga diharap akan dapat membantu sebagai salah satu teknik pemulihan penggunaan ICT oleh komuniti.

10. DISPOSAL

Inspection visits to assess the disposal of ICT assets for 2014 was conducted by Examiners in 46 locations as follows:

i. NPFDB = 10 locations
ii. JPW = 6 locations
iii. DOC = 29 locations
iv. NIEW = 1 location

Asset disposal activities have been implemented for locations stated as above.

11. MYSMS AND MYMMS TRAINING

11.1 Information Management Division (BPM) has conducted training exercises on MySMS and MyMMS on December 17, 2014.

11.2 MySMS and MyMMS is an initiative of the government to allow people to interact easily and quickly with various government agencies through the 15888 short code. The purpose of the training was to raise awareness to senior ministry and agency ofiicers on the use of short message service (SMS) and multimedia messaging service (MMS) which can be used at the Ministry and its agencies. A total of 15 participants from the Ministry and agencies took part in this training.

12. PDKNET

12.1 PDK (Community Based Rehabilitation) or "Community-Based Rehabilitation" is a learning approach which involves cooperation between teachers, parents, families and communities on the rehabilitation of disabled local children. The program was developed by PDKNet in an effort to help the children with disabilities learn through the use of multimedia technologies and ICT. The PDKNet was introduced by the Social Welfare Department of Malaysia in 2000 at a pilot project involving several PDK centers in Malacca. PDKNet allows disabled children to be familiar with Multimedia technology and ICT. This approach could also be used as interactive instructional material for the children. In addition, PDKNet software is also expected to be used by communities.

12.2 Objektif Utama

Objektif utama projek perintis PDKNet adalah:

- Mewujudkan portal berinformasi bagi menghubungkan PDK kepada agensi-agensi berkaitan menggunakan rangkaian PDKNet.
- Menyediakan Modul Latihan Berkesan secara multimedia dan internet (web base).

12.3 Objektif Khusus

- Membangunkan OKU, Penjaga / Ibubapa, pekerja dan AJK PDK ke arah penggunaan ICT dan teknologi multimedia.
- Mengasah minda OKU dengan sistem Pembelajaran Kreatif.
- Mengembangkan minda OKU, penjaga/ibubapa, pekerja-pekerja PDK dan AJK PDK kepada dunia luar melalui internet.
- Membina secara bersepadu rangkaian eletronik antara JKM dengan pelbagai pihak
  - PKMD
  - PDK
  - Ibubapa/penjaga OKU
  - Agensi-agensi kerajaan berkaitan

12.4 Secara kuantitatif, keberkesanan boleh dirujuk dari segi;

- peningkatan masa fokus belajar oleh pelatih PDK,
- peningkatan pelbagai jenis pengetahuan oleh pelatih PDK,
- peningkatan kebolehan menggunakan komputer oleh pelatih PDK,
- dan lain-lain aspek yang telah dijalankan kajiannya.

12.2 Main Objectives

The main objectives of the PDKNet pilot project are:

- *To create an informative portal tor connect PDK to relevant agencies via the PDKNet network.*
- *To provide Effective Training Modules for multimedia and internet (web base).*

12.3 Specific Objectives

- *Help encourage the disabled, guardian / parent, employees and PDK committee to use ICT and multimedia technologies.*
- *Sharpen the minds of the handicapped using the Creative Learning system.*
- *Expand the horizons of those with disabilities, carers / parents, PDK employees and committee members through internet.*
- *Develop an integrated electronic network between JKM with various parties*
  - *PKMD*
  - *CBR*
  - *Parents / guardians of the disabled*
  - *related Government agencies*

12.4 In quantitative terms, effectiveness can be determined via the following: ;

- *increase focused study times of the MDD trainers,*
- *increase trainers' general knowledge*
- *increase the computer literacy of trainers,*
- *other aspects of the research that have conducted.*

12.5 Skop Projek PDKNet

Terbahagi 4 (empat) Skop Projek dalam RMK Ke-10 (1st Rolling Plan) :

1. Menghantar, membekalkan dan menyelenggara peralatan dan perisian ICT di PDK.

2. Melaksanakan pembangunan komuniti PDK.

3. Menyelenggara dan menambahbaik portal dan koswer www.pdknet.com.my.

4. Menjalankan kajian impak pelaksanaan PDKNet.

12.6 Projek Perluasan PDKNet 2014

Projek Perluasan dan Penambahbaikan PDKNet di 12 buah negeri yang melibatkan 23 buah PDK termasuk Sabah dan Sarawak bagi tahun 2014 di bawah RMK Ke 10 (1st Rolling Plan).

Untuk Projek Perluasan dan Penambahbaikan PDKNet di 12 buah negeri, jumlah PDK adalah 23 buah iaitu Kedah (4 PDK), Perak (4 PDK), Pahang (4 PDK), Kelantan (2 PDK), Negeri Sembilan (3 PDK), Perlis (2 PDK), Pulau Pinang (2 PDK), Selangor (3 PDK), Terengganu (2PDK); WP(Kuala Lumpur/ Putrajaya) (2PDK); WP Labuan (1PDK); Johor (1 PDK) , Sabah (2 PDK) dan Sarawak (2 PDK). Program-program yang termasuk dalam skop kerja vendor adalah seperti berikut:-

i. Ceramah Kesedaran ICT I dan II
ii. Ceramah Kesedaran Pemulihan I dan II
iii. Kursus ICT untuk Komuniti PDK I dan II
iv. Kursus Penggunaan Koswer dan Portal untuk Komuniti PDK
v. Training of Trainers (ToT) unutk Pegawai JKM Negeri, Pegawai PKMD dan Penyelia PDK.

Skop Projek :
1. Perolehan Peralatan ICT
2. Pelaksanaan Program Komuniti PDK
3. Penambahbaikan Portal dan Koswer
4. Pelaksanaan Kajian Impak.

12.5 Project Scope PDKNet

Divided into four (4). The scopes of the project in the 10th RMK

1. Deliver, supply and maintain equipment and ICT software in the PDK.

2. Implement PDK community development.

3. Maintain and improve the portal and courseware www.pdknet.com.my.

4. Carry out impact studies of the PDKNet implementation.

12.6 PDKNet 2014 Expansion Project

The expansion and improvement of PDKNet in 12 states involving 23 pupils including Sabah and Sarawak under the 10th Malaysia Plan (1st Rolling Plan) for 2014.

Expansion and Improvement of 23 PDKNet in 12 states - Kedah (4 PDK), Perak (4PDK), Pahang (4 PDK), Kelantan (2 PDK), Negeri Sembilan (3 PDK), Perlis (2 PDK), Penang (2 PDK), Selangor (3 PDK), Terengganu (2PDK); WP (Kuala Lumpur / Putrajaya) (2PDK); WP Labuan (1PDK); Johor (1 PDK), Sabah (2 PDK) and Sarawak (2 PDK). Programs included in the scope of work are the following: -

i. ICT Awareness lectures I and II
ii. Recovery Awareness lectures I and II
iii. ICT courses for PDK Community I and II
iv. The use of courseware and courses for Community Portal PDK
v. Training of Trainers (ToT) for the State Welfare Officer, PKMD officers and PDK supervisors.

Project scope:
1. Procurement of ICT Equipment
2. Implementation of the Community program PDK
3. Improvement Portal and Courseware
4. Implementation Impact Study.

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Bahagian Akaun
Account Divison

PENGENALAN

Bahagian Akaun KPWKM ditubuhkan pada 1 Januari 2014 selaras dengan dasar kerajaan yang menghendaki setiap kementerian adalah Jabatan Mengakaun Sendiri (JMS) berikutan pelaksanaan Perakaunan Akruan Kerajaan Persekutuan yang dirancang akan dimulakan pada 1 Januari 2015. Walau bagaimanapun pelaksanaannya kemudiaan dipinda kepada 1 Januari 2016 dan tahun 2015 dijadikan sebagai tempoh percubaan.

Melalui Waran Perjawatan Bil S281/2013, S28/2014 dan S29/2014 bertarikh 27Januari 2014, sebanyak 12 perjawatan telah diluluskan bagi Bahagian Akaun termasuk empat (4) perjawatan yang akan dipindahkan daripada Unit Akaun, Bahagian Kewangan.

FUNGSI

Bahagian Akaun berperanan sebagai Pejabat Perakaunan bagi Kementerian dan Jabatan –jabatan di bawah Kementerian iaitu Jabatan Kebajikan Masyarakat (JKM), Jabatan Pembangunan Wanita (JPW), Institut Sosial Malaysia (ISM) dan Institut Pengupayaan Wanita bagi Anggota Pergerakan Negara-Negara Berkecuali (NIEW). Fungsi Bahagian Akaun pada tahun 2014 adalah fokus kepada pengumpulan data bagi baki awal aset dan liabiliti Kementerian serta memberi latihan pelaksanaan perakaunan dan sistem 1GFMAS (1 Government Financial Management Accounting System) kepada pengguna di Pusat Tanggungjawab di bawah Kementerian.

INTRODUCTION

The Accounts Division in the Ministry of Women, Family and Community was established in 1st January 2014, following the government transformation plan for all ministries to have its own Self Accounting Department. The transition was implemented due to the government policy to change from traditional Cash Modified Accounting Basis to Accrual Accounting Basis effective from 1st January 2015. The Government then postponed the implementation date to 1st January 2016 with 2015 being the probation and transition period.

FUNCTION

The Accounts Division takes on the role Accounting Office or Payment Office for the Ministry and its agencies. The agencies covered included Social Welfare Department (JKM), Women's Development Department (JPW), NAM Institute for the Empowerment of Women (NIEW) and Social Institute of Malaysia (ISM). For the year 2014, the Accounts Division focused on data collection for the preparation of balance carried forward and recognition of ministry's assets and liabilities. Besides that, the Accounts Division is also responsible to provide training and awareness programs for the implementation of 1GFMAS (1 Government Financial Management Accounting System) to the users in the Ministry and agencies.

Bil	Aktiviti/Program	Tarikh
1	Pelaksanaan Perakaunan Akruan. a. Pengumpulan Data baki Awal Aset dan Liabiliti Kementerian - Mengemaskini data Aset Tak Alih (ATA), Aset Alih (AA), Aset Dalam Pembinaan (AUC), Akaun Belum Bayar (ABB) dan Akaun Belum Terima (ABT). - Aktiviti Mock Run 1 - Aktiviti Mock Run 2 b. Mesyuarat Pelaksanaan Perakaunan Akruan Kementerian yang dipengerusikan oleh KSU telah diadakan sebanyak tiga (3) kali. c. Mesyuarat Kumpulan Kerja Pengumpulan Data (6 kali)	Sepanjang tahun Mac 2014 Julai 2014
2	Latihan Perakaunan Akruan dan sistem 1GFMAS kepada Trainer - Latihan Manual Perakaunan dan Carta Akaun - Latihan 1GFMAS termasuk Modul FICO, MM dan HCM	Jun – Julai 2014 September 2014 –Oktober 2014
3	Lain-lain aktiviti. a. Riang Ria Aidilfiti KPWKM - Penyelaras utama bersama NKRA b. Mesyuarat Perancangan Sasaran Kerja Tahun 2015 dan Pemurnian Fail Meja Bahagian Akaun di Gold Coast Morib	26 Ogos 2014 22-24 Nov 2014

No	*Activity/Program*	*Date*
1	*Accruals* *a. Data collection for brought forward balance and liability* *- Updating data Fixed and Non-Fixed Asset, Asset under Construction (AUC), Accounts Payable and Accounts Receivable.* *- Mock Run 1* *- Mock Run 2* *b. 3 Accrual Accounting Implementation Meetings chaired by the ministry's Secretary General* *c. 6 meetings of the Working Group on Data Collection*	*Throughout the year* *March 2014* *July 2014*
2	*Train the Trainer on Accruals and the 1GFMAS* *- Training on Accounting Manual and Chart of Accounts* *- Training on 1GFMAS including the FICO, MM dan HCM modules.*	*Jun – July 2014* *September 2014 –October 2014*
3	*Other activities* *a. Riang Ria Aidilfiti KPWKM -jointly organized with NKRA* *b. 2015 Goal Setting Meeting and Enhancement of Account Desk File*	*26 Ogos 2014* *22-24 Nov 2014*

LAPORAN PENCAPAIAN

REPORT ON ACHIEVEMENTS

Prestasi pengumpulan data bagi Baki Awal Aset dan Liabiliti Kementerian pada 25 Disember 2014 adalah seperti di bawah:

The performance of the data collection for Balance Carried Forward and Ministry Liability as at 25 December 2014 is as follows:

a) Aset

a) Asset

Aset Tak Alih (ATA)		Aset Dalam Pembinaan (AUC)		Aset Alih (Pelaksanaan SPA)	
Bilangan ATA Selesai	Jumlah ATA	Peratus Aset Selesai	Jumlah Projek	Peratus SPA Selesai	Jumlah PTJ
137	194	100%	4	100%	75
RM1,194,683,260 (ATA selesai)		RM47,804,232.80		RM52,375,340.00	

Fixed Asset (ATA)		*Asset Under Construction (AUC)*		*Non-Fixed Asset (SPA implementation)*	
No. of Fixed Asset ATA Completed	*Total ATA*	*Percentage Asset Completed*	*Total projects*	*PercentageSPA Completed*	*Total PTJ*
137	*194*	*100%*	*4*	*100%*	*75*
RM1,194,683,260 (ATA selesai)		*RM47,804,232.80*		*RM52,375,340.00*	

b) Akaun Belum Terima (ABT)
Bilangan akaun : 26 akaun
Nilai : RM156,992.00

a) Receivable Accounts (ABT)
No. of accounts : 26 accounts
Value : RM156,992.00

c) Akaun Belum Bayar (ABB)
Bilangan akaun : 256 akaun
Nilai : RM1,839,571.00

b) Payable Accounts (ABB)
No. of accounts: 256 accounts
Value : RM1,839,571.00

Prestasi Pengumpulan Data Baki Awal Aset Projek Perakaunan Akruan Kerajaan Persekutuan sehingga 25 Disember 2014

Aset Tak Alih (ATA)			Aset Dalam Pembinaan (AUC)			Aset Alih (Pelaksanaan SPA)		
Kementerian	*Bilangan ATA selesai*	*Jumlah ATA*	Kementerian	*Peratus Aset Selesai*	*Jumlah Projek*	Kementerian	*Peratus SPA Selesai*	*Jumlah PTJ*
MITI	6	6	KPM	100%	215	KPM	100%	1652
KWP	5	5	MOA	100%	132	JPM	100%	354
KPDNKK	4	4	KKM	100%	105	KDN	100%	322
KPM	9554	17102	KKR	100%	74	KSM	100%	134
JPM	8407	9402	KKLW	100%	71	MOF	100%	116
KETTHA	6269	7380	KPKT	100%	54	KLN	100%	108
KDN	3685	8650	KETTHA	100%	45	NRE	100%	102
MINDEF	3660	6461	JPM	100%	26	KPWKM	100%	75
KKM	2596	6490	KDN	100%	22	KKMM	100%	72
KKR	1244	1672	MINDEF	100%	18	MOT	100%	71
MOF	1135	1270	MOT	100%	9	MOTAC	100%	49
KKLW	1079	1310	NRE	100%	7	KKLW	100%	41
MOA	1020	1893	MOF	100%	5	KBS	100%	41
KKMM	917	1445	KPWKM	100%	4	KPKT	100%	26
KPKT	855	1196	MOTAC	100%	3	KPDNKK	100%	25
MOT	573	1270	KSM	100%	3	MOSTI	100%	23
NRE	199	387	KLN	100%	2	MITI	100%	16
KPWKM	137	194	MOSTI	100%	2	KETTHA	100%	5
KSM	95	154	KKMM	100%	2	MINDEF	100%	5
MOSTI	87	209	KBS	100%	1	KWP	100%	1
MOTAC	87	148	MPIC	Tiada AUC		MPIC	100%	1
KLN	68	86	MITI	Tiada AUC		KKM	99%	474
KBS	50	138	KWP	Tiada AUC		MOA	86%	133
MPIC	Tiada ATA		KPDNKK	Tiada AUC		KKR	85%	75

Selesai *Bottom 5*

* MINDEF - hanya PTJ dibawah Program Awam

Unit Penasihat Undang-undang
Legal Advisor Unit

PENCAPAIAN UNIT PENASIHAT UNDANG-UNDANG, KPWKM SEPANJANG TAHUN 2014

Bil	HASIL KERJA	PENCAPAIAN
1	Semakan Akta bagi tujuan pindaan undang-undang dan mengadakan Akta baharu di bawah bidangkuasa KPWKM dan agensi-agensi di bawahnya.	Siri perbincangan bersama stake holder dan kumpulan pelaksana bagi Akta telah diadakan sepanjang tahun bagi penggubalan - (i) Rang Undang-Undang Kanak-Kanak; (ii) Rang Undang-Undang Pekerja Sosial; dan (iii) Rang Undang-Undang Orang-Orang Papa (Pindaan) 1977
2	Penggubalan Pewartaan di bawah akta di bawah Kementerian dan agensi-agensi di bawahnya.	Pewartaan-pewartaan yang dinyatakan ini telah digubal dan diwartakan mengikut no P.U(B) yang telah ditetapkan.
	1) Pewartaan di bawah Akta Kanak-Kanak 2001 [Akta 611]	
	• Pelantikan Pelindung [P.U.B 130/2014]	Seramai seratus sembilan (109) orang Pegawai Kebajikan Masyarakat telah diwartakan sebagai Pelindung mulai 18 April 2014
	• Pelantikan Pegawai Akhlak [P.U.B 131/2014]	Seramai seratus sembilan (109) orang Pegawai Kebajikan Masyarakat telah diwartakan sebagai Pegawai Akhlak mulai 18 April 2014
	• Penetapan Tempat Selamat [P.U.B 132/2014]	Mewartakan tempat baru bagi Tempat Selamat berkuat kuasa mulai 18 April 2014
	• Pelantikan Pelindung [P.U.B 385/2014]	Seramai sebelas (11) orang Pegawai Kebajikan Masyarakat telah diwartakan sebagai Pelindung mulai 1 September 2014
	• Pelantikan Pegawai Akhlak [P.U.B 386/2014]	Seramai sebelas (11) orang Pegawai Kebajikan Masyarakat telah diwartakan sebagai Pegawai Akhlak mulai 1 September 2014
	• Pembatalan Penetapan Sekolah Diluluskan [P.U.B 389/2014]	Mewartakan pembatalan bagi Sekolah Diluluskan kerana penukaran fungsi Institusi kepada Penubuhan Rumah Kebajikan Desa Bini Diri
	• Pembatalan Penetapan Tempat Tahanan [P.U.B 390/2014]	Mewartakan pembatalan bagi Tempat Tahanan kerana penukaran fungsi Institusi kepada Rumah Kebajikan Desa Bini Diri
	2) Pewartaan di bawah Akta Taman Asuhan Kanak-Kanak 1984 [Akta 308]	
	• Pelantikan Pegawai Diberi Kuasa [P.U.B 134/2014]	seramai seratus sembilan (109) orang Pegawai Kebajikan Masyarakat telah diwartakan sebagai Pegawai Diberi Kuasa di bawah Akta Taman Asuhan Kanak-Kanak mulai 18 April 2014
	• Pelantikan Pegawai Diberi Kuasa [P.U.B 387/2014]	seramai lapan (8) orang Pegawai Kebajikan Masyarakat telah diwartakan sebagai Pegawai Diberi Kuasa di bawah Akta Taman Asuhan Kanak-Kanak mulai 1 September 2014

PENCAPAIAN UNIT PENASIHAT UNDANG-UNDANG, KPWKM SEPANJANG TAHUN 2014

Bil	HASIL KERJA	PENCAPAIAN
	3) Pewartaan di bawah Akta Pusat Jagaan 1993 [Akta 506]	
	• Pelantikan Pegawai Diberi Kuasa [P.U.B 133/2013]	seramai seratus sembilan (109) orang Pegawai Kebajikan Masyarakat telah diwartakan sebagai Pegawai Diberi Kuasa di bawah Akta Pusat Jagaan mulai 18 April 2014
	• Pelantikan Pegawai Diberi Kuasa [P.U.B 388/2013]	seramai sepuluh (10) orang Pegawai Kebajikan Masyarakat telah diwartakan sebagai Pegawai Diberi Kuasa di bawah Akta Pusat Jagaan mulai 1 September 2014
	4) Pewartaan di bawah Akta AntiPemerdagangan Orang dan AntiPenyeludupan Migran 2007 [Akta 670]	
	• Pewartaan Rumah Perlindungan [P.U.B 217/2014]	KPWKM dengan rundingan Kementerian Dalam Negeri bersetuju untuk mewartakan satu (1) Rumah Perlindungan baru sebagai tempat perlindungan bagi jagaan dan perlindungan orang yang diperdagangkan selaras dengan subseksyen 42(1) Akta 670.
	5) Pewartaan di bawah Akta Orang-Orang Papa	
	• Pemberitahuan Penubuhan Rumah Kebajikan Desa Bini Diri Kuching [P.U.B 391/2014]	Mewartakan rumah kebajikan selaras dengan subseksyen 5(1) berkuatkuasa mulai 30 Ogos 2014
3	Penceramah bagi Ceramah berkaitan Sistem Pentadbiran Negara dan pendedahan berkenaan Sistem Perundangan Negara kepada pegawai dan kakitangan baru di Kementerian dan agensi di bawah Kementerian bagi Program Transformasi Minda (PTM)	Telah memberikan ceramah dalam siri-siri PTM yang dianjurkan oleh Bahagian Pengurusan Sumber Manusia KPWKM dan JKM.

PERFORMANCE OF LEGAL ADVISOR UNIT, KPWKM FOR THE YEAR 2014

NO	*ACTIVITY*	*ACHIEVEMENT*
1	*Revision of the Act for the purposes of the amended law and provide new Act under the jurisdiction of KPWKM and its agencies.*	*Series of discussions with stakeholders and group executives for the Act were held throughout the year for the drafting of -* *(i) the Bill of Children;* *(ii) the Bill of Social Workers; and* *(iii) Bill Destitute Persons (Amendment) Order 1977*
2	*The Drafting of Proclamation under the Act under the Ministry and its agencies.*	*The reporting and proclamation had been drafted and gazetted by the no P.U (B) that had been determined.*
	1) Proclamation under the Child Act 2001 [Act 611]	
	*• Appointment of **Protector GUARDIAN** [P.U.B 130/2014]*	*One hundred and nine (109) Social Welfare Officers were appointed as tprotectorsfrom 18 April 2014.*
	• Appointment of Probation Officer [P.U.B 131/2014]	*One hundred and nine (109) Social Welfare Probation Officers have been appointed from 18 April 2014.*
	• Determination of Place of Safety [P.U.B 132/2014]	*The proclamation of a new place as Protection Place with effect from 18th April 2014.*
	*• Appointment of **Protector** [P.U.B 385/2014]*	*A total of eleven (11) Social Welfare Officers have appointed as Protectors from 1 September 2014.*
	• Appointment of Probation Officer [P.U.B 386/2014]	*A total of eleven (11) Social Welfare Officers have been appointed as Probation Officers from 1 September 2014.*
	• Cancellation of Designation of Approved Schools [P.U.B 389/2014]	*Announce the cancellation of Approved School due to conversion of the Institution function to the establishment of Country Home Welfare Self Development.*
	• Cancellation of Designation of Places of Detention [P.U.B 390/2014]	*Announce the cancellation of Detention Place due to the conversion function of the institution to the Country Home Welfare Self Development.*
	2) Proclamation under the Child Care Centre 1984 [Act 308]	
	• Appointment of Authorized Officer [P.U.B 134/2014]	*A total of one hundred and nine (109) Social Welfare Officers were appointed as an Authorized Officers under the Care Centre Act beginning on 18 April 2014.*
	• Appointment of Authorized Officer [P.U.B 387/2014]	*Eight (8) Social Welfare Officers were appointed as Authorised Officers beginning the Care Centre Act from 1 September 2014.*

PERFORMANCE OF LEGAL ADVISOR UNIT, KPWKM FOR THE YEAR 2014

Bil	HASIL KERJA	PENCAPAIAN
	3) A proclamation under the Care Centre Act 1993 [Act 506]	
	• *Appointment of Authorized Officer [P.U.B 133/2013]*	*A total of one hundred and nine (109) Social Welfare Officers were proclaimed as an Authorised Officer under the Care Centre Act from 18 April 2014.*
	• *Appointment of Authorized Officer [P.U.B 388/2013]*	*A total of ten (10) Social Welfare Officers had been proclaimed as an Authorised Officer under the Care Centres Act beginning 1 September 2014.*
	4) Proclamation of the Anti-Trafficking in People Act and Anti-Smuggling of Migrants Act 2007 [Act 670]	
	• ***Proclamation Shelter Homes*** *[P.U.B 217/2014]*	*KPWKM with the Ministry of the Home Affairs had agreed to* ***proclaim*** *one (1) new Shelter Home as a place of protection for the care and shelter of trafficked persons pursuant to subsection 42 (1) of Act 670.*
	5) Proclamation under the Destitute Persons Act	
	• *Notice of Establishment of Rural Welfare Self Development Home Kuching [P.U.B 391/2014]*	***Proclaim*** *of welfare homes in accordance with subsection 5 (1) with effect from August 30, 2014*
3	*Speakers for Lectures related to the National Administration System and exposure regarding the National Legal System officers and new staff at the Ministry and agencies under KPWKM for Mind Transformation Program (PTM).*	*Have conducted lecturers in the PMT series organized by JKM Human Resource Management Division and JKM.*

Unit National Key Result Area
National Key Result Area

i. **JUMLAH PESERTA BAHARU MENYERTAI PROGRAM 1AZAM**
33,368 orang peserta baharu Program 1AZAM (sasaran asal 33,200).
(% Pencapaian: 103%)

ii. **JUMLAH PESERTA PROGRAM 1AZAM YANG TELAH MENINGKAT PENDAPATAN MELEBIHI RM300 SEBULAN SEBANYAK 3 KALI DALAM SETAHUN / ATAS PARAS GARIS KEMISKINAN**
Seramai 24,646 orang peserta program 1AZAM telah berjaya meningkatkan pendapatan sebanyak RM300 sebulan sebanyak 3 kali dalam setahun / atas paras garis kemiskinan.
(Pencapaian: 85%)

iii. **JUMLAH PESERTA 1AZAM YANG TELAH MENYERTAI PROGRAM LITERASI KEWANGAN**
Seramai 28,518 orang peserta program 1AZAM yang telah menyertai Program Literasi Kewangan (sasaran asal adalah 32,300) sehingga 31 Disember 2014.
(Pencapaian: 88%)

iv. **JUMLAH BADAN BUKAN KERAJAAN (NGO) / SEKTOR KORPORAT YANG MENJALANKAN KOLABORASI DENGAN PROGRAM 1AZAM**
Sebanyak 46 NGO dan sektor korporat telah bekerjasama dalam menjayakan Program 1AZAM pada tahun 2014.
(Pencapaian: 128%)

v. **JUMLAH PELAKSANAAN PROGRAM 1AZAM SECARA BERKOMUNITI / BERKUMPULAN**
Sebanyak 77 program komuniti 1AZAM berjaya dijalankan secara berkelompok pada tahun 2014.
(Pencapaian: 100%)

vi. **MEMASTIKAN 100% PENGEMASKINIAN DATA PESERTA 1AZAM KE DALAM SISTEM EKASIH**
Kesemua agensi pelaksana Program 1AZAM telah berjaya mengemaskini 100% peserta di dalam sistem eKasih.
(Pencapaian: 100%)

vii. **JUMLAH PESERTA YANG LULUS PROGRAM 1AZAM YANG BERJAYA MEMPEROLEH PINJAMAN MIKROKREDIT**
Sebanyak 555 peserta 1AZAM yang berjaya memperoleh pinjaman mikrokredit dengan AIM, dan Kementerian Pertanian & Industri Asas Tani (TEKUN, dan Agro Bank).
(Pencapaian: 111%)

*i. **NUMBER OF NEW PARTICIPANTS IN 1AZAM PROGRAMME***
33,368 participants of 1AZAM Programme (original target 33,200).
(Score: 103%)

*ii. **NUMBER OF EXISTING AZAM PARTICIPANTS WHO HAVE INCREASED THEIR INCOME BY RM300 FOR ANY 3 MONTHS IN A YEAR / ABOVE POVERTY LINE INCOME (PLI)***
A total of 24,646 participants have successfully increased their income by RM300 for any 3 months in a year / Above PLI.
(Score: 85%)

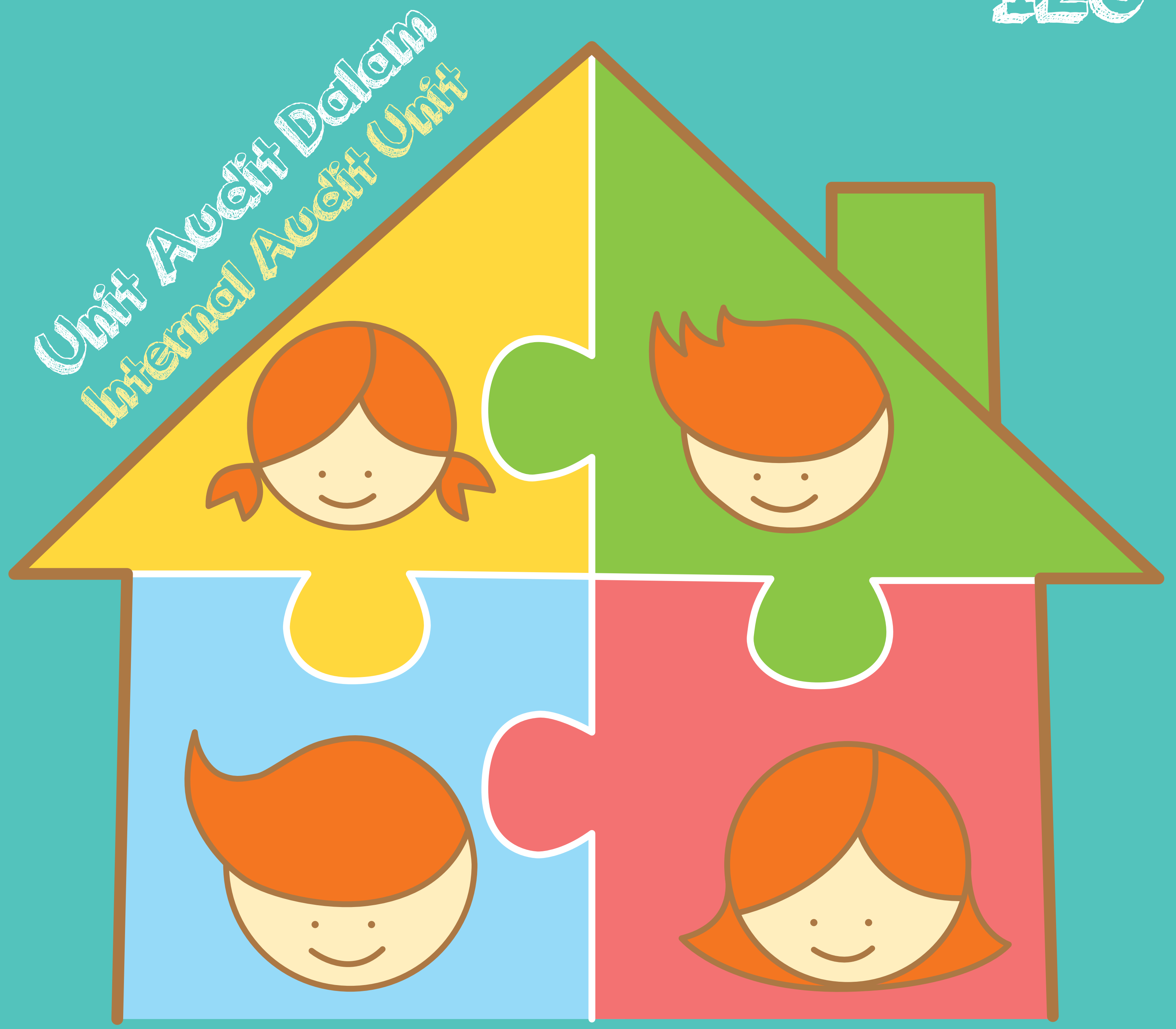
*iii. **NUMBER OF AZAM PARTICIPANTS IN FINANCIAL LITERACY PROGRAMME***
A total of 28,518 participants attended 1AZAM Financial Literacy Programme (original target was 32,300) until 31 December 2014.
(Score: 88%)

*iv. **NUMBER OF 1AZAM PROJECT IN COLLABORATION WITH NGO AND CORPORATE SECTOR***
A total of 46 NGOs and the corporate sector worked together with KPWKM in ensuring the success of the program 1AZAM in 2014.
(Score: 88%)

*v. **NUMBER OF 1AZAM COMMUNITY/GROUP BASED PROGRAMME***
A total of 77 community/group based programmes were executed in 2014.
(Score: 88%)

*vi. **TO ENSURE 100% UPDATES IN eKASIH***
Up until December 31, 2014, all implementing agencies of 1AZAM Programme had successfully verified and updated 100% of the participants in the eKasih system.
(Score: 100%)

*vi. **NUMBER OF GRADUATED 1AZAM PARTICIPANTS OBTAINED MICRO CREDIT LOAN***
A total of 555 1AZAM participants obtained micro credit loans with AIM, dan Ministry of Agriculture (TEKUN, dan Agro Bank).
(Score: 111%)



UNIT AUDIT DALAM KPWKM INTERNAL AUDIT UNIT

A. PENGENALAN

Unit Audit Dalam (UAD), Kementerian Pembangunan Wanita, Keluarga Dan Masyarakat (KPWKM) telah ditubuhkan pada 30 Januari 2001 dan bertanggungjawab terus kepada Ketua Setiausaha selaras dengan Pekeliling Perbendaharaan Malaysia PS 3.1/2013.

UAD merupakan satu fungsi bebas yang memberi kepastian dan khidmat perundingan secara objektif untuk menambah nilai dan menigkatkan tahap operasi Kementerian. UAD diberi kuasa menjalankan pengauditan terhadap pengurusan kewangan dan program/aktiviti Kementerian dan Agensi di bawahnya iaitu Jabatan Kebajikan Masyarakat (JKM), Jabatan Pembangunan Wanita (JPW) dan Institut Sosial Malaysia (ISM). Objektif UAD adalah membantu Kementerian mencapai matlamatnya melalui pendekatan yang sistematik dan berdisiplin untuk menilai dan menentukan keberkesanan semua proses kawalan dan tadbir urus.

B. TANGGUNGJAWAB DAN BIDANG TUGAS UAD, KPWKM

Tanggungjawab Unit Audit Dalam adalah untuk:

- menjalankan audit pengurusan kewangan yang merangkumi pemeriksaan terhadap sistem kewangan, kawalan dalaman dan rekod kewangan untuk menentukan sama ada perbelanjaan, hasil, aset dan stor telah diurus mengikut undang-undang,peraturan dan arahanyang berkaitan; dan

- menjalankan audit prestasi yang merangkumi penilaian terhadap aktiviti sesebuah organisasi untuk menentukan matlamatnya telah dicapai dan sumber digunakan secara berhemat, cekap dan berkesan.

A. INTRODUCTION

The Internal Audit Unit (UAD), Ministry of Women, Family and Community Development (KPWKM) was established on January 30, 2001 and reports directly to the Secretary General in accordance with the Treasury Circular PS 3.1 / 2013.

UAD provides assurance and consulting service objectively to add value and boost the Ministry's operating level. UAD is authorized to audit the financial management and program / activities of the Ministry and agency under the Social Welfare Department (JKM), Department of Women Development (JPW) and the Social Institute of Malaysia (ISM). UAD's objective is to help the Ministry achieve its goals through a systematic and disciplined approach to evaluate and determine the effectiveness of all control and governance processes.

B. RESPONSIBILITIES AND DUTIES UAD, KPWKM

Responsibilities of Internal Audit Unit are to:

- *Conduct an audit of financial management which includes the examination of financial systems, internal control and financial record to determine whether the expenditure, results, assets and store have been managed in accordance with the law, regulations and related instructions; and*

- *Conduct performance audits that include evaluation on activities of an organization to determine whether goals have been achieved and resources used efficiently, prudently and effectively.*

Bidang tugas Unit Audit Dalam adalah untuk:

- mengkaji kebolehpercayaan dan keberkesanan sistem kewangan serta kawalan dalaman Kementerian;
- mengkaji tahap pematuhan kepada segala dasar, undang-undang,peraturan dan arahan yang berkuat kuasa;
- mengkaji aktiviti Kementerian supaya diuruskan secara berhemat,cekap dan berkesan;
- mengkaji aset dan kepentingan Kementerian supaya dilindungi dari segi kehilangan, penipuan dan penyelewengan;
- memberi nasihat/pandangan mengenai kawalan dalaman terhadap semua sistem termasuk sistem ICT;
- melaporkan kepada Ketua Setiausaha hasil pengauditan dan memantau tindakan susulan diambil oleh pihak pengurusan terhadap perkara yang dibangkitkan;
- menyediakan Rancangan Tahunan dan Laporan Tahunan Audit Dalam untuk kelulusan Ketua Setiausaha; dan
- membentangkan Laporan Audit Dalam di Mesyuarat Jawatankuasa Audit.

C. MAKLUMAT KORPORAT UAD

- **VISI**
  Untuk menjadi penyumbang utama ke arah kecemerlangan pengurusan kewangan dan akauntabiliti Kementerian dan agensi dibawahnya.

- **MISI**
  Melaksanakan pengauditan secara professional dan bebas serta mengemukakan laporan seimbang kepada Ketua Setiausaha Kementerian ke arah meningkatkan akauntabiliti pengurusan kewangan.

- **OBJEKTIF**

  i. Mempertingkatkan tahap pematuhan kewangan semua pusat tanggungjawab (PTJ) Kementerian dan agensi di bawah kawalan Kementerian (KPWKM) kepada undang-undang, peraturan dan prosedur yang telah ditetapkan;

  ii. Menentukan program dan aktiviti kementerian/agensi dibawahnya dapat diuruskan dengan ekonomi, cekap dan berkesan; dan

  iii. Menentukan keberkesanan dan kecekapan penggunaan ICT.

The terms of reference of the Internal Audit Unit are to:

- *assess the reliability and effectiveness of the financial system and internal control of the Ministry;*
- *assess the level of compliance with existing policies, laws, regulations and directives in force;*
- *review the activities of the Ministry in order to ensure they are run prudently, efficiently and effectively;*
- *review the assets and interests of the Ministry to ensure they are protected from loss, fraud and abuse;*
- *provide advice / views on control on internal control systems, including ICT;*
- *report audit findings to the Secretary General and monitor follow-up actions taken by the management on issues raised;*
- *prepare the Annual Plan and Annual Audit Report for the approval of the Secretary General; and*
- *present the Internal Audit Reports at the Audit Committee Meetings.*

C. CORPORATE INFORMATION UAD

- ***VISION***
  To be the main contributor towards excellence in financial management and accountability of the ministries and its agencies.

- ***MISSION***
  To conduct audits professionally and independently and to submit a fair report to the Secretary-General Ministry to improve financial management accountability.

- ***OBJECTIVE***

  i. Improve the level of compliance of the Ministry and its agencies to legislation, regulations and procedures;

  ii. Ensure that the programs and activities of ministries / agencies are conducted prudently, efficiently and effectively; and

  iii. Determine the effectiveness and efficiency of the use of ICT.

- **PIAGAM PELANGGAN**

Bil.	Piagam Pelanggan	Pencapaian
1	Meningkatkan Prestasi Pengurusan Kewangan di KPWKM dan Agensi	• KPWKM telah mendapat 4 bintang dalam Indeks Akauntabiliti bagi tahun 2013.
2	Menjalankan Pengauditan secara Profesional berpandukan kepada piawaian yang diterima umum.	• Mengguna pakai Garis Panduan Pengauditan Jabatan Audit Negara, Manual Unit Audit Dalam dan IIAM.
3	Menyediakan Laporan/ Pemerhatian Audit yang bebas dan berobjektif.	• Berlandaskan Pekeliling Perbendaharaan Malaysia PS 3.1/2013 dan PS 3.2/2013.
4	Mengeluarkan Laporan/ Pemerhatian Audit dalam tempoh 1 bulan selepas tarikh pengauditan.	• Pengurusan Kewangan - 14 laporan, Susulan- 9 laporan, Pemeriksaan Mengejut - 20 laporan, Auditan Khas - 2 laporan dan Prestasi - 4 laporan.
5	Menyelaras laporan maklum balas terhadap teguran Jabatan Audit Negara dalam tempoh 1 bulan dari tarikh diterima.	• Unit Audit Dalam sentiasa membantu dari semasa ke semasa kepada Y.Bhg. Dato' Sri KSU sekiranya ada isu-isu yang berkaitan dengan Kementerian.
6	Mengemukakan Rancangan Tahunan Audit Dalam yang telah diluluskan kepada Perbendaharaan Malaysia selewat-lewatnya pada 31 Januari tahun semasa.	• Rancangan Tahunan UAD bagi tahun 2014 yang telah diluluskan oleh Ketua Setiausaha KPWKM dikemukakan kepada Perbendaharaan Malaysia pada 31 Januari 2014.
7	Mengeluarkan Laporan Tahunan Audit Dalam 3 bulan selepas berakhir tahun kewangan dan dikemukakan kepada Perbendaharaan Malaysia selewat-lewatnya pada 31 Mac tahun berikutnya.	• Laporan Tahunan UAD KPWKM bagi tahun 2013 telah dikemukakan kepada Perbendaharaan Malaysia pada 26 Mac 2014.

- *CUSTOMER CHARTER*

No.	*Customer Charter*	*Achievements*
1	*Improving performance financial management at KPWKM and agency*	• *KPWKM obtained 4 stars in Accountability Index for the year 2013*
2	*Running Auditing for Professionals based on accepted general standards.*	• *Adopted Auditing Guidelines of National Audit Department, Manual Audit Unit and IIAM.*
3	*Prepare reports /audit observations that are independent and objective.*	• *Based on Circular Treasury Malaysia PS 3.1 / 2013 and PS 3.2 / 2013.*
4	*Release auadit report / observation within 1 month after the date of the audit.*	• *Financial Management – 14 reports, Follow Up- 9 reports, Surprise Inspection - 20 reports, the Special Audit- 2 reports and Performance – 3 reports.*
5	*Coordinate feedback to reports from the National Audit Department within 1 month of the date of received.*	• *Internal Audit Unit regularly assists Y.Bhg. Dato' Sri KSU on any issues related to the Ministry.*
6	*Submit the Annual Internal Audit Plan approved by Treasury Malaysia latest on 31 January of current year.*	• *UAD Annual Plan for the year 2014 approved by the Secretary General KPWKM submitted to the Treasury Malaysia on January 31, 2014.*
7	*Produce the Annual Internal Audit Plan 3 months after the end of the Financial Year and submit to the Treasury Malaysia by March 31 the following year.*	• *UAD Annual Report KPWKM for the year 2013 was submitted to the Treasury Malaysia on 26 March 2014.*

D. RANCANGAN DAN PENCAPAIAN UAD KPWKM 2014

Rancangan pengauditan tahun 2014 memberi tumpuan kepada memantapkan pengurusan kewangan melalui penambahbaikan kawalan dalaman serta pengurusan program/aktiviti yang cekap dan berkesan,selaras dengan visi UAD yang memastikan integriti dan akauntabiliti dalam pengurusan kewangan KPWKM terpelihara dan ditadbir urus dengan cemerlang.

Pada tahun 2014, Rancangan Pengauditan UAD meliputi sebanyak 14 Pengauditan Pengurusan Kewangan, 2 Pemantauan Indeks Akauntabiliti, 4 Pengauditan Prestasi, 2 Pengauditan Khas, 10 Susulan Audit dan 20 Pemeriksaan Audit Mengejut. Ringkasan rancangan dan pencapaian UADbagi tahun 2014 adalah ditunjukkan seperti **Jadual 1**.

Jadual 1
Ringkasan Pencapaian Pengauditan Berbanding Rancangan Yang Diluluskan Bagi Tahun 2014

Rancangan Audit Yang Diluluskan			Pencapaian	
Bil	Jenis Pengauditan	Bilangan PTJ/Program /Aktiviti	(Bilangan PTJ /Program Aktiviti)	Pencapaian
1.	Pengurusan Kewangan	14	14	100
2.	Pemantauan AI	2	2	100
3.	Audit Prestasi	4	4	100
4.	Auditan Khas	2	2	100
5.	Audit Susulan	10	10	100
6.	Pemeriksaan Mengejut	20	20	100
	JUMLAH	**52**	**52**	

D. KPWKM UAD MANAGEMENT PLAN AND ACHIEVEMENTS 2014

The audit program in 2014 focused on strengthening financial management through improvements of internal controls and management of programs / activities efficiently and effectively, in line with UAD's vision to ensure the integrity,, accountability and good governance of KPWKM's financial management.

*In 2014, the UAD Auditing Plan included the audit of 14 Financial Management Audits, 2 on Monitoring Index Accountability, 4 Performance Audit, 2 Special Audits, 10 Follow-up Audits and 20 Surprise Inspection Audits. Summary plans and achievements in 2014 for UAD is as shown in **Table 1**.*

Table 1:
Summary of Auditing Performance against the Approved Plan for 2014

Approved Audit Plan			*Achievements*	
No	*Type of Audit*	*No. of PTJ/ Program/ Activity*	*of (No. of PTJ/ Program/ Activity)*	*Achievements*
1.	*Financial Management*	*14*	*14*	*100*
2.	*AI Monitoring*	*2*	*2*	*100*
3.	*Performance Audit*	*4*	*4*	*100*
4.	*Special Audit*	*2*	*2*	*100*
5.	*Follow up Audit*	*10*	*10*	*100*
6.	*Surprise Audit*	*20*	*20*	*100*
	TOTAL	***52***	***52***	

Carta 1
RANCANGAN DAN PENCAPAIAN (PELAKSANAAN) AUDIT TAHUN 2014

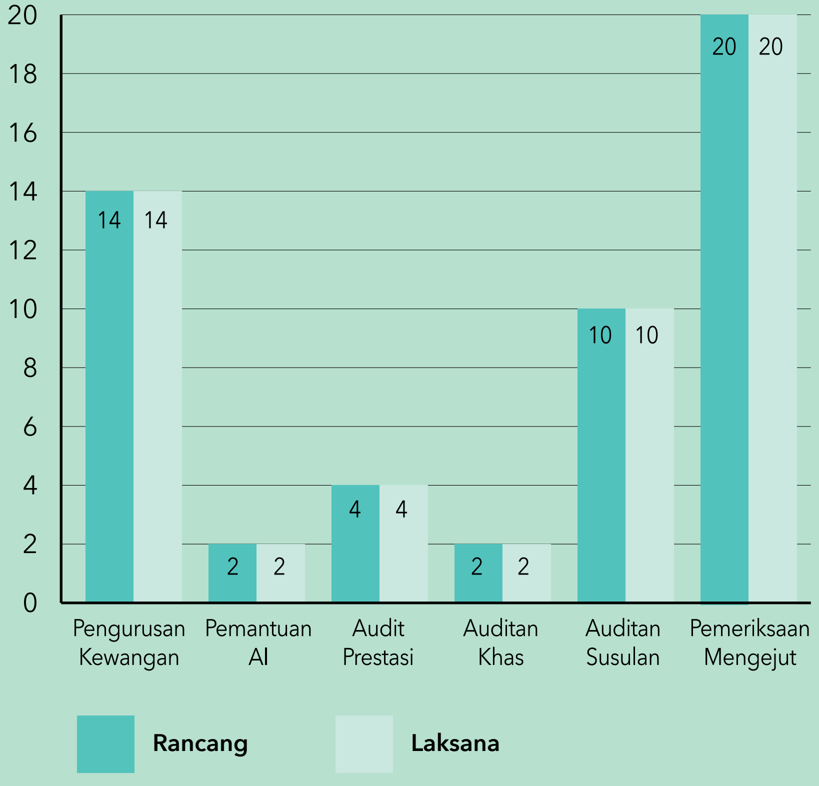
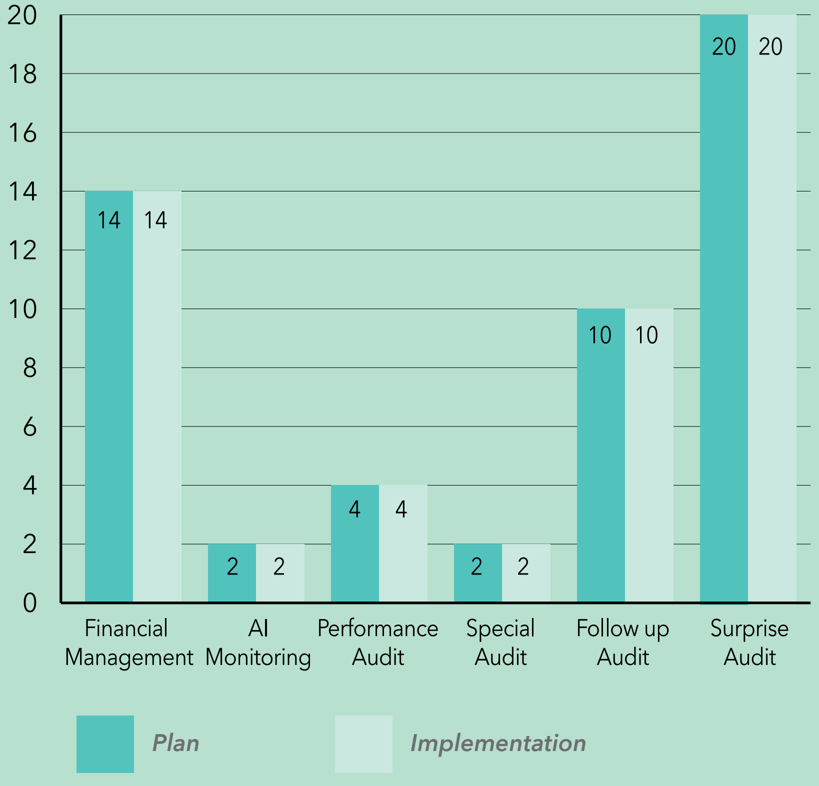


Chart 1
PLAN AND ACHIEVEMENTS (PERFORMANCE) OF AUDIT2014



E. JAWATANKUASA AUDIT DAN JAWATANKUASA AUDIT KHAS

Jawatankuasa Audit (JKA) di Kementerian ditubuhkan selaras dengan Pekeliling Perbendaharaan Malaysia PS 3.2/2013. Objektif penubuhan Jawatankuasa Audit adalah untuk:

- membincangkan isu-isu yang dibangkitkan sama ada oleh Unit Audit Dalam atau Jabatan Audit Negara; dan
- memastikan tindakan preventive dan corrective diambil oleh pihak pengurusan supaya kelemahan-kelemahan berkaitan dapat diperbetulkan dan tidak berulang.

E. AUDIT COMMITTEE AND SPECIAL AUDIT COMMITTEE

The Audit Committee (JKA) at the Ministry was established in accordance with Treasury Circular PS 3.2 / 2013. The objective of the Audit Committee are to:

- *Discuss issues raised either by Internal Audit Unit or the National Audit Department; and*
- *Ensure preventive and corrective action taken by the management to correct any weaknesses and prevent repeat mistakes.*

Selaras dengan transformasi Laporan Ketua Audit Negara (LKAN) mulai tahun 2014, Jawatankuasa Audit Khas diadakan bersama YB Menteri bagi membincangkan dan mengambil tindakan penambahbaikan terhadap isu-isu yang dilaporkan dalam LKAN sebelum dibentangkan di Parlimen.

- **Keahlian Jawatankuasa Audit Dalam**
  Jawatankuasa Audit dipengerusikan oleh Ketua Setiausaha (KSU) KPWKM dengan ahli-ahli terdiri daripada Timbalan-timbalan KSU, Setiausaha-setiausaha Bahagian (SUB) daripada semua Bahagian dan Ketua-ketua Agensi di bawah KPWKM. Ketua Unit Audit Dalam bertindak selaku Setiausaha JKA dan Unit Audit Dalam sebagai urusetia mesyuarat.
- **Kekerapan Mesyuarat**
  Jawatankuasa Audit dikehendaki bermesyuarat sekurang-kurangnya 4 kali dalam setahun. Pada tahun 2014, sebanyak 4 kali mesyuarat JKA telah diadakan bagi membincangkan isu-isu yang dibangkitkan oleh Unit Audit Dalam dan/atau Jabatan Audit Negara seperti mana objektif penubuhannya. Mesyuarat JKA pada tahun 2014 adalah seperti di **Jadual 2**.

Jadual 2
Mesyuarat JKA Yang Diadakan BagiTahun 2014

BIL.	BIL. MESYUARAT	TARIKH
1.	JKA KPWKM Bil. 1/2014	24 Mac 2014
2.	JKA KPWKM Bil. 2/2014	2 Julai 2014
3.	JKA KPWKM Bil. 3/2014	23 September 2014
4.	JKA KPWKM Bil. 4/2014	16 Disember 2014

Beginning 2014 ,in line with the the Auditor General's Report (LKAN), a Special Audit Committee was established together with the YB Minister to address issues reported by LKAN before being tabled in Partliament.

- ***Audit Committee Membership***
  The Audit Committee is chaired by the Secretary General (KSU) KPWKM with members consisting of Deputy KSUs, Division Secretaries (SUB) from all Division and Heads of Agencies under KPWKM.The Head of Internal Audit Unit took on the role of JKA Secretary with the Internal Audit Unit being the secretariat of the meeting.
- ***Frequency of Meetings***
  The Audit Committee is required to meet at least 4 times a year. In 2014, a total of 4 JKA meetings were held to discuss issues raised by the Internal Audit Unit and /or National Audit Department in keeping with the objectives of its establishment.

Timetable 2 JKA meeting in 2014 is shown in Table 2.

NO.	*NO. MEETING*	*DATE*
1.	*JKA KPWKM No. 1/2014*	*24 March 2014*
2.	*JKA KPWKM No. 2/2014*	*2 July 2014*
3.	*JKA KPWKM No. 3/2014*	*23 September 2014*
4.	*JKA KPWKM No. 4/2014*	*16 December 2014*

Unit Komunikasi Korporat
Corporate Communications Unit

Pengenalan
Penubuhan unit ini bertujuan untuk memelihara dan meningkatkan imej positif Kementerian melalui strategi perhubungan awam yang teratur serta memastikan penyebaran maklumat dan mesej sampai kepada khalayak sasar melalui medium perhubungan awam. Unit Komunikasi Korporat (UKK) bertanggungjawab dalam mewujudkan strategi komunikasi yang berkesan menerusi pendekatan program perhubungan awam yang melibatkan kumpulan sasar Kementerian dan juga masyarakat.

Visi
Menjadi peneraju utama untuk mencapai kesaksamaan gender, pembangunan keluarga dan masyarakat penyayang dan sejahtera sebagai asas pembentukan sebuah negara maju yang terbilang.

Misi
Sebagai pusat rujukan utama dalam menyalurkan maklumat dan menterjemahkan hasrat Kementerian kepada golongan sasar secara kreatif dan efektif.

Objektif
Memelihara dan meningkatkan imej positif Kementerian melalui strategi perhubungan awam (PR) yang teratur dan memastikan penyebaran maklumat dan mesej sampai kepada khalayak sasar melalui kaedah dan medium perhubungan awam.

Fungsi
- Merancang dan melaksanakan aktiviti komunikasi korporat yang strategik untuk Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM)
- Memberi khidmat nasihat dan perundingan komunikasi korporat untuk agensi-agensi di bawah KPWKM
- Melaksanakan aktiviti pengukuhan media bagi menjalankan hubungan baik dengan media tempatan dan media luar negara
- Mengurus liputan foto bagi acara-acara rasmi Kementerian
- Menyedia dan mengeluarkan Nota Kepada Pengarang, Kenyataan Media dan Siaran Media bagi program dan aktiviti Kementerian kepada media tempatan.

Introduction
This unit was established to maintain and improve the image of KPWKM through positive public relations strategy. This would allow the target audience to receive dissemination of information and messages. The Corporate Communications Unit (UKK) is responsible to create effective communication strategies through effective public relations approaches that involves the target group of the Ministry and the community.

The Vision
To be at the forefront of achieving gender equality, family and community development as a caring and prosperous basis of a country developed fairly.

Mission
To be the key reference point in disseminating information and translating the Ministry's aspiration to target groups in ways that are creative and effective.

Objectives
To maintain and enhance the positive image of the Ministry through strategic public relations (PR) and ensure the orderly deployment of information and messages to target audiences.

Function
- *Design and implement strategic corporate communications activities for the Ministry of Women, Family and Community Development (KPWKM)*
- *To provide advice and corporate communications consultancy for agencies under the ministry*
- *Implement activities to ensure good relations with the local and foreign media*
- *Manage the photo coverage of official events of the Ministry*
- *Prepare and issue the Notes to Editor, Press Statements and Press Releases to the local media.*

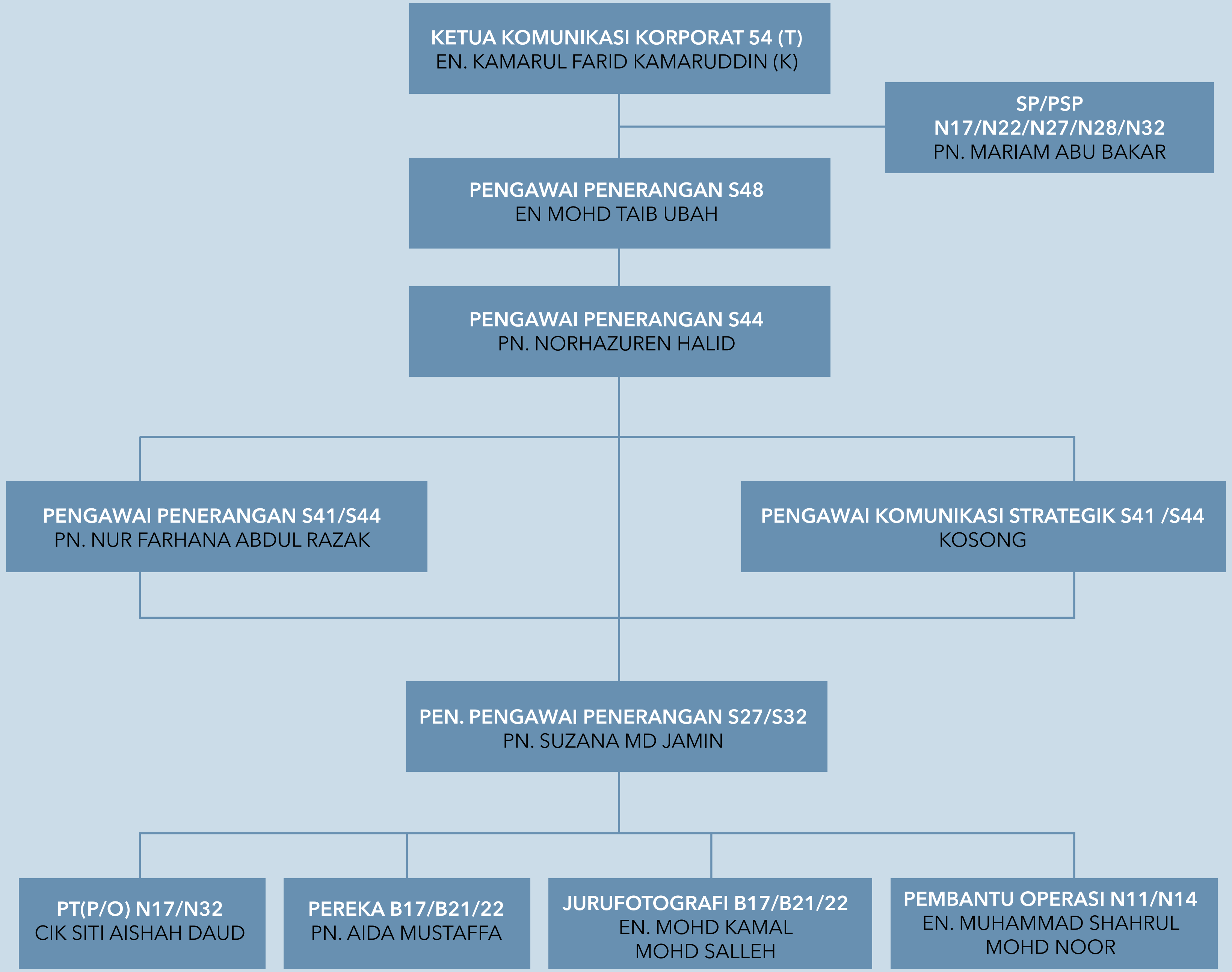
PIAGAM PELANGGAN

1. Menerbitkan Buletin Kasih 3 kali setahun.
2. Menerbitkan Laporan Tahunan sebelum September tahun berikutnya.
3. Melaksanakan Kajian Maklumbalas Pelanggan terhadap perkhidmatan Kementerian dan Kaunter Setempat KPWKM (OSC).
4. Mengeluarkan akuan penerimaan aduan/pertanyaan kepada pelanggan dalam tempoh satu (1) hari bekerja dari tarikh aduan/pertanyaan diterima.
5. Menyalurkan aduan/pertanyaan kepada Bahagian/Jabatan dalam tempoh satu (1) hari bekerja dari tarikh aduan/pertanyaan diterima.
6. Memastikan maklum balas awal terhadap aduan/pertanyaan anda dalam tempoh selewat-lewatnya LIMA BELAS (15) hari bekerja. Bagi aduan yang kompleks dan memerlukan penyiasatan terperinci melebihi 15 hari, akan dimaklumkan kepada pengadu selewat-lewatnya SEMBILAN PULUH (90) hari bekerja dengan justifikasi.
7. Selawat-lewatnya (3) hari bekerja. Bagi aduan yang memerlukan siasatan, akan dimaklumkan kepada pengadu selewat-lewatnya 15 hari bekerja.

CLIENT CHARTER

1. *To publish Bulletin Kasih 3 times a year.*
2. *To publish the Annual Report before September of the next year.*
3. *Implementation of the Customer Feedback Survey on the services of the ministry and its One-Stop Counters (OSC).*
4. *Issue acknowledgment of receipt of complaints / inquiries to the customer within one (1) days of receipt of complaints / inquiries received.*
5. *To channel complaints / inquiries to the Division / Department within one (1) working day from the date of complaint / inquiry is received.*
6. *Ensure that the initial response to the complaints / inquiries is within FIFTEEN (15) working days. For complaints that are complex and require a detailed investigation of more than 15 days, the complainant will be informed no later than NINETY (90) working days with justification.*
7. *As late as (3) working days. For a complaint that requires investigation, will be informed to claimants as late as 15 working days.*

CARTA ORGANISASI UNIT KOMUNIKASI KORPORAT



PENCAPAIAN UNIT KOMUNIKASI KORPORAT TAHUN 2014

PENGURUSAN MEDIA

Sepanjang tahun 2014, sebanyak satu kempen telah dijalankan oleh UKK dengan dikelolakan oleh Jabatan Kebajikan Masyarakat (JKM) iaitu Kempen Keselamatan Kanak-Kanak. Kempen ini meliputi road tour di sekitar sekolah-sekolah mengikut zon bagi memberi pendedahan dan kefahaman kepada para pelajar (kanak-kanak) akan kepentingan menjaga keselamatan diri termasuk tip keselamatan.

Bagi bahan promosi pula, sebanyak 122 promosi telah dibuat dengan 259 publisiti dilaksanakan sepanjang tahun lepas. Kira-kira 263 Jemputan Media telah dikeluarkan pada tahun 2014. Jemputan media ini termasuk 20 program utama di bawah KPWKM dan program-program luar yang mengundang keterlibatan YB Menteri.

ACHIEVEMENTS OF THE CORPORATE COMMUNICATIONS UNIT YEAR 2014

MEDIA MANAGEMENT

In 2014, the Child Safety Campaign was organised by UKK under the Welfare Department. Road tours following different zones was carried out to inform and educate students on the importance of safety and safety tips.

Promotional materials included 259 publicity materials. 263 media invites were sent out in 2014. These included media invites for 20 programs under KPWKM and outside programs which saw the Minister's attendance.

PENGURUSAN MH

Insiden kehilangan pesawat Malaysia Airlines (MAS) MH370 dan nahas pesawat MH17 yang ditembak jatuh mengejutkan dunia terutamanya rakyat Malaysia. Rentetan insiden itu, Kerajaan komited memastikan kebajikan ahli keluarga mangsa (NOK) dijaga dan dibantu. Kementerian ini dipertanggungjawabkan untuk menjaga kebajikan waris (NOK) tragedi MH ini. UKK dilantik sebagai *focal point* bagi pengurusan MH. Tugasnya meliputi menghadiri mesyuarat bagi mana-mana agensi yang melibatkan pengurusan MH untuk mengemaskini laporan tindakan KPWKM dan JKM dalam mengendalikan NOK.

Antara perkhidmatan yang diberikan termasuk sesi kaunseling kepada NOK. Sebanyak 56 sesi intervensi kaunseling kepada 13 keluarga bagi MH370 dan 73 sesi intervensi bagi 31 keluarga MH17 telah diberikan. Sok psikologikal yang dikendalikan oleh para kaunselor bertauliah dari Unit Lembaga Kaunselor Kementerian dan JKM ini akan sentiasa diteruskan bagi memastikan kesejahteraan psikologikal ahli keluarga.

Pada masa ini, kebajikan NOK sentiasa menjadi komitmen utama Kementerian agar kebajikan anak-anak dan NOK ini terpelihara.

MANAGING MH

The two incidents involving the missing MH370 and the shot down MH17 were tragedies that affected not only Malaysians, but also internationally. The government was commited to ensure the wellbeing of the victims' families. The Ministry was given the responsibility to ensure the welfare of the families of the victims and given priority and assistance through counseling. UKK was appointed as the focal point for managing the victims' families. The job involved attending meetings on behalf of any agencies which were affected by the two incidences and to prepare the latest updated reports for action to be taken by KPWKM and JKM to assist those affected.

Among the services provided was counselling. 56 sessions were given to 13 families affected by MH370 and 73 sessions for 31 families affected by MH17. The counselors were from the Counselling Board of the Ministry and JKM and will continue to provide assistance ce to those in need.

The Ministry is committed to assist the families of the victims at anytime.

PROGRAM SUARA ANDA TANGGUNGJAWAB UTAMA (SATU)

Program Suara Anda Tanggungjawab Utama (SATU) berbentuk Hari Bertemu Pelanggan telah dilancarkan oleh YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat pada 20 Julai 2014.

Program SATU adalah program yang dirangka khas sebagai platform untuk warga KPWKM bertemu dan bersama-sama dengan kumpulan sasar. Idea mengadakan program ini timbul setelah menerima pelbagai aduan yang diutarakan oleh segelintir masyarakat yang masih kurang jelas tentang peranan, fungsi dan perkhidmatan yang disediakan oleh KPWKM.

Melalui program SATU ini, rakyat boleh membuat aduan, komen atau mendapatkan penjelasan tentang perkhidmatan termasuk bantuan yang disediakan ataupun membuat urusan secara terus dengan KPWKM dan agensi di bawahnya seperti membuat pendaftaran bagi mendapatkan bantuan ketika ia dilaksanakan.

Sehingga 31 Disember 2014, SATU telah turun menyertai 9 program anjuran KPWKM, agensi di bawahnya serta agensi-agensi luar seperti di Laman Wakaf Buta, Kuala Lumpur bersempena Perkampungan Dunia Wanita & Si Comel ketika Hari Kemerdekaan, Pusat Aktiviti Warga Emas di Miri, Sarawak dan di Beaufort, Sabah bersempena Pesta Bergandang. Manakala sebanyak 22 pameran anjuran Kementerian dan agensi kerajaan yang lain telah disertai UKK sepanjang tahun 2014.

YOUR VOICE YOUR KEY RESPONSIBILITY PROGRAM (SATU)

Your Voice Your Key Responsibility, in the form of Meet the Customers Day was launched by YB Dato' Sri Rohani Abdul Karim, Minister of Women, Family and Community Development on 20 July 2014.

SATU is specially designed as a platform for staff of KPWKM to meet with its target group. The idea of this program arose after receiving feedback on the lack of clarity about the role, functions and services provided by KPWKM.

Through the SATU program, the public can either lodge complaints, make suggestions or receive input regarding the services provided. They could also make arrangements directly with KPWKM or other agencies for certain matters such as applying for aid or support.

As of 31 December 2014, SATU has also participated in 9 programs organized by KPWKM, agencies and external agencies such as the Blind Endowments Site, Kuala Lumpur in conjunction with the Perkampungan Dunia Wanita dan Si Comel during the Merdeka celebration, Senior Citizen Activities Center in Miri, Sarawak and Pesta Bergandang in Beaufort, Sabah.

PENGURUSAN ADUAN AWAM DAN KEPUASAN PELANGGAN

Jumlah aduan yang diterima pada tahun 2014 adalah sebanyak 221 kes. Ini adalah termasuk aduan yang direkodkan oleh agensi seperti Ibu Pejabat JKM, Ibu Pejabat JPW, Ibu Pejabat LPPKN, NIEW, YKN dan juga NKRA.

Secara keseluruhannya peratus penyelesaian aduan adalah sebanyak 76% bagi tempoh tahun 2014 iaitu sebanyak 167 daripada 221 kes yang direkodkan.

Peratus penyelesaian aduan yang paling tinggi adalah pada bulan Oktober iaitu kesemua aduan berjaya diselesaikan dalam tempoh yang ditetapkan pada bulan tersebut.

Walaubagaimanapun, kesemua peratusan penyelesaian aduan setiap bulan adalah lebih daripada 50%.

Sumber penerimaan aduan adalah seperti di Carta 1 dan tempoh penyelesaian aduan adalah di Carta 2.

BULAN	TERIMA	DALAM TINDAKAN	SELESAI	% SELESAI
JANUARI	28	6	22	79
FEBRUARI	31	11	20	65
MAC	19	8	11	58
APRIL	19	5	14	79
MEI	14	3	11	79
JUN	13	5	8	62
JULAI	19	3	16	84
OGOS	19	6	13	68
SEPTEMBER	20	1	19	95
OKTOBER	14	0	14	100
NOVEMBER	14	2	12	86
DISEMBER	11	4	7	63
JUMLAH	221	54	167	76

CUSTOMER COMPLAINTS MANAGEMENT AND CUSTOMER SATISFACTION SURVEY

221 complaints were received in 2014. These include complaints recorded by agencies such as the Headquarters of JKM , JPW, LPPKN, NIEW, YKN and also NKRA.

Overall, the percentage of complaint resolution was 76%; a total of 167 out of 221 cases recorded.

The percentage of complaint resolution is the highest in October where all complaints were resolved within the month.

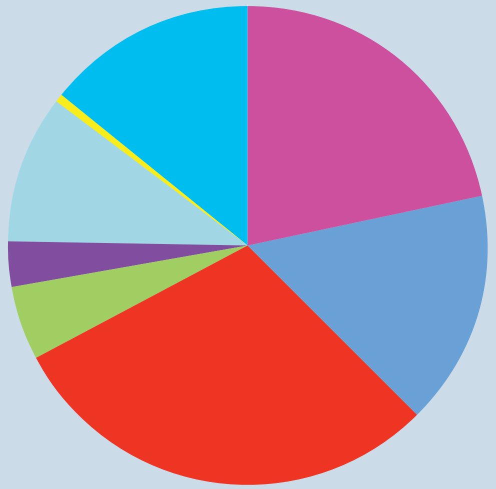
However, more than 50% of the complaints are resolved every month .

Sources of complaints received are shown in Chart 1 and the period for resolving complaints is shown in Chart 2.

MONTH	*RECEIVED*	*IN ACTION*	*COMPLETION*	*%OF COMPLETION*
JANUARY	*28*	*6*	*22*	*79*
FEBRUARY	*31*	*11*	*20*	*65*
MARCH	*19*	*8*	*11*	*58*
APRIL	*19*	*5*	*14*	*79*
MAY	*14*	*3*	*11*	*79*
JUNE	*13*	*5*	*8*	*62*
JULY	*19*	*3*	*16*	*84*
AUGUST	*19*	*6*	*13*	*68*
SEPTEMBER	*20*	*1*	*19*	*95*
OCTOBER	*14*	*0*	*14*	*100*
NOVEMBER	*14*	*2*	*12*	*86*
DECEMBER	*11*	*4*	*7*	*63*
TOTAL	*221*	*54*	*167*	*76*

PERATUS PENERIMAAN ADUAN MENGIKUT SUMBER BAGI TAHUN 2014
Carta 1

PERCENTAGE OF COMPLAINT RECEIVED ACCORDING TO SOURCES FOR THE YEAR 2014
Chart1

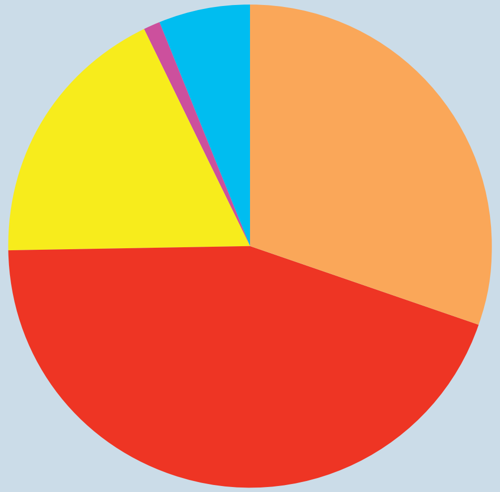


SUMBER ADUAN
Complaints Sources

- 15.8% Laman Web *Web page*
- 29.8% E-mel *Email*
- 5% Hadir Sendiri *Walk-in*
- 3.2% Surat/ Faks *Mail/ Fax*
- 10% Telefon *Telephone*
- 0.5% Surat Khabar *Newspaper*
- 14% BPA *BPA*
- 21.7% Lain-lain *Others*

PERATUS PENYELESAIAN ADUAN MENGIKUT TEMPOH
Carta 2

PERCENTAGE OF COMPLAINTS BY PERIOD
Chart2



Tempoh Penyelesian Aduan
Complaint Settlement Period

- 30.5% 1 Hari *Day*
- 44.3% 2-5 Hari *Days*
- 18% 6-10 Hari *Days*
- 1.2% 11-15 Hari *Days*
- 6% 16-20 Hari *Days*

TALIAN *NUR* 15999

Talian NUR 15999 merupakan pusat panggilan sehenti percuma yang beroperasi 24 sehari selama 365 hari setahun dan boleh diakses melalui talian tetap, telefon bimbit mahupun telefon awam.

Melalui talian ini, masyarakat boleh melaporkan pelbagai masalah sosial yang berlaku di negara ini seperti keganasan rumah tangga, penderaan kanak-kanak, kemiskinan mahupun membuat pertanyaan tentang status bantuan yang dimohon.

Bagi tahun 2014, Talian NUR merekodkan sebanyak 50,495 panggilan, daripada jumlah tersebut sebanyak 14,643 merupakan panggilan yang diletak oleh pemanggil setelah call *announcement* (abandoned calls).

Kadar kekerapan panggilan telefon yang tertinggi pada bulan Mac dengan jumlah 5,044 panggilan dan bulan tersebut juga merekodkan jumlah abandoned calls tertinggi dengan kekerapan sebanyak 1,513 panggilan.

TALIAN NUR 15999

Talian NUR Hotline 15999 is a free one-stop call center operating 24 hours a day for 365 days a year and can be accessed through fixed line, mobile or public phones.

Through this line, the public can report various social problems prevailing in the country such as domestic violence, children abuse, and poverty or to inquire about the status of applied aid.

For the year 2014, 50,495 hotline calls were received, of which 14,643 were abandoned calls.

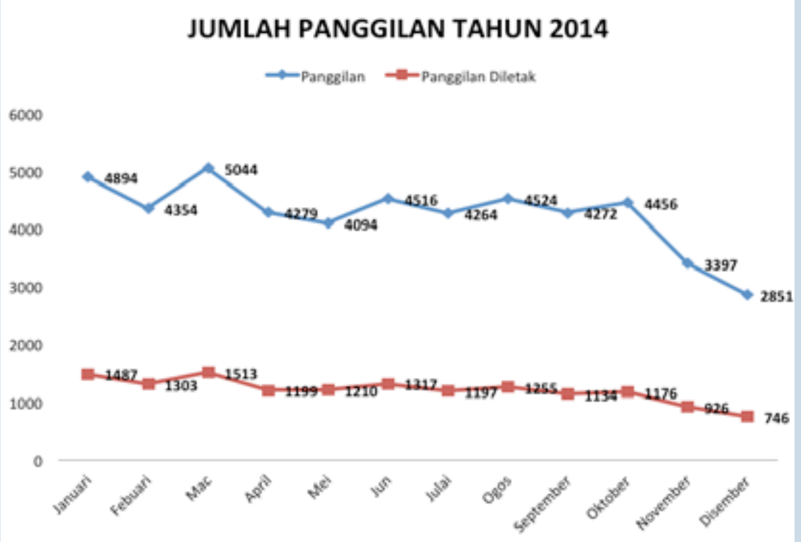
The highest frequency of phone calls was in March at 5,044 calls, March also saw the highest number of abandoned calls with a frequency of 1,513 calls.

JUMLAH PANGGILAN TALIAN NUR 2010 - 2014

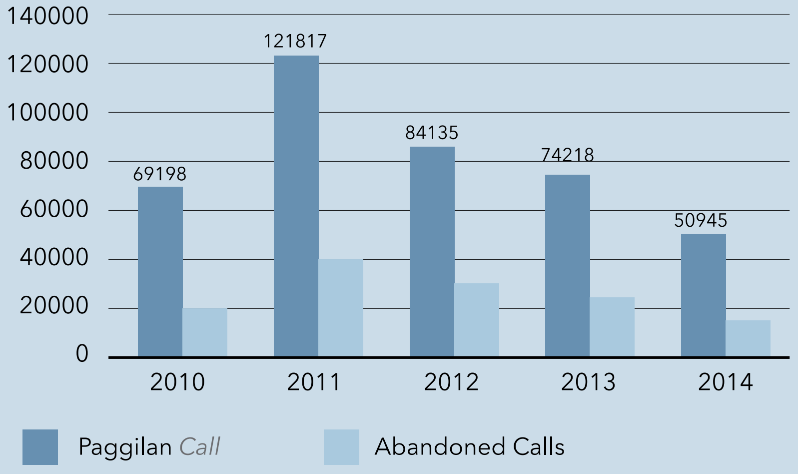
TAHUN	JUMLAH PANGGILAN	ABANDONED CALLS
2010	69,198	19,464
2011	121,817	40,822
2012	84,135	28,600
2013	74,218	22,962
2014	50,945	14,643
JUMLAH	400,313	126,491

TOTAL CALLS HOTLINE NUR FO THE YEAR 2010 - 2014

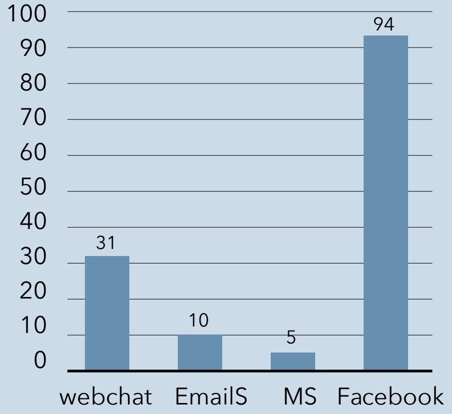
YEAR	*TOTAL CALLS*	*ABANDONED CALLS*
2010	*69,198*	*19,464*
2011	*121,817*	*40,822*
2012	*84,135*	*28,600*
2013	*74,218*	*22,962*
2014	*50,945*	*14,643*
TOTAL	*400,313*	*126,491*



PERBANDINGAN JUMLAH PANGGILAN 2010 - 2014
COMPARISON OF CALL 2010 - 2014



JUMLAH ADUAN MELALUI MEDIA SOSIAL
TOTAL CALLS THROUGH SOCIAL MEDIA



Saluran Media Sosial *Media Social Channel*	Jumlah *Total*
Webchat	31
Email	10
SMS	5
Facebook	94
Jumlah *Total*	140

Sehingga 31 Disember 2014, sebanyak 140 aduan telah diterima dan applikasi Facebook merupakan medium pelaporan aduan yang gemar digunapakai oleh masyarakat.

Until December 31, 2014, a total of 140 complaints were received with Facebook being the most popular medium of complaints adopted by the public.

KURSUS PEMANTAPAN PERHUBUNGAN AWAM

Pada 22 hingga 25 Oktober 2014, UKK telah menganjurkan Kursus Pemantapan Perhubungan Awam yang dihadiri oleh semua PRO Agensi di bawah KPWKM. Kursus ini dianjurkan bertujuan untuk memantapkan skil perhubungan awam para PRO dalam mengendalikan pengurusan majlis dan hal ehwal korporat organisasi. Pelbagai aktiviti dijalankan termasuk bengkel penulisan, perhubungan awam, do and don'ts dalam PR dan riadah.

PUBLIC RELATIONS ENHANCEMENT COURSES

On 22 and 25 October 2014, UKK organized a Public Relations Enhancement course, which was attended by all agency PROs under the ministry. The course was organized to strengthen the public relations skills of the PRO in managing s and corporate affairs. Various sessions were held including writing workshops, public relations, do and don'ts in PR and sporting activities.

MAJLIS MALAM APRESIASI KPWKM 2014

Bagi menghargai sumbangan dan komitmen kira-kira 1000 orang warga Kementerian dan agensi, Majlis Malam Apresiasi KPWKM 2014 dianjurkan buat julung kalinya. Bertemakan 'Nostalgia Jalan Ampas' ia dipilih bagi mengimbau semula kenangan zaman kegemilangan Tan Sri P.Ramlee dan Saloma. Majlis yang diadakan pada 14 Disember 2014 di Hotel Majestic, Kuala Lumpur, menyaksikan pelbagai gaya, fesyen dan persembahan oleh para wakil agensi dan barisan Pengurusan Tertinggi. Ternyata nasib menyebelahi LPPKN yang diangkat selaku juara persembahan terbaik melalui sketsa dari filem Labu Labi. Manakala pemenang pakaian terbaik Uda dirangkul oleh Syakirin Asaari, UKK dan Dara dimenangi oleh Lidawati Mohd Aris dari Unit Undang-Undang JKM.

KPWKM APPRECIATION NIGHT 2014

The ministry hosted an Appreciation Dinner for the first time on December 14 2014 to honour the contribution and commitment of approximately 1000 personnel of the Ministry and its agency. 'Nostalgia Jalan Ampas' was selected as the theme to reminisce the golden age of Tan Sri P. Ramlee and Saloma. The dinner witnessed a variety of styles, fashion and performances by representatives of agencies including from top management. LPPPKN won the best performances of a sketch of the film Labu Labi; the winner of best male costume was Syakirin Asaari, UKK while the best female costume was won by Mohd Aris Lidawati of the Legal Department Unit.

LAWATAN MEDIA 2014

Unit Komunikasi Korporat sebagai unit perantara KPWKM dengan agensi media sentiasa memastikan jalinan yang erat antara kedua-dua pihak dengan mengadakan aktiviti engagement bersama media.

UKK bersama pejabat YB Menteri dan Timbalan Menteri telah mengadakan sebanyak 4 lawatan ke syarikat dan pusat media iaitu lawatan ke Sri Pentas, Bloomberg Asia, pusat media bersempena Pilihanraya Kecil Teluk Intan dan Wisma BERNAMA.

Selain itu, lawatan bertujuan untuk mempelajari amalan terbaik yang dipraktiskan oleh media dalam penulisan artikel dan rencana, angle berita, media sosial dan video. Lawatan yang diadakan banyak memberi manfaat dan pengetahuan baru kepada pegawai perhubungan awam kementerian.

Seramai 20 orang pegawai perhubungan awam telah menyertai lawatan yang telah diketuai oleh Setiausaha Akhbar kepada YB Menteri.

2014 MEDIA VISIT

The Corporate Communications Unit of the Ministry of Women, Family and Community Development (KPWKM) has coordinated a series of visits to selected media outlets in 2014. The visit was to strengthen ties between public relations officer of the Ministry with the media, especially those who often provide news coverage on the ministry's services.

In addition, the visita are also to study the best practices of the media in the writing of articles and essays, news angle, social media and video. The tours have indeed benefitted the public relations officers of the ministry.

Among the visits are to MEASAT Broadcast Network Systems Sdn Bhd (Astro), Astro Radio Co., Ltd., and Berita Harian. A total of 20 public relations officers took part in the visit, which was led by the Press Secretary to the Minister.

PROGRAM MYNETSTERZ

Bagi merapatkan hubungan di antara pengamal media sosial seperti Facebook, Twitter, blog dan sebagainya, UKK telah menganjurkan Program Meet MyNetsterz pada Mac 2014. Program ini bertujuan mengumpul seramai mungkin Fan Club KPWKM dan sebagai platform untuk menyuarakan padangan dan bertukar-tukar fikiran sesama ahli untuk memantapkan sistem penyampaian perkhidmatan awam Kementerian kepada rakyat. Seramai kira-kira 1000 orang ahli My Netsterz yang telah berdaftar dan mengikuti beberapa program dan aktiviti yang dianjurkan Kementerian.

PROGRAM MYNETSTERZ

To bridge the gap between practitioners of social media such as Facebook, Twitter, blogs and so on, UKK organized a Meet MyNetsterz Program in March 2014. The program aims to collect as many KPWKM Fan Club members to express their views and exchange ideas to strengthen public service delivery. A total of about 1000 members of My Netsterz attended several programs and activities organized by the Ministry.

PENERBITAN

Bahan penerbitan merupakan salah satu perkara utama yang perlu dilaksanakan bagi mempromosikan program dan aktiviti sesebuah organisasi. Pada tahun 2014, sebanyak 10 bahan publisiti telah diterbitkan termasuk risalah Talian NUR 15999, Kempen Keselamatan Kanak-Kanak, Suara Anda Tanggungjawab Utama (SATU), dan 7 tajuk banting dan banner bagi Program/ aktiviti Kementerian. Selain itu, Laporan Tahunan KPWKM 2013 juga diterbitkan dengan 1000 naskhah jumlah cetakan. Buletin KPWKM Siri 1 dan 2 juga diterbitkan pada tahun lepas bagi mendokumentasikan semua aktiviti Kementerian dan agensi pada setiap tahun itu.

PUBLISHING

Printed materials is one of the priorities that must be carried out to promote programs and activities of any organisations. In 2014, 10 published materials were printed includeing Talian NUR 15999, Kempen Keselamatan Kanak-Kanak, Suara Anda Tanggungjawap Utama (SATU) and 7 different themes for bunting and banners for Programs/activities of the Ministry. Besides that, the Yearly Report KPWKM 2013 was also published in 1000 copies. The KPWKM Siri 1 and 2 was also published last year to record all Ministry activities and agencies.

PEMANTAUAN MEDIA & KERATAN AKHBAR

Saban tahun UKK membuat pemantauan media bagi liputan-liputan berita yang dikeluarkan oleh semua agensi media. Pemantauan media ini bertujuan memantau berita-berita dan artikel yang diterbitkan oleh agensi media tempatan mahupun antarabangsa mengenai isu-isu yang berkaitan Kementerian dan agensinya. Pada tahun 2014, kira-kira 6000 berita yang telah dipantau oleh Kementerian dengan 35 daripadanya dijawab menerusi Kenyataan Media.

MEDIA MONITORING AND NEWSPAPER CUTTINGS

UKK conducts media monitoring of all news coverage produced by all local and international media agencies on issues related to the Ministry and its agencies. In 2014, about 6000 news was monitored by the Ministry with 35 of them answered through the Press Releases.

Harian Metro

Peluang ke pentas global

Peserta 1Azam berjaya bakal dibantu teroka pasaran dunia

ISU GELANDANGAN DI IBU KOTA

'Bantu mereka hidup berdikari'

Kementerian mahu tempatkan golongan berkenaan di institusi sesuai

Oleh Elrafaei Sapi, Mohd Fadly Samsudin, Nur Lela Zulkipli dan Siraj Mohd Zaini

Sambutan Hari Bapa Peringkat Kebangsaan 2014

Ruang legar Centre Court Mid Valley meriah dengan pelbagai aktiviti

20,000 kunjungi Hari Bapa 2014

Pesara kerajaan menang Samsung Note 3

Golongan bapa gembira diraikan

6 NASIONAL

Melaka umum EXCO baharu minggu depan

MCA komited bantu Najib jayakan transformasi negara

Janji bekerja lebih gigih pastikan capai matlamat

8 NEGARA!

KOSMO! SABTU 5 JULAI 2014

Pelantikan Arif, Sabariah, Noorul Ainur berkuat kuasa Isnin ini

3 kementerian dapat KSU baharu

KUALA LUMPUR - Dua Timbalan Ketua Setiausaha (TKSU) kementerian iaitu Datuk Sabariah Hassan, 57, dan Datuk Mohd. Arif Ab. Rahman, 57, dilantik sebagai Ketua Setiausaha (KSU) berkuat kuasa Isnin ini.

SABARIAH   MOHD. ARIF   NOORUL AINUR

INI menunjukkan pencapaian wanita 55 peratus yang pergi bekerja boleh tercapai kerana Bajet 2015 memberi tumpuan kepada penubuhan taska, cuti bersalin termasuk penjagaan untuk anak sendiri telah diberi perhatian oleh kerajaan.

"Saya faham bukan semua yang kita minta Perdana Menteri boleh beri tetapi kebanyakannya kita sudah dapat. Paling penting elaun untuk orang kurang upaya (OKU) dalam semua aspek dinaikkan RM50."

- DATUK SERI ROHANI ABDUL KARIM
Menteri Pembangunan Wanita, Keluarga dan Masyarakat.

Urusetia Lembaga Kaunselor

The Secretariat Board of Counselors

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KEANGGOTAAN LEMBAGA KAUNSELOR DAN JAWATANKUASA

1. KEANGGOTAAN LEMBAGA KAUNSELOR TAHUN 2014- 2016

YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat telah melantik anggota Lembaga Kaunselor bagi sesi 2014 – 2016 berdasarkan peruntukan seksyen 13(1) Akta Kaunselor 1998 (Akta 580) berkuat kuasa bagi tempoh 15 April 2012 hingga 14 April 2014. Anggota-anggota Lembaga Kaunselor yang telah dilantik adalah seperti berikut:

1. **Puan Hajah Nor Amni binti Yussof (K.B, P.A)**
   Presiden
   President
2. **Puan Mumtaj Begum binti Mohd. Sultan (K.B, P.A)**
   Wakil Jabatan Kebajikan Masyarakat
   Representatives of the Social Welfare Department
3. **Encik Ab. Rahim bin Othman**
   Wakil Kementerian Pendidikan Malaysia
   Representative of the Ministry of Education Malaysia
4. **Encik Hairol Kamal bin Ab. Rahman (K.B, P.A)**
   Wakil Kementerian Kesihatan Malaysia
   Representative of the Ministry of Health Malaysia
5. **Puan Sabariah binti Salleh, PPT**
   Wakil Jabatan Kemajuan Islam Malaysia
   Representatives of the Department of Islamic Development Malaysia
6. **Dr. Abd. Halim bin Mohd. Hussin (K.B, P.A)**
   Wakil Jabatan Perkhidmatan Awam
   Representatives of the Department of Public Service
7. **Puan Siti Hasiah binti Jusoh (K.B, P.A)**
   Wakil Kementerian Dalam Negeri
   Representative of the Ministry of the Home Affairs
8. **Prof. Madya Dr. Salleh bin Amat (K.B, P.A)**
   Wakil Institusi Pengajian Tinggi
   Representative of the Higher Education Institutions
9. **Prof. Madya Dr. Ruhani binti Mat Amin (K.B, P.A)**
   Wakil Institusi Pengajian Tinggi
   Representative of the Higher Education Institutions
10. **Dr. Wan Marzuki bin Wan Jaafar (K.B, P.A)**
    Wakil Institusi Pengajian Tinggi
    Representative of the Higher Education Institutions

MEMBERSHIP OF THE BOARD OF COUNSELOR AND COMMITTEES

1. MEMBERSHIP OF THE BOARD OF COUNSELOR OF 2014- 2016

The Minister of Women, Family and Community Development appointed members of the Board for the session 2014 - 2016 according to the provisions of section 13 (1) of the Counsellors Act 1998 (Act 580) in effect for the period 15 April 2012 to 14 April 2014. Board Members who have been appointed are as follows:

11. **Prof. Emeritus Dato' Dr. Amir bin Awang (K.B, P.A)**
    Kaunselor Berdaftar
    Registered Counselor
12. **Dr. Puteri Hayati binti Megat Ahmad (K.B, P.A)**
    Kaunselor Berdaftar
    Registered Counselor
13. **Encik Azaman bin Ahmad (K.B, P.A)**
    Kaunselor Berdaftar
    Registered Counselor
14. **Encik Yee Yong Fak (K.B, P.A)**
    Kaunselor Berdaftar
    Registered Counselor
15. **Encik Edris bin Aden (K.B, P.A)**
    Kaunselor Berdaftar
    Registered counselor
16. **Encik Thavamany a/l Gopal (K.B, P.A)**
    Kaunselor Berdaftar
    Registered counselor

2. JAWATANKUASA LEMBAGA KAUNSELOR

Lembaga Kaunselor telah menubuhkan lima (5) jawatankuasa bagi melaksanakan fungsi dan peranan Lembaga Kaunselor seperti mana yang diperuntukkan dalam seksyen 12 Akta Kaunselor 1998 (Akta 580). Jawatankuasa-jawatankuasa tersebut adalah seperti berikut:

JAWATANKUASA STANDARD KELAYAKAN, LATIHAN DAN PENDAFTARAN
Ahli: Dr. Wan Marzuki bin Wan Jaafar
Prof. Emeritus Dato' Dr. Amir bin Awang
Prof. Madya Dr. Salleh bin Amat
Prof. Madya Dr. Ruhani Mat Min
Dr. Puteri Hayati Binti Megat Ahma

JAWATANKUASA PEMANTAUAN & PENGAWAL SELIAAN
Ahli: Dr. Abd. Halim bin Mohd. Hussin
Puan Mumtaj Begum Bt. Mohd. Sultan
Encik Edris bin Aden
Encik Yee Yong Fak

JAWATANKUASA PENERBITAN DAN PENYELIDIKAN
Ahli: Encik Edris bin Aden
Puan Siti Hasiah Binti Jusoh
Encik Azaman Bin Ahmad
Encik Ab. Rahim bin Othman

JAWATANKUASA SIASATAN
Ahli: Prof. Madya Dr. Ruhani Mat Min
Encik Hairol Kamal bin Ab. Rahman
Encik Thavamany a/l Gopal

JAWATANKUASA TATATERTIB
Ahli: Prof. Emeritus Dato' Dr. Amir bin Awang
Encik Ab. Rahim bin Othman
Dr. Abd. Halim bin Mohd. Hussin
Encik Azaman Bin Ahmad
Dr. Puteri Hayati Binti Megat Ahmad

JAWATANKUASA KEWANGAN & DANA KOPORAT
Ahli: En. Thavamany a/l Gopal
Encik Yee Yong Fak
Puan Sabariah binti Salleh

JAWATANKUASA PEMBANGUNAN PROFESIONAL DAN PROGRAM
Ahli: Prof. Madya Dr. Salleh bin Amat
Dr. Abd. Halim bin Mohd. Hussin
Dr. Wan Marzuki bin Wan Jaafar
Encik Ab. Rahim bin Othman
Puan Siti Hasiah Binti Jusoh
Encik Edris bin Aden
Encik Yee Yong Fak

2. COMMITTEE OF THE BOARD OF COUNSELORS

The Board has established five (5) committees as provided for in section 12 of the Counsellors Act 1998 (Act 580). These committees are as follows:

STANDARD OF QUALIFICATIONS, TRAINING AND REGISTRATION COMMITTEE
Member: *Dr. Wan Marzuki bin Wan Jaafar*
Prof. Emeritus Dato' Dr. Amir bin Awang
Prof. Madya Dr. Salleh bin Amat
Prof. Madya Dr. Ruhani Mat Min
Dr. Puteri Hayati Binti Megat Ahma

MONITORING AND REGULATION CONTROL COMMITTEE
Member: *Dr. Abd. Halim bin Mohd. Hussin*
Puan Mumtaj Begum Bt. Mohd. Sultan
Encik Edris bin Aden
Encik Yee Yong Fak

PUBLICATIONS AND RESEARCH COMMITTEE
Member: *Encik Edris bin Aden*
Puan Siti Hasiah Binti Jusoh
Encik Azaman Bin Ahmad
Encik Ab. Rahim bin Othman

COMMITTEE OF INQUIRY
Member: *Prof. Madya Dr. Ruhani Mat Min*
Encik Hairol Kamal bin Ab. Rahman
Encik Thavamany a/l Gopal

DISCIPLINARY COMMITTEE
Member: *Prof. Emeritus Dato' Dr. Amir bin Awang*
Encik Ab. Rahim bin Othman
Dr. Abd. Halim bin Mohd. Hussin
Encik Azaman Bin Ahmad
Dr. Puteri Hayati Binti Megat Ahmad

FINANCE & INVESTMENT COMMITTEE
Member: *En. Thavamany a/l Gopal*
Encik Yee Yong Fak
Puan Sabariah binti Salleh

PROFESSIONAL AND PROGRAM DEVELOPMENT COMMITTEE
Member: *Prof. Madya Dr. Salleh bin Amat*
Dr. Abd. Halim bin Mohd. Hussin
Dr. Wan Marzuki bin Wan Jaafar
Mr Ab. Rahim bin Othman
Puan Siti Binti Jusoh Hasiah
Mr. Edris bin Aden
Mr. Yee Yong Fak

3. URUS SETIA LEMBAGA KAUNSELOR

Unit Urus Setia Lembaga Kaunselor merupakan unit yang bertanggungjawab mengurus setia segala urusan pentadbiran berkaitan Lembaga Kaunselor. Pendaftar Urus Setia Lembaga Kaunselor juga merangkap setiausaha kepada Lembaga Kaunselor dan Majlis Penasihat Kaunselor Malaysia. Sepanjang 2014, pegawai-pegawai dan kakitangan yang berkhidmat di bawah unit ini adalah seperti berikut :

1. **Juhari Jani**
   Pendaftar
2. **Tengku Amirul Azran bin Tengku Ahmad**
   Penolong Pendaftar
3. **Hasifah binti Bilyamin**
   Penolong Pendaftar
4. **Josephine Anthoneus Binjua**
   Pembantu Tadbir
5. **Nik Norhainisma binti Nik Mud**
   Pembantu Tadbir Sambilan
6. **Harniza binti Ismail**
   Pembantu Tadbir Sambilan
7. **Noor Haslin Shazwina binti Che Musa**

4. FUNGSI LEMBAGA KAUNSELOR MALAYSIA

Fungsi lembaga kaunselor adalah-

a) Menyelia pemberian perkhidmatan kaunseling;

b) Menilai keperluan bagi perkhidmatan kaunseling di Malaysia;

c) Mengawalselia latihan kaunselor dan menentukan jenis dan tahap kaunseling yang akan diadakan di Malaysia;

d) Menentukan kelayakan yang melayakkan seseorang untuk didaftar di bawah Akta ini;

e) Menentukan standard program program latihan kaunseling;

f) Membuat syor kepada Kerajaan berhubung standard perkhidmatan kaunseling;

g) Mendaftar kaunselor yang berkelayakan;

3. SECRETARIAT TO THE BOARD OF THE COUNSELORS

The Board of the Counselor Secretariat is a unit responsible for managing all administrative matters relating to the Board of Counselors. The Registrar of the Secretariat Board of the Counselor is also secretary of the Board and Advisory Council Counsellors Malaysia. Throughout 2014, officials and staff who served under this unit are as follows:

1. ***Mario Jani***
   Registrar
2. ***Tengku Amirul Azran bin Tengku Ahmad***
   Assistant Registrar
3. ***Hasifah daughter Bilyamin***
   Assistant Registrar
4. ***Josephine Anthoneus Binjua***
   Administrative Assistant
5. ***Nik Norhainisma daughter Mud***
   Part Time Administrative Assistant
6. ***Harniza daughter of Ismail***
   Part Time Administrative Assistant
7. ***Haslin Shazwina Binti Noor Che Musa***

4. FUNCTIONS OF BOARD OF THE COUNSELOR

The function of the board of the counselor are:

a) Overseeing the delivery of counseling services;

b) Assess the need for counseling services in Malaysia;

c) Overseeing the training of counselors and determine the nature and extent of counseling to be held in Malaysia;

d) Determine the eligibility to qualify a person for registration under this Act;

e) Determine the standard counseling training programs;

f) Make recommendations to the Government in respect of standards of counseling service;

g) To register qualified counselors;

h) Mengawalselia yuran yang boleh dikenakan oleh kaunselor berdaftar bagi perkhidmatan kaunselingnya;

i) Melantik anggota-anggota Lembaga untuk mengganggotai mana-mana lembaga, jawatan kuasa atau badan yang ditubuhkan bagi apa-apa maksud yang menyentuh profesion kaunseling;

j) Mengawalselia tatakelakuan profesion kaunseling, termasuklah menetapkan kod etika bagi profesion kaunseling; dan

k) Melakukan apa-apa perkara lain yang difikirkan perlu untuk membolehkannya menjalankan fungsinya dengan berkesan.

5. TERAS STRATEGIK DAN CABARAN LEMBAGA KAUNSELOR

Teras 1 : Transformasi kaunselor/ perkhidmatan kaunseling

Teras 2 : Menetap, menjamin dan meningkatkan perkhidmatan kaunseling

Teras 3: Mendahulukan pelanggan/ rakyat

Teras 4: Mengutamakan kualiti dan keberhasilan yang Diperlukan pada masa kini

Teras 5: Perkhidmatan berasas nilai murni ke arah perpaduan dan kesejahteraan hidup

6. CABARAN LEMBAGA KAUNSELOR MALAYSIA

Cabaran 1: Pemantapan kaunselor/ perkhidmatan kaunseling

Cabaran 2: Menetapkan tahap dan piawaian bagi memenuhi keperluan perkhidmatan kaunseling

Cabaran 3: Menyediakan perkhidmatan yang mendahulukan pelanggan/ rakyat

Cabaran 4: Menentukan kualiti dan keberhasilan perkhidmatan kaunseling dicapai

Cabaran 5: Melaksana perkhidmatan kaunseling menyumbang ke arah perpaduan dan kesejahteraan hidup

h) To regulate the fees that can be charged by a registered counselor for his counseling services;

i) To appoint the members of the Board for any board, committee or a body set up for any purpose affecting the profession of counseling;

j) To oversee the conduct of the counseling profession, including establishing a code of ethics for the profession of counseling; and

k) To perform such other things as may be necessary to enable the Board to carry out its functions effectively

5. STRATEGIC THRUST AND CHALLENGES OF THE BOARD OF COUNSELORS

Core 1: Counselor transformation / counseling services

Core 2: Establish, ensure and improve counseling services

Core 3: Putting customers /the public first

Core 4: Prioritize quality and required outcome

Thrust 5: Services based on good values towards well-being and unity

6. CHALLENGES OF THE BOARD OF COUNSELOR ASSOCIATION

Challenge 1: Strengthening the counselor/ counseling services

Challenge 2: Establish the level and standards to meet the needs of counseling services

Challenge 3: Provide priority services for customers / the public

Challenge 4: Determine the quality and effectiveness of counseling services

Challenge 5: Implement counseling services to contribute towards well-being and unity.

7. PROGRAM DAN AKTIVITI

URUS SETIA LEMBAGA KAUNSELOR

7.1 MESYUARAT LEMBAGA KAUNSELOR

Mesyuarat Lembaga Kaunselor merupakan suatu agenda penting yang menghimpunkan semua anggota Lembaga untuk membincangkan pelbagai perancangan dan pelaksanaan aktiviti tahunan Lembaga Kaunselor, isu-isu semasa yang berkaitan dengan bidang kaunseling dan profesionalisme Kaunselor Berdaftar. Melalui mesyuarat ini juga anggota Lembaga Kaunselor berpeluang untuk bertukar pandangan dan pendapat berkaitan isu-isu dan ilmu-ilmu baru dalam bidang dan amalan kaunseling. Sepanjang tahun 2014 Lembaga Kaunselor telah mengadakan 6 Mesyuarat Lembaga Kaunselor. Mesyuarat-mesyuarat tersebut adalah seperti berikut :

Bil 1/2014	6 Januari 2014
Bil 2/2014	7 Februari 2014
Bil 3/2014	27 Mei 2014
Bil 4/2014	24 Jun 2014
Bil 5/2014	19 Ogos 2014
Bil 6/2014	30 September 2014
Bil 7/2014	4 November 2014
Bil 8/2014	22 Disember 2014

7.2. PERJUMPAAN LEMBGA KAUNSELOR SESI 2012/2014 BERSAMA YB MENTERI

Pada 13 Januari 2014 Ahli Lembaga Kaunselor telah mengadakan perjumpaan bersama YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat. Tujuan perjumpaan ini diadakan adalah untuk melaporkan segala gerak kerja Lembaga sesi 2012-2014 di samping mendengar amanat serta harapan YB Menteri kepada Lembaga Baharu.

7. PROGRAM AND ACTIVITIES

SECRETARIAT TO THE BOARD OF COUNSELORS

7.1 BOARD OF COUNSELORS

Board of counselor meeting is an important platform to bring together all members of the Board to discuss various planning and execution of the annual activities of the Board Counselor, current issues related to the field of counseling and the professionalism of Registered Counselors. Through this meeting Board members have the opportunity to exchange views and opinions on issues and new knowledge in the field. in 2014 the Board of counselors held 6 Meetings as follows:-

No. 1/2014	*January 6, 2014*
No. 2/2014	*February 7, 2014*
No. 3/2014	*May 27, 2014*
No. 4/2014	*June 24, 2014*
No. 5/2014	*August 19, 2014*
No. 6/2014	*30 September 2014*
No. 7/2014	*4 November 2014*
No. 8/2014	*December 22, 2014*

7.2. BOARD OF COUNSELORS MEETING SESSION 2012/2014 WITH THE MINISTER

The Board of Counselors met with the Minister of Women, Family and Community Development on 13 January 2014. The Board reported the work flow of 2012-2014 and was briefed by the Minister on the mandate and expectations.

7.3. SIDANG KEMUNCAK LEMBAGA KAUNSELOR

Lembaga Kaunselor telah mengadakan Sidang Kemuncak Lembaga Kaunselor yang bertarikh 23 Jan 2014 bertempat Dewan Nur Kemeterian Wanita, Keluarga dan Masyarakat. Pada persidangan ini, Lembaga Kaunselor telah melancarkan E-Pemantauan yang telah disempurnakan oleh YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat.

7.4. KUNJUNGAN HORMAT LEMBAGA KAUNSELOR KE PEJABAT TAN SRI KPPA

7 Februari 2014, Delegasi Lembaga Kaunselor telah mengadakan kunjungan hormat ke pejabat Tan Sri Mohamad Zabidi Zainal. Tujuan lawatan adalah bagi membincangkan beberapa perkara berkaitan dengan hala tuju kaunselor dan Pegawai Psikologi di Malaysia.

7.3. BOARD OF THE COUNSELOR SUMMIT

A Board of Counselors Summit was held on on 23 January 23, 2014. where, YB Minister of Women, Family and Community Development launched the E-Monitor.

7.4 COURTESY CALL OF THE COUNSELOR TO THE OFFICE OF DIRECTOR GENERAL OF THE PUBLIC SERVICE

On 7 February 2014, the Board of Counselors organized a courtesy call to the Director General of the Public Service.,Tan Sri Mohamad Zabidi Zainal. The purpose of the visit was to discuss matters related to the direction of counselors and psychological officials in Malaysia.

7.5 PROGRAM SUKARELAWAN DI BEAUFORT SABAH

Pada 8 Februari 2014 Lembaga Kaunselor telah mengadakan program sukarelawan di Beaufort Sabah. Program ini telah dirasmikan oleh YB Timbalan Menteri Dato' Hjh. Azizah Datuk Seri Panglima Mohd. Dun. Program sukarelawan ini merupakan langkah yang terbaik bagi Lembaga Kaunselor mendekati masyarakat setempat.

7.6 SOKONGAN MORAL BERSAMA AHLI KELUARGA DAN WARIS M370

Lembaga Kaunselor dan Kaunselor Berdaftar juga turut terlibat memberi bantuan berbentuk intervensi krisis kepada keluarga dan waris mangsa MH370.

7.7 SOKONGAN MORAL BERSAMA AHLI KELUARGA DAN WARIS MH17

Anggota Lembaga Kaunselor turut memainkan peranan bersama-sama Kaunselor Berdaftar menjalankan intervensi dan sesi kaunseling kepada ahli keluarga dan waris mangsa MH17.

7.5 VOLUNTEER PROGRAM IN BEAUFORT SABAH

On February 8, 2014 the Board held a program for volunteers in Beaufort Sabah. This program was launched by YB Deputy Minister Dato' Hjh. Azizah Datuk Seri Panglima Mohd. Dun. This volunteer program is the best way for the Board to reach out to local communities.

7.6 MORAL SUPPORT WITH FAMILY MEMBERS OF M370

The Board and Registered Counsellors also assisted in the form of crisis intervention to families of the victims of MH370.

7.7 MORAL SUPPORT WITH FAMILY MEMBERS AND BENEFICIARIES OF MH17

Board members, together with Registered Counselors conducted intervention and counseling sessions for the family members of the victims of MH17.

7.8 PERJUMPAAN PERTAMA LEMBAGA KAUNSELOR DENGAN YB MENTERI

Pada 27 Mei 2014 satu perjumpaan Ahli Lembaga Kaunselor bersama YB Menteri di pejabat beliau di Kementerian Pembangunan Wanita, Keluarga Dan Masyarakat. Perjumpaan ini bertujuan untuk sesi suai kenal Ahli Lembaga baharu dan penyerahan watikah pelantikan Ahli Lembaga Kaunselor bagi sesi 2014/2016.

7.9 PERJUMPAAN BERSAMA BANK NEGARA

Pada 24 Jun 2014 beberapa wakil Ahli Lembaga Kaunselor telah mengadakan perjumpaan bersama dengan wakil Bank Negara. Objektif utama perjumpaan ini diadakan adalah untuk berbincang berhubung pelaksanaan kaunseling kewangan oleh Agensi Kaunseling dan Pengurusan Kredit (AKPK) yang berkaitan dengan aspek perundangan dan Akta Kaunselor 1998.

7.10 MAJLIS BERBUKA PUASA YAYASAN KEBAJIKAN NEGARA (YKN) ANJUNG SINGGAH BERSAMA YB MENTERI

Pada 3 Julai 2014 Lembaga Kaunselor telah menyertai majlis berbuka puasa bersama bersama YB Menteri di Yayasan Kebajikan Negara (YKN) Anjung Singgah. Antara aktiviti yang dilakukan pada majlis tersebut adalah majlis berbuka puasa bersama geladangan dan penyerahan sumbangan untuk persiapan awal sambutan Hari Raya Aidilfitri.

7.8 FIRST MEETING OF THE BOARD OF COUNSELORS WITH YB MINISTER

The Board of Counselors met with the Minister of Women, Family and Community Development on May 27, 2014. The credentials of Members Board for the 2014/2016 session were submitted at this meeting.

7.9 MEETING WITH CENTRAL BANK

Representatives of the Board of Counselors met with representatives of the Bank Negara on 24 June 2014. The main objective of the meeting was to discuss the implementation of financial counseling by Counseling Agency and Credit Management (CCDMA) related to the legal aspects and Counsellors Act 1998.

7:10 BREAKING OF FAST WITH THE MINISTER AND THE WELFARE FOUNDATION (YKN) AT ANJUNG SINGGAH

On 3 July 3 2014, the Board of Counselors joined in the breaking of fast together with the Minister and the National Welfare Foundation (YKN). The homeless were also invited and contribution were given out in preparation of the celebration of Hari Raya Aidilfitri.

7.11 MESYUARAT LEMBAGA KAUNSELOR BERSAMA INSTITUT SOSIAL MALAYSIA (ISM)

Pada 15 Ogos 2014 wakil Lembaga Kaunselor telah mengadakan perjumpaan bersama Institut Sosial Malaysia (ISM). Objektif utama perjumpaan ini diadakan adalah untuk membincangkan cadangan kerjasama Lembaga Kaunselor dan ISM untuk mengadakan seminar kaunseling pada 4 dan 5 November 2014 di ISM.

7.12 PERJUMPAAN LEMBAGA KAUNSELOR, YB MENTERI PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT BERSAMA NATIONAL ASSOCIATION CHRISTIAN COUNSELLING (NACC)

Pada 27 Oktober 2014 beberapa wakil Lembaga Kaunselor telah mengadakan perjumpaan bersama YB Menteri dan National Association Christian Counselling (NACC). Objektif utama kunjungan hormat ini diadakan adalah bertujuan untuk sesi beramah mesra bersama YB Menteri di samping berbincang isu-isu sumbangan yang boleh diberikan oleh NACC dalam membantu KPWKM.

7.13 KUNJUNGAN HORMAT AIR ASIA KE LEMBAGA KAUNSELOR

Pada 28 Oktober 2014 Lembaga Kaunselor telah menerima kunjungan hormat daripada wakil Air Asia Malaysia. Objektif utama kunjungan hormat ini diadakan adalah bertujuan untuk membincangkan cadangan kerjasama oleh Air Asia Malaysia dan Lembaga Kaunselor dalam membentuk modul intervensi krisis kepada kakitangan Air Asia Malaysia.

7.11 JOINT BOARD MEETING OF THE BOARD OF COUNSELORS WITH INSTITUTE SOCIAL MALAYSIA (ISM)

Representatives of the Board met with the Malaysian Social Institute (ISM) on 15 August 2014. The main objective of this meeting was to discuss a collaboration between the Board and ISM for a counseling seminar on 4 and 5 November 2014 to be held at ISM.

7.12 MEETING WITH THE NATIONAL ASSOCIATION OF CHRISTIAN COUNSELLING (NACC)

Representatives of Board of Counselor, together with the Minister met with the National Association Christian Counselling (NACC) on 27 October 2014. The main objective of the meeting was to discuss issues such as the contribution of NACC in supporting the Ministry.

7.13 COURTESY VISIT BY AIR ASIA

On 28 October 2014, the Board of Counselors received a courtesy visit from representatives of Air Asia Malaysia. The main objective of the visit was to discuss proposed cooperation by Air Asia Malaysia and Board of Counselors in developing crisis intervention modules for the staff of Air Asia Malaysia.

7.14 SEMINAR KAUNSELING

Pada 4 sehingga 5 November 2014 Lembaga Kaunselor telah bekerjasama dengan ISN menganjurkan Seminar Kaunseling. Seramai 300 orang peserta telah menghadiri seminar ini dengan 11 kertas kerja telah dibentangkan semasa seminar tersebut. Majlis Perasmiaan Seminar telah disempurnakan oleh YB Datuk Rohani Abdul Karim Menteri di Kementerian Wanita, Keluarga dan Masyarakat.

7.15 SESI DIALOG WAKIL LEMBAGA KAUNSELOR DENGAN WAKIL AKADEMIK UNIVERSITI MALAYSIA SABAH (UMS)

Pada 14 Disember 2014 Universiti Malaysia Sarawak (UMS) telah mengadakan perjumpaan bersama wakil Lembaga Kaunselor bertempat di UMS. Lembaga Kaunselor telah diwakili oleh Presiden iaitu Puan Hajah Nor Amni binti Yussof dan Wakil Jawatankuasa Standard Kelayakan, Latihan dan Pendaftaran iaitu Dr Wan Marzuki bin Wan Jaafar. Objektif utama perjumpaan ini diadakan bertujuan untuk memberi penerangan berhubung Akta Kaunselor 1998 dan juga Piawaian Kelayakan dan Latihan Kaunselor.

7.14 COUNSELING SEMINAR

On 4 to 5 November 2014, the Board of Counselors, in collaboration with ISN, organized a counseling seminar. About 300 participants attended the seminar with 11 papers presented ,. The seminar was officiated by YB Datuk Rohani Abdul Karim, Minister of Ministry of Women, Family and Community Development.

7:15 DIALOGUE SESSION BETWEEN OF BOARD OF COUNSELORS AND UNIVERSITI MALAYSIA SABAH

Universiti Malaysia Sarawak (UMS) met with representatives of the Board of Counselors at UMS on 14 December 2014. The Board was represented by its President, Puan Hajjah Nor Amni Binti Yussof and Dr Wan Marzuki bin Wan Jaafar from the Qualification Standards, Training and Registration Committee. The main objectives of the meeting were to provide information on Counsellors Act 1998 and also on the Standards and Qualifications Counselor training.

7.16 BENGKEL PIAWAIAN STANDARD KELAYAKAN DENGAN PENGKHUSUSAN

Pada 17 Jun 2014 Jawatankuasa Standard Kelayakan dan Latihan telah menjemput beberapa orang wakil daripada universiti untuk membincangkan cadangan untuk menawarkan Ijazah Sarjana dengan pengkhususan. Empat bidang pengkhususan yang telah dicadangkan adalah sekolah, pemulihan, remaja dan perkahwinan. Antara universiti yang telah menghantar wakil adalah Universiti Sains Islam Malaysia (USIM), Universiti Malaya (UM), Universiti Kebangsaan Malaysia (UKM), Universiti Utara Malaysia (UUM), Universiti Malaysia Sarawak (UNIMAS), Universiti Malaysia Terengganu (UMT) Universiti Putra Malaysia (UPM).

7.17 LAWATAN AKREDITASI PROGRAM LATIHAN KAUNSELOR IPTA/IPTS

Sepanjang tahun 2014, Lembaga Kaunselor melalui Jawatankuasa Standard Kelayakan dan Latihan telah menyemak beberapa struktur program latihan kaunseling. Antaranya ialah Ijazah Sarjana Kaunseling, Kolej Universiti INSANIAH, Kedah, Master of Counseling, Open University Malaysia, Ijazah Sarjana Psikologi Kaunseling (Penyalahgunaan Dadah) Universiti Malaysia Sabah, Sarjana Kaunseling, Universiti Malaysia Terengganu, Sarjana Kaunseling (Penyalahgunaan Dadah) Universiti Sains Islam Malaysia dan Sarjana Kaunseling, Kolej Universiti Bestari.

7.16 WORKSHOP ON QUALIFICATIONS STANDARDS WITH SPECIALIZATION

On 17 June 2014, the Qualification and Training Standards Committee invited several representatives from universities to discuss a proposal to offer a Master's degree with Specialization. Four areas of specialization were proposed which were school, rehabilitation, youth and marriage. Among the universities that were represented were Universiti Sains Islam Malaysia (USIM), Universiti Malaya (UM), Universiti Kebangsaan Malaysia (UKM), Universiti Utara Malaysia (UUM), Universiti Malaysia Sarawak (Unimas), Universiti Malaysia Terengganu (UMT), and Universiti Putra Malaysia (UPM).

7.17 ACCREDITATION VISIT FOR COUNSELOR TRAINING PROGRAM IPTA / IPTS

Throughout 2014, the Board of Counselors via the Qualification Standards and Training Committee reviewed several counseling training programs. Among them were Master of Counselling, INSANIAH University College, Kedah; Master of Counseling, Open University Malaysia; a Master of Psychology Counseling (Drug Abuse), Universiti Malaysia Sabah; Master of Counselling, Universiti Malaysia Terengganu; Master of Counselling (Drug Abuse) Universiti Sains Islam Malaysia and Masters in Counselling, College University Bistari.

Jadual :
SENARAI AKREDITASI PROGRAM KAUNSELING 2014

BIL	NAMA UNIVERSITI & PROGRAM	JENIS AKREDIATSI
1	Kolej Universiti Bestari Sarjana Psikologi Kaunseling	Sementara
2	Kolej Universiti Islam Sultan Azlan Shah Sarjana Muda Kaunseling (Kepujian)	Sementara
3	Open University Malaysia Master Of Counseling	Penuh
4	Universiti Malaysia Sabah (UMS) Ijazah Sarjana Psikologi Kaunseling (Penyalahgunaan Dadah)	Penuh
5	Universiti Malaysia Terengganu (UMT) Sarjana Kaunseling	Sementara
6	Universiti Tun Abdul Razak Bachelor Of Guidance And Counseling (Hons)	Penuh
7	Universiti Tun Abdul Razak Bachelor Of Education (Guidance And Counseling)	Penuh
8	Universiti Sains Islam Malaysia (USIM) Ijazah Sarjana Muda Kaunseling dengan Kepujian (Penyalahgunaan Dadah)	Penuh
9	HELP University Master of Counseling	Penuh
10	Kolej Universiti New Era Ijazah Sarjana Muda kaunseling	Sementara
11	UNITAR International University Master of Education (Guidance And Counselling)	Penuh

Table :
LIST OF COUNSELING PROGRAM ACCREDITATION 2014

NO	NAME OF UNIVERSITY & PROGRAM	TYPE OF ACCREDITATION
1	*University College Bistari Master of Counseling Psychology*	*Temporary*
2	*Kolej Universiti Islam Sultan Azlan Shah Bachelor of Counselling (Hons)*	*Temporary*
3	*Open University Malaysia Master of Counseling*	*Full*
4	*Universiti Malaysia Sabah (UMS) Master of Counseling Psychology (Drug Abuse)*	*Full*
5	*Universiti Malaysia Terengganu (UMT) Master of Counselling*	*Temporary*
6	*Universiti Tun Abdul Razak Bachelor of Guidance and Counseling (Hons)*	*Full*
7	*Universiti Tun Abdul Razak Bachelor of Education (Guidance and Counseling)*	*Full*
8	*Universiti Sains Islam Malaysia (USIM)*	*Full*
9	*HELP University Bachelor of Counselling with Credit (Drug Abuse)*	*Full*
10	*New Era College University Bachelor of Counseling*	*Temporary*
11	*UNITAR International University Master of Education (Guidance And Counselling)*	*Full*

7. PENERBITAN

Pada 14 Ogos 2014 jawatankuasa penerbitan telah berjaya melancarkan e-buletin. Selain itu laporan tahun 2014 juga telah diedarkan dalam bentuk Cakra Padat.

STATISTIK PENDAFTARAN KAUNSELOR BERDAFTAR

Sehingga 30 November 2014, jumlah kaunselor berdaftar adalah seramai 5668. Pecahan Kaunselor Berdaftar mengikut negeri, bangsa, jantina dan jenis pekerjaan seperti dalam Jadual di bawah.

Bagi tempoh tersebut juga, Lembaga Kaunselor telah mengeluarkan sejumlah 5010 Sijil Perakuan Amalan Dwi Tahunan

JADUAL (1):
KAUNSELOR BERDAFTAR
MENGIKUT NEGERI
SEHINGGA 30 NOVEMBER 2014

BIL	NEGERI	JUMLAH
1	Johor	409
2	Negeri Sembilan	276
3	Melaka	122
4	Selangor	1130
5	Kuala Lumpur	644
6	Putrajaya	144
7	Kedah	372
8	Perlis	69
9	Pulau Pinang	259
10	Perak	450
11	Pahang	387
12	Kelantan	339
13	Terengganu	351
14	Sabah	439
15	Sarawak	265
16	Labuan	12
	JUMLAH	**5668**

JADUAL (2):
KAUNSELOR BERDAFTAR
MENGIKUT BANGSA
SEHINGGA
20 NOVEMBER 2014

BANGSA	
MELAYU	4425
CINA	688
INDIA	219
BUMIPUTRA SABAH	168
BUMIPUTRA SARAWAK	67
LAIN-LAIN	100
JUMLAH KESELURUHAN	**5668**

7. PUBLICATION

The Publication Committee successfully launched an e-newsletter on 14 August 2014,. In addition, the 2014 annual report was also circulated in compact discs.

REGISTERED COUNSELOR REGISTRATION STATISTICS

Until 30 November 2014, the number of registered counselors was 5,668. The breakdown by state, race, gender and type of work is shown in the Table below.

For this period, the Board of Counselors issued 5010 Certificates of Annual Dual Practice.

TABLE (1):
REGISTERED COUNSELOR
ACCORDING TO STATE UP TO
30 NOVEMBER 2014

NO	STATE	TOTAL
1	*Johor*	*409*
2	*Negeri Sembilan*	*276*
3	*Melaka*	*122*
4	*Selangor*	*1130*
5	*Kuala Lumpur*	*644*
6	*Putrajaya*	*144*
7	*Kedah*	*372*
8	*Perlis*	*69*
9	*Pulau Pinang*	*259*
10	*Perak*	*450*
11	*Pahang*	*387*
12	*Kelantan*	*339*
13	*Terengganu*	*351*
14	*Sabah*	*439*
15	*Sarawak*	*265*
16	*Labuan*	*12*
	TOTAL	***5668***

Table (2):
REGISTERED COUNSELOR
ACCORDING TO RACE UP
TO 2O NOVEMBER 2014

RACE	
MALAY	*4425*
CHINESE	*688*
INDIAN	*219*
BUMIPUTRA SABAH	*168*
BUMIPUTRA SARAWAK	*67*
OTHER	*100*
GRAND TOTAL	***5668***

JADUAL (3):
KAUNSELOR BERDAFTAR MENGIKUT JENIS PEKERJAAN DAN JANTINA
30 NOVEMBER 2014

JANTINA / JENIS PEKERJAAN	LELAKI	PEREMPUAN	JUMLAH KESELURUHAN
PERKHIDMATAN AWAM / AGENSI KERAJAAN	440	525	965
PERGURUAN	1106	2136	3242
IPT / AKADEMIK	157	348	505
NGO	12	44	56
SWASTA / PERSENDIRIAN	219	681	900
JUMLAH KESELURUHAN	**1934**	**3735**	**5668**

JADUAL (4):
KAUNSELOR BERDAFTAR MENGIKUT JANTINA SEHINGGA
30 JULAI 2014

LELAKI	%	PEREMPUAN	%	JUMLAH KESELURUHAN
1934	34.12	3735	65.89	5668

JADUAL (4):
KAUNSELOR BERDAFTAR MENGIKUT JANTINA SEHINGGA
30 JULAI 2014

TAHUN	BILANGAN SESI PENDAFTARAN	JUMLAH DIDAFTARKAN	JUMLAH TERKUMPUL
2000-2003	10	160	160
2004	2	26	186
2005	7	176	362
2006	7	163	252
2007	18	495	1019
2008	19	530	1549
2009	6	200	1749
2010	11	351	2100
2011	12	250	2350
2012	34	1307	3657
2013	41	1472	5129
2014 (Sehingga 31 November 2014)	17	539	5668

TABLE (3):
REGISTERED COUNSELOR BY TYPE OF OCCUPATION AND GENDER
30 NOVEMBER 2014

GENDER / TYPE OF OCCUPATION	*MALE*	*FEMALE*	*GRAND TOTAL*
CIVIL SERVICE/ GOVERNMENT AGENCY	*440*	*525*	*965*
EDUCATION	*1106*	*2136*	*3242*
IPT / ACADEMIC	*157*	*348*	*505*
NGO	*12*	*44*	*56*
PRIVATE	*219*	*681*	*900*
GRAND TOTAL	*1934*	*3735*	*5668*

TABLE (4):
REGISTERED COUNSELOR BY TO GENDER
30 JULY 2014

MALE	*%*	*FEMALE*	*%*	*GRAND TOTAL*
1934	*34.12*	*3735*	*65.89*	*5668*

TABLE (4):
REGISTERED COUNSELOR BY TO GENDER
30 JULY 2014

YEAR	*NO OF REGISTERED SESSION*	*TOTAL REGISTRATION*	*TOTAL CUMULATIVE*
2000-2003	*10*	*160*	*160*
2004	*2*	*26*	*186*
2005	*7*	*176*	*362*
2006	*7*	*163*	*252*
2007	*18*	*495*	*1019*
2008	*19*	*530*	*1549*
2009	*6*	*200*	*1749*
2010	*11*	*351*	*2100*
2011	*12*	*250*	*2350*
2012	*34*	*1307*	*3657*
2013	*41*	*1472*	*5129*
2014 (Until 31 November 2014)	*17*	*539*	*5668*

8. URUS SETIA

Sepanjang tahun 2014, Unit Urus Setia Lembaga Kaunselor telah terlibat dengan pelbagai program yang antaranya;

a) **Lawatan Kerja Persatuan Kaunseling Mara pada 23 April 2014**
Lawatan telah telah membincangkan beberapa isu berkaitan pendaftaran kaunselor berdaftar, kerjasama program peningkatan profesionalisme dan beberapa isu berkaitan yang lain. Delegasi ini di ketuai Dr Saaidah Abdul Rahman merangkap pengerusi PekaMARA.

b) **Hari Terbuka Psikologi Malaysia (9 Oktober 2014)**
Urus setia telah mengambil bahagian dengan membuka booth jualan buku dan permohonan pendaftaran Kaunselor Berdaftar. Sambutan akan menggalakan yang mana program ini telah dihadiri oleh pelbagai peringkat pengamal psikologi dan kaunseling.

c) **Pameran Seminar Kaunseling Antarabangsa (MICC) (29 sehingga 31 Oktober 2014)**
Urus setia juga terlibat dalam menjayakan seminar dengan membuka booth jualan dan pendaftaran Kaunselor Berdaftar. Seminar ini telah berlangsung selama 3 hari bertempat di Hotel Hilton Kuching, Sarawak.

KESIMPULAN

Secara keseluruhannya, Sepanjang tahun 2014 Lembaga Kaunselor telah berjaya melaksanakan fungsinya berasaskan peruntukan-peruntukan Akta Kaunselor 1998 Akta 580 khususnya dalam urusan pendaftaran Kaunselor Berdaftar yang layak, menetapkan standard program latihan kaunselor di IPTA/IPTS, pemantauan dan penyeliaan amalan perkhidmatan kaunseling dan penetapan kod etika kaunselor di Malaysia.

8. SECRETARIAT

Throughout 2014, the Secretariat Unit had been involved with various programs. Among them:

*a) **Visit to Mara Counseling Association on 23 April 2014***
The visit discussed several issues related to the registration of counselors, joint professionalism enhancement programs and other related issues. The delegation was led by Dr Saaidah Abdul Rahman who is also the Chairman of PekaMARA

*b) **Psychology Malaysia Open Day (October 9, 2014)***
The secretariat opened a booth for book sales and applications for Registered Counselors. The booth had an encouraging turn out as it was attended by psychological practitioners and counselors of all levels.

*c) **Counselling Seminar Exhibition International (MICC) (29 to October 31, 2014)***
The Secretariat participated at this seminar aand also opened a booth for book sales and registration of Registered Counselors. The seminar was held for 3 days at Hilton Hotel, Kuching, Sarawak.

CONCLUSION

Overall, the Board of Counselors performed well in accordance to of its functions based on the provisions of the Act 1998 Act 580, particularly in matters of registration of counselors for qualified Registered Counselors, setting the standard in counselor training program at IPTA / IPTS, monitoring and supervision of counseling services and the establishment of a code of ethics for counselors in Malaysia.

UNIT INTEGRITI

INTEGRITY UNIT

BIL	FUNGSI	AKTIVITI
1	Pengukuhan integriti *Integrity enhancement*	Memastikan pelaksanaan dan penginstitusian integriti dalam organisasi *Ensuring acculturation, institutionalization and implementation of integrity within the organization*
2	Pengurusan aduan *Complaints' management*	Menerima dan mengambil tindakan ke atas semua aduan/maklumat mengenai salahlaku dan pelanggaran integriti pegawai awam *Receiving and taking action of all complaints / information on criminal misconducts and violations of the code of conduct and organization's ethics*
3	Pengesanan dan pengesahan *Detection and verification*	Mengesan dan mengesahkan aduan salah laku atau pelanggaran integriti. Salah laku bersifat jenayah hendaklah dilaporkan kepada agensi penguatkuasaan yang bertanggungjawab *Detecting and verifying complaints of criminal misconduct and violations of the code of conduct and organization's ethics and ensuring appropriate actions are taken Reporting criminal misconduct to the relevant law enforcement agencies*
4	Tadbir urus *Governance*	Memastikan pelaksanaan tadbir urus secara efektif *Ensuring good governance are implemented*
5	Pematuhan *Compliance*	Memastikan pematuhan terhadap sistem dan prosedur kerja serta mencadangkan penambahbaikan *Ensuring compliance with the laws and regulations in force*
6	Tatatertib	Melaksanakan fungsi urus setia lembaga tatatertib *Performing the functions of the secretariat of the disciplinary board*

PENCAPAIAN

Bagi Tahun 2014, Unit Integriti telah melaksanakan program-program berikut:-

1. Bengkel Pengurusan Tatatertib dan Integriti di Hotel Seri Malaysia, Terengganu pada 13 hingga 15 Ogos 2014. Seramai 24 peserta terlibat.
2. Kursus Kepimpinan Berintegriti dan Pengurusan Fraud Dalam Organisasi pada 24 November 2014 di Bilik Gerakan Aras 36, KPWKM. Seramai 19 Pegawai Pengurusan Tertinggi telah hadir.
3. Talk on Smart Integrity pada 18 dan 19 November 2014 di Dewan Persidangan Aras 7, KPWKM. Seramai 40 peserta hadir.
4. Bacaan Yassin bagi mendoakan mangsa banjir pada 29 Disember. 2014 di Surau Aras 2, KPWKM
5. Operasi Flying Squad – Pematuhan Waktu Bekerja Penjawat Awam
6. Hebahan Info Integriti sepanjang tahun

ACHIEVEMENTS

In 2014, the Integrity Unit conducted the following programmes :-

1. *Bengkel Pengurusan Tatatertib dan Integrity at Hotel Seri Malaysia, Terengganu on 13 – 15 August 2014. 24 participants were involved.*
2. *Kursus Kepimpinan Berintegriti dan Pengurusan Fraud Dalam Organisasi on 24th November 2014.19 officers attended.*
3. *Talk on Smart Integrity on 18th – 19th November 2014 at Dewan Persidangan Aras 7, KPWKM. 40 particpants attended.*
4. *Yasin recitation for flood's victims on 29th December 2014 at Surau 2nd Floor, KPWKM.*
5. *Flying Squad Operations – Compliance on Public Servant's Working Hours*
6. *Advertisement on integrity information throughout 2014.*

Kursus Kepimpinan Berintegriti dan Pengurusan Fraud Dalam Organisasi

Talk on Smart Integrity

Info - Info Integriti

Jabatan / Agensi di Bawah KPWKM

Departments / Agencies under KPWKM

171

173 Jabatan Kebajikan Masyarakat (JKM)
Department of Social Welfare

179 Jabatan Pembangunan Wanita (JPW)
Department for Women's Development (JPW)

202 Lembaga Penduduk dan Pembangunan Keluarga Negara (LPKKN)
National Population and Family Development Board (LPKKN)

211 Institut Sosial Negara (ISM)
Social Institute of Malaysia (ISM)

231 Institut Pengupayaan Wanita Bagi Negara-Negara Berkecuali NAM (NIEW)
NAM Institute for the Empowerment of Women (NIEW)

240 Yayasan Kebajikan Negara
National Welfare Foundation

1.0 PENDAHULUAN

Laporan ini adalah berkaitan urusan pelaksanaan Program dan aktiviti Cawangan Perkhidmatan dan Pembangunan Organisasi bagi Tahun 2014.

1.1 UNIT PEMBANGUNAN ORGANISASI

1.1.1 Program Pusat Penilaian Pegawai Pembangunan Masyarakat (Pegawai Kebajikan Assessment Centre – PKAC):

a) Pelaksanaan urusan temuduga pengambilan pegawai ke Perkhidmatan Awam bagi kumpulan Pengurusan dan Profesional Gred S41 dan kumpulan sokongan Gred S17 ke atas adalah di bawah bidang kuasa Suruhanjaya Perkhidmatan Awam (SPA).

b) Pelaksanaan Program Pusat Penilaian Pegawai Pembangunan Masyarakat Tahun 2014 telah diadakan sebanyak tiga (3) sesi dan melibatkan beberapa pusat penilaian seperti berikut:

Bil.	Pusat Penilaian	Tarikh Perlaksanaan
1. 2. 3. 4.	Rumah Seri Kenangan Cheng, Melaka Rumah Seri Kenangan Johor Bahru, Johor Rumah Seri Kenangan Taiping, Perak Rumah Seri Kenangan Kemumi, Kelantan	**Sesi 1:** **16-17 Ogos 2014**

Bil.	Pusat Penilaian	Tarikh Perlaksanaan
1. 2. 3. 4.	Rumah Seri Kenangan Kemumi, Kelantan Rumah Seri Kenangan Bedong, Kedah Rumah Warga Tua Sri Pritchard, Papar Rumah Seri Kenangan Sibu, Sarawak	**Sesi 2:** **23-24 Ogos 2014**

Bil.	Pusat Penilaian	Tarikh Perlaksanaan
1. 2. 3. 4.	Rumah Seri Kenangan Johor Bahru, Johor Rumah Seri Kenangan Taiping, Perak Rumah Seri Kenangan Kemumin, Kelantan Rumah Seri Kenangan Bedong, Kedah	**Sesi 3:** **6-7 September 2014**

1.0 INTRODUCTION

This report is related to programs and activities of Organizational Development and Branch Services for 2014.

1.1 ORGANIZATIONAL DEVELOPMENT UNIT

1.1.1 Community Development Officer Evaluation Center Program (Assessment Centre Welfare Officer - KAC):

a) a) Interviews for the recruitment of officers into the Public Service for the group of Professional and Management Grade S41 and Support Group of Grade S17 and above under the jurisdiction of the Public Service Commission (PSC).

b) b)Implementation of Community Development Officer Evaluation Center Program 2014 organized three (3) sessions and were involved in a few assessment centers as follows:

No.	Assessment Center	Implementation Date
1. 2. 3. 4.	Seri Kenangan Cheng Home, Melaka Seri Kenangan Home Johor Bahru, Johor Seri Kenangan Taiping, Perak Home Seri Kenangan Kemumi, Kelantan Home	**Session 1:** **16-17 August 2014**

No.	Assessment Center	Implementation Date
1. 2. 3. 4.	Seri Kenangan Kemumi Home, Kelantan Seri Kenangan Bedong Home, Kedah Warga Tua Sri Pritchard Home, Papar Seri Kenangan Sibu Home, Sarawak	**Session 2:** **23-24 August 2014**

Bil.	Assessment Center	Implementation Date
1. 2. 3. 4.	Seri Kenangan Johor Bahru Home, Johor Seri Kenangan Taiping Home, Perak Seri Kenangan Kemumin Home, Kelantan Seri Kenangan Bedong Home, Kedah	**Session 3:** **6-7 September 2014**

Gambar-gambar (Pegawai Kebajikan Assessment Centre – PKAC) Tahun 2014:

Photographs (Welfare Officer Assessment Centre – PKAC) year 2014:

1.1.2 Bengkel HRMIS Siri 1: Modul Penamatan Perkhidmatan

a) Dilaksanakan pada 20 hingga 22 Mei 2014 ; seramai 37 peserta telah menghadiri bengkel tersebut.

b) Objektif bengkel tersebut adalah untuk memberi latihan praktikal mengenai Modul Penamatan Perkhidmatan kepada pentadbir HRMIS JKMN yang melibatkan Modul (Aliran Kerja, Cuti , Profail Perkhidmatan, Rekod Peribadi dan Penamatan Perkhidmatan).

1.1.4 Bengkel Penyelenggaraan Aliran Kerja (Workflow) Modul HRMIS Siri 3/2014

a) Dilaksanakan pada 5 hingga 7 November 2014 ;seramai 38 peserta telah menghadiri bengkel tersebut.

b) Objektif bengkel tersebut adalah untuk memberi panduan dan kefahaman kepada Pentadbir Sistem HRMIS JKMN yang berperanan mengurus, mentadbir dan menyelenggara submodul dan aplikasi HRMIS secara lebih efektif.

1.1.2 HRMIS Workshop Series 1: Termination of Services Module

a) Completed from 20 to 22 May 2014 with a total of 37 participants.

b) The objective of the workshop was to provide practical training on Termination of the Service Module to the administrator HRMIS JKMN involving Module (Workflow, Holidays, Profile Services, Personal Records and Termination of Service)

1.1.4 Workshop on Workflow Improvement Module HRMIS Series 3/2014

a) Conducted from 5 to 7 November 2014 with 38 participants.

b) The objective of the workshop was to provide guidance to the JKMN Hrmis System Adminstrator, who is in charge for managing, administering and maintaining the HRMIS submoduls and applications more effectively.

Gambar-gambar Bengkel HRMIS yang telah dilaksanakan:

2.1 UNIT PERKHIDMATAN

a) Urusan lapor diri dan penempatan pegawai;

i. Penolong Pegawai Pembangunan Masyarakat Gred S27 dan Pembantu Pembangunan Masyarakat Gred S17 (Siri 1/2014) bertarikh 3 Mac 2014 dan majlis penyerahkan surat penempatan diadakan di Dewan Serbagunan, Aras 7, Ibu Pejabat Jabatan Kebajikan Masyarakat

ii. Pembantu Perawatan Kesihatan Gred U11 (Siri 1/2014) bertarikh 24 Mac 2014 dan majlis penyerahkan surat penempatan diadakan di Dewan Serbaguna, Aras 7, Ibu Pejabat Jabatan Kebajikan Masyarakat

iii. Penolong Pembangunan Masyarakat Gred S27 dan Pembantu Pembangunan Masyarakat Gred S17 (Siri 2/2014) bertarikh 9 September 2014 dan majlis penyerahkan surat penempatan diadakan di Dewan Serbaguna, Aras 7, Ibu Pejabat Jabatan Kebajikan Masyarakat

b) Urusan semakan Buku Perkhidmatan Warga Jabatan Kebajikan Masyarakat (JKM) telah diadakan secara berkala setiap 4 bulan iaitu Siri 1/2014 telah diadakan pada bulan April 2014, Siri 2/2014 telah diadakan pada bulan Ogos 2014 dan Siri 3/2014 telah diadakan pada bulan Disember 2014.

HRMIS workshops pictures that have been implemented:

2.1 SERVICE UNIT

a) Report duty and placement ;

i. Assistant Community Development Officer Grade S27 and the Community Development Assistant Grade S17 (Series 1/2014) dated March 3, 2014 and delivery of placement letters held at the 7th Floor, Department of Social Welfare

ii. Health Care Assistants Grade U11 (Series 1/2014) dated March 24, 2014 and the delivery of placement letters held at the Serbagunan, 7th Floor, Mother Department of Social Welfare

iii. Assistant Grade S27 and Community Development Assistant Social Development Grade S17 (Series 2/2014) dated 9 September 2014 and the delivery of placement letter held at the Serbagunan, 7th Floor, Headquarters Social Welfare

b) The review of the Social Welfare Department Elderly Service Masyarakat (SWD) has been held regularly every four months;1/2014 series was held in April, Series 2/2014 has held in August and Series 3/2014 held in December 2014.

PENCAPAIAN BAHAGIAN KHIDMAT PENGURUSAN JKM BAGI TAHUN 2014

CAWANGAN KEWANGAN, PEROLEHAN DAN PENTADBIRAN

1. Dalam usaha Jabatan Kebajikan Masyarakat untuk meningkatkan kefahaman dan kemahiran kakitangan dalam menggunakan system e-perolehan dalam urusan perolehan Kerajaan, sebanyak 2 Kursus Pengurusan Kewangan Modul e-perolehan telah diadakan dengan melibatkan seramai 75 orang kakitangan dari semua PTJ dibawah JKM.

Peserta Kursus Pengurusan Kewangan Modul e-perolehan

2. Sepanjang tahun 2014 sebanyak 2 kursus Pengurusan Aset telah diadakan dengan melibatkan seramai 59 orang kakitangan JKM yang terlibat secara langsung dalam urusan asset di PTJ masing-masing. Kursus ini masing-masing telah diadakan di Sungai Petani Kedah pada 25-27 November 2014 dan Melaka pada 12-14 Disember 2014.

Peserta Kursus Pengurusan Aset di Sungai Petani, Kedah
Participants of Asset Management Training in Sungai Petani, Kedah

ACHIEVEMENTS OF JKM'S MANAGEMENT SERVICE OF JKM FOR THE YEAR 2014

FINANCE BRANCH, PROCUREMENT AND ADMINISTRATION

1. To enhance understanding and skills in the use of e-procurement system in the Social Welfare Department, 2 E-procurement modules on Financial Management were conducted involving 75 employees from all PTJ under the SWD.

Course participants of the e-procurement Financial Management Module

2. 2 courses on Asset Management were conducted and were attended by 59 participants who were directly involved in asset management in PTJ. These courses were held in Sungai Petani Kedah on 25-27 November 2014 and in Malacca on 12-14 December 2014.

Peserta Kursus Pengurusan Aset di Melaka
Participants of Asset Management Training in Melaka

3. Bagi Kursus Pengurusan Stor, JKM telah Berjaya menjalankan 1 kursus yang telah diadakan di Kota Kinabalau, Sabah pada 2-4 Disember 2014 dengan penglibatan seramai 30 orang kakitangan.

Peserta Kursus Pengurusan Stor

Participants of the Store Management course

4. Sepanjang tahun 2014 sebanyak 3 kursus berkaitan dengan kewangan telah dijalankan dengan penglibatan seramai 146 orang pegawai dan kakitangan yang terdiri daripada skim N, W dan N. Selain itu, sebagai persediaan pelaksanaan Perakaunan Akruan di KPWKM, JKM turut mengadakan kursus Kewangan Asas Perakaunan Akruan pada 9-12 Mei 2014 dengan penglibatan seramai 40 orang pegawai dan kakitangan.

5. Indeks Akauntabiliti Pengurusan Kewangan (AI) diperkenalkan oleh Jabatan Audit Negara untuk mengukur kualiti secara objektif bagi pengurusan kewangan Kementerian, Jabatan dan Agensi Kerajaan. IA yang mula dilaksanakan pada tahun 2007 melihat dan menilai sejauhmana sesebuah agensi kerajaan melaksanakan pengurusan kewangan mengikut undang-undang dan peraturan kewangan yang telah ditetapkan. Jabatan Kebajikan Masyarakat Malaysia telah menerima Anugerah Kecemerlangan Pengurusan Kewangan Berdasarkan Indeks Akauntabiliti Tahun 2013. Anugerah tersebut disampaikan kepada Ibu Pejabat JKM atas kejayaan JKM mendapatkan penarafan 4 bintang bagi Audit Star Rating Indeks Akauntabiliti Pengurusan Kewangan JKM 2013 yang dibuat oleh Jabatan Audit Negara. Anugerah Tahunan oleh Jabatan Audit Negara ini telah disampaikan oleh Ketua Setiausaha Negara kepada Ketua Pengarah Kebajikan Masyarakat, YBhg. Dato' Norani Hj. Mohd Hashim pada 19 Januari 2015.

3. SWD organised a Store Management Course, in Kota Kinabalau, Sabah on 2-4 December 2014 with the participation of 30 staff members.

4. In 2014 three courses related to finance were carried out with the involvement of 146 officers and staff consisting of schemes N, W and N. In addition, in preparation for the implementation of Accrual Accounting in the ministry, the department also conducted courses in Basics of Accrual Accounting from 9-12 May 2014 with 40 participants.

5. The Financial Management Accountability Index (AI) was introduced by the Department State Audit to objectively measure the quality of financial management in Ministries, Departments and Government Agencies. IA, which was implemented in 2007 asseses how far the government agencies implement financial management in accordance with financial standards. The Welfare Department Malaysian was awarded the Management Excellence Award According to the Financial Accountability Index Year 2013. This award was given based on the 4-star Audit Management Accountability Index Rating that JKM received; this rating is given by the Auditor General . This award, which is given out annually by the Auditor General, was presented by the State Secretary to the Director of Social Welfare, YBhg.Dato 'Hj Norani. Mohd Hashim on January 19, 2015.

6. Bengkel Penyelarasan Pegawai Tadbir Dan Diplomatik telah berjaya diadakan pada 23-25 September 2014. Antara lain tujuan bengkel diadakan adalah sebagai satu platform untuk sama-sama mencari penyelesaian yang terbaik kepada isu-isu pengurusan yang dihadapi oleh pejabat JKM di negeri-negeri. Selain itu, ia juga sebagai satu wacana bagi semua PTD yang berkhidmat di JKM untuk sama-sama berusaha kearah mencapai objektif organisasi. Pada akhir bengkel tersebut, PTD-PTD yang berkhidmat di JKM terutamanya mereka yang ditempatkan di pejabat JKM negeri akan lebih berkeyakinan dalam memberi pandangan serta nasihat berkenaan perkara-perkara berkaitan kewangan, perolehan, aset, sumber manusia, pentadbiran dan sebagainya agar penyelesaian terbaik kepada permasalahan yang timbul dapat dibuat. Ini bertepatan dengan maksud bahawa pengurusan adalah sebagai nadi penggerak dan sokongan kepada aktiviti-aktiviti operasi di sesebuah jabatan kerajaan.

6. A coordination workshop for Administrative and Diplomatic Officers was held on 23-25 September 2014. The workshop provided a platform to resolve issues faced by department officials in the states. In addition, it was good networking session for everyone towards achieving the objectives of the organization. At the end of the workshop, those who have been placed in JKM'sstate offices especially will be more confident in giving views and advice on matters relating to finance, procurement, assets, human resources, administration to best address any matters that might arise in the course of duty. This exemplifies the true meaning of management being backbone of a government department.

Peserta bengkel penyelarasan PTD di bawah JKM

Participants of the PTD coordination workshop under JKM

Peserta bengkel bertanyakan soalan.

Participants asking questions

JABATAN PEMBANGUNAN WANITA (JPW) DEPARTMENT FOR WOMEN'S DEVELOPMENT

FUNGSI JPW

JPW merupakan salah sebuah agensi di bawah KPWKM. Ia memfokuskan kepada usaha-usaha bagi memperkasakan wanita di negara ini. JPW merupakan sebuah agensi peneraju (lead agency) bagi mempertingkat penglibatan wanita sebagai penyumbang kepada pembangunan negara. Sejajar dengan matlamat tersebut, JPW sentiasa berusaha untuk membangunkan kapasiti golongan wanita agar mereka lebih berpengetahuan, berkemahiran dan berupaya untuk mempertingkat status mereka dalam segenap bidang khususnya ekonomi, pendidikan dan kesihatan.

VISI

Mencapai kesaksamaan gender sebagai asas utama pembangunan masyarakat ke arah pembentukan sebuah negara maju.

MISI

Meningkatkan penglibatan dan kapasiti wanita dalam pelbagai sektor di semua peringkat bagi menyumbang dan menjadi agen pembangunan negara.

OBJEKTIF

Meningkatkan keupayaan wanita untuk lebih menyumbang kepada pembangunan negara melalui penyediaan perkhidmatan sokongan dan program-program membina kapasiti yang cekap dan berkesan.

PROGRAM DAN AKTIVITI

Program di bawah JPW merangkumi empat (4) aspek seperti di bawah:

A) Pengupayaan Ekonomi Wanita;
B) Pemerkasaan Wanita;
C) Peningkatan Kualiti Hidup; dan
D) Pembangunan Wanita.

FUNCTION OF JPM

JPW is an agency under the ministry that focuses on the efforts to empower women in the country. JPW is a lead agency to increase the participation of women as contributors to national development. In line with that, JPW always strives to develop the capacity of women to make them more knowledgeable, skilled and able to improve their status in all fields, particularly economy, education and health.

VISION

Achieving gender equality as essential to community development for the formation of a developed country.

MISSION

Increase the participation and capacity of women in the various sectors in all levels to contribute and become agents of development.

OBJECTIVES

Improve women's ability to contribute to the development of country through efficient and effective capacity building and the provision of support services.

PROGRAM AND ACTIVITIES

JPW Program covers four (4) aspects as below:

A) Economic Empowerment of Women;
B) Empowerment of Women;
C) Improvement of Quality of Life; and
D) Development of Women.

A) PENGUPAYAAN EKONOMI WANITA

Di bawah program pengupayaan ekonomi wanita, terdapat beberapa program dan aktiviti dilaksanakan seperti:

I. Inkubator Kemahiran Ibu Tunggal (I-KIT) & Inkubator Keusahawanan Wanita (I-KeuNita); dan

II. Program-program melalui Majlis Pembangunan Wanita dan Keluarga (MPWK)

I. I-KIT DAN I-KEUNITA

OBJEKTIF

Objektif program I-KIT dan I-KeuNita adalah:

i. Membekalkan peserta dengan pengetahuan dan kemahiran yang boleh dikomersilkan;

ii. Membantu peserta meningkatkan potensi untuk berdikari dari aspek ekonomi setelah memperoleh kemahiran, iaitu sama ada dengan mendapatkan pekerjaan ataupun memulakan usahaniaga sendiri; dan

iii. Membuka minda para peserta yang terdiri daripada ibu tunggal dan wanita miskin ke arah peningkatan kekuatan dan keyakinan diri serta memberikan motivasi supaya mereka terdorong untuk memajukan diri masing-masing.

I-KIT dan I-KeuNita merupakan projek teras dalam Rancangan Malaysia Kesembilan (RMKe-9) dan pelaksanaan progam I-KIT dan I-KeuNita diteruskan dalam Rancangan Malaysia Kesepuluh (RMK-10) bagi mengurangkan kadar kemiskinan dan meningkatkan kualiti hidup ibu tunggal dan wanita secara keseluruhan. I-KIT memberi perhatian khusus diberikan terhadap ibu tunggal manakala I-KeuNita kepada wanita selain ibu tunggal. Keutamaan diberi kepada golongan ibu tunggal dan wanita yang menjadi ketua isi rumah wanita dan ini adalah kerana mereka lebih terdedah kepada kemiskinan dan sering dikaitkan dengan pelbagai isu sosio-ekonomi yang boleh menjejaskan kehidupan keluarga mereka.

A) ECONOMIC EMPOWERMENT OF WOMEN

To empower women in economy several programs and activities have been carried out such as:

I. Single Mother Skills Incubator (I-KIT) & Entrepreneurship Incubator Women (I-KeuNita); and

II. Programs through the Council of Women and Families (MPWK)

I. I-KIT and I-KeuNita

Objectives

I-KIT and I-KeuNita program objectives are:

i. Providing participants with knowledge and skills which can be commercialized;

ii. Assisting participants to increase their potential to be financially independent after gaining skills, ie either by seeking employment or starting their own enterprises; and

iii. Opening the minds of single mothers and poor women to enhance their self-confidence as well provide motivation so that they are encouraged to develop themselves.

I-KIT and I-KeuNita are core projects in the Ninth Malaysia Plan (9MP) while the implementation of the I-KIT and I-KeuNita programs come under the Tenth Malaysia Plan (10MP) in an effort to reduce poverty and improve the quality of life for single mothers and women overall. I-KIT specifically addresses single mothers while I-KeuNita is for women in general as well as single mothers. Priority will be given to single mothers and women who are heads of households This is because they are more vulnerable to poverty and often associated with various socio-economic issues that may affect their family lives

Program I-KIT dan I-KeuNita menggunakan konsep inkubator atau hand holding (latih dan bimbing) di mana peserta akan diberikan latihan kemahiran dan penyeliaan yang rapi agar mereka mampu menjana pendapatan dan meningkatkan kualiti hidup mereka sekeluarga berbekalkan pengetahuan dan kemahiran yang diperolehi.

Program I-KIT dan I-KeuNita dilaksanakan di seluruh negara menerusi Pejabat Pembangunan Wanita Negeri (PPWN), Biro Wanita Sarawak (BWS) dan Jabatan Hal Ehwal Wanita Sabah (JHEWA) dikategorikan sebagai miskin dan miskin tegar di dalam sistem e-Kasih serta penerima bantuan kebajikan JKM. Ibu tunggal atau wanita, ketua isi rumah wanita berpendapatan rendah boleh memohon untuk menyertai program I-KIT melalui 13 Pejabat-pejabat Pembangunan Wanita Negeri bagi negeri di Semenanjung Malaysia dan WP Labuan, melalui JHEWA bagi Sabah dan melalui BWS di Sarawak.

Program I-KIT dan I-KeuNita dilaksanakan dalam dua fasa seperti berikut:

i. **Fasa I: Kursus Kemahiran Intensif**
ii. **Fasa II: Bimbingan Keusahawanan**

Fasa I: Kursus Kemahiran Intensif

Fasa I melibatkan pelaksanaan latihan kemahiran di seluruh negara mengikut pengkhususan kemahiran dalam bidang-bidang yang berpotensi dari aspek pengkomersilan seperti berikut:

i. Kecantikan;
ii. Makanan / masakan;
iii. Jahitan;
iv. Kraftangan;
v. Kesihatan;
vi. Pertanian dan penternakan termasuk pengeluaran produk asas tani
vii. Perkhidmatan;
viii. Peruncitan;
ix. Pelancongan; dan
x. Teknologi maklumat.

Keutamaan diberi kepada kursus yang diiktiraf seperti Sijil Kemahiran Malaysia (SKM).

I-KIT and the I-KeuNita use the incubator or hand holding (training and mentoring) method where participants will be provided with skills training and close supervision to enable them to generate income and improve the quality of their families armed with knowledge and skills acquired.

I-KIT and I-KeuNita are implemented throughout the country through the Office of Women Affairs (PPWN), Sarawak Women's Bureau (BWS) and Sabah Women Affairs Department (JHEWA) for those who are categorized as poor and hardcore poor in the e-Kasih system and for welfare recipients of JKM. Single mothers or women, women heads of households with low income may apply to participate in I-KIT programs in 13 Women Development state in Peninsular Malaysia and WP Labuan, and through JHEWA for Sabah and Sarawak via BWS.

I-KIT and I-KeuNita are implemented in two phases as follows:

i. Phase I: Skills Intensive Course
ii. Phase II: Entrepreneurship Guidance

Phase I: Skills Intensive Course

Phase I involves the implementation of skills training in all countries by specialized skills in areas of potential commercialization as follows:

i. Beauty;
ii. Food / cuisine;
iii. Sewing;
iv. Crafts;
v. Health;
vi. Agriculture and livestock production, including agro-based products
vii. Services;
viii. Retail;
ix. Tourism; and
x. Information technology.

Priority is given to courses that are recognized with the Certificate of Proficiency Malaysia (SKM).

Fasa II: Bimbingan Keusahawanan

Fasa II I-KIT dan I-KeuNita menyediakan bimbingan keusahawanan kepada para peserta yang telah berjaya menamatkan kursus kemahiran. Pihak JPW sentiasa memantau perkembangan peserta, menilai prestasi serta membimbing mereka untuk mendapatkan pembiayaan bagi memulakan perniagaan.

Pencapaian Pelaksaan Program
Pencapaian pelaksanaan Program I-KIT dan I-KeuNita adalah seperti di Jadual 1.

Jadual 1: Pelaksanaan Program I-IKIT dan I-KeuNita

Nama Program	Bilangan Program	Bilangan Peserta
I-IKIT	35	349
I-KeuNita	24	797

II. PROGRAM-PROGRAM MELALUI MAJLIS PEMBANGUNAN WANITA DAN KELUARGA (MPWK)

Penubuhan

Majlis Pembangunan Wanita dan keluarga (MPWK) yang telah direstui penubuhannya oleh Jemaah pada 27 Mac 2002, adalah mekanisme Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) di peringkat akar umbi bagi menyampaikan infomasi mengenai dasar-dasar, aktiviti serta insiatif terbaharu KPWKM kepada kumpulan sasar iaitu wanita dan keluarga.

Selain itu, MPWK juga berperanan dalam mengutarakan isu-isu berkaitan wanita dan keluarga serta mengemukakan maklum balas kepada KPWKM dalam usaha mempertingkat kualiti penyampaian perkhidmatan kepada kumpulan sasar.

Program Pembangunan Wanita Dilaksanakan oleh MPWK

Terdapat dua program utama yang dilaksanakan oleh MPWK yang mana di bawah tanggungjawab JPW iaitu:

i. Kraf Kreatif; dan
ii. Wanita Anti Jenayah (WAJA)

Phase II: Entrepreneurship Guidance

Phase II I-KIT and I-KeuNita provide entrepreneurship guidance to participants who have successfully completed the skills courses. JPW regularly monitors the participants by evaluating their performanceso so that they are able to obtain financing to start their own businesses.

Implementation Achievement Program
I-KIT program and I-KeuNita achievements are shown in Table 1

Table 1: Implementation of I-Kit and I-KeuNita

Name Program	Number Program	Number of Participants
I-IKIT	35	349
I-KeuNita	24	797

II. PROGRAMS THROUGH THE COUNCIL OF WOMEN AND FAMILY (MPWK)

The Council

The Women and Family Development Council (MPWK) that was sanctioned by the Cabinet on March 27, 2002, is a mechanism of the Ministry Women, Family and Community Development (the ministry) that directly conveys information about the latest policies, activities and initiatives to the ministry's target groups, namely women and families.

In addition, MPWK also highlights issues related to women and family via feedback to the ministry in order improve the quality of service delivery to the target group.

Women Development Program Implemented by MPWK

There are two main programs implemented by MPWK which comes under the purview of JPW namely:

i. Creative crafts; and
ii. Women's Anti Crime (WAJA)

i. **Kraf Kreatif**

Kraf Kreatif dikategorikan sebagai salah satu program 'outreach' JPW untuk manfaat wanita khususnya yang tinggal di kawasan luar bandar.

Objektif

Program ini bertujuan membekalkan peserta dengan pengetahuan dan kemahiran kerja tangan seperti jahitan atau kraftangan yang mana produk dihasilkan mempunyai nilai komersial. Program ini turut bertujuan menggalakkan wanita menceburi bidang keusahawanan.

Sasaran program

Program ini mensasarkan peserta seramai 30 orang peserta untuk setiap kawasan Parlimen. Keutamaan diberikan kepada wanita berpendapatan rendah seperti suri rumah yang mempunyai minat yang mendalam dan mempunyai kesungguhan untuk memulakan usaha niaga selepas mengikuti kursus.

Pencapaian Pelaksaan Program

Pencapaian pelaksanaan Program Kraf Kreatif adalah seperti di Jadual 2.

Jadual 2: Pelaksanaan Program Kraf Kreatif

Bilangan Program	Bilangan Peserta
219	8,685

i. Creative crafts

Creative Crafts categorized as one of the outreach programs for the benefit of women, especially those living in rural areas.

Objectives

The program aims to provide participants with knowledge and skills such as sewing or handicrafts All products have commercial value. The program also is aimed at encouraging women to become entrepreneurs.

Program target

The program targets a total of 30 participants in each Parliament constituency. Priority is given to low income women such as housewives who have a keen interest and have the determination to start a business venture after course.

Implementation Achievement Program

Craft Creative Achievement Program implementation is shown in Table 2.

Table 2: Craft Creative Achievement Program

Name Program	Number of Participants
219	8,685

ii. **Wanita Anti Jenayah (WAJA)**

Program WAJA merupakan program pendedahan kepada orang ramai tentang isu serta kaedah menangni wanita dari terjebak dalam jenayah.

Objektif

Matlamat utama program ini adalah untuk meningkatkan pengetahuan dan kesedaran masyarakat khususnya wanita mengenai isu keldai dadah, jenayah siber, **keldai akaun**, keganasan rumah tangga, gangguan seksual dan pemerdagangan manusia.Selain itu, program ini juga dapat memberi maklumat kepada masyarakat tentang saluran aduan dan bantuan yang disediakan untuk mangsa.

Sasaran Program

Kumpulan sasar adalah terdiri daripada 200 orang peserta yang terdiri daripada kaum wanita, kaum lelaki, golongan belia, pelajar instutut pengajian tinggi, pertubuhan bukan kerajaan, ahli komuniti Perwani, pemimpin masyarakat dan mana-mana individu yang berminat.

Pencapaian Pelaksaan Program

Pencapaian pelaksanaan Program WAJA adalah seperti di Jadual 3.

Jadual 3: Pelaksanaan Program WAJA

Bilangan Program	Bilangan Peserta
207	27,733

ii. Women's Anti Crime (WAJA)

WAJA is a program to raise public awareness on ways to prevent women from being involved in criminal activities.

Objectives

The main goal of this program is to increase knowledge and public awareness on the women's issues, especially about drug mules, cyber crime, mule accounts, domestic violence, sexual harassment and human trafficking This program also provides information to the public on how to lodge reports and complaints and on assistance that are available to victims.

Program targets

The target group is made up of 200 women, men, youths, students of institutes of higher learning, non-governmental organizations, Perwani community members, community leaders and any other interested individuals.

Implementation Achievement Program

The achievement of the program implementation is shown in Table 3.

Name Program	Number of Participants
207	27,733

B) PEMERKASAAN WANITA

Di bawah program pemerkasaan wanita yang dilaksanakan menerusi program pembangunan kapasiti, terdapat beberapa program dan aktiviti dilaksanakan seperti:

i. Seminar "Entering The Corporate World" (ECW)
ii. Let's Get Together With KPWKM

i. Seminar "Entering the Corporate World" (ECW)

Seminar ECW memberi pendedahan kepada pelajar wanita di institusi pengajian tinggi tentang persediaan mental sebelum melangkah ke alam kerjaya dan juga galakan untuk menceburi bidang keusahawanan. Aktiviti-aktiviti di dalam seminar ini dibahagikan kepada tiga iaitu ceramah, panel perbincangan dan sesi soal jawab.

Objektif
Objektif seminar ECW ini adalah seperti berikut:

i. Memberi maklumat mengenai peluang dan cabaran pekerjaan di sektor korporat;
ii. Memberi galakan dan inspirasi kepada bakal graduan wanita supaya mereka boleh bersaing di sektor korporat;
iii. Memperkasakan bakal graduan wanita dengan kemahiran yang bersesuaian dengan kehendak semasa; dan
iv. Memberi tunjuk ajar untuk pembentukan imej dan personaliti diri.

Pencapaian Pelaksaan Program
Pencapaian pelaksanaan Program ECW adalah seperti di Jadual 4.

Jadual 4: Pelaksanaan Program ECW

Bilangan Program	Bilangan Peserta
1	100

B EMPOWERMENT OF WOMEN

Several activities were conducted for women's empowerment through capacity building programs such as:

i. Seminar on "Entering The Corporate World" (ECW)
ii. Let's Get Together With KPWKM

i. Seminar "Entering the Corporate World" (ECW)

The ECW seminar raised awareness for female students in institutions of higher education about the need to be mentally prepared for their career paths; they were also encouraged to become entrepreneurs There were three main activities in this seminar, namely lectures, panel discussions and a question and answer session.

Objectives
The objective of the ECW seminar is as follows:

i. Provide information on the opportunities and challenges of corporate sector employment ;
ii. Encourage and inspire women graduates so that they can compete in the corporate sector;
iii. Empowerwomen graduates with the skills in line with current needs; and
iv. Provide guidance on image and personality development.

Achievement of Program Implementation
ECW Program implementation is shown in Table 4.

Table 4: ECW Program

No. of Program	*Number of Participants*
1	*100*

ii. 'Let's Get Together' with KPWKM

KPWKM mengadakan engagement dengan wanita yang telah berjaya serta dari pelbagai bidang untuk mendapatkan idea-idea dan cadangan dalam penggubalan dasar serta pelaksanaan program yang memberikan manfaat kepada kumpulan sasar.

Objektif
Objektif 'Let's Get Together' ini adalah seperti berikut:

i. Membincang dan berkongsi pengalaman tentang isu pemerkasaan wanita dari perspektif wanita di peringkat antarabangsa yang telah berjaya, bagi mendapatkan idea-idea baharu melalui pemikiran di luar kotak dan formula yang lebih kukuh untuk pembangunan wanita di Malaysia;

ii. Membincangkan mengenai strategi yang khusus dalam melaksanakan program yang lebih berkualiti dan efektif bagi faedah kumpulan sasar yang dapat mengubah kualiti hidup kumpulan sasar kepada keadaan yang lebih baik; dan

iii. Meningkatkan penyertaan dan komitmen wanita yang telah berjaya untuk membantu wanita yang perlu bimbingan dan sokongan.

Pencapaian Pelaksaan Program
Pelaksanaan 'Let's Get Together' adalah seperti di Jadual 5.

Jadual 5: Pelaksanaan Program *'Let's Get Together'*

Bilangan Program	Bilangan Peserta
1	150

ii. 'Let's Get Together' with KPWKM

KPWKM engages with successful women from various areas to source ideas and suggestions in the formulation and implementation of programs that will benefit the target groups.

Objectives
The objective of the 'Let's Get Together' is as follows:

i. Discuss and share experiences on issues of women empowerment from the perspective of women who are already successful internationally,and for out-of- the-box ideas to strengthen the advancement of women in Malaysia;

ii. Discuss specific strategies to improve the quality of life for target groups.

iii. Increase the participation and role of successfull women as mentors to help women who need guidance and support

Implementation Achievement Program
'Let's Get Together' Program implementation is shown in Table 5.

Table 4: 'Let's Get Together' Program

Name Program	*Number of Participants*
1	150

C) PENINGKATAN KUALITI HIDUP

Di bawah program peningkatan hidup yang dilaksanakan menerusi program kesejahteraan emosi, terdapat 6 program utama iaitu:

i. Perkhidmatan Bimbingan dan Kaunseling
ii. Seminar Literasi Undang-Undang
iii. Program Kesejahteraan Emosi
iv. Program Transformasi Minda Pra-Usahawan (U-Boleh)
v. Program Keganasan Terhadap Wanita

i. Perkhidmatan Bimbingan dan Kaunseling
Kaunseling adalah satu proses menolong yang profesional yang diberikan oleh kaunselor berdaftar kepada klien yang memerlukan pertolongan.

Objektif
Objektif Bimbingan dan Kaunseling
i. Membantu klien mengenalpasti kebolehan, minat, potensi dan keupayaan diri;
ii. Membantu klien meneroka, menganalisis dan memahami diri;
iii. Membantu klien memupuk, memperkembang dan memperkasa pengupayaan kendiri yang positif;
iv. Membantu memulih tingkah laku, kognitif dan emosi klien; dan
v. Merujuk klien ke agensi-agensi berkaitan dengan kes.

Melalui Bahagian Bimbingan dan Kaunseling (BBK), JPW juga membuat penilaian ujian psikometrik melalui kesihatan mental, minat kerjaya dan personaliti khususnya ibu tunggal untuk menceburi bidang keusahawanan sebelum meneruskan latihan kemahiran.

Butiran ujian psikologi yang diterima oleh JPW adalah seperti di Jadual 6.

Jadual 6: Ujian Psikologi Mengikut Kategori

UJIAN PSIKOLOGI		
No.	Kategori	Bilangan
1	Kesihatan Mental	398
2	Minat Kerjaya	124
3	Personaliti	98
JUMLAH KESELURUHAN UJIAN PSIKOLOGI		620

C) IMPROVING QUALITY OF LIFE

Six programs are run to improve emotional well being:

i. Guidance and Counselling Services
ii. Legal Literacy Seminar
iii. Emotional Well-Being Program
iv. Mind Transformation Program Pre-Entrepreneurs (U-Can)
v. Violence Against Women Program

i. Guidance and Counselling Services
Counselling is a process done professionally by registered counselors to clients in need of help.

Objectives
The objective of the Guidance and Counselling
i. Help clients identify abilities, interests, potential and self-worth;
ii. Help clients explore, analyze and understand themselves;
iii. Help clients develop, expand and strengthen positive self-worth;
iv. Help restore cognitive behaviorand client emotion; and
v. Refer clients to relevant agencies.

Through the Guidance and Counseling Division (BBK), JPW also conducts psychometric tests to gauge career interests, personality and mental preparedness, (especially for single mothers) to become entrepreneurs continuing the relevant skills training.

Details psychological tests received by JPW is shown in Table 6.

Table 6: Psychological Testing By Category

PSYCHOLOGICAL TESTING		
No.	*Category*	*No.*
1	*Kesihatan Mental*	*398*
2	*Minat Kerjaya*	*124*
3	*Personaliti*	*98*
TOTAL OVERALL PSYCHOLOGY TEST		*620*

Melalui Bahagian Bimbingan dan Kaunseling juga, JPW menyediakan perkhidmatan kaunseling krisis/ trauma kepada wanita mangsa keganasan. Butiran kes yang diterima oleh JPW adalah seperti di Jadual 7.

Jadual 7: Jumlah Jenis Kes Yang Diterima Oleh JPW

No.	Jenis Kes	Bilangan kes
1	Bantuan Kewangan Niaga	982
2	Pemerdagangan Orang	450
3	Bantuan Kewangan	306
4	Perkahwinan	80
5	Bantuan Premis Niaga	69
6	Penceraian	41
7	Bantuan Perumahan	40
8	Hak Penjagaan	30
9	Kesihatan	29
10	Keganasan Rumahtangga	16
11	Pinjaman	15
12	Nafkah	12
13	Mengandung Tanpa Nikah	10
14	Harta Sepencarian	10
15	Penderaan wanita	10
16	Gangguan Seksual	9
17	Poligami	8
18	Diskriminasi di tempat kerja	8
19	Lari Dari Rumah	7
20	Masalah psikologikal	7
21	Harta Pusaka	6
22	Anak Tak Sah Taraf	6
23	Warga Asing	5
24	Ceti Haram	4
25	Pencen/Insuran/KWSP/PRKESO	4
26	Penderaan Lelaki	2
27	Rogol	1
28	Sumbang Mahram	1
29	Penderaan Kanak-kanak	0
30	Cabul	0
31	Lain-lain	206
JUMLAH KESELURUHAN KES KAUNSELING		2,374

The Guidance and Counseling Division also provides JPW counseling services, crisis / trauma to female victims of violence. Details of cases received by JPW is shown in Table 7.

Table 7: Number of Cases Accepted By JPW

No.	*Case Type*	*Number of Cases*
1	*Financial Assistance Management*	*982*
2	*Human Trafficking*	*450*
3	*Financial Assistance*	*306*
4	*Marriage*	*80*
5	*Help Commercial Premises*	*69*
6	*Split*	*41*
7	*Housing Assistance*	*40*
8	*Custody*	*30*
9	*Health*	*29*
10	*Domestic Violence*	*16*
11	*Loans*	*15*
12	*Maintenance*	*12*
13	*Pregnancy Without Marriage*	*10*
14	*Matrimonial Property*	*10*
15	*Abuse of women*	*10*
16	*Sexual Harassment*	*9*
17	*Polygamy*	*8*
18	*Discrimination in the workplace*	*8*
19	*Running From Home*	*7*
20	*Psychological Problems*	*7*
21	*Estates*	*6*
22	*illegitimate child*	*6*
23	*Foreigners*	*5*
24	*Illegal Money Lending*	*4*
25	*Pension / Insurance / EPF / SOCSO*	*4*
26	*Torture Men*	*2*
27	*Rape*	*1*
28	*Incest*	*1*
29	*Child Abuse*	*0*
30	*Obscene*	*0*
31	*Other*	*206*
TOTAL CASES COUNSELING		*2,374*

ii. **Seminar Literasi Undang-undang**

Objektif
Seminar ini bertujuan untuk memberi pengetahuan dan kesedaran kepada masyarakat mengenai hak-hak mereka dari aspek perundangan sivil dan syariah.

Sasaran program
Seminar ini memberi fokus kepada modul keganasan rumah tangga, perkahwinan sivil dan syariah, harta pusaka, wasiat, nafkah, hak penjagaan anak, harta sepencarian, poligami dan sebagainya.

Pencapaian
Butiran mengenai pelaksanaan seminar ini adalah seperti di Jadual 8:

Jadual 8: Butiran Program Seminar Literasi Undang-Undang

Bilangan Program	Bilangan Peserta
18	2,939

iii. **Program Kesejahteraan Emosi 'Bridge to a Better Life'**

Objektif
Program Kesejahteraan Emosi 'Bridge to a Better Life' diadakan bagi mencapai obejektif seperti berikut:

1. Memperkasa dan memupuk kemahiran dalam mengurus tekanan emosi dengan lebih berkesan;
2. Memberi pendedahan, pemahaman dan mengenalpasti simptom-simptom tekanan emosi dan marah; dan
3. Mempelajari teknik dan kemahiran yang efektif dalam mengurus kemahiran dan stress.

Program ini menggunakan pendekatan kaunseling keluarga bertujuan memberi pendedahan mengenai pendekatan humanistik, kemahiran asas kaunseling, psikologi pengurusan keluarga dan teknik pengurusan emosi yang berkesan.

Pencapaian
Butiran mengenai pelaksanaan seminar ini adalah seperti di Jadual 9:

Jadual 9: Butiran Program Pengurusan Stress

Tahun	Bilangan Program	Bilangan Peserta
2014	17	1,820

ii. Seminar on Law Literacy

Objektive
This Seminar serves to education the public on their civil and syariah legal rights.

Program Target Group
This seminar focuses on domestic violence, civil and syariah marriages, inheritance, alimony, joint income and polygamy among others.

Achievement
Details of the seminar are as shown in Table 8:

Table 8: Details Literacy Seminar Program Act

Name Program	*Number of Participants*
18	*2,939*

iii. Objective of Emotional Wellness Program 'Bridge to a Better Life'

Objektive
The Emotional Wellness Program 'Bridge to a Better Life' was held to achieve the following objectives:

1. *Strengthen and develop skills in better stress management;*
2. *Create awareness, increase understanding and to help identify the symptoms of stress and anger; and*
3. *Learn effective skills and techniques in stress management.*

This program uses the family counseling technique to teach them about humanistic approaches, basic counseling skills, psychology for family management and stress management techniques.

Achievement
Details of the seminar are as shown in Table 9:

Table 9: Details of Stress Management Program

Year	*Number Program*	*Number of Participants*
2014	*17*	*1,820*

iv. **Transformasi Minda Pra Usahawan "U-Boleh" (Usahawan Boleh)**

Objektif
Program Transformasi Minda Bakal Usahawan Wanita "U-Boleh" merupakan satu bentuk program out reach bertujuan untuk memberi bimbingan, motivasi dan kaunseling agar para peserta mempunyai minda keusahawanan. Bakal usahawan akan diberi pendedahan mengenai kelebihan personaliti diri dalam membangun kapasiti dan potensi agar mereka berdikari secara sosial dan ekonomi.

Pelaksanaan program
Untuk program ini, wanita serta ibu tunggal akan disaring melalui ujian psikometrik dan temu duga bagi mengenalpasti calon-calon yang berpotensi untuk dibangunkan sebagai usahawan JPW.

Antara domain yang dinilai adalah pengetahuan tacit, motivasi, kreatif, inovatif, kemahiran menguasai cabaran, berketerampilan, kepimpinan, berdikari, kemahiran membina jaringan dan lain-lain.

Pencapaian
Pelaksanaan seminar ini adalah seperti di Jadual 10.

Jadual 10: Butiran Program Transformasi Minda Usahawan Wanita "U-Boleh"

Tahun	Bilangan Program	Bilangan Peserta
2014	13	2,295

v. **Program Keganasan Terhadap Wanita**

Objektif
Program ini diadakan untuk memberi kesedaran kepada masyarakat dalam usaha mencegah dan menangani isu keganasan terhadap wanita.

Sejak tahun 2009 hingga 2014, Kementerian Pembangunan Wanita, Keluarga dan Masyarakat melalui Jabatan Pembangunan Wanita telah melaksanakan pelbagai program advokasi di peringkat sekolah, Institusi Pengajian Tinggi, keluarga dan komuniti.

iv. Pre entrepreneur Mind Transformation "U-Can" (Entrepreneurs Can)

Objectives
Mindset Transformation Program for the Aspiring Entrepreneur "U-Can" is an outreach program aimed to guide, motivate and counsel participants towards acquiring an entrepreneurial mindset. Entrepreneurs will be exposed to the importance of having the correct personality traits to realise their potential to be independent socially and economically.

Implementation of the program
For this program, women and single mothers are filtered through psychometric tests and interviews to identify potential candidates to be developed as JPW entrepreneurs.

Among the evaluated domain is tacit knowledge, motivation, creativity, innovative, competency, leadership qualities, independent, network building skills and others.

Achievement
Details of the seminar is shown in Table 10.

Table 10: Details of Mindset Transformation Program for Women Entrepreneurs "U-Can"

Year	*Number Program*	*Number of Participants*
2014	13	2,295

v. Violence Against Women Program

Objectives
The program is to create community awareness in order to prevent and address the issue of violence against women.

From 2009 to 2014, the Ministry of Women, Family and Community Development through the Department of Women Development has implemented various advocacy programs in schools, Institutions Higher Education, family and community.

Pada tahun 2014, KPWKM melalui JPW telah memberi tumpuan khusus meningkatkan kesedaran masyarakat terhadap kepentingan menghormati wanita. Beberapa program yang telah dilaksanakan sebelum ini di seluruh negara seperti Seminar Literasi Undang-Undang, Program Wanita Anti Jenayah (WAJA) dan Program Advokasi Akta Keganasan Rumah Tangga telah diberi fokus dalam Program Respek Wanita. Program ini diadakan bertujuan bagi meningkat kesedaran terhadap kepentingan menghormati, menghargai dan menyayangi wanita.

Butiran mengenai pelaksanaan seminar ini adalah seperti di Jadual 11:

Jadual 11: Butiran Program Mengikut Pecahan mengikut negeri dan Program.

No.	Negeri	LUU		WAJA		RESPEK WANITA	
		Bilangan Program	Bilangan Peserta	Bilangan Program	Bilangan Peserta	Jumlah Program	Jumlah Peserta
1.	Johor	1	346	2	468	3	814
2.	Melaka	2	404	1	170	3	574
3.	Terengganu	1	328	1	242	2	570
4.	Perak	2	166	1	320	3	486
5.	Kedah	1	200	1	230	2	430
6.	Kelantan	3	331	1	85	4	416
7.	WPKL & Putrajaya	1	105	1	278	2	383
8.	Pahang	2	162	1	180	3	342
9.	Perlis	1	358	1	341	2	699
10.	Selangor	1	191	1	130	2	321
11.	Pulau Pinang	1	150	1	170	2	320
12.	N. Sembilan	1	143	1	117	2	260
13.	WP Labuan	1	55	1	166	2	221
14.	Sabah	0	0	1	200	1	200
15.	Sarawak	0	0	1	100	1	100
	Jumlah	18	2,939	16	3,197	34	6,136

Kejayaan program yang telah dilaksanakan oleh JPW adalah hasil kerjasama dengan agensi Kerajaan iaitu Jabatan Kehakiman Syariah Malaysia, Jabatan Kemajuan Islam Malaysia (JAKIM), Jabatan Pendaftaran Negara (JPN), Polis DiRaja Malaysia (PDRM), Unit One Stop Crisis Centre (OSCC) di Hospital dan Pertubuhan Bukan Kerajaan seperti Women's Aid Organisation (WAO), Women Crisis Centre (WCC), Majlis Kebangsaan Pertubuhan-pertubuhan Wanita Malaysia (NCWO), All Women Action Society Malaysia (AWAM).

In 2014, JPW focused on raising public awareness of the importance of respect for women. Several nationwide programs have been implemented such a Legal Literacy Seminar, Crimes Against Women Program (WAJA) and Advocacy Program on the Domestic Violence Act has been tremendous interest in the Respect Program Women. This program is held to increase awareness of the importance of honor, respect and love for women.

Details of the seminar are as shown in Table 11:

Table 11: Program Details The breakdown by country and by program.

No.	State	LUU		ROLL		RESPECT WOMEN	
		Number of Program	Number of Participants	Number of Program	Number of Participants	Total of Program	Total of Participants
1.	Johor	1	346	2	468	3	814
2.	Melaka	2	404	1	170	3	574
3.	Terengganu	1	328	1	242	2	570
4.	Perak	2	166	1	320	3	486
5.	Kedah	1	200	1	230	2	430
6.	Kelantan	3	331	1	85	4	416
7.	WPKL & Putrajaya	1	105	1	278	2	383
8.	Pahang	2	162	1	180	3	342
9.	Perlis	1	358	1	341	2	699
10.	Selangor	1	191	1	130	2	321
11.	Pulau Pinang	1	150	1	170	2	320
12.	N. Sembilan	1	143	1	117	2	260
13.	WP Labuan	1	55	1	166	2	221
14.	Sabah	0	0	1	200	1	200
15.	Sarawak	0	0	1	100	1	100
	Total	18	2,939	16	3,197	34	6,136

The success of the programs implemented by JPW is the result of cooperation with Government agencies such as the Department of Syariah Judiciary Malaysia, the Islamic Development Department Malaysia (Jakim), the National Registration Department (NRD), Royal Malaysian Police (PDRM), Unit One Stop Crisis Centre (OSCC) in hospital and non-governmental organizations such as Women's Aid Organisation (WAO), Women Crisis Centre (WCC), the National Council Women's Organisations Malaysia (NCWO), All Women's Action Society Malaysia (PUBLIC).

D) PEMBANGUNAN WANITA

Di bawah program pembangunan wanita yang dilaksanakan menerusi program Inisiatif Strategi Lautan Biru Kebangsaan atau National Blue Ocean Strategy (NBOS), terdapat dua inisiatif yang dilaksanakan iaitu:

i. NBOS 7: 1Malaysia Women's Initiative for Self-Empowerment (1MWISE)
ii. NBOS 8: KOMUNITI PERWANI 1MALAYSIA

iii. NBOS 7: 1Malaysia Women's Initiative for Self-Empowerment (1MWISE)

Inisiatif 1Malaysia Womens Initiative for Self-Empowerment diperkenalkan melalui NBOS 7 bagi menyokong usaha-usaha memperkasa wanita terutamanya dari segi sosial dan ekonomi. Antara program yang telah diperkenalkan di bawah inisiatif ini adalah program Bazar Wanita 1Malaysia dan program Fun & Social Activities @UTC & RTC.

a) Bazar Wanita 1Malaysia

Bazar Wanita 1Malaysia merupakan salah satu program yang diperkenalkan di bawah Inisiatif 1Malaysia Women's Initiative for Self-Empowerment atau singkatannya 1MWISE yang dipertanggungjawabkan kepada Kementerian Pembangunan Wanita, Keluarga dan Masyarakat. Program ini merupakan antara inisiatif teras Strategi Lautan Biru Kebangsaan 7 bermatlamat untuk meningkatkan tahap sosioekonomi dan memberi khidmat sokongan kepada golongan wanita terutamanya yang berpendapatan rendah.

Sehubungan itu, Bazar Wanita 1Malaysia ini diwujudkan untuk menyediakan peluang perniagaan kepada usahawan wanita berpendapatan rendah bagi menjana pendapatan di pasar-pasar tani, Pusat Transformasi Luar Bandar (RTC) dan Pusat Transformasi Bandar (UTC) seluruh Malaysia.

Program ini seterusnya akan diadakan di negeri-negeri lain di seluruh Malaysia. Jadual berikut menunjukkan status perkahwinan peserta yang menyertai Bazar Wanita.

D) WOMEN DEVELOPMENT

There are 2 initiatives under the women's development program implemented under the National Blue Ocean Strategy (BOS, namely:

i. NBOS 7: 1Malaysia Women's Initiative for Self- For Self Empowerment (1MWISE)
ii. NBOS 8: KOMUNITI PERWANI 1MALAYSIA

iii. NBOS 7: 1Malaysia Women's Initiative for Self-Empowerment (1MWISE)

The 1Malaysia Women's Initiative for Self-Empowerment (1MWISE) was introduced through NBOS7 to support efforts to empower women socially and economically. Among the programs that have been introduced under this initiative is the 1Malaysia Women's Bazar and the Fun & Social Activities @UTC & RTC.

a) 1Malaysia Women's Bazar

1Malaysia Women's Bazar is one of the programs introduced under 1Malaysia Initiative Women's Initiative for Self-Empowerment (1MWISE) entrusted to the Ministry of Women, Family and Community Development. This program is one of the core initiatives of the National Blue Ocean Strategy 7 which aims to improve the socio-economic level and provide support services to women, especially those with low incomes.

Accordingly, the 1Malaysia Women Bazaar is designed to provide business opportunities to low-income women entrepreneurs to generate income at the farmers markets, Rural Transformation Centres (RTC) and Urban Transformation Centre (UTC) throughout the country.

The next program will be held in other states throughout Malaysia. The following table shows the marital status of women participants at the Bazar.

Butiran bilangan peserta Bazar Wanita 1Malaysia adalah seperti di Jadual 12:

Jadual 12: Butiran Program Mengikut Pecahan Mengikut Negeri Dan Program.

No.	Tarikh	Tempat	Berkahwin	Ibu Tunggal	Bujang	Jumlah
1	10/2/2014	Pasar Asia City, Kota Kinabalu	22	2	-	24
2	2/4/2014	Medan Niaga Satok, Kuching, Sarawak	30	-	1	31

b) Fun & Social Activities @ UTC & RTC

Program ini merupakan program yang diwujudkan bagi meningkatkan hubungan dan jaringan kerjasama antara kaum wanita melalui penganjuran program-program bersifat santai di UTC dan RTC seluruh Malaysia.

Antara program santai dan rekreasi yang dianjurkan adalah seperti kelas masakan, kelas jahitan, demonstrasi kecantikan, senamrobik dan sebagainya.

Jadual 13: Pecahan program Fun Activities mengikut lokasi sepanjang tahun 2014

No.	UTC/RTC	Bilangan Program	Bilangan Peserta
1	UTC Kedah	2	320
2	RTC Kelantan	7	262
3	UTC Melaka	5	190
4	UTC Pudu Central, KL	7	121
5	UTC Perak	3	70
6	UTC Pahang	2	40
7	UTC Johor	1	15
	JUMLAH	27	1018

Details of the 1Malaysia Ladies Bazaar is as in Schedule 12:

Table 12: Breakdown of details by state and program

No.	Date	Venue	Married	Single Mother	Single	Total
1	10/2/2014	Pasar Asia City, Kota Kinabalu	22	2	-	24
2	2/4/2014	Medan Niaga Satok, Kuching, Sarawak	30	-	1	31

b) Fun & Social Activities @ UTC & RTC

The program is created to improve the relationship and cooperation network among women, hence all programs are made fun and enjoyable at the UTC and RTC throughout Malaysia.

Leisure and recreational programs were organized such as cooking classes, sewing classes, beauty demonstrations, aerobics and so on.

Table 13: Breakdown of Fun Activities program by location

No.	UTC/RTC	Bilangan Program	Bilangan Peserta
1	UTC Kedah	2	320
2	RTC Kelantan	7	262
3	UTC Melaka	5	190
4	UTC Pudu Central, KL	7	121
5	UTC Perak	3	70
6	UTC Pahang	2	40
7	UTC Johor	1	15
	TOTAL	27	1018

Jadual 14: Pecahan program Fun Activities yang dijalankan

No.	Nama Program	Bilangan Program	Bilangan Peserta
1	Program Motivasi & Kerohanian	8	550
3	Masakan	7	165
4	Program Senamrobik	3	142
5	Program Jahitan / Kraftangan	4	78
6	Program Kesenian	1	20
7	Program Derma Darah	1	20
8	Program Bahasa	1	15
9	Program Keusahawanan	1	15
10	Program Kecantikan	1	13
	JUMLAH	27	1018

iv. NBOS 8: KOMUNITI PERWANI 1MALAYSIA

Komuniti PERWANI 1Malaysia merupakan salah satu inisiatif yang diperkenalkan di bawah Strategi Lautan Biru Kebangsaan (NBOS – 8), dan dipertanggungjawabkan kepada Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) dan Kementerian Kewangan (MOF) sebagai peneraju. Melalui inisiatif Komuniti PERWANI 1Malaysia, dilancarkan oleh YAB Perdana Menteri pada Majlis 1 Million Women Purple Walk, pada 17 Mac 2013. KPWKM akan mewujudkan 100,000 kumpulan jaringan wanita PERWANI dengan ahli setiap kumpulan (atau setiap Komuniti PERWANI) terdiri daripada 10 – 20 orang wanita di seluruh Malaysia. Kumpulan ini yang bertindak sebagai agen transformasi di komuniti masing-masing.

Antara pihak yang terlibat bekerjasama dalam pelaksanaan Komuniti PERWANI adalah:

I. Kementerian Kewangan (Ministry of Financial)
II. Kementerian Belia dan Sukan
III. Pertubuhan Bukan Kerajaan (NGO) seperti Persatuan Ibu Tunggal, PUSPANITA, BAKAT, PERKEP;
IV. JIRANITA (Rukun Tetangga);
V. AMANITA (Polis Wanita PDRM);

Table 14: Breakdown of details by state and program

No.	Nama of program	No. of Program	No. of participants
1	Motivational & Spirituality	8	550
3	Cooking	7	165
4	Aerobics	3	142
5	Sewing / Handicraft	4	78
6	Arts	1	20
7	Blood Donation	1	20
8	Language	1	15
9	Entrepreneurship	1	15
10	Beauty	1	13
	TOTAL	27	1018

iv. NBOS 8: PERWANI COMMUNITY 1MALAYSIA

1Malaysia PERWANI community is one of the initiatives introduced under the National Blue Ocean Strategy (BOS - 8), and accountable to the Ministry of Women, Family and Community Development (the ministry) and the Ministry of Finance (MOF) as the leader. The 1Malaysia PERWANI Community Initiative was launched by the Prime Minister at the 1 Million Women Purple Walk, on 17 March 2013. The ministry will establish a network of 100,000 women groups with each group member (or any Community) comprising 10-20 women throughout the country. These groups act as agents of transformation in their communities.

Antara pihak yang terlibat bekerjasama dalam pelaksanaan Komuniti PERWANI adalah:

I. The Ministry of Finance (Ministry of Finance)
II. II. Ministry of Youth and Sports
III. Non-Governmental Organizations (NGOs) such as the Single Mothers Association, PUSPANITA, TALENT, PERKEP;
IV. JIRANITA (RT);
V. AMANITA (Polis Wanita PDRM);

Jadual 15:
Bilangan Kumpulan dan ahli Komuniti PERWANI bagi Tahun 2014

No.	Negeri	Bilangan Kumpulan	Bilangan Peserta
1	Kelantan	1,690	23,628
2	Johor	950	16,526
3	Kedah	997	13,406
4	Selangor	1,043	12,056
5	Pahang	877	11,643
6	Sarawak	739	10,834
7	Sabah	585	8,908
8	Pulau Pinang	737	8,620
9	Perak	537	6,876
10	WP Kuala Lumpur & Putrajaya	480	6,709
11	Melaka	490	6,688
12	Terengganu	365	6,122
13	Negeri Sembilan	314	4,546
14	Perlis	319	4,468
15	WP Labuan	225	1,994
JUMLAH KESELURUHAN		10,348	143,024

*Kemaskini sehingga 31 Disember 2014

E) LAPORAN KHAS

i. Sambutan Hari Wanita Antarabangsa
ii. Sambutan Hari Wanita
iii. Sambutan Hari Antarabangsa Menangani Keganasan Terhadap Wanita
iv. Rumah Perlindungan bagi Mangsa Pemerdagangan Orang
v. Peruntukan Bantuan Khas Perbendaharaan (PBKP)

i. Sambutan Hari Wanita Antarabangsa

Pada 8 Mac setiap tahun, hampir kesemua negara di seluruh dunia akan menyambut Hari Wanita Antarabangsa dengan cara tersendiri. Ia merupakan hari pengiktirafan kepada pencapaian wanita tanpa mengira latar belakang agama, budaya, kaum, bahasa, politik, ekonomi dan sebagainya.

Ia juga disambut untuk mengenang kembali segala usaha yang telah dilakukan oleh para pejuang hak wanita sebelum ini dan tidak ketinggalan untuk menerokai potensi dan peluang yang menanti bagi generasi wanita akan datang.

Jadual 15:
Groups and members of PERWANI Tahun 2014

No.	State	No. of groups	No. of participants
1	Kelantan	1,690	23,628
2	Johor	950	16,526
3	Kedah	997	13,406
4	Selangor	1,043	12,056
5	Pahang	877	11,643
6	Sarawak	739	10,834
7	Sabah	585	8,908
8	Pulau Pinang	737	8,620
9	Perak	537	6,876
10	WP Kuala Lumpur & Putrajaya	480	6,709
11	Melaka	490	6,688
12	Terengganu	365	6,122
13	Negeri Sembilan	314	4,546
14	Perlis	319	4,468
15	WP Labuan	225	1,994
TOTAL		10,348	143,024

**Updated to 31 December 2014*

E) SPECIAL REPORT

i. International Womens Day Celebration
ii. Women's Day Celebration
iii. International Dau for the Elimination of Violence against Women
iv. Shelter for victims of human trafficking
v. The provisions of Special Financial Assistance (PBKP)

i. International Women's Day

On March 8 every year, almost all countries around the world will celebrate International Women's Day in its own way. Among others, it is a day of recognition for the achievements of women regardless of religion, culture, race, language, politics and economics. It is also a celebration of all the efforts that have been made by women's rights activists in the past and also an opportunity to explore the potential and opportunities that await future generations of women.

Objektif:
Objektif sambutan Hari Wanita Antarabangsa bagi tahun 2014 adalah seperti berikut:

a. Memberi pengiktirafan terhadap peranan dan sumbangan wanita dalam pembangunan sosio-ekonomi, kesejahteraan keluarga, masyarakat dan negara; dan

b. Meningkatkan kesedaran masyarakat berhubung isu-isu wanita sejagat dan peranan semua pihak dalam mengarusperdanakan aspek gender dan menghapuskan sebarang diskriminasi gender agar pembangunan dan potensi wanita dapat dipertingkat

Rakan Strategik Yang Terlibat:
Sambutan HWA 2014 turut dijayakan bersama oleh Jabatan rakan strategik yang terdiri daripada Agensi Kerajaan, pertubuhan bukan kerajaan (NGO) dan syarikat swasta seperti berikut:

i. Pejabat Setiausaha Kerajaan Negeri;
ii. Setiausaha Tetap Kerajaan Sabah;
iii. Setiausaha Tetap Kerajaan Sarawak;
iv. Pejabat Pembangunan Persekutuan Negeri;
v. Perbandaran Labuan;
vi. Dewan Bandaraya Kuala Lumpur;
vii. Perbadanan Putrajaya;
viii. Polis Diraja Malaysia (PDRM);
ix. AVON;
x. Tropicana Twister;
xi. 1Malaysia For Youth (1M4U);
xii. Silver Bird Group Berhad; dan
xiii. Soroptimist International Region of Malaysia

Objective:
The objective of the celebrations for International Women's Day 2014 is as follows:

a. Recognizing the role and contribution of women in socio-economic development, welfare families, communities and countries; and

b. Raise public awareness regarding global women's issues and the role of all stakeholders in gender mainstreaming and eliminating any gender discrimination to develop the potential of women

Strategic Partners Involved:
The 2014 International Womens Day celebration was organized jointly by the Department's strategic partners consisting of government agencies, non-governmental organizations (NGOs) and private companies as follows:

i. State Secretary's Office;
ii. Permanent Secretary of the Government;
iii. Permanent Secretary of the Government of Sarawak;
iv. Federal Development Office;
v. Labuan township;
vi. Kuala Lumpur City Hall;
vii. Perbadanan Putrajaya;
viii. Royal Malaysian Police (PDRM);
ix. AVON;
x. Tropicana Twister;
xi. 1Malaysia For Youth (1M4U);
xii. Silver Bird Group Berhad; and
xiii. Soroptimist International Region of Malaysia

Penyertaan:
Butiran terperinci penyertaan program adalah seperti Jadual 16:

Jadual 16: Laporan Penyertaan Bagi Acara Purple Walk 2014 Sempena Sambutan Hari Wanita Antarabangsa

No.	Agensi (Ibu Pejabat/PPWN)	Lokasi	Bilangan Penyertaan
1	Ibu Pejabat & PPWN KL& Putrajaya	Dataran Merdeka, Kuala Lumpur	10,000
2	PPWN Pulau Pinang	Kg. Sg. Chenaam, Sg. Acheh Nibong Tebal, Seberang Perai Selatan	3,000
3	PPWN Negeri Sembilan	Kompleks Belia dan Sukan, Paroi	500
4	PPWN Selangor	Dataran Pantai Morib, Banting	2,215
5	PPWN Labuan	Taman Botanikal, Labuan	523
6	PPWN Kelantan	Taman Perbandaran Tengku Anis, Kota Bharu	1,000
7	PPWN Terengganu	Dataran Shahbandar, Kuala Terengganu	2,000
8	PPWN Perak	Menara Condong, Teluk Intan	3,500
9	PPWN Johor	Stadium Perbandaran, Pasir Gudang (Stadium Tertutup)	2,056
10	PPWN Melaka	Taman Rempah, Kg. Morten	3,400
11	PPWN Pahang	Taman Gelora, Kuantan	1,000
12	PPWN Kedah	Dataran Tugu Peringatan Pahlawan, Alor Setar	783
13	Biro Wanita Sarawak	Padang Majlis Bandaraya Miri	1,260
14	Jabatan Hal Ehwal Wanita Sabah	Perdana Park Tanjung Aru, Kota Kinabalu	1,100
		JUMLAH	32,337

Participation:
Details of the investment program are shown in Table 16:

Table 16: Participation Report of Purple Walk Event in 2014 to celebrate the Day International Women's Day

No.	*Agency (Head Office/PPWN)*	*Location*	*No. of entries*
1	*Ibu Pejabat & PPWN KL& Putrajaya*	*Dataran Merdeka, Kuala Lumpur*	*10,000*
2	*PPWN Pulau Pinang*	*Kg. Sg. Chenaam, Sg. Acheh Nibong Tebal, Seberang Perai Selatan*	*3,000*
3	*PPWN Negeri Sembilan*	*Kompleks Belia dan Sukan, Paroi*	*500*
4	*PPWN Selangor*	*Dataran Pantai Morib, Banting*	*2,215*
5	*PPWN Labuan*	*Taman Botanikal, Labuan*	*523*
6	*PPWN Kelantan*	*Taman Perbandaran Tengku Anis, Kota Bharu*	*1,000*
7	*PPWN Terengganu*	*Dataran Shahbandar, Kuala Terengganu*	*2,000*
8	*PPWN Perak*	*Menara Condong, Teluk Intan*	*3,500*
9	*PPWN Johor*	*Stadium Perbandaran, Pasir Gudang (Stadium Tertutup)*	*2,056*
10	*PPWN Melaka*	*Taman Rempah, Kg. Morten*	*3,400*
11	*PPWN Pahang*	*Taman Gelora, Kuantan*	*1,000*
12	*PPWN Kedah*	*Dataran Tugu Peringatan Pahlawan, Alor Setar*	*783*
13	*Biro Wanita Sarawak*	*Padang Majlis Bandaraya Miri*	*1,260*
14	*Jabatan Hal Ehwal Wanita Sabah*	*Perdana Park Tanjung Aru, Kota Kinabalu*	*1,100*
		TOTAL	*32,337*

ii. Sambutan Hari Wanita

Hari Wanita Kebangsaan yang pertama disambut di negara ini 52 tahun yang lalu. Semenjak itu, Hari Wanita Kebangsaan disambut pada 25 Ogos setiap tahun melalui penganjuran pelbagai program dan aktiviti.

Pada tahun 2014, Jabatan Pembangunan Wanita (JPW) meraikannya melalui pelaksanaan perhimpunan wanita. Jabatan ini percaya melalui pelaksanaan program seperti ini nilai-nilai positif dan hala tuju Kerajaan dalam membentuk masyarakat Malaysia yang progresif dan seimbang dapat disebarluaskan kepada masyarakat.

Objektif:
Antara objektif Sambutan Hari Wanita adalah seperti berikut:

i. Memberikan pegiktirafan kepada wanita di atas sumbangan mereka di dalam pembangunan dan kemajuan negara;

ii. Memberi maklumat dan pengetahuan kepada masyarakat umum khususnya golongan wanita tentang peranan mereka yang semakin mencabar di dalam bidang ekonomi, sosial dan politik untuk mengharumkan nama Malaysia; dan

iii. Mengambil kira pandangan dan harapan (intellectual feedback) serta mengarusperdanakan kesaksamaan gender dan menyebarluaskan pencapaian Dasar Wanita Negara (DWN).

Penyertaan:
Seramai 3,000 orang peserta yang terdiri daripada pelbagai golongan wanita di Malaysia telah memeriahkan acara sambutan ini pada 8 September 2014.

Penyertaan untuk jemputan ini mewakili pelbagai golongan wanita dan tumpuan diberikan kepada golongan wanita muda dan profesional disamping parti-parti politik dan NGO.

ii. Women's Day Celebration

The National Women's Day was first celebrated in this country 52 years ago. Since then, the National Women's Day is celebrated on August 25 every year, through various programs and activities.

The Department of Women' Development (JPW) celebrated National Women's Day with a large gathering. The department believes that such gatherings are good avenues to disseminate the Government's positive values and direction to create a progressive balanced society.

Objective:
The objectives of the Women's Day Celebration are as follows:

i. To acknowledge the tole of women in the development and progress of the country;

ii. Provide information and knowledge to the general public especially to women on their ever challenging role in country's econom, social and political fields.; and

iii. Taking into account the views and expectations of (intellectual feedback) as well as the mainstreaming of gender equality and disseminate achievements National Women Policy (NVP).

Participation:
A total of 3,000 participants from various women's groups in Malaysia joined the celebration on 8 September 2014 at the Sunway Pyramid Convensyen Centre, Subang.

Besides political parties and NGOs, the participants represented various women's groups especially young women and professionals.

Rakan Strategik Yang Terlibat:
Sambutan Hari Wanita 2014 turut dijayakan bersama oleh Jabatan rakan strategik yang terdiri daripada Agensi Kerajaan, pertubuhan bukan kerajaan (NGO) dan syarikat swasta seperti berikut:

1- Malaysia Science University (MSU);
2- IM4U;
3- Avon;
4- Tim Body Care Training Centre;
5- Dutch Lady;
6- Shin Ju Pearl; dan
7- Zalora.com

iii. Sambutan Hari Antarabangsa Menangani Keganasan Terhadap Wanita

Pada setiap tahun, seluruh dunia menyambut ketibaan 25 November bagi meningkatkan kesedaran seluruh masyarakat dunia untuk mengambil tindakan bagi menghentikan sebarang bentuk keganasan terhadap wanita. Isu keganasan terhadap wanita berlaku di dalam mana-mana negara di dunia melangkaui batas sempadan, agama, bangsa dan budaya.

Ia merupakan isu yang perlu ditangani kerana ia menjejaskan kemajuan dan kesejahteraan wanita. Berdasarkan petikan daripada Ban Ki-Moon, Setiausaha Agung Pertubuhan Bangsa-Bangsa Bersatu (PBB), keganasan terhadap wanita merupakan pencabulan hak asasi manusia dan penghalang kepada kesaksamaan gender.

Objektif:
Antara objektif Sambutan Hari Antarabangsa Menangani Keganasan Terhadap Wanita adalah:

i. Mewujudkan dan meningkatkan kesedaran masyarakat mengenai peri pentingnya isu ini dan peranan semua pihak dalam menghapuskan segala bentuk keganasan terhadap wanita; dan

ii. Meningkatkan kesedaran di kalangan golongan muda tentang keperluan untuk sama-sama menghormati dan menyokong usaha Kerajaan menangani isu keganasan atau sebarang bentuk diskriminasi terhadap wanita.

Strategic Partners Involved:
Women's Day celebration in 2014 was a joint effort of the Department's strategic partners, comprising government agencies, nongovernmental organizations governmental organizations (NGOs) and private companies as follows:

1- Malaysia Science University (MSU);
2- M4U;
3- Avon;
4- Team Body Care Training Centre;
5- Dutch Lady;
6- Shin Ju Pearl; and
7- Zalora.com

iii. International Day for the Elimination of Violence Against Woman

Each year, on 25 November the international community focuses on raising awareness about the need to eliminate any form of violence against women as this is an issue that crosses boundaries, religion, race and culture

It is an issue that needs to be addressed because it affects the progress and well-being of women. Based on excerpts from Ban Ki-Moon, Secretary-General of the United Nations (UN), violence against women is a violation of human rights and a barrier to gender equality.

Objective:
Among the objectives of the International Day for the Elimination of Violence Against Women is:

i. Create and raise public awareness about the the importance of this issue and the role of all parties to eliminate all forms of violence against women; and

ii. Raise awareness among young people about the need to equally respect and support Government efforts to address the issue of violence or any form of discrimination against women.

Penyertaan:
Sambutan pada tahun 2014 bertempat di Terminal Bersepadu Selatan, Bandar Tasik Selatan pada 25 November 2014 dengan melibatkan seramai 1,000 orang penyertaan yang terdiri daripada golongan wanita dan lelaki di pelbagai peringkat umur yang meliputi Ketua-ketua Jabatan, pegawai kerajaan, badan beruniform, badan korporat NGO serta orang ramai.

Rakan Strategik:
JPW turut melibatkan syarikat-syarikat swasta yang dijangka berminat untuk bekerjasama dan menyertai sambutan serta mempelawa mereka untuk menaja tempat, kos penceramah, pengedaran risalah atau bahan-bahan kempen, kupon makanan dan lain-lain. Antara rakan-rakan strategik yang telah terlibat dalam sambutan tersebut adalah seperti berikut:

1. Polis Diraja Malaysia (PDRM);
2. Terminal Bersepadu Selatan (TBS)
3. Avon;
4. Universiti Putra Malaysia; dan
5. Zuco Fashion.

iv. Rumah Perlindungan bagi Mangsa Pemerdagangan Orang

1. Penubuhan rumah perlindungan bagi pemulihan mangsa merupakan satu tugas utama. Peruntukan bagi rumah perlindungan disebut dalam Bahagian V- di bawah Akta ATIP 2007, di bawah Penjagaan dan Perlindungan orang yang diperdagangkan.

2. Walaupun ATIP merupakan bidang kuasa di bawah Kementerian Dalam Negeri (KDN), penubuhan rumah perlindungan untuk mangsa adalah di bawah bidang kuasa Kementerian Pembangunan Wanita, Keluarga dan Pembangunan Masyarakat (KPWKM). Setakat ini, Kementerian telah mewujudkan empat (4) rumah perlindungan iaitu di Negeri Wilayah Persekutuan Kuala Lumpur, Negeri Sabah, Negeri Johor dan Negeri Selangor.

Participation:
1,000 participants consisting of women and men of all ages including Heads of Departments, government officials, uniformed bodies, corporate bodies and the NGO public joined in the celebration at . the Southern Integrated Terminal, Bandar Tasik Selatan on 25 November 2014.

Strategic partners:
Corporate sponsors were also invited to offset costs such as the venue rental, the cost of speakers, distribution of leaflets or campaign materials and food coupons. Among strategic partners involved are:

1. The Royal Malaysia Police (RMP);
2. Integrated Terminal South (TBS)
3. Avon;
4. Universiti Putra Malaysia; and
5. Zuco Fashion.

iv. Shelter for Victims of Human Trafficking

1. The establishment of a shelter for victims is a major task. Provision for shelter is referred to in Part V under the ATIP Act, 2007, under Care and protection of trafficked persons.

2. Although the ATIP is under the jurisdiction of the Ministry Home Affairs (MOHA), establishment of shelters for victim is under the jurisdiction of the Ministry of Development Women, Family and Community Development (the ministry). So far The Ministry has established four (4) shelters in Kuala Lumpur, Sabah, Johor and Selangor.

v. **Peruntukan Bantuan Khas Perbendaharaan (PBKP)**

Objektif
JPW turut menyalurkan PBKP bertujuan sebagai mekanisma kepada pertubuhan-pertubuhan yang melaksanakan program yang memberi penekanan kepada kesejahteraan wanita ibu tunggal dari segi bantuan kewangan bagi melaksanakan program-program berkaitan.

Pada tahun 2014, JPW telah menyalurkan sejumlah RM1,302,063.00 bantuan kewangan menerusi PBKP kepada 51 pertubuhan seluruh Malaysia.

v. Special Assistance provision (BKP)

Objectives
JPW also distributes BKP to fund organizations that implement women's welfare programs.

In 2014, JPW distributed a total of RM1,302,063.00 through financial assistance to 51 organizations across Malaysia.

LEMBAGA PENDUDUK DAN PEMBANGUNAN KELUARGA NEGARA (LPPKN)
NATIONAL POPULATION AND FAMILY DEVELOPMENT BOARD (LPPKN)

(A) MAKLUMAT KORPORAT

i. LATAR BELAKANG

Lembaga Penduduk dan Pembangunan Keluarga Negara (LPPKN) merupakan sebuah badan berkanun yang ditubuhkan pada tahun 1966 di bawah Akta Perancang Keluarga 1966 (Akta 352). Akta ini kemudiannya telah dipinda dan dinamakan Akta Penduduk dan Pembangunan Keluarga 1966 (Pindaan) 1984. Selaras dengan pindaan tersebut, peranan LPPKN turut diperluaskan iaitu pembangunan keluarga, kesihatan reproduktif dan **kependudukan**.

ii. VISI LPPKN

Mengukuhkan keluarga ke arah perwujudan masyarakat penyayang, penduduk berkualiti dan bangsa Malaysia yang progresif.

iii. MISI LPPKN

LPPKN komited untuk bertindak sebagai agensi utama dalam menjadikan Malaysia sebagai negara yang berperibadi mulia hasil daripada keluarga yang kukuh, berakhlak, sihat, berilmu dan harmoni.

iv. OBJEKTIF LPPKN

Mengukuh dan meningkatkan kesejahteraan keluarga melalui program usaha sama yang cekap dan berkesan ke arah melahirkan penduduk yang berkualiti.

(A) CORPORATE INFORMATION

i. BACKGROUND

The National Population and Family Development Board is a statutory body established under the 1966 Family Planning Act 1966 (Act 352). This Act was amended and renamed the Population Act and Family Development

Act 1966 (Amendment) Act, 1984. In accordance with the amendment the role of NPFDB was extended to include family development, reproductive health and ***population****.*

ii. VISION OF NPFDB

Strengthen families towards the realization of a caring society, quality population and a progressive Malaysian nation.

iii. MISSION OF NPFDB

NPFDB is committed to be the lead agency in making Malaysia a nation of character built by families that are resilient, ethical, healthy, knowledgeable and harmonious.

Iv. OBJECTIVE OF NPFDB

Strengthen and improve the well-being of families through effective and efficient joint venture programs to produce quality population.

(B) KUASA, FUNGSI DAN TANGGUNGJAWAB

AKTA PENDUDUK DAN PEMBANGUNAN KELUARGA 1966 (PINDAAN) 2006

Menasihati Kerajaan mengenai perkara-perkara berkaitan dasar dan program kependudukan, pembangunan keluarga dan reproduksi manusia;

Merancang, melaksana dan menyelaras program dan aktiviti kependudukan, pembangunan keluarga dan reproduksi manusia;

Menyebar pengetahuan, memberi didikan dan menggalakkan tingkah laku positif dalam bidang kependudukan, pembangunan keluarga dan reproduksi manusia;

Bertanggungjawab melatih individu yang terlibat dalam tugas-tugas berkaitan bidang kependudukan, pembangunan keluarga dan reproduksi manusia;

Menyediakan latihan kepada jurulatih dalam bidang kependudukan, pembangunan keluarga dan reproduksi manusia melalui pembangunan kemahiran, pendidikan berterusan, jaringan kerjasama, kerjasama teknikal di antara Negara dan perkongsian teknologi informasi dan komunikasi serta sumber teknikal;

Bertanggungjawab dalam mengenal pasti serta menggalakkan keperluan dan keutamaan penyelidikan, menjalankan penyelidikan serta kajian dalam bidang kependudukan, pembangunan keluarga dan reproduksi manusia termasuk kajian perubatan dan bio perubatan;

Menyediakan perkhidmatan berdasarkan keperluan semasa yang mungkin perlu disebabkan perubahan yang memberi kesan terhadap kependudukan, pembangunan keluarga dan reproduksi manusia;

Membangun dan mengekalkan sistem pemantauan dan penilaian program secara berterusan yang boleh dinilai keberkesanannya dari semasa ke semasa ke arah pencapaian objektif nasional; dan

Melaksanakan lain-lain program sampingan dan bersesuaian yang berupaya untuk meningkatkan prestasi fungsi LPPKN secara efektif.

(B) POWERS, FUNCTIONS AND RESPONSIBILITIES

POPULATION AND FAMILY DEVELOPMENT ACT 1966 (AMENDMENT) 2006

Advise the Government on matters relating to policies and programs population, family development and human reproduction;

Design, implement and coordinate programs and activities on population, family development and human reproduction;

Spread knowledge, provide education and promote positive behavior in the field of population, family and reproductive development human;

Responsible for training individuals involved in tasks related to the field of population, family and human reproduction. ;

Provide training for trainers in the field of population, development and human reproduction through skills development skills, continuing education, networking, technical cooperation, collaborations with the State and sharing of resources on information technology and communications;

Responsible for identifying, promoting and conducting research and studies in the field of population, family development and human reproduction including medical and bio-medical research;

Provide services based on current needs because of changes that affect the population, family development and human reproduction;

Establish and maintain a system of monitoring and evaluation program which can be continuously evaluated from time to time towards the achievement of national objectives; and

To perform any other programs to improve the performance of NPFDB effectively.

(C) PRESTASI PENCAPAIAN PROGRAM & AKTIVITI LPPKN BAGI TAHUN 2014

i. LATAR BELAKANG

LPPKN telah ditubuhkan pada tahun 1966 sebagai sebuah badan berkanun yang memberi fokus kepada 3 bidang teras utama iaitu pembangunan keluarga, kesihatan reproduktif dan kependudukan. Bagi tahun 2014, pelaksanaan program dan aktiviti telah dirancang dan dilaksanakan dengan memberi tumpuan khusus kepada R&D, latihan dan pendidikan, pembangunan kapasiti dan perkhidmatan bagi mencapai 6 outcome utama yang ditetapkan. Pelaksanaan pelbagai inisiatif di bawah Gerakan 1Malaysia Family First (1MF1) telah berjaya menggembleng peranan pelbagai pihak untuk mengarusperdanakan agenda kesejahteraan keluarga sekali gus meningkatkan kualiti kehidupan rakyat Malaysia. LPPKN terus komited untuk melaksanakan Dasar Keluarga Negara (DKN) sebagai pemangkin kepada pihak berkepentingan untuk terus mengukuhkan institusi keluarga sebagai asas kestabilan sosial.

Tahun 2014 telah mencatatkan prestasi yang membanggakan apabila LPPKN berjaya mencapai Quick Wins Bidang Keberhasilan Utama Menteri. Pencapaian quick wins ini didorong dan disokong sepenuhnya oleh jentera LPPKN yang sentiasa beriltizam dan komited dalam melaksanakan amanat dan tanggungjawab yang diamanahkan. Kejayaan Quick Wins Bidang Keberhasilan Utama Menteri (MKRA) yang dimaksudkan seperti berikut: (i) bilangan ahli keluarga dilatih dalam skil keibubapaan bagi menguruskan ahli keluarga yang berkeperluan khas berjaya mencapai 102% iaitu seramai 5,230 orang ibu bapa berbanding sasaran 5,000 orang ibu bapa; (ii) pencapaian sebanyak 74.13% orang remaja berumur 18 tahun mendapat perkhidmatan 3 dos lengkap suntikan imunisasi Human Papilloma Virus (HPV) berbanding 75% yang ditetapkan; dan (iii) kejayaan Malaysia diterima sebagai ahli dalam Suruhanjaya Penduduk dan Pembangunan Pertubuhan Bangsa-Bangsa Bersatu United Nations Commission on Population and Development (UNCPD).

(C) PERFORMANCE RESULTS FOR THE PROGRAM & ACTIVITIES NPFDB 2014

i. BACKGROUND

NPFDB was established in 1966 as a statutory body that focuses on three core areas, namely, family development, reproductive health and population. 2014 saw the implementation of programs and activities with special focus on R & D, training and education, capacity building and services for the 6 primary outcomes. The implementation of various initiatives under the 1Malaysia Family First Movement (1MF1) mobilized various parties to improve the quality of life for Malaysians. NPFDB remains committed to implement the National Family Policy (DKN) as a catalyst for stakeholders to continue to strengthen the family institution as the basis for social stability.

NPFDB won the Minister's Quick Wins for Results Achieved in 2014 NPFDB fully supports Quick Wins as a machinery that helps drive the mandate and responsibilities of the ministry. The winning Quick Wins are as follows: (i) the number of family members trained in parenting skills for dealing with Special Needs family members was 102% of a total of 5,230 parents as against the target of 5,000 parents; (Ii) 74.13% of adolescents aged 18 years and served three doses of Full immunization Human Papilloma Virus (HPV) against 75% set; and (iii) the success of Malaysia being accepted as a member of the Commission on Population and Development Organization (UNCPD).

PENCAPAIAN PELAKSANAAN PROGRAM LPPKN BAGI TAHUN 2014 ANTARANYA:

THE 6th EAST ASIA MINISTERIAL FORUM ON FAMILIES

The 6th East Asia Ministerial Forum On Families dengan tema "Creating Family Friendly Social Environment" telah dihadiri oleh YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat dan YBhg. Dato' Dr. Siti Norlasiah Ismail, Ketua Pengarah LPPKN pada 3-5 Disember 2014 di Seoul, Korea. Deklarasi tersebut telah memperakui institut kekeluargaan merupakan elemen dan nilai yang penting di Asia Timur dan memainkan peranan yang kritikal dalam mewujudkan komuniti Asia yang mampan pada masa hadapan. Delegasi turut menyokong cadangan untuk mewujudkan indeks antarabangsa persekitaran sosial mesra-keluarga yang boleh diguna pakai oleh negara-negara Asia Timur. Hasil kajian tersebut akan diperbincangkan dalam forum seterusnya pada bulan November 2016 di negara Thailand.

PERSIDANGAN KEPENDUDUKAN ANTARABANGSA 2014

LPPKN dengan kerjasama Fakulti Ekonomi dan Pentadbiran (FEA), Universiti Malaya telah menganjurkan Persidangan Kependudukan Antarabangsa 2014 dengan tema "Interrelationship Between Population Dynamic and Development" pada 26 Jun 2014 bertempat di Hotel IOI Resort, Putrajaya. Majlis perasmian telah disempurnakan oleh YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat. Seramai 139 orang peserta mewakili kementerian dan Agensi Kerajaan, IPTA/IPTS , badan antarabangsa dan NGO telah hadir di persidangan berkenaan.

10 pembentang kertas kerja dalam dan luar negara telah berkongsi amalan terbaik berkaitan dinamik penduduk serta hubung kait dengan pembangunan negara. Outcome persidangan turut dikemukakan kepada agensi pusat sebagai input bagi penyediaan dokumen Rancangan Malaysia Kesebelas (RMK-11) dan penyertaan Malaysia dalam United Nations General Assembly Special di New York (UNGA).

NPFDB PROGRAM IMPLEMENTATION ACHIEVEMENTS

THE 6th Ministerial EAST ASIA FORUM ON FAMILIES

The 6th East Asia Ministerial Forum on Families themed "Creating Family Friendly Social Environment" was attended by YB Dato' Sri Rohani Abdul Karim, Minister of Women, Family and Community Development and Hon. Dato 'Dr. Norlasiah Ismail, Director General NPFDB from 3-5 December 2014 in Seoul, Korea. The declaration recognized the family institute as playing a critical role in East Asia to create sustainable Asian communities in the future. Delegates also supported the proposal to establish an international Family-friendly social index that can be adopted by countries in East Asia. The will be discussed in the next forum in November 2016 in Thailand.

2014 INTERNATIONAL CONFERENCE ON POPULATION

NPFDB in collaboration with the Faculty of Economics and Administration (FEA), Universiti Malaya organized the International Population Conference 2014 with the theme "Dynamic Interrelationship Between Population and Development" on June 26 2014 at the Hotel IOI Resort, Putrajaya. The opening ceremony was officiated by YB Datuk Sri Rohani Abdul Karim, Minister of Women, Family and Society. A total of 139 participants representing ministries and agencies, Public / private institutions, international organizations and NGOs were present at the conference.

10 local and international presenters shared best practices in population dynamics related and linked to nation building. The conference outcome was submitted to central agencies as input for document preparation Eleventh Malaysia Plan (RMK-11) and Malaysia's participation in the United Nations General Assembly.

MAJLIS PELANCARAN KAJIAN PENDUDUK DAN KELUARGA MALAYSIA KE-5 (KPKM-5)

LPPKN telah melaksanakan Majlis Pelancaran KPKM-5 dan disempurnakan oleh YB. Senator Datin Paduka Chew Mei Fun, Timbalan Menteri Wanita, Keluarga dan Masyarakat pada 30 Ogos 2014 bertempat di Bluewave Hotel, Shah Alam. Seramai 300 peserta terdiri daripada ketua jabatan, wakil NGO dan media telah hadir ketika majlis tersebut.

Objektif utama kajian adalah untuk mengumpul maklumat semasa mengenai kependudukan, kekeluargaan dan kesihatan reproduktif di samping menyediakan data siri masa berhubung pertaliannya dengan pembangunan sebagai asas kepada perancangan pembangunan sama ada di peringkat persekutuan, negeri dan juga kerajaan tempatan. Kajian KPKM-5 akan melibatkan 23,112 buah tempat kediaman bagi tempoh September sehingga Disember 2014. Hasil kajian juga akan dijadikan input oleh agensi Kerajaan, Institut Pengajian Tinggi Awam/Swasta dan juga Badan Bukan Kerajaan (NGO) dalam perancangan dan pembangunan program.

MEMORANDUM PERSEFAHAMAN (MOU) ANTARA LPPKN DAN JAKIM

Pada tahun 2014, LPPKN turut memantapkan dan meluaskan jaringan strategik terutama bagi mempertingkatkan pelaksanaan bidang penyelidikan dan pendidikan, menerusi Memorandum Persefahaman (MoU) yang ditandatangani bersama JAKIM. Komitmen kedua-dua pihak membolehkan peluasan dan nilai tambah terhadap program persediaan dan pasca perkahwinan yang dianjurkan oleh JAKIM dan LPPKN.

BENGKEL KEMAHIRAN KEIBUBAPAAN ANAK BEKEPERLUAN KHAS

LPPKN dengan kerjasama pelbagai Kementerian/ Jabatan/ Agensi Kerajaan, Pertubuhan Bukan Kerajaan, IPTA/IPTS, masyarakat dan individu telah melaksanakan Bengkel Kemahiran Keibubapaan Anak Berkeperluan Khas bagi mewujudkan kesedaran dalam kalangan masyarakat terutamanya ibu bapa yang mempunyai ahli keluarga yang memerlukan bantuan khas. Bengkel seumpama ini diharap dapat menerap keprihatinan, meningkatkan pengetahuan dan kemahiran keibubapaan kepada ibu bapa dan penjaga terhadap ahli keluarga yang memerlukan bantuan khas agar mereka dapat mengurus keperluan dan kehendak anak-anak dengan penuh tanggungjawab dan kasih sayang. Sepanjang tahun 2014, LPPKN telah melaksanakan sebanyak 61 bengkel di seluruh negeri dengan penyertaan seramai 5,230 orang ibu bapa yang dilatih dalam skil keibubapaan bagi menguruskan ahli keluarga yang memerlukan bantuan khas.

LAUNCH OF MALAYSIAA'S 5TH POPULATION AND FAMILY STUDY (KPKM-5)

NPFDB succesfully launched KPKM-5 which was officiated by Hon. Senator Datin Paduka Chew Mei Fun, Deputy Minister of Women, Family and People on August 30, 2014 at the Bluewave Hotel Shah Alam. About 300 participants comprising heads of departments, representatives of NGOs and media were present.

The main objective of the study is to gather current information on population, family and reproductive health as well as provide data for development planning for the federal, state and also local government. The KPKM-5 study will involve 23,112 residential units from September to December 2014. The results will also be made as input by government agencies, institutions of higher education Public / Private and Corporate Non-governmental organizations (NGOs) for program development.

MEMORANDUM OF UNDERSTANDING (MOU) BETWEEN THE JAKIM NPFDB

In 2014, NPFDB also strengthened and broadened their strategic network to improve research and education through a Memorandum of Understanding (MoU) signed with Jakim. This collaboration will bring added value to pre and post-wedding programs organized by Jakim and NPFDB.

PARENTING SKILLS WORKSHOP FOR CHILDREN WITH SPECIAL NEEDS

NPFDB in collaboration with various Ministries / Departments / Agencies, Non-governmental organizations, universities / colleges, communities and individuals conducted a Parenting Skills Workshop for Children with Special Needs to create awareness among the public, especially parents with family members who have special needs Such workshops address concerns, enhance knowledge and parenting skills to parents and caregivers so that they can responsibly and compassionately take care of these children n. Throughout 2014, NPFDB conducted 61 workshops across the country with 5,230participants.

PROGRAM BICARA SAKINAH

Di bawah kerjasama strategik Yayasan Dakwah Islamiah Malaysia (YADIM) dan LPPKN telah berjaya menganjurkan Program Bicara Sakinah pada 30 Mei 2014 di Panggung Seni, Universiti Kebangsaan Malaysia (UKM). Majlis perasmian oleh YB. Datuk Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat.

Lebih 500 orang peserta dalam kalangan pasangan suami isteri muda, ibu tunggal, bapa tunggal dan orang ramai telah menghadiri program tersebut. Hasil program berkenaan telah berjaya memberi pengetahuan mengenai kepentingan nilai sahsiah positif bagi membina keluarga yang bahagia dan sejahtera.

SAMBUTAN HARI IBU PERINGKAT KEBANGSAAN

Majlis Sambutan Hari Ibu Peringkat Kebangsaan bertemakan "Ibu Di Hati, Syurga Menanti" telah diadakan di Suria KLCC, Kuala Lumpur pada 10 Mei 2014 dan dirasmikan oleh YB Datuk Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat. Seperti tahun-tahun lalu, tujuan sambutan berkenaan ialah untuk memupuk kesedaran dalam kalangan masyarakat agar mengiktiraf dan menghargai peranan jasa kepada ibu. Acara sambutan turut diadakan secara serentak di seluruh negara

Lebih 10,000 orang telah hadir dan mengikuti pelbagai aktiviti menarik, seperti pertandingan gambar selfie, Studio Mini, art therapy, pengedaran bunga, dan aktiviti 'Fun Time With Moms', sesi beramah mesra dengan YB Menteri KPWKM dan kempen mamogram bagi mengesan kanser payudara untuk ibu berumur 40 tahun ke atas. Pelaksanaan program berkenaan turut mendapat kerjasama strategik daripada pelbagai agensi antaranya KOSMO, Petrosains, CIMB Bank, AVON, TV3 dan RTM.

SAMBUTAN BULAN KELUARGA KEBANGSAAN 1MALAYSIA (BKK1M)

Sambutan Bulan Keluarga 1Malaysia peringkat Kebangsaan telah diadakan pada 2 November 2014 bertempat di Stadium Bukti Jalil dan disempurnakan oleh YB Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat. Bertemakan 'Keluarga Bahagia Negara Sejahtera' maka, amalan kasih sayang dalam kalangan ahli keluarga terus disemarakkan menerusi "10 Saat Pelukan Keluarga" dan berjaya mendapat 25 liputan media mengenai kelebihan pelukan 10 saat dari sudut kesihatan dan psikososial . Seramai lebih 30,000 ahli keluarga telah diraikan di seluruh negara bersempena Sambutan Bulan Keluarga tersebut.

SAKINAH TALK SHOW

In a strategic collaboration with Islamic Dakwah Foundation Malaysia (YADIM),NPFDB successfully organized the Sakinah Talk Show on May 30, 2014 at the Arts Theatre ,Universiti Kebangsaan Malaysia (UKM). The opening ceremony was officiated by the Hon. Datuk Sri Rohani Abdul Karim, Minister of Women, Family and Community Development.

More than 500 participants including young couples and single parents attended the program. The session enhanced awareness on the need to have a positive outlook to build happy and prosperous families.

NATIONAL LEVEL MOTHERS DAY CELEBRATION

The theme of the national level Mother's Day celebration was "Ibu Di Hati, Syurga Menanti" . It was held at Suria KLCC, Kuala Lumpur on 10 May 2014 and was officiated by YB Datuk Sri Rohani Abdul Karim, Minister of Women, Family and Community. As in previous years, the purpose of the celebration is to foster awareness among the public to recognize and appreciate the role of mothers. The event was held simultaneously nationwide

More than 10,000 people attended and participated in various activities, such as a selfie photo contest, Mini Studio, art therapy, distribution of flowers, 'Fun Time With Moms', and a mammogram campaign to detect breast cancer for mothers aged 40 years and above. The program also received support from strategic partners such asKOSMO, Petrosains, CIMB Bank, AVON, TV3 and RTM.

NATIONAL FAMILY MONTH CELEBRATION 1MALAYSIA (BKK1M)

The national level 1Malaysia Family Month celebrations was held on 2 November 2014 at the Bukit Jalil Stadium and was officiated by YB Dato' Sri Rohani Abdul Karim, Minister of Women, Family and Community Development. Themed 'Keluarga Bahagia Negara Sejahtera' the highlight of the event was the "10-second Family Hug" which managed to get 25 media coverage about the psychological advantages of hugging a family member for 10 seconds. More than 30,000 families joined in throughout the country in conjunction with the Family Month.

MAJLIS PERKAHWINAN MEGA SRI PENGANTIN

Salah satu kejayaan BKK1M yang signifikan ialah penganjuran Majlis Perkahwinan Mega Seri Pengantin yang dilaksanakan menerusi pendekatan Strategi Lautan Biru Kebangsaan. Majlis perkahwinan beramai-ramai yang diadakan dengan kerjasama LPPKN, JAKIM, JAWI, Yayasan Ihtimam Malaysia, Pertubuhan Belia Wawasan Baharu, Kementerian Wilayah Persekutuan dan Majlis Belia Putrajaya telah meraikan seramai 91 pasangan pengantin dalam kalangan isi rumah berpendapatan rendah. Inisiatif kerjasama ini berjaya membantu mengurangkan beban ekonomi keluarga terutama bagi golongan muda yang ingin melangsungkan majlis perkahwinan.

CLIMB FOR MARRIAGE

Program Climb for Marriage merupakan salah satu daripada kempen "I Do! Married for Love. Married for Life" telah diadakan pada 14-18 September 2014 di Gunung Kinabalu, Sabah. Program anjuran LPPKN dengan kerjasama Focus on the Family ini telah dirasmikan oleh YB. Senator Datin Paduka Chew Mei Fun, Timbalan Menteri Pembangunan Wanita Keluarga dan Masyarakat. Objektif utama pelaksanaan program bertujuan mengukuhkan institusi perkahwinan dan kekeluargaan. Seramai 27 orang peserta telah mendaki Gunung Kinabalu sebagai simbolik kepada masa berkualiti bersama pasangan.

PROGRAM PENJAGAAN SELEPAS BERSALIN (MAMACARE)

Program Penjagaan Selepas Bersalin (MamaCare) khusus kepada golongan ibu tunggal dan wanita warga emas telah berjaya memberi impak positif terutama dalam peningkatan taraf hidup isi rumah. Sepanjang tahun 2014, LPPKN berjaya melatih seramai 300 orang pelatih MamaCare sebagai profesion menerusi program latihan kapasiti dalam aspek kemahiran urutan dan penjagaan selepas bersalin. Pendapatan tertinggi yang diperoleh pengamal MamaCare ialah sebanyak RM6,800 sebulan. Perkhidmatan urutan dan penjagaan selepas bersalin ini turut disediakan di premis Pusat Transformasi Bandar (UTC).

MEGA WEDDING CEREMONY

One significant success of BKK1M is organizing the Mega Wedding Ceremony implemented through the National Blue Ocean Strategy. This is a mass wedding ceremony organized in collaboration with NPFDB, Jakim, Jawi, Ihtimam Foundation Malaysia, New Vision Youth Organisation, Ministry of Federal Territories of Putrajaya and Youth Council and feted 91 couples from low-income households This. initiative has helped reduce the economic burden of the family, especially for young couples.

CLIMB FOR MARRIAGE

The Climb for Marriage program is part of the "I Do! Relationship for Love. Married for Life" campaign which was held on 14 to 18 September 2014 in Mt. Kinabalu, Sabah. Organised in collaboration with NPFDB and Focus on the Family , it was officiated by YB. Senator Datin Paduka Chew Mei Fun, Deputy Minister Women, Family and Community Development. The main objective of the program was to strengthen the institution of marriage and family. A total of 27 people participants climbed Mount Kinabalu in a symbolic gesture of spending quality time as a couple.

POST NATAL CARE PROGRAM (MAMACARE)

The Post Natal Care Program (MamaCare) dedicated to mothers and single elderly women had a positive impact, especially in improving the living standards of households. Throughout 2014, NPFDB successfully trained 300 carers . A MamaCare practitioner can earn up to RM6,800 a month. Massage services and post-natal care are also provided at their premises at Urban Transformation Centres (UTC).

PROGRAM VAKSINASI HPV: SAY NO TO CERVICAL CANCER

Pencegahan kanser serviks daripada peringkat remaja merupakan aspek penting kesihatan reproduktif. Susulan itu, pemberian percuma Suntikan Vaksinasi HPV berjaya diperluas kepada 77,924 orang remaja bagi mencegah kanser serviks akibat jangkitan HPV bagi wanita yang berumur 18 tahun di seluruh negara. Usaha ini diteruskan menerusi jaringan strategik di antara LPPKN, Kerajaan Negeri Melaka dan UiTM Melaka melalui pelaksanaan Program Vaksinasi HPV: Say No To Cervical Cancer dan LPPKN berjaya memperoleh sijil Malaysia Book of Records dengan penyertaan seramai 1,550 orang remaja mendapat suntikan HPV.

PROGRAM "KISS GOODBYE TO BREAST CANCER (KGBC)

Program khas Kiss Goodbye To Breast Cancer (KGBC) yang dilaksanakan secara kerjasama LPPKN dengan Avon Malaysia diteruskan lagi dalam tahun 2014 di 11 lokasi Butik Avon sepanjang bulan Oktober 2014. Seramai 1,000 orang wanita telah mendapat manfaat dan kesedaran pengesanan tanda positif kanser payudara.

PUSAT TRANSFORMASI KOMUNITI BERGERAK (MOBILE CTC)

Di bawah inisiatif Strategik Lautan Biru Kebangsaan (NBOS), LPPKN merupakan salah satu agensi Kerajaan yang menyediakan perkhidmatan Unit Bergerak di bawah program Mobile CTC anjuran Unit Penyelarasan Strategik, Kementerian Kewangan. Seramai 61,987 ahli keluarga telah menerima khidmat saringan kesihatan dan kaunseling keluarga di sepanjang tempoh Januari – Disember 2014.

HPV VACCINATION PROGRAM: SAY NO TO CERVICAL CANCER

Cervical cancer prevention from adolescence is an important aspect of reproductive health. Consequently, the provision of free HPV Vaccination was expanded to 77.924 youths to prevent cervical cancer caused by HPV infection. This was done via a strategic collaboration between NPFDB, Melaka State Government and UiTM Melaka through the implementation of the HPV Vaccination Program: Say No To Cervical Cancer. A total of 1,550 youths were vaccinated at this event for which NPFDB received a certificate by the Malaysia Book of Records.

PROGRAM "KISS GOODBYE TO BREAST CANCER (GBC)

A special programs,Kiss Breast Cancer Goodbye To (GBC) which was undertaken NPFDB in cooperation with Avon Malaysia continued in 2014 at 11 Avon Boutique locations in October 2014. A total of 1,000 women were shown the benefits and advantages of early breast cancer detection.

MOBILE COMMUNITY TRANSFORMATION CENTER (MOBILE CTC)

NPFDB is one of the agencies under the Mobile Unit CTC program organized by the Strategic Coordination Unit of the Ministry of Finance. An initiative of the National Blue Ocean Strategy (BOS), a total of 61.987 families received health screening and family counseling during the period ofJanuary to December 2014.

INSTITUT SOSIAL NEGARA (ISM) SOCIAL INSTITUTE OF MALAYSIA

PERSIDANGAN ANTARABANGSA KELESTRIAN INSAN 2014 "KELESTARIAN INSAN MENJANA TRANSFORMASI PEMBANGUNAN NEGARA ISU, CABARAN DAN MASA DEPAN"

LATAR BELAKANG

Permohonan peruntukan melalui Pelan Operasi Latihan (POL) ISM Kerjasama UTHM, ISM, Kementerian Pendidikan Malaysia, Institut Integriti Malaysia

OBJEKTIF

i. Memberi pendedahan kepada para peserta mengenai isu dan cabaran berkaitan kelestarian insan dalam konteks pembangunan sosial;

ii. meningkatkan budaya mencintai dan menghargai ilmu melalui perkongsian maklumat dan kepakaran dalam pelbagai disiplin ilmu; dan

iii. mewujudkan jaringan kepakaran antara ahli akademik dan profesional dalam dan luar negara.

PELAKSANAAN

TARIKH : 9-10 APRIL 2014
TEMPAT : DEWAN TUNKU MAHKOTA ISMAIL, UTHM, BATU PAHAT JOHOR
PERASMI : YBhg. PROFESOR DATO'. DR. MOHD NOH BIN DALIMIN NAIB CANSELOR UTHM

"CREATING SUSTAINABLE HUMAN TRANSFORMATION NATIONAL DEVELOPMENT ISSUES, CHALLENGES AND FUTURE THE FUTURE "

BACKGROUND

The application of the provisions of the Operations Plan Exercise (POL) ISM UTHM cooperation, ISM, the Ministry of Education, Institute of Integrity Malaysia

OBJECTIVES

i. Sensitize the participants on issues and challenges related to sustainable human development in the context of social development;

ii. fostering a culture of love and appreciation of science through sharing of information and expertise in various disciplines science; and

iii. creating a network of expertise between local and foreign academics and professionals.

IMPLEMENTATION

DATE : 9-10 APRIL 2014
VENUE : HALL TUNKU MAHKOTA ISMAIL, UTHM, BATU PAHAT, JOHOR
OFFICIAL : HON. PROFESSOR DATO'. DR. NOH BIN MOHD DALIMIN VICE CHANCELLOR UTHM

PEMBENTANGAN KERTAS KERJA PEMCERAMAH JEMPUTAN:

1. Associate Professor Yayoi Akagi (International Student Center,Universiti Yamaguchi, Jepun) Pembentangan Kertas Kerja Pengucap Utama

2. YBhg. Datuk Dr. Mohd Tap Bin Salleh(Presiden, Institut Integriti Malaysia)

3. YBhg. Profesor Abdul Bari Azed(Universiti Indonesia)

4. YBhg. Profesor Madya Dr. Supyan Bin Hussin (Pusat Bahasa & Linguistik,Universiti Kebangsaan Malaysia)

5. YBhg. Profesor Madya Dr. Sharifah Hayaati Binti Syed Ismail (Jabatan Sahsiah Syar'iyah, Universiti Malaya, Kuala Lumpur)

6. YBhg. Profesor Madya Dr. Haji Ahmad Bin Esa (Pusat Kokurikulum, Universiti Tun Hussein Onn Malaysia.

PESERTA MENGIKUT JANTINA

Permohonan peruntukan melalui Pelan Operasi Latihan (POL) ISM Kerjasama UTHM, ISM, Kementerian Pendidikan Malaysia, Institut Integriti Malaysia

OBJEKTIF

i. Memberi pendedahan kepada para peserta mengenai isu dan cabaran berkaitan kelestarian insan dalam konteks pembangunan sosial;

ii. meningkatkan budaya mencintai dan menghargai ilmu melalui perkongsian maklumat dan kepakaran dalam pelbagai disiplin ilmu; dan

iii. mewujudkan jaringan kepakaran antara ahli akademik dan profesional dalam dan luar negara

PRESENTATION FROM:

1. Associate Professor Akagi Yayoi (International Student Center, Yamaguchi University, Japan) Presentation of Papers Main speakers

2. Hon. Datuk Dr. Bin Mohd Tap Salleh (President, Institute of Integrity Malaysia)

3. Hon. Professor Abdul Bari Zed (University of Indonesia)

4. Hon. Associate Professor Dr. Supyan Bin Hussin (Centre for Language & Linguistics, Universiti Kebangsaan Malaysia)

5. Hon. Associate Professor Dr. Sharifah Syed Hayaati Binti Ismail (Syar'iyah Department, University of Malaya, Kuala Lumpur)

6. Hon. Associate Professor Dr. Haji Ahmad Bin Esa (Curriculum Center, Universiti Tun Hussein Onn Malaysia.

PARTICIPANTS BY GENDER

The application for the provisions of the ISM- UTHM Training Plan (POL) the Ministry of Education, Institute of Integrity Malaysia

OBJECTIVES

i. Sensitize the participants on issues and challenges related to sustainable human development in the context of social;

ii. fostering a culture of love and appreciation of science through sharing of information and expertise in various disciplines science; and

iii. creating a network of expertise between local and foreignacademics and professionals.

PELAKSANAAN

TARIKH	:	9-10 APRIL 2014
TEMPAT	:	DEWAN TUNKU MAHKOTA ISMAIL, UTHM, BATU PAHAT JOHOR
PERASMI	:	YBhg. PROFESOR DATO'. DR. MOHD NOH BIN DALIMIN NAIB CANSELOR UTHM

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IMPLEMENTATION

DATE	:	*9-10 APRIL 2014*
VENUE	:	*HALL TUNKU MAHKOTA ISMAIL, UTHM, BATU PAHAT, JOHOR*
OFFICIAL	:	*HON. PROFESSOR DATO '. DR. NOH BIN MOHD DALIMIN VICE CHANCELLOR UTHM*

WORKING PAPER PRESENTATIONS:

1. *Associate Professor Akagi Yayoi (International Student Center, Yamaguchi University, Japan) Presentation of Papers Main speakers*
2. *Hon. Datuk Dr. Bin Mohd Tap Salleh (President, Institute of Integrity Malaysia)*
3. *Hon. Professor Abdul Bari Zed (University of Indonesia)*
4. *Hon. Associate Professor Dr. Supyan Bin Hussin (Centre for Language & Linguistics, Universiti Kebangsaan Malaysia)*
5. *Hon. Associate Professor Dr. Sharifah Syed Hayaati Binti Ismail (Department Syar'iyah personality, University of Malaya, Kuala Lumpur)*
6. *Hon. Associate Professor Dr. Haji Ahmad Bin Esa (Curriculum Center, Universiti Tun Hussein Onn Malaysia).*

BILANGAN KURSUS DAN KEKERAPAN

BIL	KURSUS	KEKERAPAN
1	KURSUS ANAK PELIHARA DAN PENGANGKATAN	2
2	KURSUS PENGURUSAN KES BAGI PERLINDUNGAN KANAK-KANAK	2
3	KURSUS PROFESSIONALLY ACCOUNTABLE PRACTICE (PAP) MODEL	2
4	KURSUS KERJA SOSIAL	4
5	KURSUS PENGURUSAN RUMAH TUNAS HARAPAN	1
6	BENGKEL PEMAHAMAN TEORI-TEORI SOSIAL	2
7	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL – KOMPETENSI GENERIK	1
8	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL – KOMPETENSI SPESIFIK	1
9	KURSUS PENGURUSAN KES AKHLAK	2
10	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL – KOMPETENSI GENERIK (TOT)	1
11	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL – KOMPETENSI SPESIFIK (TOT)	1
12	KURSUS JATI DIRI (TEAM BUILDING)	1
13	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL BAGI PEGAWAI PENGURUSAN TERTINGGI JKM	1

KEHADIRAN PESERTA MENGIKUT GRED JAWATAN

BIL	GRED JAWATAN	JUMLAH (ORANG)
1.	JUSA C hingga JUSA A	1
2.	Gred 54	8
3.	Gred 41 hingga 52	94
4.	Gred 27 hingga 40	252
5.	Gred 17 hingga 26	162
6.	Gred 1 hingga 16	20
7.	Lain-lain *	1
	JUMLAH	538

PETUNJUK
*IPTA/IPTS, NGO, Orang awam

SESSIONS AND FREQUENCY

NO.	*COURSE*	*FREQUENCY*
1	*ADOPTED CHILDREN AND ADOPTION*	*2*
2	*CASE MANAGEMENT FOR THE PROTECTION OF CHILDREN*	*2*
3	*PROFESSIONALLY ACCOUNTABLE PRACTICE (PAP) MODEL*	*2*
4	*SOCIAL WORK*	*4*
5	*MANAGEMENT OF RUMAH TUNAS HARAPAN*	*1*
6	*UNDERSTANDING SOCIAL THEORIES*	*2*
7	*PRACTICAL COMPETENCY IN SOCIAL WORK - GENERIC COMPETENCE*	*1*
8	*PRACTICAL COMPETENCY IN SOCIAL WORK - SPECIFIC COMPETENCE*	*1*
9	*MORAL CASE MANAGEMENT*	*2*
10	*PRACTICAL COMPETENCY IN SOCIAL WORK - GENERIC COMPETENCE (TOT)*	*1*
11	*PRACTICAL COMPETENCY IN SOCIAL WORK - SPECIFIC COMPETENCE (TOT)*	*1*
12	*SELF EMPOWERMENT (TEAM BUILDING)*	*1*
13	*PRACTICAL COMPETENCY IN SOCIAL WORK FOR JKM SENIOR MANAGEMENT*	*1*

ATTENDANCE BY POSITION GRADE

NO.	*GRADE POSITION*	*TOTAL (PEOPLE)*
1.	*JUSA C to JUSA A*	*1*
2.	*Grade 54*	*8*
3.	*Grade 41 to 52*	*94*
4.	*Grade 27 to 40*	*252*
5.	*Grade 17 to 26*	*162*
6.	*Grage 1 to 16*	*20*
7.	*Other **	*1*
	TOTAL	*538*

INDICATOR
**IPTA/IPTS, NGO, Members of the public*

KEHADIRAN PESERTA MENGIKUT JANTINA (L/P)

BIL.	KURSUS	PESERTA		JUMLAH
		LELAKI	PEREMPUAN	
1	KURSUS ANAK PELIHARA DAN PENGANGKATAN	21	37	58
2	KURSUS PENGURUSAN KES BAGI PERLINDUNGAN KANAK-KANAK	29	22	51
3	KURSUS PROFESSIONALLY ACCOUNTABLE PRACTICE (PAP) MODEL	33	24	57
4	KURSUS KERJA SOSIAL	51	51	102
5	KURSUS PENGURUSAN RUMAH TUNAS HARAPAN	13	19	32
6	BENGKEL PEMAHAMAN TEORI-TEORI SOSIAL	31	21	52
7	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL – KOMPETENSI GENERIK	12	10	22
8	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL – KOMPETENSI SPESIFIK	12	10	22
9	KURSUS PENGURUSAN KES AKHLAK	21	17	38
10	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL – KOMPETENSI GENERIK (TOT)	7	20	27
11	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL – KOMPETENSI SPESIFIK (TOT)	4	14	18
12	KURSUS JATI DIRI (TEAM BUILDING)	17	11	28
13	KURSUS KOMPETENSI PRAKTIS KERJA SOSIAL BAGI PEGAWAI PENGURUSAN TERTINGGI JKM	20	11	31

ATTENDANCE BY GENDER (M/F)

NO.	*COURSE*	*PARTICIPANTS*		*TOTAL*
		MALE	*FEMALE*	
1	*ADOPTED CHILDREN AND ADOPTION*	*21*	*37*	*58*
2	*CASE MANAGEMENT FOR THE PROTECTION OF CHILDREN*	*29*	*22*	*51*
3	*PROFESSIONALLY ACCOUNTABLE PRACTICE (PAP) MODEL*	*33*	*24*	*57*
4	*SOCIAL WORK*	*51*	*51*	*102*
5	*MANAGEMENT OF RUMAH TUNAS HARAPAN*	*13*	*19*	*32*
6	*UNDERSTANDING SOCIAL THEORIES*	*31*	*21*	*52*
7	*PRACTICAL COMPETENCY IN SOCIAL WORK - GENERIC COMPETENCE*	*12*	*10*	*22*
8	*PRACTICAL COMPETENCY IN SOCIAL WORK - SPECIFIC COMPETENCE*	*12*	*10*	*22*
9	*MORAL CASE MANAGEMENT*	*21*	*17*	*38*
10	*PRACTICAL COMPETENCY IN SOCIAL WORK - GENERIC COMPETENCE (TOT)*	*7*	*20*	*27*
11	*PRACTICAL COMPETENCY IN SOCIAL WORK - SPECIFIC COMPETENCE (TOT)*	*4*	*14*	*18*
12	*SELF EMPOWERMENT (TEAM BUILDING)*	*17*	*11*	*28*
13	*PRACTICAL COMPETENCY IN SOCIAL WORK FOR JKM SENIOR MANAGEMENT*	*20*	*11*	*31*

KEHADIRAN PESERTA MENGIKUT NEGERI DAN JABATAN/ *ATTENDANCE BY STATE AND DEPARTMENT*

BIL. *N0.*	NEGERI *STATES*	JKMM	JKMN	DAERAH/JAJAHAN/ BAHAGIAN *PROVINCIAL/DISTRICT/ DIVISION*	INSTITUSI JKM *INSTITUTION JKM*	AGENSI LAIN *AGENCY*	JUMLAH (ORANG) *TOTAL (PEOPLES)*
1.	Perlis		6	1	2	2	11
2.	Kedah		2	11	5		18
3.	Pulau Pinang		1	8	3		12
4.	Perak		1	32	22		55
5.	Kelantan		3	14			17
6.	Terengganu		1	4			5
7.	Pahang		2	26			28
8.	W.P Kuala Lumpur		19		6	3	28
9.	Selangor		9	40	12	1	62
10.	Negeri Sembilan		2	19	1	1	23
11.	Melaka		2	14	9		25
12.	Johor		3	21	8		32
13.	Sarawak		8	51	21	7	87
14.	Sabah		9	64	14	1	88
15.	W.P Putrajaya	35		5		2	42
16.	W.P Labuan		5				5
	JUMLAH/ *TOTAL*	35	73	310	103	17	538

SEMINAR HIV/AIDS DAN WANITA 2015:
KENALI AIDS HINDARI AIDS

LATAR BELAKANG

Seminar ini dilaksanakan berdasarkan Penglibatan Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) di bawah Pelan Strategik HIV/AIDS Kebangsaan Tahun 2011 – 2015. Pelaksanaan Seminar HIV/AIDS 2014 selari dengan Strategi 1: *Improving the quality and coverage of prevention programmes among most at risk and vulnerable populations.*

OBJEKTIF

Objektif seminar adalah seperti berikut:

- Menyampaikan maklumat terkini senario HIV/AIDS di Malaysia khususnya di Sabah;
- Meningkatkan pengetahuan peserta mengenai HIV/AIDS; dan
- Mengurangkan stigma dan diskriminasi terhadap HIV/AIDS dan masyarakat.

PELAKSANAAN

Seminar HIV/AIDS Dan Wanita 2015 telah dilaksanakan pada 24 September 2014 di Tanjung Aru Resort & Spa, Kota Kinabalu, Sabah. Seminar ini berlansung selama sehari dari pukul 7.30 pagi hingga 5.00 petang di mana Majlis Perasmian telah disempurnakan oleh YB. Datuk Hajah Azizah binti Datuk Seri Panglima Mohd Dun Timbalan Menteri Pembangunan Wanita, Keluarga dan Masyarakat.

Seminar ini telah dijalankan dengan kerjasama beberapa agensi seperti berikut:

- Kementerian Kesihatan Malaysia;
- Bahagian Dasar Sosial Negara KPWKM;
- Jabatan Kebajikan Masyarakat;
- Lembaga Penduduk dan Pembangunan Keluarga Negara (LPPKN);
- Jabatan Pembangunan Wanita;
- Majlis AIDS Malaysia; dan
- Majlis Perkhidmatan Masyarakat Sabah.

SEMINAR ON HIV / AIDS AND WOMEN 2015:
TO KNOW AIDS IS TO AVOID AIDS

BACKGROUND

The seminar was conducted by the Ministry of Women, Family and Community Development under the 2011 - 2015 Strategic HIV / AIDS National Plan . The implementation of the Seminar HIV / AIDS in 2014 is in line with Strategy 1: Improving the quality and coverage of prevention programs among most at risk and vulnerable populations.

OBJECTIVES

The objective of the seminar is as follows:

- *Deliver updates of HIV / AIDS scenario in Malaysia especially in Sabah;*
- *Increase participants' knowledge of HIV / AIDS; and*
- *Reduce stigma and discrimination against HIV / AIDS in society.*

IMPLEMENTATION

The seminar on HIV / AIDS and Women in 2015 was held on 24 September 2014 in Kota Kinabalu, Sabah. The Opening Ceremony was officiated by YB. Progenitor Hajjah Azizah bte Datuk Seri Panglima Mohd Dun Deputy Minister Women, Family and Community Development.

The seminar was conducted in collaboration with several agencies such as:

- *Ministry of Health;*
- *Social Policy Division of the State ministry;*
- *Department of Social Welfare;*
- *Institute of Population and Family Development Board (LPPKN);*
- *Department of Women;*
- *Malaysian AIDS Council; and*
- *Sabah Council of Social Services.*

Seminar tersebut diadakan secara 2 sesi iaitu sesi ceramah dan sesi Forum. Sesi Ceramah adalah seperti berikut:

- Ceramah 1: **Kenali HIV/AIDS dan Kesannya, oleh Dr. Muhammad Nazri Muhammad Fuad dari Jabatan Kesihatan Sabah**; dan
- Ceramah 2: **Hindari HIV/AIDS, disampaikan oleh Prof. Madya Dr. Azlinda Azman dari Universiti Sains Malaysia**.

Sesi Forum bertajuk **HIV/AIDS dan Masyarakat** telah dikendalikan oleh Prof. Madya Dr. Azlinda Azman sebagai moderator. Forum tersebut disertai oleh empat (4) orang ahli panel iaitu:

- Pn.Norhayati Musa Ali (ODHA);
- En.Joseph Benedict ,(Majlis AIDS Malaysia);
- Dr.Muhammad Nazri Muhammad Fuad, (Jabatan Kesihatan Sabah); dan
- Prof. Madya Dr. Nurdeng Deuraseh,(Universiti Pertanian Malaysia).

PESERTA MENGIKUT JANTINA

PESERTA		JUMLAH
LELAKI	PEREMPUAN	
152	195	247 orang

PENUTUP

Secara keseluruhannya seminar ini telah berjaya memberikan pendedahan kepada para peserta mengenai HIV/AIDS dan cara mencegahnya. Perkongsian pengalaman dengan ODHA telah meningkatkan kesedaran mengenai HIV/AIDS di kalangan masyarakat terutamanya di Sabah.

Pada keseluruhannya, seminar ini telah berjaya dilaksanakan dan mendapat sambutan yang memuaskan daripada masyarakat Sabah. Terdapat peserta seminar yang mencadangkan agar seminar seumpama ini diperluaskan ke Bahagian-Bahagian lain di Sabah.

Forum. Lecture sessions are as follows:

- *Lecture 1: **Recognize HIV / AIDS and Its Impact, by Dr. Muhammad Fuad Muhammad Nazri of Sabah Health Department**; and*
- *Lecture 2: **Avoid HIV / AIDS, presented by Prof. Prof. Dr. Azlinda Azman from Universiti Sains Malaysia.***

*Forum session titled **HIV / AIDS and Society** was conducted by Prof. Prof. Dr. Azlinda Azman as moderator. The panel members are:*

- *Pn.Norhayati Musa Ali (PLWHA);*
- *En.Joseph Benedict, (Malaysian AIDS Council);*
- *Dr Muhammad Fuad Muhammad Nazri, (Department of Health Sabah); and*
- *Prof. Prof. Dr. Nurdeng Deuraseh, (Universiti Putra Malaysia).*

PARTICIPANTS BY GENDER

PARTICIPANT		*TOTAL*
MALE	*FEMALE*	
152	*195*	*247 peoples*

CLOSING

Overall, this seminar managed to raise participants' awareness on HIV / AIDS and its prevention by sharing experiences with people living with HIV especially in Sabah.

This seminar was well received from the people of Sabah with requests for similar sessions to be held in other parts of the state.

BILANGAN KURSUS DAN KEKERAPAN

BIL	KURSUS	KEKERAPAN
1	Kursus Pendaftaran Orang Kurang Upaya (OKU)	3
2	Kursus Perancangan Menu Di Institusi	2
3	Kursus Pembangunan Warga Emas	2
4	Kursus Pengenalan Kehidupan Berdikari Bagi OKU	2
5	Kursus Kemahiran Insaniah Mengendalikan Warga Emas	2
6	Kursus Pengurusan Program Pemulihan Dalam Komuniti (PDK)	2
7	Kursus Perkhidmatan Orang Kurang Upaya (OKU)	2
8	Kursus Pengurusan Menyelamat Orang Papa dan Pengemis	2
9	Kursus Pemantapan Pengurusan Pertubuhan Sukarela Kebajikan (PSK)	2
10	Kursus Pengendalian Kes Keganasan Rumah Tangga	3
11	Kursus Pelaksanaan dan Pemantauan Pertubuhan Sukarela Kebajikan (PSK)	2
12	Kursus Pengurusan Program Khidmat Bantu Di Rumah (Home Help Services)	2
13	Kusus Pelaksanaan Perintah Khidmat Masyarakat - Pembantu	1
14	Kursus Peningkatan Kualiti Penjagaan Orang Kurang Upaya (OKU)	2
15	Kursus Asas Penjagaan Warga Emas Di Institusi	2
16	Kursus Kerja Sosial Dengan Komuniti	1
17	Kusus Pelaksanaan Perintah Khidmat Masyarakat - Pegawai	1
18	Bengkel Para Kaunselor Warga Emas	2
19	Bengkel Pembangunan Bahan Pembelajaran dan Pengajaran (WIM)	1
20	Kursus Pegawai Diberi Kuasa Pusat Jagaan	1
21	Kursus Change Mindset, Increase Performance	1
22	Bengkel Penulisan Popular	1
	JUMLAH	39

NO. OF TRAINING SESSIONS AND FREQUENCY

NO.	*SESSIONS*	*FREQUENCY*
1	*Registration of Persons with Disabilities (PWDs)*	*3*
2	*Menu Planning at Institutions*	*2*
3	*Development of Senior Citizens*	*2*
4	*Introduction to Independent Living For Disabled*	*2*
5	*Management of the Elderly*	*2*
6	*Management of Community Rehabilitation Programs (CBR)*	*2*
7	*Services of Persons with Disabilities (PWDs)*	*2*
8	*Managing relief of Destitutes and Beggars*	*2*
9	*Enhancement of Voluntary Welfare Associations (PSK) Management*	*2*
10	*Handling cases of Domestic Violence*	*3*
11	*Implementation and Monitoring of Voluntary Welfare Associations (PSK)*	*2*
12	*Home Help Services*	*2*
13	*Implementation of Special Community Service Order – Assistant*	*1*
14	*Improvement Quality of Care of Persons with Disabilities (PWDs)*	*2*
15	*Basic course in Elderly Care in Institutions*	*2*
16	*Social Community Work*	*1*
17	*Implementation of Special Community Service Order - Official*	*1*
18	*Counseling for Senior Citizens*	*2*
19	*Learning and Teaching Materials Development (WIM)*	*1*
20	*Care Centres Authorised Officers*	*1*
21	*Change Mindset, Increase Performance*	*1*
22	*Popular Writing*	*1*
	TOTAL	*39*

KEHADIRAN PESERTA MENGIKUT JANTINA (L/P)

BIL.	KURSUS	PESERTA		JUMLAH
		LELAKI	PEREMPUAN	
1	Kursus Pendaftaran Orang Kurang Upaya (OKU)	48	33	81
2	Kursus Perancangan Menu Di Institusi	21	36	57
3	Kursus Pembangunan Warga Emas	36	18	54
4	Kursus Pengenalan Kehidupan Berdikari Bagi Oku	29	25	54
5	Kursus Kemahiran Insaniah Mengendalikan Warga Emas	33	26	59
6	Kursus Pengurusan Program Pemulihan Dalam Komuniti (PDK)	23	22	45
7	Kursus Perkhidmatan Orang Kurang Upaya (OKU)	26	27	53
8	Kursus Pengurusan Menyelamat Orang Papa Dan Pengemis	30	26	56
9	Kursus Pemantapan Pengurusan Pertubuhan Sukarela Kebajikan (PSK)	19	20	39
10	Kursus Pengendalian Kes Keganasan Rumah Tangga	34	41	75
11	Kursus Pelaksanaan Dan Pemantauan Pertubuhan Sukarela Kebajikan (PSK)	33	17	50
12	Kursus Pengurusan Program Khidmat Bantu Di Rumah (Home Help Services)	29	22	51
13	Kursus Pelaksanaan Perintah Khidmat Masyarakat – Pembantu	17	8	25

ATTENDANCE BY GENDER (M/F)

NO.	*SESSIONS*	*PARTICIPANTS*		*TOTAL*
		MALE	*FEMALE*	
1	*Registration of Persons with Disabilities (PWDs)*	*48*	*33*	*81*
2	*Menu Planning at Institutions*	*21*	*36*	*57*
3	*Development of Senior Citizens*	*36*	*18*	*54*
4	*Introduction to Independent Living For Disabled*	*29*	*25*	*54*
5	*Management of the Elderly*	*33*	*26*	*59*
6	*Management of Community Rehabilitation Programs (CBR)*	*23*	*22*	*45*
7	*Services of Persons with Disabilities (PWDs)*	*26*	*27*	*53*
8	*Managing relief of Destitutes and Beggars*	*30*	*26*	*56*
9	*Enhancement of Voluntary Welfare Associations (PSK) Management*	*19*	*20*	*39*
10	*Handling cases of Domestic Violence*	*34*	*41*	*75*
11	*Implementation and Monitoring of Voluntary Welfare Associations (PSK)*	*33*	*17*	*50*
12	*Home Help Services*	*29*	*22*	*51*
13	*Implementation of Special Community Service Order – Assistant*	*17*	*8*	*25*

KEHADIRAN PESERTA MENGIKUT JANTINA (L/P)

BIL.	KURSUS	PESERTA		JUMLAH
		LELAKI	PEREMPUAN	
14	Kursus Asas Penjagaan Warga Emas Di Institusi	38	22	60
15	Kursus Peningkatan Kualiti Penjagaan Orang Kurang Upaya	23	34	57
16	Bengkel Pembangunan Bahan Pembelajaran Dan Pengajaran (Wim)	13	12	25
17	Kursus Kerja Sosial Dan Komuniti	16	11	27
18	Kursus Pelaksanaan Perintah Khidmat Masyarakat – Pegawai	9	6	15
19	Bengkel Para Kaunselor Warga Emas	37	12	49
20	Kursus Pegawai Diberi Kuasa Pusat Jagaan	12	7	19
21	Bengkel Penulisan Popular	7	13	20
22	Kursus Change Mindset, Increase Performance	15	2	17
	JUMLAH			39

KEHADIRAN PESERTA MENGIKUT JANTINA (L/P)

BIL.	KURSUS	PESERTA		JUMLAH
		LELAKI	PEREMPUAN	
14	Kursus Asas Penjagaan Warga Emas Di Institusi	38	22	60
15	Kursus Peningkatan Kualiti Penjagaan Orang Kurang Upaya	23	34	57
16	Bengkel Pembangunan Bahan Pembelajaran Dan Pengajaran (Wim)	13	12	25
17	Kursus Kerja Sosial Dan Komuniti	16	11	27
18	Kursus Pelaksanaan Perintah Khidmat Masyarakat – Pegawai	9	6	15
19	Bengkel Para Kaunselor Warga Emas	37	12	49
20	Kursus Pegawai Diberi Kuasa Pusat Jagaan	12	7	19
21	Bengkel Penulisan Popular	7	13	20
22	Kursus Change Mindset, Increase Performance	15	2	17
	JUMLAH			39

KEHADIRAN PESERTA MENGIKUT GRED JAWATAN

BIL	GRED JAWATAN	JUMLAH (ORANG)
1.	Gred 41 hingga 54	32
2.	Gred 27 hingga 40	256
3.	Gred 17 hingga 26	522
4.	Gred 1 hingga 16	109
5.	Lain-lain *	49
	JUMLAH	968

PETUNJUK
*IPTA/IPTS, NGO, Orang awam

ATTENDANCE ACCORDING TO GRADE & POSITION

NO	GRADE POSITION	TOTAL (PERSONS)
1.	*Gred 41 to 54*	*32*
2.	*Gred 27 to 40*	*256*
3.	*Gred 17 to 26*	*522*
4.	*Gred 1 to 16*	*109*
5.	*Others **	*49*
	TOTAL	968

Indication
**IPT/IPTA, NGO, the general public*

KEHADIRAN PESERTA MENGIKUT NEGERI DAN JABATAN

BIL.	NEGERI	JKMM	DAERAH/JAJAHAN/ BAHAGIAN	INSTITUSI JKM	AGENSI LAIN	JUMLAH (ORANG)
1.	Perlis	7	1	14	4	26
2.	Kedah	2	44	16	2	64
3.	Pulau Pinang	2	17	5	4	28
4.	Perak	1	72	57	3	133
5.	Kelantan	2	41	8	6	57
6.	Terengganu	1	9	16	4	30
7.	Pahang	1	45	16	4	66
8.	W.P Kuala Lumpur	37	0	23	19	79
9.	Selangor	5	64	63	13	145
10.	Negeri Sembilan	13	59	21	2	95
11.	Melaka	6	32	20	4	62
12.	Johor	1	49	27	1	78
13.	Sarawak		45	0	0	45
14.	Sabah	2	25	16	0	43
15.	W.P Putrajaya	10	0	0	0	10
16.	W.P Labuan	7	0	0	0	7
	JUMLAH	97	503	302	66	968

PROGRAM MARI BERCERITA PADA ANAK-ANAK PUTRAJAYA

LATAR BELAKANG

Program Mari Bercerita Pada Anak-Anak Putrajaya adalah salah satu strategi dalam Pelan Tindakan Pembudayaan Amalan Nilai-nilai Murni Putrajaya 2011-2015 di mana ISM telah dilantik sebagai agensi pelaksana untuk Strategi Memperkasakan Generasi Muda Bagi Kelangsungan Komuniti. Program ini memberi fokus kepada pembangunan sahsiah dan pemerkasaan generasi muda dengan memupuk nilai-nilai murni dan memberikan kesedaran mengenai tanggungjawab sosial dalam diri kanak-kanak bagi mengelakkan mereka daripada terlibat dengan gejala tidak bermoral.

OBJEKTIF

i. Menanam nilai-nilai murni dalam kalangan kanak-kanak bagi membentuk modal insan yang cemerlang;
ii. Membina jati diri kanak-kanak dalam menghadapi cabaran sosial alaf baru; dan
iii. Membentuk modal insan yang sentiasa hormat-menghormati dalam masyarakat.

PELAKSANAAN

Tarikh : 3 Disember 2014 (Rabu)
Tempat : Bilik Kuliah 1
Institut Sosial Malaysia
Lot PT 13856
KM 6 Lebuhraya Kuala Lumpur - Seremban
Sungai Besi
57100 KUALA LUMPUR
Masa : 8.00 pagi hingga 1.00 tengahari
Perasmi : Encik Nor Maarof Bin Idris
Ketua Pusat Pengajian Pembangunan Modal Insan
Penceramah: Jemputan Encik Muhammad Ramadhan Subky

PESERTA MENGIKUT JANTINA

PESERTA		JUMLAH
LELAKI	PEREMPUAN	
36	33	69

STORYTELLING SESSION FOR CHILDREN IN PUTRAJAYA

BACKGROUND

A storytelling session for children in Putrajaya is a strategy in the Putrajaya's 2011-2015 Action Plan to Development Good Values. ISM has been appointed as the implementing agency on Youth Empowerment . This program focuses on personality development and empowerment of youth by fostering values and providing awareness of social responsibility.

OBJECTIVES

i. Cultivate good values in children;
ii. Build children's self-esteem in the face of social challenges the new millennium; and
iii. Develop a community that is always respectful of others.

IMPLEMENTATION

Date : *December 3, 2014 (Wednesday)*
Place : *Lecture Room 1*
Institut Sosial Malaysia
Lot PT 13856
Highway 6 KM Kuala Lumpur - Seremban
Sungai Besi
57100 KUALA LUMPUR
Time : *8.00 am to 1.00 pm*
Official : *Mr. Nor Maarof Bin Idris*
Head of the School of Human Capital Development
Speaker Invitation : *Mr. Muhammad Ramadhan Subky*

PARTICIPANTS ACCORDING TO GENDER

PARTICIPANT		TOTAL
MALE	FEMALE	
36	33	69

PROGRAM LATIHAN TEGAS DIRI

LATAR BELAKANG

Program ini dianjurkan bagi tujuan membentuk jati diri kanak-kanak dan remaja supaya mereka menjadi generasi yang sihat dari segi fizikal dan mental. Program ini juga adalah termasuk dalam Pelan Tindakan Pembudayaan Amalan Nilai-Nilai Murni Putrajaya.

OBJEKTIF

i. Membina jati diri remaja dan kanak-kanak dalam menghadapi cabaran sosial baru;

ii. Memberikan kesedaran mengenai tanggungjawab sosial kepada remaja dan kanak-kanak Putrajaya; dan

iii. Membentuk modal insan yang sentiasa hormat-menghormati dalam masyarakat.

PROGRAM TO DEVELOP SELF ESTEEM

BACKGROUND

The program was organized to develop self esteem among children and youths so that they become physically and mentally healthy The program is included in the Plan of Action to Cultivate Good Values in Putrajaya.

OBJECTIVES

i. Build self-esteem of adolescents and children in the face new social challenges;

ii. Awareness of social responsibility to adolescents and children in Putrajaya; and

iii. Develop a community that are always respectful of others.

PELAKSANAAN

Program Latihan Tegasi Diri telah dilaksanakan sebanyak 2 siri mengikut butiran seperti berikut:

Siri 1
Tarikh : 12 Mac 2014 (Rabu)
Tempat : Sekolah Menengah Kebangsaan Sebuyau
Jalan Sawmill
94850 Batang Lupar
Sarawak
Masa : 8.00 pagi hingga 1.00 tengahari
Perasmi : YBrs Tuan Haji Mohd. Speri bin Haji Abdul Karim
Penyelaras Parlimen Batang Lupar
Penceramah: Jemputan Pegawai Psikologi JKM Sarawak

PESERTA MENGIKUT JANTINA

PESERTA		JUMLAH
LELAKI	PEREMPUAN	
53	47	100

Siri 2
Tarikh : 11 Disember 2014 (Khamis)
Tempat : Auditorium
Institut Sosial Malaysia
Lot PT 13856
KM 6 Lebuhraya Kuala Lumpur - Seremban
Sungai Besi
57100 KUALA LUMPUR
Masa : 8.00 pagi hingga 1.00 tengahari
Perasmi : Tiada
Penceramah: Jemputan Encik Amin Idris

PESERTA MENGIKUT JANTINA

PESERTA		JUMLAH
LELAKI	PEREMPUAN	
53	47	100

IMPLEMENTATION

The program to develop self-esteem was held in two sessions as follows:

Series 1
Date : *March 12, 2014 (Wednesday)*
Place : *School Sebuyau*
Jalan Sawmill
94850 Batang Lupar
Sarawak
Time : *8.00 am to 1.00 pm*
Official : *YBrs Tuan Haji Mohd. Speri bin Haji Abdul Karim*
Batang Lupar parliamentary coordinator
Speakers Invitation : *Officer Sarawak Social Welfare Department of Psychology*

PARTICIPANTS ACCORDING TO GENDER

PARTICIPANT		*TOTAL*
MALE	*FEMALE*	
53	*47*	*100*

Series 2
Date : *11 December 2014 (Thursday)*
Place : *Auditorium*
Institut Sosial Malaysia
Lot PT 13856
KM 6 Lebuhraya Kuala Lumpur - Seremban
Sungai Besi
57100 KUALA LUMPUR
Time : *8.00 am to 1.00 pm*
Official : *Nil*
Speakers Invitation : *Mr Amin Idris*

PARTICIPANTS ACCORDING TO GENDER

PARTICIPANT		*TOTAL*
MALE	*FEMALE*	
53	*47*	*100*

BILANGAN KURSUS DAN KEKERAPAN

BIL	KURSUS	KEKERAPAN
1	Kursus Pengurusan Stres Melalui Refleksologi	2
2	Kursus Intervensi Penderaan dan Pengabaian Kanak-kanak	2
3	Kursus TOT Expressive Art Therapy: Tanah Liat dan Puppet	1
4	Kursus Pembangunan Minda dan Pemikiran Kreatif	2
5	Kursus Pengurusan Kes Intervensi Krisis	2
6	Kursus TOT Kesedaran dan Pencegahan Seksual Kanak-kanak (Teach Children How To Say No)	1
7	Kursus Pengenalan Blue Ocean Strategy	1
8	Kursus Kemahiran Keibubapaan Untuk Memastikan Kefungsian Keluarga Bagi Menangani Konflik Anak-anak Pada Masa Kini	1
9	Kursus Pengurusan Stor Keperluan Bencana	1
10	Kursus Pengurusan Stress	1
11	Kursus Pengurusan Kerenah Anak Kecil	1
12	Kursus Transformasi Diri, Transformasi Prestasi	1
13	Kursus Pengurusan Kewangan Harian	1
	JUMLAH	17

NO OF COURSES AND FREQUENCY

NO	*COURSE*	*FREQUENCY*
1	*Management of Stress through Reflexology Course*	*2*
2	*Children Abuse and Neglect Intervention Course*	*2*
3	*TOT Course in Expressive Art Therapy: Clay and Puppet*	*1*
4	*Mind Development and Creative Thinking Course*	*2*
5	*Management Intervention Case Course Crisis*	*2*
6	*TOT Awareness and Prevention of Sexual Child Abuse (Teach Children How To Say No) Course*	*1*
7	*Introduction to Blue Ocean Strategy*	*1*
8	*Parenting Skills Course To ensure Functional Family Handle Conflict In Children Current*	*1*
9	*Store Management Course Requirements disaster*	*1*
10	*Stress Management Course*	*1*
11	*Management courses Red Son little*	*1*
12	*Personal Transformation course, Transformation performance*	*1*
13	*Daily Financial Management course*	*1*
	TOTAL	*17*

KEHADIRAN PESERTA MENGIKUT JANTINA (L/P)

BIL.	KURSUS	PESERTA		JUMLAH
		LELAKI	PEREMPUAN	
1	Kursus Pengurusan Stres Melalui Refleksologi	21	40	61
2	Kursus Intervensi Penderaan dan Pengabaian Kanak-kanak	9	38	47
3	Kursus TOT Expressive Art Therapy: Tanah Liat dan Puppet	9	21	30
4	Kursus Pembangunan Minda dan Pemikiran Kreatif	10	35	45
5	Kursus Pengurusan Kes Intervensi Krisis	16	29	45
6	Kursus TOT Kesedaran dan Pencegahan Seksual Kanak-kanak (Teach Children How To Say No)	5	15	20
7	Kursus Pengenalan Blue Ocean Strategy	12	19	31
8	Kursus Kemahiran Keibubapaan Untuk Memastikan Kefungsian Keluarga Bagi Menangani Konflik Anak-anak Pada Masa Kini	5	15	20
9	Kursus Pengurusan Stor Keperluan Bencana	18	7	25
10	Kursus Pengurusan Stress	12	13	25
11	Kursus Pengurusan Kerenah Anak Kecil	8	20	28
12	Kursus Transformasi Diri, Transformasi Prestasi	13	9	22
13	Kursus Pengurusan Kewangan Harian	14	7	21
	JUMLAH			420

KEHADIRAN PESERTA MENGIKUT JANTINA (L/P)

NO.	COURSE	PARTICIPANT		TOTAL
		MALE	FEMALE	
1	Kursus Pengurusan Stres Melalui Refleksologi	21	40	61
2	Kursus Intervensi Penderaan dan Pengabaian Kanak-kanak	9	38	47
3	Kursus TOT Expressive Art Therapy: Tanah Liat dan Puppet	9	21	30
4	Kursus Pembangunan Minda dan Pemikiran Kreatif	10	35	45
5	Kursus Pengurusan Kes Intervensi Krisis	16	29	45
6	Kursus TOT Kesedaran dan Pencegahan Seksual Kanak-kanak (Teach Children How To Say No)	5	15	20
7	Kursus Pengenalan Blue Ocean Strategy	12	19	31
8	Kursus Kemahiran Keibubapaan Untuk Memastikan Kefungsian Keluarga Bagi Menangani Konflik Anak-anak Pada Masa Kini	5	15	20
9	Kursus Pengurusan Stor Keperluan Bencana	18	7	25
10	Kursus Pengurusan Stress	12	13	25
11	Kursus Pengurusan Kerenah Anak Kecil	8	20	28
12	Kursus Transformasi Diri, Transformasi Prestasi	13	9	22
13	Kursus Pengurusan Kewangan Harian	14	7	21
	TOTAL			420

KEHADIRAN PESERTA MENGIKUT GRED JAWATAN

BIL	GRED JAWATAN	JUMLAH (ORANG)
1.	Gred 41 hingga 52	129
2.	Gred 27 hingga 40	75
3.	Gred 17 hingga 26	143
4.	Gred 1 hingga 16	73
5.	Lain-lain *	Tiada
	JUMLAH	420

PETUNJUK
*IPTA/IPTS, NGO, Orang awam

ATTENDANCE ACCORDING TO GRADE & POSITION

NO	GRADE POSITION	TOTAL (PERSONS)
1.	*Gred 41 to 52*	*129*
2.	*Gred 27 to 40*	*75*
3.	*Gred 17 to 26*	*143*
4.	*Gred 1 to 16*	*73*
5.	*Others **	*Nil*
	TOTAL	420

Indication
**IPT/IPTA, NGO, the general public*

KEHADIRAN PESERTA MENGIKUT NEGERI DAN JABATAN

BIL. *NO.*	NEGERI *STATE*	IBU PEJABAT *HEADQUARTER*	JKMN *JKMN*	DAERAH/JAJAHAN/ *BAHAGIAN*	INSTITUSI JKM *INSTITUSI JKMN*	AGENSI LAIN *OTHER AGENCY*	JUMLAH (ORANG) *TOTAL (PERSON)*
1.	Perlis	0	0	0	4	0	4
2.	Kedah	0	1	9	6	0	16
3.	Pulau Pinang	0	5	5	12	0	22
4.	Perak	0	0	22	22	3	47
5.	Kelantan	0	5	19	1	0	25
6.	Terengganu	0	2	5	1	0	8
7.	Pahang	0	15	9	2	2	28
8.	W.P Kuala Lumpur	9	2	0	6	59	76
9.	Selangor	0	4	21	12	6	43
10.	Negeri Sembilan	0	2	14	9	0	25
11.	Melaka	1	0	10	10	1	22
12.	Johor	0	5	10	7	0	22
13.	Sarawak	0	2	9	9	0	20
14.	Sabah	3	7	0	0	4	14
15.	W.P Putrajaya	30	0	0	0	16	46
16.	W.P Labuan	2	0	0	0	0	2
	JUMLAH *TOTAL*						420

AKTIVITI UNIT PENYELIDIKAN

LATAR BELAKANG

Semangat kesukarelaan merupakan satu elemen yang perlu diterapkan bagi menjayakan visi 1Malaysia yang diperkenalkan oleh YAB Perdana Menteri. Selaras dengan tanggungjawab yang diberi kepada Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) iaitu membangunkan keluarga dan masyarakat yang penyayang ke arah kesejahteraan sosial, KPWKM telah diberi mandat di bawah Akta Fungsi-Fungsi Menteri 1969 – Perintah Menteri-Menteri Persekutuan 2009 dengan salah satu fungsinya ialah sebagai penggalak kesukarelaan.

Pada tahun 2010 kesukarelaan telah dijadikan Bidang Keberhasilan Utama (KRA) ke-5 YB Menteri KPWKM iaitu Pemerkasaan Tanggungjawab Sosial. Manakala pada tahun 2011 ia telah menjadi KPI ke-3 YB Menteri KPWKM. Dalam hal ini, Institut Sosial Malaysia (ISM) telah diberi tanggungjawab untuk memberikan latihan kesukarelaan kepada pemimpin pemuda dan pemudi di seluruh Malaysia.

Pada tahun 2014, Program ini telah dijadikan sebagai KPI YB Menteri Kementerian Pembangunan Wanita, Keluarga dan Masyarakat (KPWKM) dan ia juga telah dijadikan sebagai KPI KSU dengan sasaran 50 orang klien daripada kumpulan sasar kementerian akan dibantu melalui program ini. Program Outreach Sukarelawan Jiwa Malaysia telah dilaksanakan sebanyak 10 program, berjumlah 1932 telah dilatih menjadi sukarelawan dan telah menjalani latihan hand's on. Program tersebut telah melebihi sasaran yang ditetapkan iatu seramai 69 orang kumpulan sasar kementerian telah dibantu dalam program ini.

RESEARCH UNIT ACTIVITIES

BACKGROUND

The spirit of volunteerism is a key success factor for the success of 1Malaysia. In line with the responsibilities of the Ministry of Women, Family and Community Development (KPWKM) namely the development of a caring family and society. One of the functions of KPWKM, as mandated under the Act Functions Minister 1969 - Order of the Federal Ministers 2009, is to encourage volunteerism.

In 2010 volunteerism was included in the 5th Key Result Areas (KRA) of the Minister of KPWKM, namely the Empowerment of Social Responsibility. In 2011 it became the 3rd KPI. In this regard, the Malaysian Social Institute (ISM) has been tasked to provide training on volunteerism to youth leaders throughout the country.

In 2014, this Program was made the KPI of the Minister Women, Family and Community Development (KPWKM); it was also a KPI of the KSU with 50 clients from the Ministry's target groups. The Jiwa Malaysia Volunteer Outreach Program carried out 10 programs with 1932 volunteers undergoing active hands-on training. The program had exceeded the set target of 69 people from the Ministry's target group.

OBJEKTIF PROGRAM OUTREACH SUKARELAWAN JIWA MALAYSIA ADALAH SEPERTI BERIKUT:

(i) Memperkasakan sukarelawan menerusi program kemahiran insaniah berasaskan teori dan praktikal;

(ii) Menggalakkan penyertaan sukarelawan dalam kerja-kerja kesukarelawanan menerusi aktiviti 'hands on' dengan membantu golongan sasar yang memerlukan; dan

(iii) Membudayakan semangat kesukarelawanan dalam kalangan masyarakat.

THE OBJECTIVES OF JIWA MALAYSIA VOLUNTEER OUTREACH PROGRAM IS AS FOLLOWS:

I. Empower volunteers through theoretical and practical skills;

II. Encourage participation of volunteers through 'hands on' work and activities to assist the target groups in need; and

III. To cultivate the spirit of volunteerism among society.

PESERTA MENGIKUT JANTINA

PESERTA		
LELAKI	PEREMPUAN	JUMLAH
1,230	802	2,032

PARTICIPANTS ACCORDING TO GENDER

PARTICIPANT		
MALE	FEMALE	TOTAL
1,230	802	2,032

INSTITUT PENGUPAYAAN WANITA BAGI NEGARA-NEGARA BERKECUALI NAM (NIEW)
NAM INSTITUTE FOR THE EMPOWERMENT OF WOMEN (NIEW)

PENGENALAN NIEW

Institut Pengupayaan Wanita bagi Anggota Pergerakan Negara-negara Berkecuali (NIEW) telah ditubuhkan secara rasminya pada 1 Julai 2006 di bawah Kementerian Pembangunan Wanita, Keluarga dan Masyarakat, Malaysia.

Sebagai sebuah institusi pembangunan wanita yang pertama bagi NAM, NIEW berhasrat untuk meningkatkan peranan wanita di negara-negara NAM melalui program-program yang dianjurkan untuk mencapai kesaksamaan gender. Wanita berhak untuk memperoleh hak dan perlindungan yang saksama, kebebasan bersuara, kesaksamaan dari segi undang-undang; termasuk hak untuk melibatkan diri dalam bidang politik, sosial dan ekonomi dan hak untuk memperoleh pendidikan. Pengupayaan wanita juga adalah perlu bagi mencapai kemajuan dalam pembangunan dan mengurangkan kemiskinan.

Justeru itu, NIEW memberi fokus kepada aspek latihan dan pembangunan kapasiti dalam bidang-bidang kritikal yang telah dikenal pasti iaitu, Wanita dalam bidang Politik & Ekonomi, Wanita dalam bidang Pendidikan & ICT dan Wanita dalam bidang Kesihatan & Anti-keganasan terhadap Wanita. Kursus dan latihan yang diadakan adalah bertujuan untuk memberi pendedahan kepada Negara-negara Anggota NAM terhadap pelbagai pendekatan dan kaedah untuk menangani permasalahan dan isu-isu wanita khususnya di peringkat antarabangsa.

Institut ini juga menjalankan program-program yang melibatkan kajian dan pembangunan, jalinan rangkaian perhubungan dengan institusi antarabangsa, pembinaan pangkalan data dan pelbagai aktiviti lain yang berupaya menyumbang terhadap proses pengupayaan wanita di Negara-negara Anggota NAM.

Penubuhan NIEW telah menyediakan peluang untuk mengetengahkan agenda pemerkasaan wanita dan kesaksamaan gender di peringkat antarabangsa dan membantu meletakkan Malaysia di barisan hadapan khususnya, sebagai penggerak dalam agenda pembangunan gender di peringkat antarabangsa.

Sejak ditubuhkan pada tahun 2006, lebih 50,000 peserta dari 60 buah negara NAM telah mengikuti dan mendapat manfaat daripada pelbagai persidangan, simposium, bengkel dan program yang dianjurkan NIEW.

INTRODUCTION TO NIEW

The Institute for the Empowerment of Women Members of the Non-Aligned Movement (NIEW) was established on July 1, 2006 under the purview of the Ministry of Women, Family and Community Development, Malaysia.

As a pioneer women's development institute under NAM, NIEW aims to enhance the role of women in NAM countries through organized programs to achieve gender equality. Women are entitled to rights and equal protection, freedom of expression, equality of law; including the right to participate in politics, society and economy and access to education. Empowerment of women is critical to achieving progress in nation buildingf and to reduce poverty.

NIEW focuses on training and capacity building in critical areas that have been identified, namely, Women in

Politics & Economy, Women in Education and ICT and Women in

Health & Anti-Violence against Women. The training courses provide exposure to NAM Member Countries on various approaches and methods available to address problems and issues related to women at an international level.

The institute also runs programs involving research and development, networking relationships with international institutions, database construction and other activities that contribute to the empowerment of women in NAM Member States.

NIEW has provided an opportunity to highlight women's empowerment and gender equality internationally and helped put Malaysia at the forefront in particular, as a driver in gender development.

Since its inception in 2006, more than 50,000 participants from 60 countries of NAM have attended and benefited from various conferences, symposia, workshops and programs organized by NIEW.

PROGRAM PENGARAH WANITA

Dasar bagi memastikan sasaran sekurang-kurangnya 30 peratus wanita di peringkat pembuat keputusan dalam sektor korporat yang diumumkan oleh YAB Perdana Menteri pada 27 Jun 2011 merupakan satu langkah afirmatif oleh Kerajaan yang diyakini dapat meningkatkan bilangan wanita di peringkat pembuat keputusan dalam sektor korporat, seterusnya membolehkan mereka meningkatkan sumbangan dalam bidang ekonomi.

Justeru, dalam memastikan kumpulan wanita yang kompeten dapat diketengahkan sebagai ahli lembaga pengarah di syarikat awam tersenarai (public listed companies), NAM Institute for the Empowerment of Women (NIEW) sedang melaksanakan Program Pengarah Wanita atau Women Directors' Programme bermula tahun 2012.

Program Pengarah Wanita mengandungi set modul komprehensif yang merangkumi kemahiran teknikal dan soft skills. Sukatan pembelajaran bagi kemahiran teknikal adalah seperti Roles and Responsibilites of Directors Under The Companies Act, Corporate Governance, Financial Language in the Boardroom, Risk Management dan Strategy and Planning; manakala kemahiran soft skills seperti Communication Skills, Networking Skills dan Boardroom Simulation.

Selain itu, satu pangkalan data khusus (registry) calon wanita yang berkelayakan untuk dilantik sebagai ahli lembaga pengarah iaitu Sistem Daftar Pengarah Wanita atau Women Directors' Registry telah diwujudkan pada bulan Mac 2012 dan boleh dicapai di alamat www.wcdregistry.com. Daftar ini adalah sumber bagi syarikat awam mendapatkan calon pengarah wanita yang sesuai dan kompeten untuk dilantik sebagai ahli lembaga pengarah syarikat dan sehingga 31 Disember 2014, seramai 1,214 wanita telah berjaya didaftarkan.

Sejak diperkenalkan pada tahun 2012, Program Pengarah Wanita telah berjaya melatih 220 orang tokoh wanita. Pada tahun 2013 pula, seramai 501 orang telah berjaya dilatih dan pada tahun 2014 pula seramai 253 menjadikan jumlah keseluruhannya 974 orang tokoh wanita.

Bagi tempoh Januari 2013 hingga 29 Disember 2014, sebanyak 164 lantikan wanita sebagai ahli lembaga pengarah di dalam Public Listed Companies. Daripada jumlah tersebut, 21 lantikan merupakan daripada registry Program Pengarah Wanita.

Untuk meningkatkan akses Program Pengarah Wanita kepada kumpulan sasaran, NIEW telah melaksanakan beberapa program advokasi dan promosi seperti dialog, forum, dan persidangan dengan ketua-ketua industri, Setiausaha Syarikat serta peserta Program Pengarah Wanita.

WOMEN DIRECTORS

On June 27, 2011 the Prime Minister announced a policy to ensure a target of at least 30 percent of women at decision-making level in the corporate sector, This is an affirmative step by the Government to increase the number of women decision makers thereby enabling them to increase their economic contribution.

To ensure that competent women join the board of directors in public listed companies, NAM Institute for the Empowerment of Women (NIEW) has been implementing the Women Directors Program since 2012

The Women Directors Program consists of a comprehensive set of modules covering technical and soft skills. Technical skills include Roles and responsibilites of Directors Under the

Companies Act, Corporate Governance, Financial Language in the

Boardroom, Risk Management and Strategy and Planning; while soft skills include Communication Skills, Networking Skills and Simulation Boardroom.

In addition, a specific database (registry) of qualified female candidates for appointment as board members was established in March 2012. The Women's List System or Women Directors' Registry can be viewed at www.wcdregistry.com. This is a list of resources of suitable and competent women candidates for appointment as company board members. Up until December 31, 2014, 1,214 women have successfully registered.

Since its introduction in 2012, the Women Directors Program has successfully trained 220 women leaders. In 2013, a total of 501 people have been successful trained and in 2014, there were 253, bringing the total to 974.

For the period of January 2013 to December 29, 2014, 164 women were appointed as board members in Public Listed Companies. Of this, 21 were from the Women Directors Program Registry.

To improve access to the Women Director Program, NIEW has implemented several programs of advocacy and promotion such as dialogue, forums, and conferences with industry leaders, Company Secretaries, and participants of the Women Director Program.

- **Konvensyen Pengarah Wanita 2014**

Pada 9 Disember yang lalu, NIEW telah menganjurkan Konvensyen Pengarah Wanita 2014 di Pusat Konvensyen Kuala Lumpur. Konvensyen ini merupakan platform bagi wanita-wanita yang telah bersedia untuk menjadi lembaga pengarah (board ready) dan syarikat untuk bertemu serta melihat pencapaian inisiatif polisi sekurang-kurangnya 30% wanita di peringkat pembuat keputusan di dalam sektor korporat menjelang 2016 di Malaysia. Konvensyen ini juga merupakan satu tanda kejayaan NIEW dalam mengendalikan latihan Pengarah Wanita untuk 250 pengarah wanita yang berpotensi bagi tahun 2014.

Konvensyen Pengarah Wanita 2014 yang dihadiri oleh lebih 300 orang peserta ini bertemakan 2020 Boards: Leveraging Diversity for Performance. Konvensyen ini menghimpunkan pengerusi, ahli lembaga pengarah, ahli perniagaan dan pemimpin wanita dari pelbagai sektor untuk berkongsi dan membincangkan bagaimana semua pihak yang berkepentingan boleh menyokong dan memperjuangkan agenda sekurang-kurangnya 30% wanita di peringkat pembuat keputusan di dalam sektor korporat menjelang 2016 di Malaysia dan meningkatkan jumlah wanita sebagai ahli lembaga pengarah di syarikat awam tersenarai (public listed companies).

Konvensyen setengah hari ini dipenuhi dengan agenda-agenda seperti forum bersama ahli panel, perbincangan meja bulat, majlis penyampaian sijil kepada alumni Program Pengarah Wanita 2014, penyampaian hasil perbincangan meja bulat kepada YB Menteri Pembangunan Wanita, Keluarga dan Masyarakat dan Sidang Video bersama Helena Morrisey, Pengasas dan Ketua Pegawai Eksekutif Kelab 30%, UK yang berkongsi mengenai kejayaan UK di mana usaha perniagaan negara yang diterajui bersama dan bersepadu adalah penting untuk peningkatan penempatan Wanita sebagai ahli lembaga pengarah, daripada 12% pada tahun 2010 kepada 22% pada tahun 2014.

- ***Women Directors Convention 2014 Director***

On 9 December 2014, NIEW organized the Women Directors Convention at Kuala Lumpur Convention Centre. This convention is a platform for women who were ready to be board members.

(board ready) and companies to meet and learn about the achievement of initiatives to have at least 30% of women at decision-making level in the corporate sector by 2016 in Malaysia. This convention also reflects the success of NIEW in conducting training for 250 potential women directors in 2014.

The Women Directors Convention in 2014, which was attended by over 300 participants was themed 2020: Leveraging Diversity for Performance. The convention brought together chairmen, board directors, businessmen and women leaders from various sectors who shared insights on how all stakeholders could support and champion the government agenda of having at least 30% women in decision making positions in the Corporate sector by 2016 .

This half-day convention included a forum with a panel of experts l, presentation of certificates to alumni of Women Directors Program, round table discussions and a video conference with Helena Morrisey,

Founder and CEO of Club 30% where the placement of women directors rose from 12% in 2010 to 22% in 2014.

PROGRAM PEMBANGUNAN KAPASITI

Sepanjang tahun 2014, NIEW telah menganjurkan pelbagai Program Pembangunan Kapasiti yang disasarkan kepada wanita di Negara-negara Anggota Pergerakan Berkecuali termasuk Malaysia yang terdiri daripada pembuat dasar, ahli akademik, pegawai Kerajaan dan wakil NGO yang membolehkan mereka menganjurkan program yang sama di negara masing-masing.
Menerusi program latihan dan kursus strategiknya, NIEW berhasrat untuk meningkatkan pengetahuan berkaitan gender, menyokong kerajaan dalam usaha mengukuhkan hak wanita untuk mendapatkan kesaksamaan dan pengupayaan dan memupuk kesedaran global yang diperlukan dalam usaha untuk menukar persepsi sosial berkenaan peranan dan hubungan gender.
Program Pembangunan Kapasiti yang telah dijalankan oleh NIEW sepanjang tahun 2014 adalah seperti berikut;

- **Kursus 'Education Business In Diversified Culture: A Lean Startup Approach'**

Para pakar dalam bidang keusahawanan telah merumuskan bahawa terdapat beberapa cabaran yang dihadapi oleh usahawan wanita di seluruh pelusuk dunia pada masa kini. Lima cabaran tersebut adalah aliran tunai, bidang atau 'niche' yang tidak dapat dikenalpasti, tidak mempunyai pemahaman mengenai kuasa pemasaran, tiada pelan media sosial dan tiada pelan strategik dalam perniagaan.

Dalam usaha untuk menangani cabaran-cabaran tersebut, NIEW, telah menganjurkan kursus 'Education Business in Diversified Culture: A Lean Startup Approach' bertempat di Putrajaya dari 28 April - 2 Mei 2014 dengan memberikan penekanan kepada perniagaan dalam sektor pendidikan yang merupakan bidang yang amat sesuai untuk diceburi oleh usahawan wanita.

Kursus selama lima hari ini direka khas untuk usahawan wanita dengan objektif untuk menyediakan, meningkatkan dan mengukuhkan kemahiran usahawan wanita dalam perniagaan dan perniagaan itu sendiri. Seramai 17 peserta daripada 7 buah Negara NAM telah menyertai kursus ini.

CAPACITY DEVELOPMENT PROGRAM

NIEW organized various capacity development programs throughout 2014 targeted at women in NAM comprising policy makers, academics, government officials and NGO representatives. These programs have enabled them to organize similar programs in their respective countries. Through such training programs NIEW intends to increase knowledge related to gender to support the government in its efforts in strengthening the rights of women to gain equality and empowerment and foster global awareness that is needed in order to change the perception of social roles and gender relations. Capacity Development Programs conducted by NIEW in 2014 is as follows;

- ***Education Business In Diversified Culture: A Lean Startup Approach'***

Experts in the field of entrepreneurship concluded that some of the challenges faced by women entrepreneurs around the world at the present time are cash flow, field or 'niche' that has yet to identified, lack of understanding of the marketing authorization, no social media plan and no strategic business plan.

In order to address these challenges, NIEW organized 'Education Business in Diversified Culture: A Lean Startup approach' set in Putrajaya from 28 April to 2 May 2014, with emphasis on businesses in the education sector which is suitable for women entrepreneurs.

The five-day course is designed specifically for women entrepreneurs with the objective of providing, improving and strengthening the skills of women entrepreneurs in business and the business itself. A total of 17 participants from 7 countries NAM participated in these courses.

- **Kursus 'Women in Leadership – Change your Inner Talk, you can Change your Results'**

Kursus yang dijalankan pada 9 hingga 13 Jun 2014 di Hotel Furama Bukit Bintang, Kuala Lumpur ini telah dihadiri oleh 27 peserta daripada 10 Negara NAM iaitu Indonesia, Malaysia, Cambodia, Jordan, Kenya, Maldives, Oman, Tanzania, Thailand dan Emiriah Arab Bersatu.

Kursus 5 hari ini menyediakan program bagi menangani perubahan pemikiran holistik – dari segi mental, fizikal, emosi dan rohani melalui pemupukan tabiat harian dipanggil "QX Habits" untuk memandu tingkah laku baru yang positif dan keputusan dari minda bawah sedar yang memberi kekuatan dan menunjukkan hasil yang kekal. Peserta akan dilengkapi dengan peralatan yang betul seperti vision boards, vision movies dan teknik visualisasi untuk menanam sifat kecemerlangan peribadi yang positif dan keusahawanan dalam kehidupan seharian.

- **Kursus 'Women & Entrepreneur: Young Graduates Entrepreneurship'**

Kursus ini diadakan dengan usaha sama antara NIEW dan Yayasan Forum Ekonomi Dunia Islam (WIEF), dengan tujuan untuk menawarkan latihan amali untuk membantu graduan muda untuk mempunyai idea yang lebih baik untuk menceburi industri perniagaan dan keusahawanan di masa akan datang.

Kursus ini adalah untuk mendidik para peserta tentang cara untuk memahami pembangunan dalam ekonomi negara dan global serta bagi membolehkan mereka mengenal pasti peluang-peluang besar yang akan mereka dapat dalam industri perniagaan dan keusahawanan.

Bertempat di Hotel Promenade, Sabah, kursus yang diadakan pada 11 hingga 15 Ogos 2014 ini telah dihadiri oleh 29 peserta daripada 4 buah Negara NAM yang terdiri daripada pegawai kerajaan, pembuat keputusan, dan wakil daripada badan bukan kerajaan (NGOs).

- ***'Women in Leadership - Change Your Inner Talk, You Can Change Your Results'***

Classes ran from 9 to 13 June 2014 and was attended by 27 participants from 10 countries of NAM- Indonesia, Malaysia, Cambodia, Jordan, Kenya, Maldives, Oman, Tanzania, Thailand and the United Arab Emirates.

This 5-day course addressed changes in holistic thinking - mentally, physically, emotionally and spiritually through daily habits fertilization called "QX Habits" which guides new behavior and strengthens the subconscious mind for positive results. Participants are equipped with the right tools such as vision boards, vision movies and visualization techniques to cultivate personal excellence and entrepreneurship in their daily lives.

- ***'Women & Entrepreneur: Young Graduates Entrepreneurship'***

The course was a joint venture between NIEW and Economic Forum Foundation Muslim World (WIEF), with the aim of offering practical training to help young graduates have a better idea about business and entrepreneurship in the future.

This course educated participants on how to understand developments in the global economy and also enabled them to identify business and entrepreneurial opportunities.

The course was held in Sabah from 11 to 15 August 2014 and was attended by 29 participants from government officials, policy makers, and representatives of NGOs from four NAM countries.

- **Kursus 'Ensuring Gender Mainstreaming and Eliminating Gender Based Violence'**

Dianjurkan oleh NIEW pada 8 hingga 12 September 2014 di Hotel Pullman Putrajaya Lakeside, Putrajaya, program ini telah direka khusus untuk meningkatkan pemahaman peserta mengenai pendekatan dan strategi dalam mengintegrasi isu gender. Ia juga dapat membantu dan menyediakan platform kepada peserta dalam melengkapkan diri mereka sebagai focal person dan isu gender dan anti-keganasan terhadap wanita di negara atau organisasi masing-masing.

Dihadiri oleh seramai 20 peserta dari 8 buah Negara NAM termasuk Malaysia, kursus ini telah disampaikan melalui ceramah, perbincangan, perundingan, aktiviti berkumpulan dan lawatan sambil belajar ke Child Interview Center (CIC), Kuala Lumpur.

Secara keseluruhannya, kursus ini memberikan para peserta peluang untuk menimba pengetahuan dan dapat berkongsi pengalaman yang diperolehi melalui kursus tersebut dengan rakan sekerja di negara mereka masing-masing. Kursus ini juga diharapkan dapat menjadi satu platform untuk berkongsi pengalaman dan amalan terbaik yang telah dilaksanakan oleh negara-negara anggota NAM yang lain.

PROGRAM PEMERKASAAN WANITA DAN PEMBANGUNAN GENDER

Selain daripada Program Pembangunan Kapasiti, NIEW juga telah berjaya mengendalikan pelbagai jenis forum, bengkel, persidangan, pameran, program-program khas dan juga program melatih jurulatih (TOT) khusus untuk memperkasakan wanita dan pembangunan isu gender. Antara program-program yang dijalankan adalah seperti;

- ***"Ensuring Gender Mainstreaming and Eliminating Gender Based Violence '***

Organized by NIEW on 8 to 12 September 2014, this program was designed to improve participants' understanding on the approach and strategy to integrate gender issues. It also provided a platform for the participants to prepare themselves to be the focal person on he issue of gender and anti-violence against women in their respective countries or organizations.

This course was delivered through lectures, discussions, consultations, activities groups and study visits to the Child Interview Center in Kuala Lumpur.

Overall, this course provided participants with the opportunity to gain and share knowledge and experience on best practices that have been implemented by member states of NAM.

PROGRAM ON WOMEN EMPOWERMENT AND GENDER DEVELOPMENT

In addition to the Capacity Development Program, NIEW handled various other forums, workshops, conferences, exhibitions, programs and also Train the Trainers (TOT) programs for topics on women empowerment and gender development Among the programs conducted are;

- ***Gender Debate 2014***

For the fourth year, the International Islamic University Malaysia (IIUM) won both categories in Bahasa Melayu and English which involved the participation of 102 teams representing 36 public and private higher learning institutions throughout the country. They won The Great Gender Debate, Cup, RM3,500 and a certificate of participation for each category.

- **Debat Perdana Gender 2014**

Bagi tahun keempat penganjurannya, Universiti Islam Antarabangsa Malaysia (UIAM) telah berjaya memenangi kedua-dua kategori Bahasa Melayu dan Bahasa Inggeris yang melibatkan penyertaan daripada 102 pasukan debat mewakili 36 buah institusi pengajian tinggi awam dan swasta (IPTA/S) seluruh negara dan membawa pulang Piala Pusingan The Great Gender Debate, Piala Iringan beserta wang tunai RM3,500 dan sijil penyertaan bagi setiap kategori.

Pertandingan yang telah diadakan bermula 10 hingga 13 Oktober 2014 ini merupakan pertandingan debat antara Institusi Pengajian Tinggi anjuran Institut Pengupayaan Wanita bagi Anggota Pergerakan Negara-negara Berkecuali (NIEW) dengan kerjasama Universiti Putra Malaysia (UPM) dan Majlis Debat Universiti-universiti Malaysia (MADUM).

Pertandingan debat bertemakan isu-isu wanita dan gender seumpama ini adalah yang pertama di peringkat institusi pengajian tinggi Malaysia. Mula diperkenalkan pada tahun 2011, ia bermatlamat untuk mengasah kemahiran insaniah mahasiswa terutamanya, selain dari salah-satu usaha untuk mengetengahkan isu-isu wanita dan gender sebagai satu isu yang perlu diambil serius dan dibincangkan secara intelek oleh golongan belia dan masyarakat umum.

Majlis perasmian penutup dan penyampaian hadiah telah disempurnakan oleh YBhg. Dato' Sri Rohani Abdul Karim, Menteri Pembangunan Wanita, Keluarga dan Masyarakat. Turut hadir sama dalam majlis tersebut ialah dan dif-dif kehormat yang lain.

Penganjuran Debat Perdana Gender ini merupakan medan kepada mahasiswa untuk mengupas dan membincangkan isu-isu gender di peringkat institusi pengajian tinggi awam dan swasta. Ini selaras dengan aspirasi kerajaan dalam usaha melahirkan generasi pemimpin masa hadapan yang berwibawa dan berpengetahuan luas dalam isu-isu berkaitan gender di Malaysia dan juga di arena antarabangsa.

- ***Gender Debate 2014***

The debate was held from 10 to 13 October 2014 and is organized by the Institute for the Empowerment Women for Members of Non-Aligned Movement (NIEW) in collaboration with Universiti Putra Malaysia (UPM) and the Council of Debating Universities Malaysia

The theme of the debate was women and gender issues and is the first of its kind in institutions of higher learning in Malaysia. First introduced in 2011, it aims to sharpen students' soft skills in particular, apart from it being a way to highlight the need for serious discussions on women and gender issues.

The closing ceremony and prize presentation was officiated by Hon. Dato 'Sri Rohani Abdul Karim, Minister of Women, Family and Society.

The gender debate provided a platform for studens to analyze and discuss gender issues at the higher education institutions. This is in line with the government's aspiration to produce future leaders who are competent and knowledgeable in gender-related issues in Malaysia and also in the international arena.

- **Kursus Gender Intelligent Leadership Siri 1**

Kursus Gender Intelligence Leadership Siri 1 ini telah diadakan bermula dari 26 hingga 28 Oktober 2014 dan bertempat di Four Points by Sheraton Langkawi Resort, Kedah. Ianya merupakan kursus di mana pakar gender bertaraf antarabangsa akan menyampaikan pengetahuan dan berkongsi kepakaran berkenaan isu-isu gender serta memberi kesedaran semasa kepada pegawai-pegawai kumpulan pengurusan dan profesional dari kementerian dan jabatan/agensi di bawahnya dengan memberi fokus kepada isu kecerdasan gender dalam aspek kepimpinan.

Dirasmikan oleh Yang Berusaha Puan Normalia Ibrahim, Pengarah NIEW, program yang julung-julung kali diadakan ini akan meneroka inisiatif baru untuk menguruskan cabaran gender di tempat kerja. Selain itu, latihan ini berupaya membawa perspektif baru kepada gaya kepimpinan dan beralih persepsi tentang 'jenis kepimpinan' serta kaedah yang praktikal untuk menjadi pemimpin yang terbaik.

Seorang pakar gender bertaraf antarabangsa iaitu Dr. Pauline T Crawford telah dijemput untuk mengendalikan kursus ini. Beliau merupakan Presiden the World Association of Visioneers & Entreprenologists dan juga merupakan Director of International University of Entreprenology (IUE).

- **Program Nilai U-NIEW Future Leaders Camp 2014**

NIEW dengan kerjasama Universiti Nilai telah menganjurkan Nilai U-NIEW Future Leaders Camp dari 15 hingga 17 Oktober 2014 di Nilai Springs, Resort, Putra Nilai, Negeri Sembilan.

Tujuan program ini diadakan adalah untuk memberi kesedaran dan kesaksamaan gender di peringkat institusi pengajian tinggi awam dan swasta. Ini sejajar dengan hasrat kerajaan untuk memupuk kesedaran gender kepada pelajar-pelajar universiti, terutamanya mengenai isu-isu berkaitan gender dalam perspektif belia sebagai pemimpin masa depan.

Kursus ini telah dihadiri oleh 102 peserta yang terdiri daripada pelajar kolej dan universiti dari 16 negara di Malaysia, Ghana, Yemen, Sri Lanka, Zambia, China, Pakistan, Vietnam, Kenya, Indonesia, Bangladesh, Iran, Zimbabwe, Uganda, Fiji & Nepal. Terdapat 54 perempuan dan 48 peserta lelaki yang telah mengambil kepentingan menyertai kursus ini. Ini merupakan petunjuk yang positif bahawa kementerian telah berada di landasan yang betul dalam usaha pemerkasaan gender.

Melalui kursus ini, para peserta telah mendapat ilmu pengetahuan dan dapat berkongsi pengalaman dengan rakan-rakan mereka di negara-negara masing-masing. Kursus ini juga dianggap sebagai satu platform yang besar untuk memberi inspirasi kepada beberapa peserta untuk bercita-cita untuk menjadi pemimpin yang sensitive tergadap isu gender pada masa akan datang.

- ***Gender Intelligent Leadership Course Series 1***

Gender Intelligence Leadership Course 1 Series was held from 26 until 28 October 2014. It is a course where international gender experts share their knowledge and expertise on issues related to gender as well as raise awareness to the management team and professionals from ministries and departments / agencies on gender-related concerns in terms of leadership.

Officiated by Mrs. Normalia Ibrahim, Director NIEW, this program explored new initiatives to manage gender-related challenges of in the workplace. New leadership style were also discussed.

Dr. Pauline T Crawford. President of the World Association of Visioneers & Entreprenologists and also the Director of International University of Entreprenology (IUE), an international gender expert conducted the course.

- ***The U-NIEW Program Future Leaders Camp 2014***

NIEW in collaboration with the University organized a U-Value of Future NIEW Camp Leaders from 15 to 17 October.

The purpose of this program is to create awareness and gender equality at institutions of higher education . This is in line with the government's intention to promote gender awareness to students at universities, especially on gender-related issues in the perspective of youth as future leaders.

The course was attended by 102 participants (54 female and 48 male participants) from colleges and students universities from 16 countries - Malaysia, Ghana, Yemen, Sri Lanka, Zambia, China, Pakistan, Vietnam, Kenya, Indonesia, Bangladesh, Iran, Zimbabwe, Uganda, Fiji and Nepal. This is a positive indication that the ministry his on the right track on gender empowerment.

share experiences with their counterparts in those countries respectively. The course is also regarded as a great platform to inspire participants to be leaders whof are sensitive of gender issues.

- **Kursus Gender Intelligent Leadership Siri 2**

Dianjurkan oleh NIEW pada 25 hingga 27 November 2014 di Lexis, Port Dickson, Negeri Sembilan, kursus Gender Intelligence Leadership Series 2 ini telah diadakan untuk kali kedua khusus untuk pegawai-pegawai yang baru melapor diri di kementerian dan jabatan/agensi di bawahnya yang belum menghadiri latihan berkaitan gender.

Sama seperti kursus siri 1, pakar gender bertaraf antarabangsa Dr. Pauline T Crawford dari the World Association of Visioneers & Entreprenologists dan International University of Entreprenology (IUE) telah dijemput sekali lagi untuk menyampaikan pengetahuan dan berkongsi kepakaran berkenaan isu-isu gender serta memberi kesedaran semasa kepada pegawai-pegawai dengan memberi fokus kepada isu kecerdasan gender dalam aspek kepimpinan dalam kursus selama tiga (3) hari ini.

Kursus ini direka dengan lebih interaktif melalui perkongsian pengalaman tenaga pakar mengenai isu-isu semasa. Selain itu, kursus ini juga memberi pendedahan mengenai cara berkomunikasi yang berkesan, selain membina hubungan dan komuniti kerja yang sihat dalam membuat sesuatu membuat keputusan.

PENCAPAIAN NIEW SEPANJANG 2014

Walaupun diwarnai dengan pelbagai peristiwa pada tahun 2014, NIEW berjaya melakar pelbagai pencapaian dalam menjalankan aktiviti-aktiviti yang dianjurkan oleh pihak jabatan dan Kementerian.

Penyertaan NIEW dalam pertandingan kempen penjimatan tenaga 2014 anjuran Kementerian telah membuahkan hasil apabila berjaya menggondol tempat ketiga bagi kategori penglibatan paling aktif sekaligus melayakkan NIEW untuk memenangi hadiah wang tunai berjumlah RM 500.00.

Pada tahun 2014 juga, NIEW telah diberi "Anugerah Cemerlang'" dari MDEC atas pencapaian penarafan 5 bintang dalam Malaysia Government Portals and Websites Assessment 2013.

Sempena program sambutan hari raya peringkat Kementerian pada Ogos 2014, NIEW telah berjaya memenangi kategori 'gerai paling meriah' yang telah dianjurkan semasa program berlangsung.

Satu lagi kejayaan NIEW pada 2014 ialah melalui Pertandingan Nostalgia Jalan Ampas sempena Majlis Malam Apresiasi KPWKM 2014, di mana NIEW telah diumumkan sebagai pemenang tempat ketiga dengan membawa pulang sebuah trofi dan hamper makanan.

- *Gender Intelligent Leadership Course Series 2*

Organized by NIEW on 25 to 27 November 2014, Gender Intelligence Leadership Series 2 was held specifically for newly hired officers who had not attended any training on gender issues.

Just like the first series of courses, international gender expert Dr. Pauline T Crawford of the World Association of Visioneers & Entreprenologists and International University of Entreprenology (IUE) was invited once again to share her knowledge and expertise on issues related to gender.

This course was more interactive through discussions on current issues. In addition, this course also highlighteded the need for effective communication, and teamwork.

NIEW ACHIEVEMENTS DURING 2014

NIEW successful recorded many achievements in carrying out the activities of organized by the department and the Ministry.

NIEW won third place and cash prize of RM 500.00 in an energy saving campaign.

NIEW was presented with an Excellence Award by MDEC for receiving a 5-star rating in the Malaysia Government Portals and Websites Assessment 2013.

At the ministry's Hari Raya celebrations in August 2014, NIEW won the category of 'most lively outlet'.

NIEW won third place, taking home a trophy and food hamper at the Nostalgia Competition at the ministry's Appreciation Night.

YAYASAN KEBAJIKAN NEGARA (YKN) *NATIONAL WELFARE FOUNDATION (YKN)*

PENGENALAN

Yayasan Kebajikan Negara (YKN) merupakan sebuah tabung kebajikan yang ditadbirkan oleh Lembaga Pemegang Amanah dengan Menteri Pembangunan Wanita, Keluarga dan Masyarakat selaku Pengerusi.

YKN diperbadankan pada 5hb Disember 1981 berdasarkan kelulusan Y.A.B Perdana Menteri di bawah Akta Pemegang Amanah (Pemerbadanan) 1952. Ia telah dilancarkan oleh D.Y.M.M. SERI PADUKA BAGINDA YANG DIPERTUAN AGONG VII pada 6hb April 1982. Pentadbiran YKN dikawalselia oleh Suratikatan Amanah bertarikh 18 Jun 1981.

VISI

Membantu usaha kerajaan membangunkan anggota masyarakat khususnya golongan yang berkeperluan berteraskan modaliti penjanaan modal insan.

MISI

Menjalin perkongsian bijak dengan pelbagai sektor ke arah memajukan taraf hidup dan keselesaan golongan yang memerlukan.

INTRODUCTION

The National Welfare Foundation (NWF) is a welfare fund administered by a Board of Trustees; its Chairman is the Minister of Women, Family and Community Development.

NWF was incorporated on 5th December 1981 based on the approval of the Prime Minister under Trustees (Incorporation) Act 1952. It was launched by His Majesty the Yang di-Pertuan Agong the VII on 6th April 1982. The administration of NWF is regulated under the Trust Deed of 18th June 1981.

VISION

Complementing government's efforts in developing members of society especially those in need of assistance based on holistic human capital development and modalities.

MISSION

Fostering smart partnership with various sectors towards improving the quality and comfort of life of those who are in need of assistance.

OBJEKTIF

Memajukan kebajikan dan pembangunan rakyat Malaysia khususnya dalam kebajikan kanak-kanak dan keluarga. Untuk mencapai tujuan tersebut Yayasan Kebajikan Negara telah menggariskan beberapa objektifnya seperti yang berikut :

- Membantu meningkatkan taraf hidup mereka yang memerlukan pertolongan melalui peruntukan kewangan dan pelbagai perkhidmatan kebajikan, kesihatan dan pendidikan.
- Menggalakkan serta memberikan penekanan khusus di dalam usaha memupuk perkhidmatan kebajikan keluarga dan kanak-kanak.
- Menggalak serta membantu perkembangan pertubuhan kebajikan sukarela yang berusaha meningkatkan kualiti rakyat Malaysia dan mempunyai tujuan sehaluan dengan tujuan YKN.
- Menyebarkan maklumat dalam bidang kebajikan masyarakat.
- Menganjurkan kehadiran peserta-peserta ke seminar, persidangan dan bengkel-bengkel yang berkaitan dengan kebajikan masyarakat.
- Menggalak serta menganjurkan penyelidikan dalam bidang kerja-kerja kemasyarakatan.

OBJECTIVE

To advance the welfare and developments of Malaysians particularly the welfare of children and families. To achieve this, the NWF has outlined the following objectives :

- *To assist in the improvement of the standard of living of the needy through the provision of financial aid and various welfare, health and education services.*
- *To encourage and provide special emphasis on the effort to nurture the family and children's welfare services.*
- *To encourage and assist the growth of voluntary welfare organizations which seek to improve the quality of life of Malaysians and sharing similar objectives with the National Welfare Foundation (NWF)*
- *To disseminate information in the field of social welfare.*
- *To sponsor the attendance of participants to seminars, conferences and workshops pertaining to social welfare.*
- *To promote and sponsor research in the field of social welfare services.*

ANJUNG SINGGAH YKN

Anjung Singgah YKN adalah Pusat Khidmat Sosial Bagi Menangani Isu Gelandangan ditubuhkan oleh Kementerian Pembangunan Wanita, Keluarga & Masyarakat (KPWKM). Dalam proses intervensi ini, golongan gelandangan akan diberi tempoh 1 hingga 2 minggu dalam usaha membantu mereka berdikari dan mencari pekerjaan serta mendapatkan tempat penginapan yang sesuai.

Pusat Sehenti ini ditadbir oleh Yayasan Kebajikan Negara (YKN) yang bertindak sebagai "auxiliary" kepada kerajaan di bawah KPWKM. Dalam menangani masalah gelandangan, YKN mendapat kerjasama pelbagai pihak yang berkaitan seperti agensi-agensi kerajaan, penguatkuasa tempatan, pertubuhan bukan kerajaan dan lain-lain.

ANJUNG SINGGAH YKN

Anjung Singgah YKN is a social service center that addresses issues of the homeless established by the Ministry of Women, Family and Community Development. Here, the homeless will be given 1 to 2 weeks in an effort to help them become independent, find jobs and obtain suitable accommodation.

The One-Stop Center is administered by the National Welfare Foundation (YKN) acting as "auxiliary" to the government under the ministry. In addressing the problem of the homeless, YKN has obtained the cooperation of various parties, such as government agencies, local authorities, non-governmental organizations.

YB Datin Paduka Chew Mei Fun , Timbalan Menteri KPWKM telah membuat lawatan kerja ke Projek Anjung Singgah YKN Kuala Lumpur dan Anjung Singgah Johor. Hadir sama pada lawatan tersebut YBhg Dato' Rafek Reshidullah, Ketua Pegawai Eksekutif YKN dan YBhg Hj. Zulkiply Ramli, Timbalan Pengarah Jabatan Kebajikan Masyarakat (JKM) serta agensi-agensi kerajaan, badan bukan kerajaan dan individu yang terlibat secara lansung dengan Anjung Singgah YKN"

YB Datin Paduka Chew Mei Fun, Deputy Minister of the ministry made a working visit to Project Anjung YKN in Kuala Lumpur and Johor. Also present at the visit were Dato 'Rafek Reshidullah, Chief Executive Officer and Director Hj YKN. Zulkiply Ramli, deputy director of the Social Welfare Department (SWD) and government agencies, non-governmental organizations and individuals involved directly with Anjung Stop YKN

STATISTIK GELANDANGAN YANG TELAH BERDAFTAR DI ANJUNG SINGGAH YKN SEHINGGA DISEMBER 2014
STATISTICS OF HOMELESS PEOPLE REGISTERED WITH ANJUNG SINGGAH YKN UNTIL DECEMBER 2014

PROJEK/ PROJECT	MULA OPERASI START OPERATIONS	KAPASITI CAPACITY	PENERIMA MANFAAT RECIPIENTS OF BENEFITS
ANJUNG SINGGAH YKN KUALA LUMPUR	9 APRIL 2011	76 KATIL/ BED	1,373 ORANG/ PEOPLES
ANJUNG SINGGAH YKN KUCHING	15 OKT 2012	42 KATIL/ BED	319 ORANG/ PEOPLES
ANJUNG SINGGAH YKN JOHOR BHARU	9 JUN 2013	94 KATIL/ BED	479 ORANG/ PEOPLES
ANJUNG SINGGAH YKN PULAU PINANG	9 JUN 2014	40 KATIL/ BED	70 ORANG/ PEOPLES
JUMLAH/ TOTAL			**2,241 ORANG/ PEOPLES**

KPWKM
Kementerian Pembangunan Wanita, Keluarga dan Masyarakat

KEMENTERIAN PEMBANGUNAN WANITA, KELUARGA DAN MASYARAKAT
No.55, Persiaran Perdana Presint 4,
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